



NESST Newsflash

Hi Everyone,

Welcome to the NESST Newsflash.

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New England Sector Support Team

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NESST Regional Zoom

Our next Regional Zoom will be held on **27 August at 2pm**. Please note the change of time. We are trying to find the best time for most people! If you have agenda items or ideas, please let us know.

NESST Free On-line Training Portal

The portal gives access to free, basic induction modules for frontline staff. Current modules:

An introduction to the Commonwealth Home Support Programme

Community Basics

Food Safety for Seniors

A certificate is emailed on completion. Please share with your staff and volunteers within the New England area:

<https://www.inductforwork.com.au/portals/new-england-sector-support-team-online-induction-nesst-basic-training>

Watch this space for news on the next exciting episode 😊

If you are having trouble getting the modules to load for some people, please give us a call and we will resend the invitation to the individual.

CHSP Orientation Training for Coordination Staff

NESST will be conducting on-line Orientation for Coordination staff on-line on 15 September 2020. This will be a live, interactive session. We will send out the link closer to the date.

New research: Models of integrated care, health, and housing

The National Ageing Research Institute (NARI), in a report prepared for the Royal Commission into Aged Care Quality and Safety, finds that integrated models for care, health and housing that are embedded in the community are the most effective at empowering clients and carers to take a lead in meeting their own needs and preferences.

Incorporating literature reviews on integrated care models and consultation with key experts and providers of integrated care in Australia, *Research Paper 7 - Models of Integrated Care, Health and Housing* provides an overview and analysis of integrated models of care for older people, as they relate to health care, social care, and housing or accommodation in Australia.

Researchers describe integrated care as the strategies aimed at overcoming fragmentation between different services and sectors, and as a way of improving the health and wellbeing of clients, service sustainability and client satisfaction with services.

Financial elder abuse and the importance of enduring documents

This FREE webinar will explore the risk factors connected with financial elder abuse, the impacts of COVID-19 on older people and their families, ways to prevent financial elder abuse and what roles banks, legal firms and carers have in the prevention of elder abuse.

Time: Aug 21, 2020 12:30 PM in [Canberra, Melbourne, Sydney](#)

COVID-19: Infection prevention and control risk management

The risks associated with COVID-19 in Australia are ongoing. Health service organisations are required to prepare and implement an organisation-wide Risk Management Plan to manage and reduce the risks related to the transmission of COVID-19.

The Australian Commission on Safety and Quality in Health Care (the Commission) has developed advice to support health service organisations to undertake a COVID-19 risk assessment and develop a comprehensive Risk Management Plan.

[The fact sheet COVID-19: Infection prevention and control risk management is now available.](#)

For further information, visit the [COVID-19](#) page on the Commission's website or email HAI@safetyandquality.gov.au.

New Social Support Group arrangements under CHSP

From 1 July 2020, clients accessing Social Support Group services through the Commonwealth Home Support Programme (CHSP), and who transition to a Home Care Package (HCP), will be able to continue to access this service type as a CHSP client. These clients should not be charged cost recovery fees or asked to cease the service after transitioning to a HCP. Clients may choose to use their individualised package budget to pay the existing client contribution fee.

To be eligible for this program measure clients must have:

transitioned to a HCP after 1 July 2020; and

been accessing a CHSP Social Support Group at the time they transitioned to their package.

All other HCP recipients must continue to access a HCP Social Support Group as per normal program arrangements.

For more information:

see Section 4.1.1 of the CHSP Program Manual 2020-2022

contact your Community Grants Hub Funding Arrangement Manager.

Humans of Aged Care: Now on Facebook and Instagram!

Humans of Aged Care is a storytelling platform to celebrate and demonstrate the human elements of care at the heart of aged care services. Now, more than ever, we see the incredible passion, resilience and dedication of the aged care workforce and want to share it with the world.

Follow [#HumansofAgedCare](#) on [Instagram](#) and [Facebook](#) today to share the stories of our aged care heroes.

Damn Good Advice on Creating a COVID-19-Safe workplace:

<https://communitydirectors.com.au/advice-guides/damn-good-advice-for-a-covid-19-safe-workplace>

How to get found on-line – 4 steps to attract your community

3 September 2020 – on-line

Connecting Up

How to Get Found Online: 4 Steps to Attract your Community

3 September 2020, 11.00am-12.00pm

Online

[Read More](#)

Damn Good Advice for the Chairperson

Here is the link for the new Damn Good Advice guide, Damn Good Advice for Chairs:

<https://communitydirectors.com.au/advice-guides/damn-good-advice-for-chairs>

This guide answers the top 25 questions Chairs on Not-for-Profit Boards need answering.

The importance of cultural awareness and safety

Sector Support and Development, NSW have developed a comprehensive program around Cultural Awareness and Safety with the aim of up-skilling Aged care support services on their understanding and knowledge of Aboriginal and Torres Strait Islander culture so they can become agents of social change. The program is designed to help aged care workers understand the cultural barriers clients can face and be more culturally sensitive with clients, families and agencies they work with in this space. Participants will learn strategies for communication and begin their learning journey for diversity.

The first in the series and held over 2 x 2 hour sessions, this interactive and informative workshop looks at Aboriginal and Torres Strait Islander history, white contact history and the White Australia policies.

Target Audience: Aged care support workers and volunteers, CHSP SA & NSW

<https://www.agedservicesworkforce.com.au/event/cultural-awareness-and-safety/>

Strategic Grants Bootcamp: Seeking and applying for Grants in 2020

9 September 2020 – on-line

Connecting Up

Strategic Grants Bootcamp: Seeking & Applying for Grants in 2020

2 & 9 September 2020, 11.00am-12.30pm

Online

[Read More](#)

Webinar: Aged Care Governance - The Chair and CEO Relationship

4 September 2020

Explore the critical relationship between the Chair and CEO of aged care organisations. Join Chair, Virginia Bourke, and Group CEO, Stephen Cornelissen, of Mercy Health as they discuss this unique and crucially important relationship. In partnership with The Australian Institute of Company Directors (AICD).

<https://events.acsa.asn.au/event/webinar-aged-care-governance-the-chair-and-ceo-relationship/>

Registration Open: Excellence in Home & Community Care Online Symposium

September 15-17 2020

Hear the latest insights and innovations from sector experts and leaders, plus shared experiences from other home and community care organisations. Topics include home care pricing, risk management in the home and community care environment, the sector's response to COVID-19, and leveraging new technologies. Sessions are spread across each day, with breaks in-between.

<https://events.acsa.asn.au/event/excellence-in-home-care-online-symposium/>

Managing Volunteers and the Law

This three hour live interactive webinar with **Justice Connect** will discuss the life-cycle of Volunteers and key legal issues and considerations at each stage. The session will cover the nature of the volunteer and employee relationship, recruitment process and associated legal requirements, and give you a refresher on your organisation's safety requirements. You will also be encouraged to participate and ask questions and will receive additional resources to help in the future.

25 August, 9:30 am – 12:30 pm.

<https://www.volunteering.com.au/event/managing-volunteers-and-the-law/>

Connecting Up: Facebook Workshop Series

Build & Engage your Community with the Right Tools

27 August 2020: How to fundraise on Facebook

10 September 2020: Facebook Messenger & Chatbots

[Read More](#)

Senior Australian Stakeholder Kit - COVID-19 Supports

Older people are at greater risk of more serious illness if they get coronavirus. As we move towards a COVIDSafe Australia, it is important for people at greater risk to take extra steps to protect themselves. There are a range of government-funded services they can access to help with this. You may already be aware of some or all of these services, but many older people are not. Please help in promoting these services to older Australians so they reach those who need them.

<https://tinyurl.com/ycro9uec>

Easing of restrictions – COVID -19 Update

<https://www.nsw.gov.au/covid-19/what-you-can-and-cant-do-under-rules>