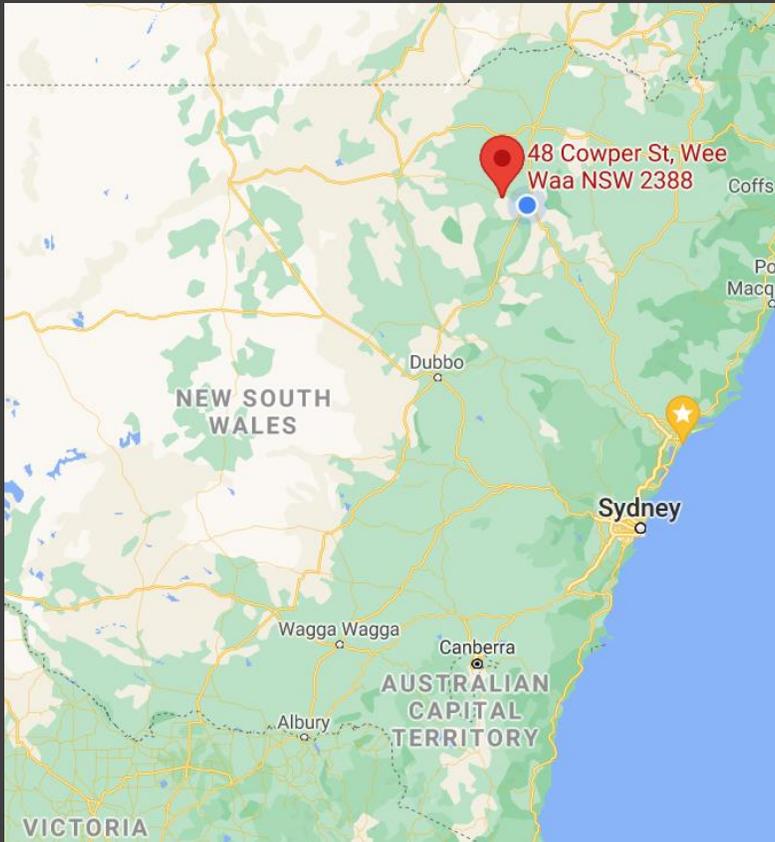


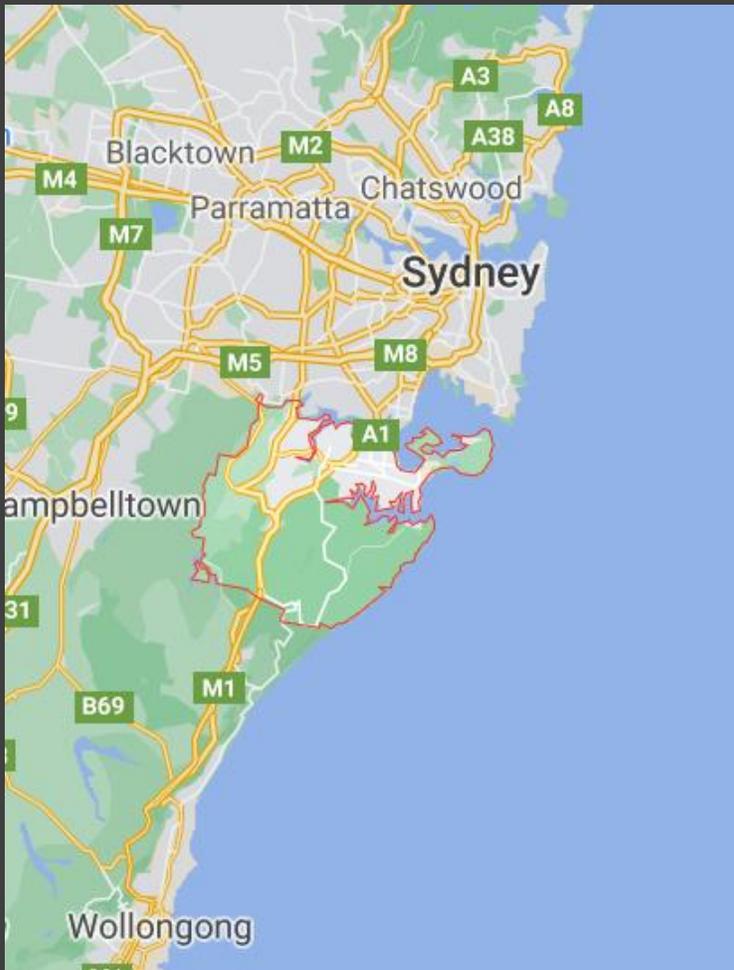


Not
Community
Transport
Please!

About Us

- Narrabri Shire
- Population 13,084
- Area 13,031 km²
- Population Density 1.00407 km²





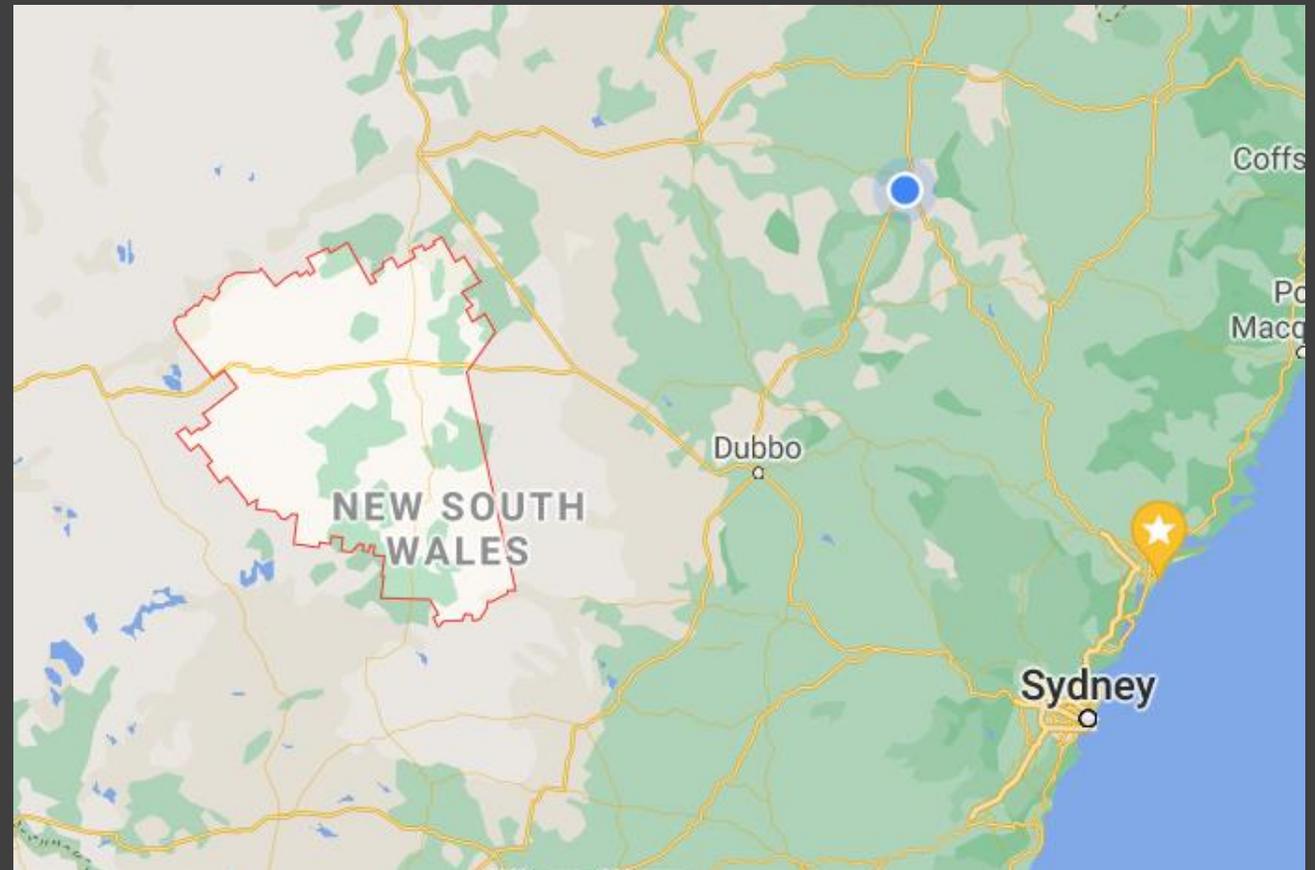
Sutherland Shire

- Population 218,464
- Area 370 km²
- Population Density 590.443 km²

A Comparison

Cobar Shire

- Population 4,647
- Area 45,609 km²
- Population Density 0.10188 km²

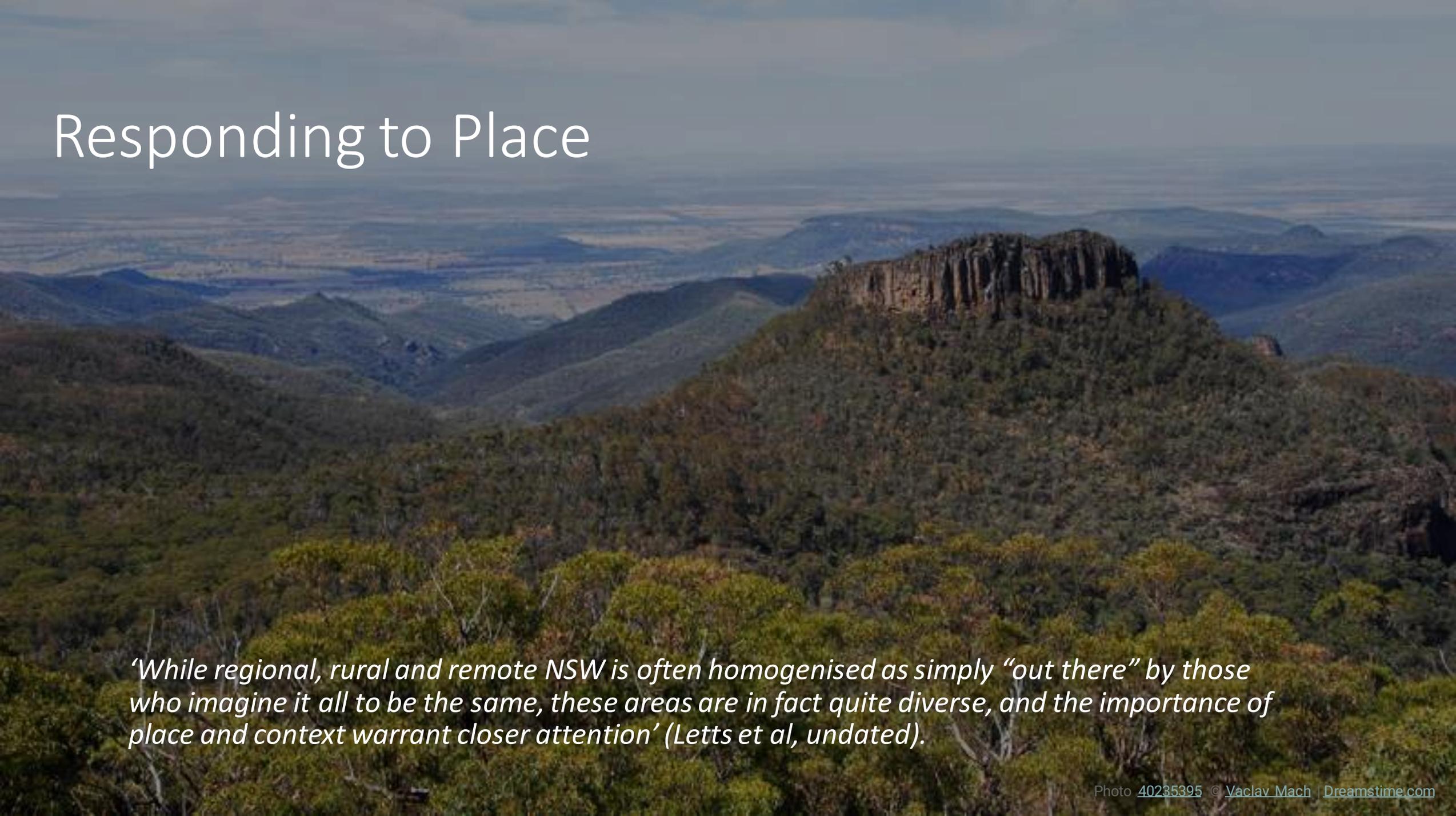




Our Supports

Transport	69%
Meals on Wheels	1%
Group and Individual Social Support	21%
Yard and lawn Maintenance	9%

Responding to Place



‘While regional, rural and remote NSW is often homogenised as simply “out there” by those who imagine it all to be the same, these areas are in fact quite diverse, and the importance of place and context warrant closer attention’ (Letts et al, undated).

Community Transport





The other side



Time Not Transport

- Transport Concession Card Application
- Booking TrainLink Tickets
- Booking bus tickets (and CT)
- IPTAAS pre-payment applications
- IPTAAS claims submissions
- Sorry Business applications



Wi-Fi

Telephone

**Confirming and
booking
appointments**

Wills (Legal Aid)

Food parcels

**Energy Accounts
Payment
Assistance (EAPA)
vouchers**

**National Redress
Scheme**

Reading letters

**Contacting
Centrelink**

**Contacting
electricity
providers**

**Information and
referrals (not My
Aged Care)**

**Directory
Assistance**



Home and
Community Care
(HACC)

Place based

Flexible

Responsive

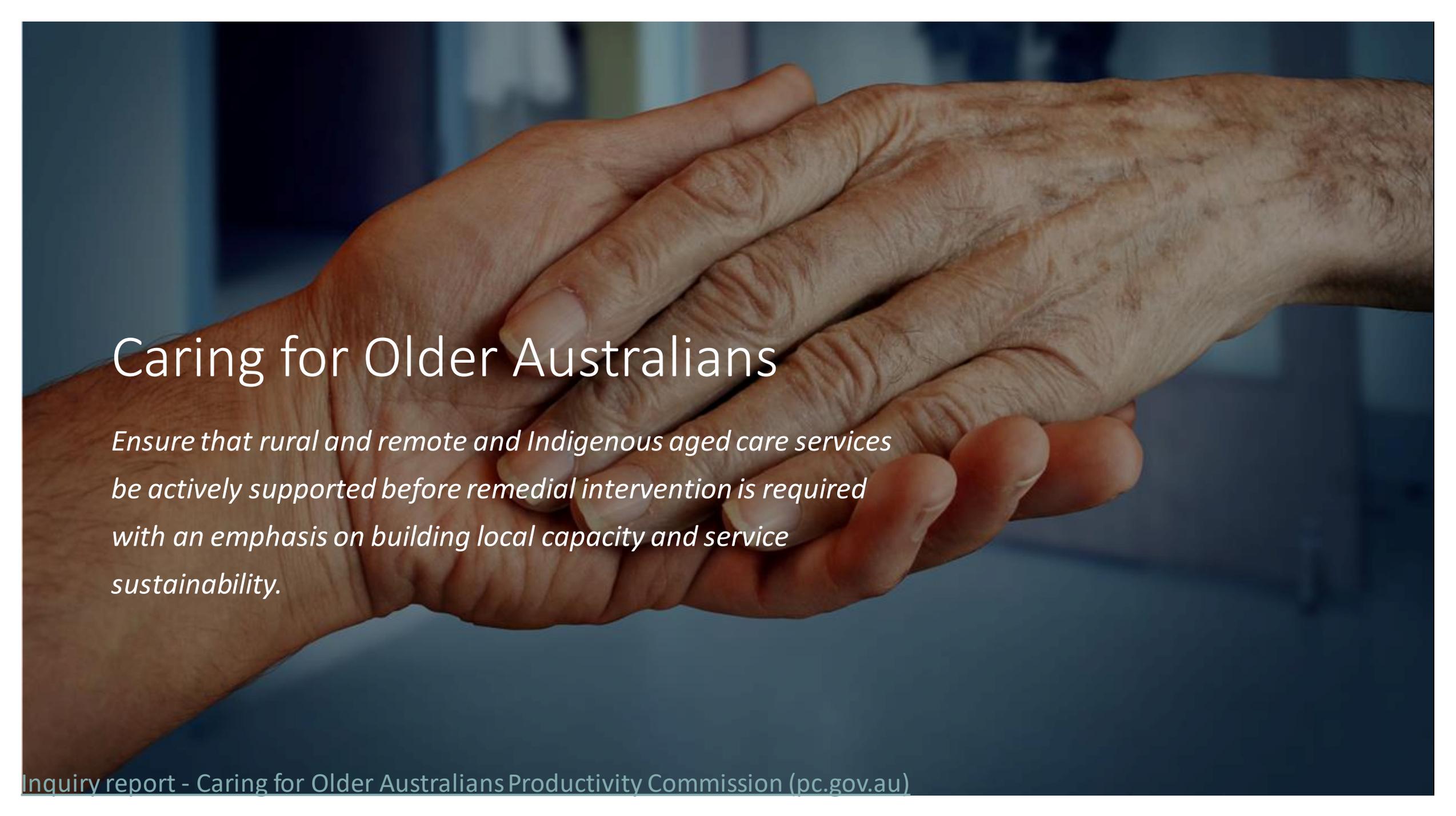


CHSP NDIS

Siloed

Structured

Marketized



Caring for Older Australians

Ensure that rural and remote and Indigenous aged care services be actively supported before remedial intervention is required with an emphasis on building local capacity and service sustainability.

Aged Care Royal Commission

We are particularly concerned about access to aged care services in regional, rural and remote areas. Older people make up a greater share of the population in these areas than in major cities. Furthermore, people in regional, rural and remote areas experience multiple disadvantages, which can magnify the need for support in older age. The data shows that the availability of aged care in outer regional and remote areas is significantly lower than in major cities, and has declined in recent years.



**Royal
Commission
into Aged
Care Quality
and Safety**

**Final Report:
Care, Dignity
and Respect**

Aged Care Royal Commission – flexible service delivery

For regional, rural and remote areas, the aged care system and funding must be flexible to account for smaller and dispersed populations and fewer aged care providers. The Multi- Purpose Services Program is an example of this flexible approach. This is a longstanding joint initiative between the Australian and State and Territory Governments which provides integrated health and aged care for regional, rural and remote communities in both residential aged care and home care settings.



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Multi-purpose Health Services

“They are a sustainable model of integrated health service delivery based on basic population health planning and primary health care service delivery models. They have enabled smaller rural and remote communities to retain basic services and expand those that are relevant to local communities.”

https://ahha.asn.au/sites/default/files/docs/policy-issue/multipurposeservices_0.pdf

Other Community Support Organisations

Rural Transaction Centres

Community Link Centres

Neighbourhood Centres

Mobile Service Centres (Service NSW)

Mobile Service Centres (Services Australia)

Employment agencies





‘The inter-relationships between human services are particularly felt in rural settings where a failure in one service system can have a very clear impact on the community as there are no readily accessible alternatives.’



Time Not Transport

Your time not transport dilemmas



Home but not alone

“From our experience the most useful thing to do is to treat the whole needs of the community in a very holistic way. So when you have a program that is very specific about the types of services that it is eligible to fund, it can be quite difficult to fit that into the dynamics and operating practices of a small community.”

Home But Not Alone

[PP no. 154 of 1994 \(nla.gov.au\)](http://nla.gov.au)

Disability Care and Support

Consistent with these aims, all governments would continue to support a range of community and carer support services, including some existing or modified Home and Community Care services, for people with lower level or shorter-term disabilities. These would be similar to those proposed within a reformed aged care system, and would be directly accessible by people with disabilities and their carers. They would be largely block-funded, with some limited user charges.

[Overview booklet - Inquiry report - Disability Care and Support \(pc.gov.au\)](#)



Questions