

NESST Newsflash

Hi Everyone,

Welcome to the NESST Newsflash. If you wish to unsubscribe to this Newsletter, please reply to this email and NESST will remove you from our mailing list. ☺

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NESST Regional Zoom

Our final zoom for the year was held this week. We were a bit underwhelmed by the attendance. If people could give feedback to help us improve attendance it would be much appreciated.

Our next Regional Zooms will be held on **28 January 2021** at 2pm

NESST Free On-line Training Portal

Have a look at the new portal! We have now moved most content over to the new platform. A certificate is emailed on completion. Please share with your staff and volunteers within the New England area:

<https://nesstbasictraining.thinkific.com/>

On this site you will find:

An introduction to the Commonwealth Home Support Programme

Food Safety for Seniors

Dementia Basics

Still awaiting review and transition is:

Community Basics

<https://www.inductforwork.com.au/portals/new-england-sector-support-team-online-induction-nesst-basic-training>

If you are having trouble getting the modules to load for some people, please give us a call and we will resend the invitation to the individual.

If you would prefer to host a paper-based group session we are happy to help. We can provide resources and send out certificates after completion.

5 things charities and NFPs should know about the new Director Identification Number

In June this year, laws were passed to introduce a new director identification number (**DIN**) requirement. Although the DIN requirement is unlikely to commence before June 2022, it is nevertheless worth understanding what is ahead and planning accordingly. A DIN is a unique identifier number to be issued to each person who is a director or acting alternate director of a company or the equivalent role (such as a management committee member) of some incorporated associations.

Once a person's identity has been confirmed, they will be issued with a single DIN which they will keep permanently even if they cease being a director, change directorships or act as a director for multiple organisations.

<https://www.gtlaw.com.au/insights/5-things-charities-nfps-should-know-about-new-director-identification-number>

GuestTrack is a FREE guest check-in application

Natasha from Care for Seniors in Armidale recommends GuestTrack 'It is easy to use, doesn't require any apps to be installed and allows you to enter people if they don't have a QR code reader on their phone or they just don't have a phone'

Natasha also amended the data required to include temperature recording and visitors have to state they are clod/flu symptom free.

It helps businesses/communities collect and store data of visitors entering their premises. It has made extremely convenient for over 9,000 businesses/communities to meet their obligations in a COVID-19 environment as well as providing 5 million visitors with an outstanding checkin experience.

<https://guesttrack.com.au/home.html>

A new palliative care dashboard for the aged care sector

To support aged care workers in planning and providing good quality palliative care, ELDAC have created a platform known as the ELDAC Digital Dashboard.

ELDAC are currently undertaking two studies relating to the dashboard. Try the prototype demo on the ELDAC website to find out more and get involved.

https://www.eldac.com.au/tabid/5371/Default.aspx?utm_source=Social%20media%20tile&utm_medium=Digital%20Dashboard&utm_campaign=Digital%20Innovations%20social%20media

Reminder: update your details on My Aged Care

With the holidays fast approaching, the Department would like to encourage all CHSP service providers to review and, if necessary, update their details on the My Aged Care service portal.

CHSP service providers should pay particular attention to their:

- contact details (including telephone, email and physical addresses);
- service availability;
- waitlists (note: waitlists should only be used when services are expected to be imminently available); and
- service types and service delivery area

Note when reviewing your service delivery area, CHSP service providers are encouraged to provide as much detailed information as possible (e.g. postcodes serviced), as this will help tailor the My Aged Care Service Finder results to better meet individual client's needs.

For technical support and help with the My Aged Care System, please contact the My Aged Care service provider and assessor helpline on 1800 836 799. The helpline is available from 8:00am to 8:00pm Monday to Friday and from 10:00am to 2:00pm Saturday, local time across Australia.

Forecast CHSP Grant Opportunity for Culturally and Linguistically Diverse (CALD) Respite Services 2020-2022

The purpose of this grant opportunity is to support providers to deliver centre-based respite services for multicultural communities by providing tailored activities for CALD clients and respite for their carers.

An allocation of \$10m per year in 2020-21 and 2021-22 is available. For the purposes of this funding opportunity, CALD groups are defined as people who were born overseas, have a parent born overseas or speak a variety of languages at home.

A maximum of \$20 million (GST exclusive) over two financial years from 2020/21 to 2021/22 is available for this grant opportunity. It is intended that this growth funding will become ongoing base funding for those successful organisations. The \$20m for this grant opportunity is coming from the CHSP funds set aside for identified funding priorities under the program.

The minimum grant amount is \$50,000 (GST exclusive) and the maximum grant amount is \$300,000 (GST exclusive). Grants of up to \$1,000,000 may be considered when delivering services across two or more ACPRs. A grant cannot exceed the amount of available funding.

You can access further information and the Guidelines via [this link](#).

SCHADS Award 2010 – 1 December 2020 Wage Increases

Please be advised that an updated pay guide is now available for the SCHADS Award. Wage rates for the Social, Community, Home Care and Disability Services Industry Award 2010 have been increased, effective 1 December 2020. Please follow this [link](#) to download the pay guide

Transitioning grandfathered clients receiving Commonwealth Home Support Programme (CHSP) services to more appropriate levels of care

- The Department is aware that there are a number of clients receiving a high level of services under the CHSP.
 - Should a client's needs change they are expected to undergo an assessment through My Aged Care and move onto a Home Care Package if more appropriate for their needs.
 - Should the client refuse to undergo an assessment or take up a Home Care Package, under the grandfathering arrangements, they may choose to remain on the CHSP.
 - The risk highlighted by LASA regarding a lack of case management under the CHSP for these clients is noted.
 - The Department is examining data on this client cohort, and will examine options to follow up with clients, including through the assessment workforce.
 - Note the Government advised in November 2019 that it would look to combine CHSP and Home Care Packages programs.
 - Work is now underway to develop an Assessment, Classification and Funding Model for a unified care in the home program.
 - This will better align support in the home to assessed need.
 - Grandfathered clients transitioning would be expected to transition into the new program.
 - Arrangements for the new program, including timeframes, will be finalised in the context of the final report of the Royal Commission

USYD Aboriginal Workforce Research Project

Part of a state-wide project on the retention of the Health, Ageing and Disability workforce in NSW, the University of Sydney is conducting two surveys to determine factors that influence Aboriginal workers to either stay in their crucial roles and/or leave their roles within the sector. USYD is asking Aboriginal employees to complete [the first survey](#) and employers of Aboriginal workers to complete [the second survey](#) by **19 December 2020**.

CHSP service provision entry in the My Aged Care client record

The department reminds providers that service delivery information should be accurately recorded and regularly updated in the My Aged Care client record for all clients accepted for service.

This includes a client's service:

- commencement date
- frequency
- intensity
- end date (where a service has finished).

CHSP service providers are reminded to add a note to a client's My Aged Care record indicating any emergency CHSP services provided to the client during COVID-19. This includes residents on emergency leave from an aged care home.

Providers must add this information as a client note if it is clear the client will require service provision beyond the eight weeks of emergency support. This will assist the assessor during the formal assessment of the client's needs to understand the services the client has been receiving.

Further information is available on:

- [My Aged Care – Provider Portal User Guide: Part 2 Team Leader and Staff Member Functions](#)
- [COVID-19 and CHSP Supports available](#)

Positive Life NSW services:

Positive Life NSW works to promote a positive image of people living with and affected by HIV with the aim of eliminating prejudice, isolation, stigma and discrimination. They provide information, targeted referrals and advocate to change systems and practices that discriminate against people living with HIV (PLHIV), their partners, friends, family and carers in NSW. [Find out more.](#)

Connecting Up

Developing your Social Media Content Calendar: How to Come up with Cool Content Plans for 2021
9 December 2020, 11.00am-12.30pm

Online [Read More](#)

Department of Health Updates

Keep up to date – find all the updates here:

<https://www.health.gov.au/news/newsletters>