

NESST Newsflash

Hi Everyone,

Welcome to the NESST Newsflash. If you wish to unsubscribe to this Newsletter, please reply to this email and NESST will remove you from our mailing list. ☺

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NESST Regional Zoom

Our next Regional CHSP Zoom will be held on **2 September 2021** at **10 am**

Zoom link to register - <https://us02web.zoom.us/meeting/register/tZcvf--qpzktHNZpLfBG6rzGojucPziRreIA>

If anyone has agenda items for upcoming forums or would like us to find information/speakers on specific issues, please let us know asap.

We still hope to have a face-to-face CHSP Forum planned for **17 November** in Nemingha at the Pavillion Function Centre.

NESST Free On-line Training Portal

A certificate is emailed on completion. The portal is now available to all New England Aged Care providers and all community transport projects in NSW. Please share with your staff and volunteers:

<https://nesstbasictraining.thinkific.com/>

On this site you will find:

An introduction to the Commonwealth Home Support Programme

Food Safety for Seniors

Dementia Basics

Duty of Care

Professional Boundaries

Confidentiality

An Introduction to Community Transport

Safe driving for Community Transport

If you would prefer to host a paper-based group session we are happy to help. We can provide resources and send out certificates after completion.

COVID restrictions and Face to Face Training – NESST

We have cancelled all face-to-face training while restrictions are in place in regional NSW. We are making efforts to adopt some training events to zoom and will keep you posted. We are watching the situation closely and responding accordingly. Thanks for your understanding.

Artful Toolkit

This training will showcase the Artful toolkit from the Sydney Conservatorium of Art and provide hands-on creative activities for staff to explore for themselves what the processes of art can do to understand how this can best help their clients. The key benefits of the activities are:

- exercising individual agency
- building a sense of connection
- encouraging conversation
- encouraging memory recall
- increasing confidence
- using motor skills
- providing stimulation

Venue - Armidale Care for Seniors

Date - 10 September 2021 Time - 10 am to 3 pm

Link to register <https://www.stickytickets.com.au/G033F>

ACT Emergency Preparedness Training in Armidale

Training on using the Get Ready ACT "A Collaborative Toolkit".

This tool assists home support providers to discuss basic aspects of client's emergency readiness, communicate key messages and refer to relevant emergency support services, where required.

Venue – NESST Office 2/87 Beardy St

Date – 9 November 2021

Time – 9.30 – 12pm

Link to register - <https://www.stickytickets.com.au/QGB9L>

Social Support Syndicate

Our first meeting went very well with lots of discussions around covid restrictions and the sharing of creative ideas people are using to engage with clients. The consensus was that the future focus of this meeting be networking support and the sharing of activity ideas.

We will meet on the third Wednesday of the month from 2 - 3 pm.

New England Dementia Forum

Please find attached the programme for the New England Dementia Forum being held via Zoom on **Tuesday 31 August 2021**.

The Forum has 2 sessions (morning and afternoon) with a great line-up of presenters covering a wide range of subjects.

Last Chance CHSP 2022-23 Extension Readiness Survey!

If you have not yet completed the survey please do it now. We need to be active in informing the department about possible problems that could arise. This is a chance to have input.

As transitioning to payment in arrears will be a significant change for many CHSP providers, the Department of Health is conducting this survey to understand providers' current situation, business practices and readiness for change.

<https://consultations.health.gov.au/home-support-and-assessment-branch/chsp-2022-23-extension-survey-of-current-business/>

Dementia Essentials – FREE - CHSCAGE005 Provide support to people living with dementia - Tamworth February 2022

This nationally accredited course is designed to assist workers supporting people living with dementia. Strategies are explored to assist with good communication, planning, developing appropriate activities and understanding behaviour in people living with dementia. Suitable for all staff working with or caring for people with dementia.

Dates 11, 18, 25 February 2022

Time: 9am – 3 pm

Cost: Fully funded

Email Frances.Brown@dementia.org.au

Phone: 02 88754664

Aged Care Workforce Industry Council July Communiqué

The Aged Care Workforce Industry Council has released their July Communiqué, detailing progress on Strategic Action 6 of Australia's aged care workforce strategy, 'A Matter of Care'. For this and all communiques: <https://acwic.com.au/our-messages/>

FREE Training - Ageing and Disability Commission Website

These training resources are designed to improve the detections and response to abuse, neglect and exploitation of older people and adults with disabilities in their family, home and community.

Module one is an introduction to the above and takes around 20mins. **Module two** will be released in the upcoming weeks and will **help organisations in strengthening organisations Policies and Procedures**, concerning workplace practice, creating reporting culture in the workplace and monitoring the effectiveness.

<https://www.ageingdisabilitycommission.nsw.gov.au/tools-and-resources/training>

Aged Care Reform Webinar Series

2 August 2021 – 3pm

Supporting a growing and better skilled aged care workforce

This webinar will focus on how the aged care reforms can help to grow a bigger, more highly skilled workforce that can deliver compassionate, safe and high-quality care

To register or to view the recording of previous webinars click [here](#)

More community pharmacies and additional GPs to deliver COVID-19 vaccines

Thousands of community pharmacies and additional GPs across Australia will be invited to join the COVID-19 vaccine rollout.

This additional workforce will be brought on board to support pharmacies and GPs already delivering COVID-19 vaccines in cities, regional, rural and remote areas, as well as areas with a COVID-19 outbreak.

To date, 118 community pharmacies are currently vaccinating across the country and over 470 community pharmacies will be vaccinating by the end of July 2021.

From Monday, over 3,900 community pharmacies who have expressed interest in joining the COVID-19 vaccine rollout, and who have previously been found suitable, will also be invited to participate.

This includes 1,262 suitable community pharmacies from regional, rural and remote areas and 2,668 suitable community pharmacies that have also been identified in metropolitan areas.

Pharmacies who have not yet expressed interest will also be offered the opportunity to participate, as well as any GPs that are not yet participating in the rollout.

<https://www.health.gov.au/ministers/the-hon-greg-hunt-mp/media/more-community-pharmacies-and-additional-gps-to-deliver-covid-19-vaccines>

The CHSP after the Royal Commission and the 2021 Budget

For those of you who were unable join us earlier this week online to hear the insights of one of Australia's leading aged care researchers, Professor Kathy Eagar of the Australian Health Services Research Institute at the University of Wollongong we have saved the presentation and associated resources to our webpage.

ACSA Effective Clinical Governance Workshop Series

The Effective Clinical Governance Workshop Series enables your organisation to learn the key skills to ensure effective clinical governance and to understand the components required for an effective clinical governance system.

The workshops are designed for executives and managers delivering services including CHSP, Home Care and Residential Care, who are responsible for quality, compliance, clinical governance, clinical care, governance, and business operation.

Workshop Series Schedule:

Workshop 1: Clinical Governance Overview

Wednesday 18th August 2021, 1:00pm – 3:00 pm (AEST)

Workshop 2: Effective Quality and Risk Management Systems for Effective Clinical Governance

Wednesday 25th August 1:00pm - 3:00pm (AEST)

Workshop 3: - Clinical Leadership and Workforce Capability

Wednesday 1st September 1:00pm – 3:00pm (AEST).

<https://www.agedservicesworkforce.com.au/event/effective-clinical-governance-2/>

Justice Connect - New webinars available

[Starting a Social Enterprise](#) - Tuesday 3 August, 12.45-2pm

[Understanding Your Not-for-profit's Constitution](#) - Tuesday 24 August, 12.45-2pm.

Home Care Workforce Support Program

This is a forecast opportunity expected to be released soon. The purpose of this grant opportunity is to provide \$91 million to assist providers to attract, train and retain approximately 13,000 new personal care workers. The grant program is part of a 2021-22 Budget Measure for a new Home Care Workforce Support Program and will run over two years, commencing in the second half of 2021.

<https://www.grants.gov.au/Fo/Show?FoUId=f44c7ebf-619a-4498-b0e3-fb89af5d865d>

Workplace Cultural Awareness Training for the Aged Care Sector

Range of times. Cost: \$155

This 90-minute online training program for residential and community aged care sector employees (including Volunteers) will help build a supportive workplace by providing the practical skills, knowledge and tools to support and engage in an effective relationship with new employees, workplace trainees and students from a diversity cultural backgrounds. The workshop aim is to assist staff and volunteers (across all job roles) and create a cultural aware and inclusive workplace.

This session will look at developing a supportive workplace for employees from multi-cultural backgrounds to assist in improving team cohesion and create opportunities to improve cross-cultural care for residents.

Presenter: Megan McBaron, ACSA Workforce and Industry Development Officer

<https://www.agedservicesworkforce.com.au/event/workplace-cultural-awareness-training-for-the-aged-care-sector/>

The top 3 AstraZeneca Questions are answered.

1. I'm booked in for my first dose of the AstraZeneca COVID-19 vaccine and I am under 60, what do I do?
2. I am 60 years or over, why is the AstraZeneca vaccine okay for me to have but not someone younger?
3. I've had my first dose of AstraZeneca, and have side effects that I am worried about, what should I do?

<https://www.health.gov.au/resources/videos/top-3-covid-19-vaccine-questions-astrazeneca-for-under-60s-over-60s-and-side-effects>

COVID-19 vaccination – Dr Karen Nicholls explains why you need two doses of your COVID-19 vaccine.

In this video, Dr Karen Nicholls, Torres Strait Islander and General Practitioner, explains why it is important to have your second dose of the COVID-19 vaccine (short video).

<https://www.health.gov.au/resources/videos/covid-19-vaccination-dr-karen-nicholls-explains-why-you-need-two-doses-of-your-covid-19-vaccine>

Guidance for in-home and community aged care providers on reporting of COVID-19 vaccinations of the workforce

The Australian Government announced the introduction of a new reporting tool for all approved providers of residential, in-home and community aged care services to report on the COVID-19 vaccination status of their aged care workforce (including volunteers).

The reporting will become a formal requirement for in home and community aged care providers in the coming weeks. All providers are strongly encouraged to start reporting now.

To access the new reporting tool on the My Aged Care Provider Portal, providers are advised to refer to the updated [My Aged Care Provider Portal User Guide: Part 1 Administrative Functions](#) which are available on the health.gov.au website. Section 2.6 (page 84) provides the steps to report on workforce COVID-19 vaccination status.

For further information go to: <https://www.health.gov.au/resources/publications/covid-19-vaccination-guidance-for-in-home-and-community-aged-care-providers-on-reporting-of-covid-19-vaccinations-of-the-workforce>

CRANA - Bush Support

Toll-free 24hr Telephone Counselling every day of the year - call 1800 805 391 - for ALL remote health workers/service providers and their families <https://crana.org.au/support>

Bush Support provide a range of programs and resources to assist remote workers and their families in managing the stress of living and working in a remote location. The program includes an anonymous, nationwide 24-hour telephone debriefing and support service staffed by psychologists with remote experience.

Department of Health Updates

Keep up to date – find all the updates here:

<https://www.health.gov.au/news/newsletters>