

## NESST Newsflash

Hi Everyone,

Welcome to the NESST Newsflash. If you wish to unsubscribe to this Newsletter, please reply to this email and NESST will remove you from our mailing list. ☺

### Contents

NESST Newsflash.....	1
NESST Regional Zoom .....	2
NESST Free On-line Training Portal.....	2
CHSP grandfathered client additional migration – Reminder: My Aged Care provider portal now open .....	3
Governance Resources .....	4
The Centre for Social Impact Scholarships Round 1 2021 .....	4
Drafting a Great Volunteer Agreement: Watch Webinar .....	5
Managing Performance - 16 Dec 2020, Online .....	<b>Error! Bookmark not defined.</b>
Board Inductions for Not-for-profit Organisations - 2 Feb 2021, Online.....	5
Overcoming Indigenous Disadvantage: Key Indicators 2020.....	5
Promoting Inclusion - share your views.....	6
5 things charities and NFPs should know about the new Director Identification Number .....	6
GuestTrack is a FREE guest check-in application .....	6
Positive Life NSW services .....	7
Reminder: update your details on My Aged Care.....	7
CHSP Grant Opportunity for Culturally and Linguistically Diverse (CALD) Respite Services 2020-2022 .....	<b>Error! Bookmark not defined.</b>
Department of Health Updates .....	7

## NESST Regional Zoom

Our regular Regional CHSP Zooms will be held on **28 January 2021, 31 March 2021, and 1 June 2021** at 2pm.

## NESST Free On-line Training Portal

Have a look at the new portal! We have now moved most content over to the new platform. A certificate is emailed on completion. Please share with your staff and volunteers within the New England area:

<https://nesstbasictraining.thinkific.com/>

On this site you will find:

**An introduction to the Commonwealth Home Support Programme**

**Food Safety for Seniors**

**Dementia Basics**

Still awaiting review and transition is:

**Community Basics**

<https://www.inductforwork.com.au/portals/new-england-sector-support-team-online-induction-nesst-basic-training>

If you are having trouble getting the modules to load for some people, please give us a call and we will resend the invitation to the individual.

If you would prefer to host a paper-based group session we are happy to help. We can provide resources and send out certificates after completion.

**NESST Office Closure: from 24 December 2020 to 4 January 2021**



## **United Nations General Assembly declares 2021-2030 the Decade of Healthy Ageing**

On 14 December, The United Nations General Assembly declared 2021-2030 the [Decade of Healthy Ageing](#).

“Today’s announcement of the UN Decade of Healthy Ageing sends a clear signal that it is only by working as one, within the United Nations system and with governments, civil society and the private sector, that we will be able to not only add years to life but also life to years,” said Dr Tedros Adhanom Ghebreyesus, Director-General of the World Health Organization, in response to today’s development.

“By adopting a UN-wide approach in support of healthy ageing, we will be able to galvanize international action to improve the lives of older people, their families and communities, both during the [COVID-19 pandemic](#), and beyond,” added Dr Etienne Krug, Director of the Department of Social Determinants of Health at WHO.

Health is central to our experience of older age and the opportunities that ageing brings. Initiatives undertaken as part of the Decade will seek to: change how we think, feel and act towards age and ageing; facilitate the ability of older people to participate in and contribute to their communities and society; deliver integrated care and primary health services that are responsive to the needs of the individual; and provide access to long-term care for older people who need it.

The UN Resolution, which follows recent endorsement of the Decade by the World Health Assembly, expresses concern that, despite the predictability of population ageing and its accelerating pace, the world is not sufficiently prepared to respond to the rights and needs of older people. It acknowledges that the ageing of the population impacts our health systems but also many other aspects of society, including labour and financial markets and the demand for goods and services, such as education, housing, long-term care, social protection, and information. It thus requires a whole-of-society approach. <https://www.who.int/news/item/14-12-2020-decade-of-healthy-ageing-a-new-un-wide-initiative>

## **CHSP grandfathered client additional migration – Reminder: My Aged Care provider portal now open**

The My Aged Care provider portal opened on Monday 23 November 2020 and closes on 11.59pm AEDT Friday 29 January 2021 to:

upload your grandfathered client data using the new data collection template – the previous template cannot be re-submitted into the provider portal

enter client service information

submit the completed information

There will be no extensions.

'Grandfathered clients' are people who received services before the CHSP began and who are not yet registered in My Aged Care.

### **Reminders/tips**

If grandfathered clients are unwilling to give you the necessary information, let them know there is no impact on their current services.

You need to collect a unique identifier (Medicare, DVA or CRN number) for successful migration.

There are no 'offline' options for submitting the data collection template (spreadsheet) – you must upload it using the My Aged Care provider portal and enter service information for each client.

Providers MUST use the new data collection [template](#).

Some providers have uploaded their client information in the provider portal but have not submitted the final information – click 'submit' once all clients' statuses are 'ready to submit'.

Find detailed information about this data collection process on the department's website at [CHSP News](#).

### **Governance Resources**

The Governance Institute of Australia (GIA) aims to strengthen society through governance excellence. Following discussions with FAMS, GIA has released *Good Governance Guides* - normally available only to paid members. These have now been made available for free download together with a variety of online resources. View here: [Resources on Governance](#).

### **The Centre for Social Impact Scholarships Round 1 2021**

The Centre for Social Impact (CSI) awards various scholarships to students in two rounds each year. Scholarships are merit based and awarded to new and continuing students who demonstrate commitment and leadership to better social outcomes in the business, public or social purpose sectors. CSI UNSW Scholarships include:

Graduate Certificate in Social Impact (GCSI)

Graduate Diploma in Social Impact (GDSI)

MBA (Social Impact)

**Applications close** 28 January 2021.

[More information and application.](#)

## **Drafting a Great Volunteer Agreement: Watch Webinar**

This Justice Connect Not-for-profit Law's free, on-demand, 30-minute webinar explores the ins and outs of volunteer agreement documents. Join lawyers Kaela and Mae as they take you through their top drafting tips and some key clauses you should think about.

[Watch the webinar.](#)

[Download sample volunteer agreement document.](#)

## **Board Inductions for Not-for-profit Organisations - 2 Feb 2021, Online**

Justice Connect Not-for-profit Law

Board Inductions for Not-for-profit Organisations

2 February 2021, 12.45pm

Online

**Cost:** \$30-\$50.

Whether you're a new board member or you've been doing it for a while, there's always more to learn. What's the role of the board? What are your key responsibilities? When could you be legally responsible if things go wrong and what protections are available? This webinar will help you understand your role so you can be a better board member.

The webinar will cover:

The main legal duties of board members

The standards the law sets for decision-making as board members

The importance of your organisation's legal status, rules and legal purpose

Other key legal issues to consider as a board member

[More information and registration.](#)

## **Overcoming Indigenous Disadvantage: Key Indicators 2020**

The Productivity Commission's "Overcoming Indigenous Disadvantage" report measures the wellbeing of Aboriginal and Torres Strait Islander people. This report card measures where things have improved (or not) against 52 indicators across a range of areas including governance, leadership and culture, early childhood, education, economic participation, health, home environment and safe and supportive communities.

The report includes case studies on governance, with a specific focus on identifying arrangements that support shared decision-making between Aboriginal and Torres Strait Islander people and Australian governments.

This report was produced in consultation with all Australian governments, the Coalition of Aboriginal and Torres Strait Islander Peak Organisations and other Aboriginal and Torres Strait Islander people and organisations. [Find out more and download report.](#)

## **Promoting Inclusion - share your views**

The Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability has released its issues paper on Promoting Inclusion. The Commission is asking the public to share their views about what an inclusive society looks like, the barriers to inclusion, how we can become a more inclusive society, and how inclusion might prevent violence. Responses are open to 2 April 2021.

<https://disability.royalcommission.gov.au/publications/promoting-inclusion>

## **5 things charities and NFPs should know about the new Director Identification Number**

In June this year, laws were passed to introduce a new director identification number (**DIN**) requirement. Although the DIN requirement is unlikely to commence before June 2022, it is nevertheless worth understanding what is ahead and planning accordingly. A DIN is a unique identifier number to be issued to each person who is a director or acting alternate director of a company or the equivalent role (such as a management committee member) of some incorporated associations.

Once a person's identity has been confirmed, they will be issued with a single DIN which they will keep permanently even if they cease being a director, change directorships or act as a director for multiple organisations.

<https://www.gtlaw.com.au/insights/5-things-charities-nfps-should-know-about-new-director-identification-number>

## **GuestTrack is a FREE guest check-in application**

Natasha from Care for Seniors in Armidale recommends GuestTrack 'It is easy to use, doesn't require any apps to be installed and allows you to enter people if they don't have a QR code reader on their phone or they just don't have a phone'

Natasha also amended the data required to include temperature recording and visitors have to state they are cold/flu symptom-free.

It helps businesses/communities collect and store data of visitors entering their premises. It has made it extremely convenient for over 9,000 businesses/communities to meet their obligations in a COVID-19 environment as well as providing 5 million visitors with an outstanding check-in experience.

<https://guesttrack.com.au/home.html>

**Positive Life NSW services:**

Positive Life NSW works to promote a positive image of people living with and affected by HIV with the aim of eliminating prejudice, isolation, stigma and discrimination. They provide information, targeted referrals and advocate to change systems and practices that discriminate against people living with HIV (PLHIV), their partners, friends, family and carers in NSW. [Find out more.](#)

**Reminder: update your details on My Aged Care**

With the holidays fast approaching, the Department would like to encourage all CHSP service providers to review and, if necessary, update their details on the My Aged Care service portal.

CHSP service providers should pay particular attention to their:

- contact details (including telephone, email and physical addresses);
- service availability;
- waitlists (note: waitlists should only be used when services are expected to be imminently available); and
- service types and service delivery area

Note when reviewing your service delivery area, CHSP service providers are encouraged to provide as much detailed information as possible (e.g. postcodes serviced), as this will help tailor the My Aged Care Service Finder results to better meet individual client's needs.

For technical support and help with the My Aged Care System, please contact the My Aged Care service provider and assessor helpline on 1800 836 799. The helpline is available from 8:00 am to 8:00 pm Monday to Friday and from 10:00 am to 2:00 pm Saturday, local time across Australia.

**Department of Health Updates**

Keep up to date – find all the updates here:

<https://www.health.gov.au/news/newsletters>