

NESST Newsflash

Hi Everyone,

Welcome to the NESST Newsflash. If you wish to unsubscribe to this Newsletter, please reply to this email and NESST will remove you from our mailing list. ☺

Contents

NESST Newsflash.....	1
NESST Regional Zoom	2
NESST Free On-line Training Portal.....	2
Employment Opportunity!.....	3
Transitioning grandfathered clients receiving Commonwealth Home Support Programme (CHSP) services to more appropriate levels of care	3
CHSP service provision entry in the My Aged Care client record	4
USYD Aboriginal Workforce Research Project	4
Positive Life NSW services	4
Connecting Up.....	5
Capabilities in Aged & Community Care Readiness: An Evaluation of Innovation & Technology (CARE IT) Report.....	5
BE SOMEONE FOR SOMEONE, TO TACKLE LONELINESS IN AUSTRALIA	5
Online Self-Care Tool	6
Department of Health Updates	6



NESST Regional Zoom

Our final zoom for the year was held this week. We were a bit underwhelmed by the attendance. If people could give feedback to help us improve attendance it would be much appreciated.

Our next Regional Zooms will be held on **28 January 2021** at 2pm

NESST Free On-line Training Portal

Have a look at the new portal! We have now moved most content over to the new platform. A certificate is emailed on completion. Please share with your staff and volunteers within the New England area:

<https://nesstbasictraining.thinkific.com/>

On this site you will find:

An introduction to the Commonwealth Home Support Programme

Food Safety for Seniors

Dementia Basics

Still awaiting review and transition is:

Community Basics

<https://www.inductforwork.com.au/portals/new-england-sector-support-team-online-induction-nesst-basic-training>

If you are having trouble getting the modules to load for some people, please give us a call and we will resend the invitation to the individual.

If you would prefer to host a paper-based group session we are happy to help. We can provide resources and send out certificates after completion.

Employment Opportunity! Social Activities Coordinator

Armidale Care for Seniors Inc.

Part-time

How to apply

Request an Application Pack by emailing admin@armidalecareforseniors.org.au and read the 'Applying for a Position' with Armidale Care for Seniors Inc.' information.

Applications close at 5.00pm on the 2nd December 2020

172 Rusden St, Armidale, NSW, Australia 2350

Transitioning grandfathered clients receiving Commonwealth Home Support Programme (CHSP) services to more appropriate levels of care

- The Department is aware that there are a number of clients receiving a high level of services under the CHSP.
- Should a client's needs change they are expected to undergo an assessment through My Aged Care and move onto a Home Care Package if more appropriate for their needs.
- Should the client refuse to undergo an assessment or take up a Home Care Package, under the grandfathering arrangements, they may choose to remain on the CHSP.
- The risk highlighted by LASA regarding a lack of case management under the CHSP for these clients is noted.
- The Department is examining data on this client cohort, and will examine options to follow up with clients, including through the assessment workforce.
- Note the Government advised in November 2019 that it would look to combine CHSP and Home Care Packages programs.
- Work is now underway to develop an Assessment, Classification and Funding Model for a unified care in the home program.
- This will better align support in the home to assessed need.
- Grandfathered clients transitioning would be expected to transition into the new program.
- Arrangements for the new program, including timeframes, will be finalised in the context of the final report of the Royal Commission

CHSP service provision entry in the My Aged Care client record

The department reminds providers that service delivery information should be accurately recorded and regularly updated in the My Aged Care client record for all clients accepted for service.

This includes a client's service:

commencement date

frequency

intensity

end date (where a service has finished).

CHSP service providers are reminded to add a note to a client's My Aged Care record indicating any emergency CHSP services provided to the client during COVID-19. This includes residents on emergency leave from an aged care home.

Providers must add this information as a client note if it is clear the client will require service provision beyond the eight weeks of emergency support. This will assist the assessor during the formal assessment of the client's needs to understand the services the client has been receiving.

Further information is available on:

- [My Aged Care – Provider Portal User Guide: Part 2 Team Leader and Staff Member Functions](#)
- [COVID-19 and CHSP Supports available](#)

USYD Aboriginal Workforce Research Project

Part of a state-wide project on the retention of the Health, Ageing and Disability workforce in NSW, the University of Sydney is conducting two surveys to determine factors that influence Aboriginal workers to either stay in their crucial roles and/or leave their roles within the sector. USYD is asking Aboriginal employees to complete [the first survey](#) and employers of Aboriginal workers to complete [the second survey](#) by **19 December 2020**.

Positive Life NSW services:

Positive Life NSW works to promote a positive image of people living with and affected by HIV with the aim of eliminating prejudice, isolation, stigma and discrimination. They provide information, targeted referrals and advocate to change systems and practices that discriminate against people living with HIV (PLHIV), their partners, friends, family and carers in NSW. [Find out more.](#)

Connecting Up

Developing your Social Media Content Calendar: How to Come up with Cool Content Plans for 2021

9 December 2020, 11.00am-12.30pm

Online

[Read More](#)

Capabilities in Aged & Community Care Readiness: An Evaluation of Innovation & Technology (CARE-IT) Report

The Minister for Aged Care and Senior Australians will be virtually launching the Aged and Community Care Innovation and Technology Capabilities and Readiness (CARE-IT) Report on **26 November 2020**. This important publication adds significantly to the collective understanding of the sector, its current level of digital maturity and the significant opportunities technology and innovation can offer in providing a more sustainable and high quality aged and community care sector.

If you have a question for the Minister for Aged Care and Senior Australians please email secretariat@aciitc.com.au

[Learn More>](#)

BE SOMEONE FOR SOMEONE, TO TACKLE LONELINESS IN AUSTRALIA

1 in 4 Australians will suffer loneliness at some point. And that loneliness is a growing killer - the equivalent of smoking 15 cigarettes a day.

Feros Care believe that no one should be lonely. That's why we want to raise awareness of the impacts of loneliness, with government, organisations and communities; and build partnerships with them to tackle loneliness together.

Feros Care will also develop, fund and support programs, tools, resources and comfortable environments that will help people build meaningful connections and sustainable relationships, because we know that a well-connected world is our best chance at ending loneliness for good

<https://www.feroscare.com.au/feros-stories>

Online Self-Care Tool

As a health professional or member of the aged care workforce, taking care of yourself is important. Caring for others, particularly those at the end of life, can be challenging. ELDAC is developing an interactive online self-care tool specifically for the aged care workforce. Find out more or get involved - contact

eldac.project@flinders.edu.au.

Department of Health Updates

Keep up to date – find all the updates here:

<https://www.health.gov.au/news/newsletters>