

NESST Newsflash

Hi Everyone,

Welcome to the NESST Newsflash. If you wish to unsubscribe to this Newsletter, please reply to this email and NESST will remove you from our mailing list. ☺

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NESST Regional Zoom

Our regular Regional CHSP Zooms will be held on **28 January 2021, 31 March 2021, and 1 June 2021** at **2pm**.

If anyone has agenda items for the forum or would like us to find information/speakers on specific issues please let us know asap.

Better Questions Workshop

The **Better Questions** workshop offers highly effective communication strategies and practical tips that will enable you to enhance your communication skills and professional practice. Using the **Better Questions** communication technique with your clients will lead to them being more engaged, motivated for self-management and less dependent upon services.

Interested people, please register via the stickyticket link <https://www.stickytickets.com.au/B5PR2>

Attendees, please arrive at 9.15 am for 9.30 start and will finish at 4.30 pm.

This is a great workshop and there are limited places available.

NESST Free On-line Training Portal

Have a look at the new portal! We have now moved most content over to the new platform. A certificate is emailed on completion. Please share with your staff and volunteers within the New England area:

<https://nesstbasictraining.thinkific.com/>

On this site you will find:

An introduction to the Commonwealth Home Support Programme

Food Safety for Seniors

Dementia Basics

Still awaiting review and transition is:

Community Basics

<https://www.inductforwork.com.au/portals/new-england-sector-support-team-online-induction-nesst-basic-training>

If you are having trouble getting the modules to load for some people, please give us a call and we will resend the invitation to the individual.

If you would prefer to host a paper-based group session we are happy to help. We can provide resources and send out certificates after completion.

Courageous Conversations Virtual Workshop

Are you struggling with any of the following? Giving constructive feedback Assertive communication Challenging unacceptable behaviour Responding to criticism Communicating change or the need for improved performance Dealing with difficult people and managing emotions (theirs and yours)

https://www.betterquestions.com.au/upload/Courageous_Conv_Virtual_comm_16_Feb_21.pdf

Additional support for older Australians to live independently

The Australian Government is ensuring older Australians can live at home for longer thanks to additional assistance under the Commonwealth Home Support Program.

On Wednesday Minister for Senior Australians and Aged Care Services, Richard Colbeck, has said allowing older Australians to choose how and where they lived is a priority.

“The choice to live safely and independently in their community has increasingly become a strong preference for senior Australians,” Minister Colbeck said.

The Commonwealth Government has announced it will provide up to \$124.4m in additional grants across the 2020-21 and 2021-22 financial years. This will include an additional \$32.2m per year over two years starting in financial year 2020-21 and a separate allocation of up to \$60m in additional funding in 2021-22.

Grant opportunity – CHSP Growth Funding 2020-21 and 2021-22

Closes Friday 5 February 2021 at 2.00pm (AEDT).

There are provisions under the Commonwealth Home Support Programme (CHSP) for the allocation of additional growth funding to help meet increased numbers of older Australians needing access to CHSP services. Growth funding is allocated on the basis of identified funding priorities and gaps in service delivery. Broad consultation with the sector informed the priorities that are identified and targeted in this grant opportunity.

This grant opportunity seeks to meet the entry-level aged care needs of older Australians by increasing funding to meet targeted geographic and service needs of clients eligible for CHSP.

This grant opportunity targets two CHSP Sub-Programs and 15 CHSP service types, as outlined in the table at Appendix A – Priority Table. The profile of the targeted growth priorities varies across Aged Care Planning Regions (ACPR) to address the local need and availability of services.

<https://www.grants.gov.au/Go/Show?GoUuid=c91162bb-9f36-2781-fb6d-5abd2bd5d379>

Dementia training, education and support to get a \$44 million boost

Aged care services minister Richard Colbeck says the funding will extend national programs provided by Dementia Training Australia and Dementia Support Australia for another year. The programs deliver clinical support, assessments, recommendations for care interventions, mentoring and capacity building for family and informal carers, primary and acute care staff and aged care service providers.

“They also provide accredited education, upskilling and professional development in dementia care for health and care workers, GPs, nurses and allied health professionals,” Senator Colbeck said in a statement on Tuesday.

The programs include:

- Dementia Training Program (DTP)
- Dementia Behaviour Management Advisory Service (DMAS)
- Severe Behaviour Response Teams (SBRT)
- Needs Based Assessment (NBA)

The minister says the final report of the aged care royal commission, set to be handed down next month, will determine how the programs are delivered beyond June 2022.

10,000 more home care packages on the way

The federal government has announced 10,000 extra home care packages worth more than \$850 million in its midyear economic outlook released late last year. The allocation will increase the number of Australians receiving in-home care to approximately 195,600 by the end of June, says health minister Greg Hunt, who has since been handed responsibility for the government’s response to the aged care royal commission.

In ministerial changes also unveiled by Mr Morrison late last year, the aged care and senior Australians portfolio will be brought into Cabinet, with Richard Colbeck retaining responsibility for aged care services.

Fifty Acres Academy Not-for-profit Webinars - Jan-Apr 2021

Fifty Acres Academy is running a number of free webinars for not-for-profits during January-April 2021. Topics include thinking ahead for the 2021/22 budget; crisis management; getting ready for 2021 if it's an election year; advocacy: determining your goals and agenda; and a campaign master class.

[More information and registration.](#)

Five Steps to Improve your Nonprofit Website

Your website is your nonprofit's digital home. It represents you online 24/7, bringing your work to life and motivating supporters. Nonprofit websites must be engaging, effective, and purposeful. 54% of donors worldwide prefer to give online, and up to 20% of donors are most inspired to give by a nonprofit's website.

Ready to improve your nonprofit's online presence? A Website Wellness Exam will help you boost the health of your website and identify areas for growth.

In this article, Nonprofit Tech for Good shares 5 steps to ensure that your nonprofit website is healthy, engaging, and converting online visitors into dedicated supporters.

[Read full article.](#)

Smart home technology for older Australians.

The NSW office of eSafety is offering the course on smart homes and cloud technology as part of its Be Connected program.

eSafety Commissioner Julie Inman Grant says there is huge potential for smart home technology to help seniors around the home.

Some 1.5 million Australians aged over 55 own a smart speaker, eSafety says.

"Smart speakers offer a lot of convenience for older Australians but also importantly, they can help seniors who may be mobility or vision impaired," Ms Grant says.

"Just by using their voice, they can make appointments, get the latest news and weather updates and more."

She says its estimated that by 2025 more than four million Australians will be using smart speakers.

"So this is technology that is becoming increasingly common and beneficial to many older Australians," she says.

The course explains smart technology, and how to set up a smart speaker and use voice control to perform tasks like setting reminders or searching for recipes.

It also explains what cloud technology is and how to use it safely.

The smart homes and cloud technology course is available for free: <https://beconnected.esafety.gov.au/topic-library/introduction-to-smart-homes>

Do You Know your Information Risks? Security, Privacy, Record Keeping - 3 Feb 2021, Online

Connecting Up

Do You Know your Information Risks? Security, Privacy, Record Keeping

3 February 2021, 11.00am-12.00pm

Online **Cost:** \$30 +GST.

By the end of this webinar you will understand the regulatory environment for handling information in the not-for-profit sector. You will also be able to explain how your organisation can discover high-risk compliance gaps to focus your improvements efforts and prioritise the use of limited resources. The webinar will show you how to provide evidence to your auditors and regulators:

- Australian Charities and Not-for-profits Commission (ACNC)
- Office of the Australian Information Commissioner
- Australian Commission on Safety & Quality in Health Care
- Aged Care Quality & Safety Commission
- NDIS Commission
- State Health & Human Services Departments
- Internal audit and risk committee

<https://www.connectingup.org/events/webinars/do-you-know-your-information-risks-security-privacy-record-keeping>

CHSP grandfathered client additional migration – Reminder: My Aged Care provider portal now open

The My Aged Care provider portal opened on Monday 23 November 2020 and closes on 11.59pm AEDT Friday 29 January 2021 to:

upload your grandfathered client data using the new data collection template – the previous template cannot be re-submitted into the provider portal

enter client service information

submit the completed information

There will be no extensions.

‘Grandfathered clients’ are people who received services before the CHSP began and who are not yet registered in My Aged Care.

Reminders/tips

If grandfathered clients are unwilling to give you the necessary information, let them know there is no impact on their current services.

You need to collect a unique identifier (Medicare, DVA or CRN number) for successful migration.



There are no 'offline' options for submitting the data collection template (spreadsheet) – you must upload it using the My Aged Care provider portal and enter service information for each client.

Providers MUST use the new data collection [template](#).

Some providers have uploaded their client information in the provider portal but have not submitted the final information – click 'submit' once all clients' statuses are 'ready to submit'.

Find detailed information about this data collection process on the department's website at [CHSP News](#).

Governance Resources

The Governance Institute of Australia (GIA) aims to strengthen society through governance excellence. Following discussions with FAMS, GIA has released *Good Governance Guides* - normally available only to paid members. These have now been made available for free download together with a variety of online resources. View here: [Resources on Governance](#).

The Centre for Social Impact Scholarships Round 1 2021

The Centre for Social Impact (CSI) awards various scholarships to students in two rounds each year. Scholarships are merit based and awarded to new and continuing students who demonstrate commitment and leadership to better social outcomes in the business, public or social purpose sectors. CSI UNSW Scholarships include:

Graduate Certificate in Social Impact (GCSI)

Graduate Diploma in Social Impact (GDSI)

MBA (Social Impact)

Applications close 28 January 2021.

[More information and application.](#)

Board Inductions for Not-for-profit Organisations - 2 Feb 2021, Online

Justice Connect Not-for-profit Law

Board Inductions for Not-for-profit Organisations

2 February 2021, 12.45pm

Online

Cost: \$30-\$50.

Whether you're a new board member or you've been doing it for a while, there's always more to learn. What's the role of the board? What are your key responsibilities? When could you be legally responsible if things go wrong and what protections are available? This webinar will help you understand your role so you can be a better board member.

The webinar will cover:

- The main legal duties of board members
- The standards the law sets for decision-making as board members
- The importance of your organisation's legal status, rules and legal purpose
- Other key legal issues to consider as a board member

[More information and registration.](#)

Promoting Inclusion - share your views

The Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability has released its issues paper on Promoting Inclusion. The Commission is asking the public to share their views about what an inclusive society looks like, the barriers to inclusion, how we can become a more inclusive society, and how inclusion might prevent violence. Responses are open to 2 April 2021.

<https://disability.royalcommission.gov.au/publications/promoting-inclusio>

Department of Health Updates

Keep up to date – find all the updates here:

<https://www.health.gov.au/news/newsletters>