

NESST Newsflash

Hi Everyone,

Welcome to the NESST Newsflash. If you wish to unsubscribe to this Newsletter, please reply to this email and NESST will remove you from our mailing list. 😊

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Forums and Training

New England CHSP Forum – Presentations

View the presentations by Paul Sadler and Professor Michael Fine on the NESST You Tube Channel.

Paul Sadler [Paul Sadler 22 February 2022 - YouTube](#)

Michael Fine <https://youtu.be/NYPcOJH2xh4>

Upcoming Events and Training

The Calendar of Events is sent out twice a year. Contact info@nesst.org.au if you would like to receive a copy of the calendar or visit our website [Training and Events – NESST](#)

NESST Free On-line Training Portal

The portal is now available to all New England Aged Care providers and all community transport projects in NSW. Please share with your staff and volunteers:

A certificate of completion is emailed on completion.

To access the resources please follow this link: <https://nesstbasictraining.thinkific.com/>

- An introduction to the Commonwealth Home Support Programme
- Food Safety for Seniors
- Dementia Basics
- Duty of Care
- Professional Boundaries
- Confidentiality
- An Introduction to Community Transport
- Safe Driving for Community Transport
- Driver Responsibilities and Transporting Clients

Financial management training – Claim the date!

Time: 10am – 11.30am

Date: 6 & 7 April 2022

Format: 2 x 90-minute online sessions

Presenters: Stewart Brown Accountants

Focus

The workshop will assist aged care service providers (both CHSP-funded & Approved Aged Care Package providers), to prepare for the new Aged Care system proposed by the Federal Government. It will build on and support Carrie Hayter's Unit Costings Tool.

The Free Unit Costing tool & resources are now available

Download the Unit Costings Tool from Carrie Hayter's website

<https://www.carriehayter.com/training/calculate-the-cost-of-providing-home-support-services>

View the Unit Costing video on Vimeo here <https://vimeo.com/643686417>

Registration links will be provided soon!

CHSP Policy Issues Forum Thursday 21 April 2022

Blue Sky Community Services – Sector Support & Development and Booroongen Djugun – Aboriginal Sector Support & Development are hosting four forums in April and May, with providers from the New England invited to participate.

The forums will be facilitated by Glen Sorenson and the first forum will examine the impacts of policy change for home care providers. Presenters are:

- **Troy Speirs** the Senior Policy Advisor at Leading Age Services Australia Ltd (LASA)
- **Paul Sadler** is the CEO of Aged & Community Services Australia (ACSA)
- **Michael Fine** Honorary Professor, School of Social Sciences, Macquarie University

Date: Thursday 21 April 2022

Time: 10am to 1pm

Registration: [Mid North Coast Aged Care Forum - Blue Sky Community Services](#)

Registration Fee: \$20 ex GST per person

Details on subsequent forums will be released soon.

- **26 April 2022** **Forum 2:** Changes Impacts on Services - speakers to be confirmed
- **4 May 2022** **Forum 3:** Employment in Aged Care - speakers to be confirmed
- **24 May 2022** **Forum 4:** Managing Change - speakers to be confirmed

Board Governance for CHSP/Home Care Providers

ACSA is running two governance training sessions for boards, subsidised for NSW CHSP Providers, on 17 & 24 March. The sessions will be held over two evenings and are designed specifically for boards and management staff of small providers, including those in regional and remote locations. Register here:

[Board Governance for CHSP/Home Care Providers – ACSA Learning and PD \(agedservicesworkforce.com.au\)](#)

Subsidised Digital Skills Training for the Community Care Sector

Improve the digital skills of your workforce with the help of your local Community College campus. Confident and efficient use of technology by workers in the care and support services sector is a strong focus of the government's national plan for digital transformation.

Short courses can teach care and support staff the digital basics they need to respond to new technologies in the workplace and provide a better service to their clients.

Contact Community College Northern Inland on 1800 952 264 (RTO 90027).

Aged Care Quality and Safety Commission

Have you claimed your 4 free registrations for the Commission's ALIS learning platform? Commonwealth-funded aged care services have been offered up to four free registrations for each service location. These free registrations are available up until 1st July 2022.

Learn more and register here <https://learning.agedcarequality.gov.au>

Justice Connect

Watch live and on demand webinars on starting and running a not-for-profit organisation on the Justice Connect website. The webinars are aimed at small to medium not-for-profit organisations and presented by lawyers and guest presenters. Find information on upcoming webinars and access to recordings here: <https://www.nfplaw.org.au/training/webinars>

Diversity and Discrimination – free on-line training

A diverse and inclusive workforce is good for business. It encourages acceptance and respectful behaviour and minimises the risk of discrimination. This course will show you how to promote diversity and prevent discrimination in your workplace.

[Diversity and discrimination - Fair Work Ombudsman](#)

NSW Ombudsman Complaint Handling Training February-June 2022

The NSW Ombudsman is offering the following online courses on various dates between February and June this year. Discounts for NFPs are available.

[Fundamentals of complaint handling - NSW Ombudsman](#)

[Managing unreasonable conduct by a complainant - NSW Ombudsman](#)

Dementia Training (FREE)

Highly recommended range of short (10-30 minute) and long (3 hours) training courses on a wide range of topics related to dementia. Certificate on completion.

Find out more here: [Online Dementia Courses | DTA](#)

Aged Care Reform

Aged Care Engagements on Reform

Sign up to stay informed on the design and implementation of aged care reforms.

The link is: [Aged care registration form \(qualtrics.com\)](https://www.qualtrics.com)

Support at Home co-design and consultation calendar

The Department of Health timeline for co-design and consultation of the Support at Home program is available [here](#) in Word and PDF.

Concepts for a new framework for regulating aged care

Paper outlining early thinking in developing a new regulatory framework to support the future aged care system. Published on 8 February 2022 and available in Word and PDF here:

[Concepts for a new framework for regulating aged care](#)

Support at Home Program Overview

This Paper provides an overview of the proposed design for the new Support at Home Program, commencing July 2023. Published on 6 January 2022 and available in Word and PDF here:

[Support at Home Program Overview | Australian Government Department of Health](#)

Options for an Assessment, Classification and Funding Model for a Single In-home Care Program

HealthConsult report identifying and evaluating options to develop an Assessment, Classification and Funding model for the varied needs of older people and their informal carers at home and in the community. Published 27 May 2020 and updated on 6 April 2021.

[Options for an Assessment, Classification and Funding Model for a Single In-home Care Program | Australian Government Department of Health](#)

National Aged Care Advisory Council

Details about the Council Members is now available here [National Aged Care Advisory Council | Australian Government Department of Health](#), as well as links to the December 2021 and January 2022 communiques.

Council of Elders

The Australian Government is establishing a Council of Elders that will provide advice from senior Australians about aged care reform and ageing generally.

Find out more here: [Aged Care Council of Elders | Australian Government Department of Health](#)

Aged Care Industry Workforce Communique

The aim of the Aged Care Industry Workforce Council is to work with industry, government, employees, and consumers to ensure the workforce is suitably skilled and able to deliver safe, consistent, and high-quality care services to older Australians.

The latest communique is available here [ACWIC-Communique-February-2022.pdf](#)

Seamless Aged Care: How to set up ‘Support at Home’ right, the first time

The Support at Home Alliance, made up of a collaboration of 6 social support organisations, has released a report into the future of the home and community care system Australia.

The report was produced by a working party including ACSA, Ethnic Communities’ Council of NSW, Meals on Wheels Australia, Community Transport Organisation (NSW), Home Modifications Australia and NSW Neighbour Aid & Social Support Association. The Australian Health Services Research Institute at the University of Wollongong contributed to the paper’s development.

Download the report here [Support-at-Home-Alliance-Position-Paper.pdf \(acsa.asn.au\)](#)

The Support at Home Alliance are working on a follow-up paper to outline the design elements of achieving the principles and characteristics identified in the report.

COVID-19

NSW deadline for booster doses for aged care workforce – 12 April 2022

As of 3 March 2022, it is now mandatory in New South Wales for all in-home and community aged care workers to have three doses of a COVID-19 vaccine.

All workers must provide evidence of having received at least 3 doses of a COVID-19 vaccine OR if the person has received 2 doses of a COVID-19 vaccine and it is not after the later of the following:

- 12 April 2022 OR
- 6 weeks from the due date for the persons 3rd dose (due date is 13 weeks after the persons second dose).

For further information on NSW Public Health Orders and advice for aged care services [COVID-19: Advice for aged care services - COVID-19 \(Coronavirus\) \(nsw.gov.au\)](#)

COVID Booster Reporting for CHSP

From 25 January 2022 providers must report every Tuesday on COVID-19 vaccinations, exemptions and booster doses.

Report through your My Aged Care Portal. Find the Quick Reference Guide – How to view, add and update COVID-19 vaccination data here:

[Quick Reference Guide – How to view, add and update COVID-19 vaccination data | Australian Government Department of Health](#)

COVID-19 Grief and Trauma Resources for Aged Care

[The Australian Centre for Grief and Bereavement \(ACGB\)](#) offers COVID-19 grief and trauma resources for aged care residents, home care recipients, community workers, residential aged care staff, volunteers and other organisations associated with aged care. The supports include written resources, bereavement counselling, webinars, online courses and support groups.

Commonwealth Home Support Programme (CHSP) – Emergency support for COVID-19

The objective of this grant (number GO3877) is to provide assistance through limited financial support to existing CHSP service providers to enable them to respond to unforeseen and exceptional circumstances that directly impact on existing service delivery arrangements that are beyond the control of the grant recipient.

Closing date for the grant is 30 June 2022. Find more information and apply here:

<https://www.grants.gov.au/Go/Show?GoUuid=6c903322-0521-8405-245c-dd56c93b7960>

Where providers incur additional costs in supporting increased hospital discharges, due to COVID-19, they can apply for funding under this grant.

Food Relief during COVID-19

Food relief in NSW is available for people who are experiencing hardship and do not have the means to obtain their own groceries. Contact [Foodbank](#) or [Ozharvest](#) for more information.

Coronavirus and Australian workplace laws

The Fair Work Ombudsman provides Information on workplace laws, obligations and entitlements for employers and employees during the coronavirus pandemic.

The link is: [Coronavirus and Australian workplace laws - Fair Work Ombudsman](#)

Emergencies and Natural Disasters

NSW Government disaster recovery and relief

Information on disaster relief and support is available here:

[Disaster relief and support | NSW Government](#)

Disaster Assist

Australian Government website with information about available support during disasters, as well as a range of resources. The link is [Disaster Assist](#)

Other Resources and Information

Closing the Gap Community Consultations

NSW CAPO (Coalition of Aboriginal Peak Organisations) are holding Closing the Gap community consultations now across NSW. Find out more here:

[NSW CAPO \(Coalition of Aboriginal Peak Organisations\) - NSW Aboriginal Land Council \(alc.org.au\)](#)

Select your region from this page and you will be taken to the registrations for each town.

Changes to the SCHADS Award

Information about changes to the SCHADS Award from 1 July 2022 is available from the Fair Work Ombudsman here:

[Changes to minimum payments for part-time employees – Social and Community Services Award - Fair Work Ombudsman](#)

Centre for Social Impact's Indicator Engine

Amplify Social Impact (Amplify) provide a range of solutions to help the social sector measure, understand, and achieve social change. They are launching The Indicator Engine, which is the first consistent, evidence-backed and easy-to-use impact measurement tool available to the Australian for-purpose sector for free or at a low-cost (depending on the type and size of your organisation).

Register to attend the event on 16 March here: [Launch: Amplify Social Impact Online , Hosted online, 16th of March | Humanitix](#)

And learn more about Amplify here: [Amplify Social Impact | Amplify Social Impact \(csi.edu.au\)](#)

2022 Continnence Foundation Carer of the Year Award

This annual award honours unpaid carers who improve their loved one's quality of life.

Find out more and nominate a carer here: [Carer of the year nominations - correct - To nominate a carer, please create an account \(eventsair.com\)](#)

Goal Directed Care Planning Resources

Kate Pascale and Associates is a capacity building consultancy firm based in Victoria. A range of resources are available from their website on goal directed care planning for CHSP services [here](#).

Client monitoring, feedback and review resources are [here](#).

Suicide Prevention for Seniors Program (NSW)

The Suicide Prevention for Seniors Program is funded by the NSW Government and presented by Anglicare. To be eligible for this free training you need to be working with older people and be based in NSW.

The program includes an online general suicide prevention course followed by a workshop contextualising the training for seniors. Both sections should take about three hours to complete.

If you are interested, please email Program Coordinator Nancy Gewargis at nancy.gewargis@anglicare.org.au or visit the [Anglicare website](#).

Justice Connect – Free Constitution Tool

Need to draft or change your constitution? Justice Connect have launched a Constitution Tool for NSW-based incorporated associations. Taking just 20 minutes, the Constitution Tool asks you a series of questions in simple, plain English about how you would like your association to operate. It then generates a customised constitution.

Find out more or use the tool here: [A Constitution Tool helping NSW-incorporated associations – Justice Connect](#)

Free Governance Health Checks

Does your community organisation need a governance refresh? Justice Connect Not-for-profit Law are offering free Governance Health Checks to eligible not-for-profit organisations in the social services and health sectors and Aboriginal Community Controlled Organisations based in NSW, thanks to the NSW Government's Social Sector Transformation Fund.

Find out more information and apply here: [SSTF: Governance Health Checks | Not-for-profit Law @ Justice Connect \(nfplaw.org.au\)](#)

Aged Care Specialist Officers

Aged Care Specialist Officers (ACSO) are being introduced in Services Australia centres, to assist older people access aged care services. Further information about the program can be found here:

[How we can help you with My Aged Care face-to-face services - My Aged Care face-to-face services - Services Australia](#)

Please note, there are no ACSOs in the New England region yet.

New Resources Available: Trauma & Aged Care Support and Information Hub

Many older people have experienced trauma at some point in their life. Aged care workers can also be exposed to trauma as part of their work. Information and resources are available for people affected by trauma and those who support them.

Follow this link for more information: <https://www.phoenixaustralia.org/aged-care/>

CRANA - Bush Support

Toll-free 24hr Telephone Counselling every day of the year - call 1800 805 391 - for ALL remote health workers/service providers and their families <https://crana.org.au/support>

Bush Support provide a range of programs and resources to assist remote workers and their families in managing the stress of living and working in a remote location. The program includes an anonymous, nationwide 24-hour telephone debriefing and support service staffed by psychologists with remote experience.

Links

NESST Website

Visit the website for more information about our organisation.

[NESST – New England Sector Support Team](#)

Department of Health Budget Updates

Subscribe to receive updates about the 2022/2023 Health budget here:

[Subscribe to Budget 2022–23 updates | Australian Government Department of Health](#)

Department of Health Updates

Keep up to date – find all the updates here:

<https://www.health.gov.au/news/newsletters>

NSW COVID Rules

<https://www.nsw.gov.au/covid-19/rules>

Advice to Home Care Providers (CHSP & HCP) is [Advice to home care service providers - COVID-19 \(Coronavirus\) \(nsw.gov.au\)](#)

Health Direct Covid Restriction Checker

<https://www.healthdirect.gov.au/covid19-restriction-checker/activity>