

NESST Newsflash

Hi Everyone,

Welcome to the NESST Newsflash.

Expect to see this each week for the foreseeable – we will try to capture the state of play at the close of each week.

If you wish to unsubscribe to this Newsletter, please reply to this email and NESST will remove you from our mailing list. ☺

New England Sector Support Team



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NESST Free On-line Training Portal

The portal gives access to free, basic induction modules for frontline staff. Current modules:

An introduction to the Commonwealth Home Support Programme

Community Basics

A certificate is emailed on completion. Please share with your staff and volunteers within the New England area:

<https://www.inductforwork.com.au/portals/new-england-sector-support-team-online-induction-nesst-basic-training>

Watch this space for news on the next exciting episode 😊

NESST Regional Zoom

Our next Regional Zoom will be held on 25 June 2020 at 10am. We will send the link out closer to the date. If you have suggested agenda items, please send them.

Aider program

The AIDER (Assist Infirm, Disabled and Elderly Residents) program is a free, one-off service which supports some of our most at-risk community members.

The program helps people live more safely and confidently in their home in areas where bush fires may start.

The AIDER program is designed for people who have limited domestic support available from family, relatives, friends or other services. This could include older people, people living with a disability, and people who are already receiving community assistance and services. Their property must also be on bush fire prone land (land that can support a bush fire or be subject to bush fire attack).

<https://www.rfs.nsw.gov.au/plan-and-prepare/aider>

CHSP COVID-19 Fact Sheets

The following fact sheets are now available on the Department of Health website:

- [COVID-19 emergency funding for Commonwealth Home Support Programme \(CHSP\) providers](#), 10 June.
- [COVID-19 changes to Commonwealth Home Support Programme \(CHSP\) flexibility provisions](#), 10 June.
- [COVID-19 other support and programme initiatives for Commonwealth Home Support Programme \(CHSP\) providers](#), 10 June.

NESST Survey closing soon

A big thankyou to everyone that has completed the NESST Annual Survey. The survey will close on Monday at 5pm. We use the survey in the planning of future services and in our reporting back to Government Funding Bodies. If you have not yet responded please go to:

<https://www.surveymonkey.com/r/NESST2020>

Not-for-profit Webinar: The Future of Work (the New Normal)

17 June 2020, 12.00pm-1.00pm

Cost: Free.

This webinar will explore what organisations are considering as they develop their return to workplace plan and how this experience will impact the Future of Work and workplaces.

This session will include a panel of experts from across CommBank including Business Resilience (Continuity), HR, Group Property, Communications and Work Health & Safety who will share insights on:

- What does a COVID safe workplace look like?
- How do you create psychological safety during this transition?
- What are the mental health considerations currently?
- The role of communication in supporting our people's return to workplace
- Can you use the return to workplace to start defining the future of work?
- What are the implications to the workplace in the future?

[More information and registration](#)

World Elder Abuse Awareness Day - Monday 15 June

World Elder Abuse Awareness Day is on 15 June each year, to focus attention on one of the worst manifestations of ageism and inequality in our society: elder abuse.

Elder abuse is any act which causes harm to an older person and is carried out by someone they know and trust, such as a family member or friend. The abuse may be physical, social, financial, psychological, or sexual and can include mistreatment or neglect.

In many parts of the world elder abuse occurs with little recognition or response. Unfortunately, it is a global social issue which affects the health, wellbeing, independence, and human rights of millions of older people around the world, and an issue which deserves the attention of all in the community.

Easing of restrictions – COVID -19 Update

<https://www.nsw.gov.au/covid-19/what-you-can-and-cant-do-under-rules>

Extension to Royal Commission submissions deadline

The Royal Commissioners have announced that the deadline for general submissions to the Royal Commission into Aged Care Quality and Safety will be at the close of business on Friday, 31 July 2020. This means that the Royal Commissioners will continue to receive submissions for a month longer than the current deadline. [Read more](#)

The Commission published its first selection of general submissions received from members of the public and organisations on its website last week. Nearly 50 submissions were selected from submissions received in January 2019. Groups of up to 50 submissions from each subsequent month will be published progressively over the coming weeks and months on the Royal Commission [website](#).

Aged Care Worker Regulation Scheme Consultation Paper

The Commonwealth Department of Health has released a Consultation Paper regarding the [Aged Care Worker Regulation Scheme](#). This is a real opportunity to influence the design and build of the scheme

Managing difficult conversations

As a leader do you sometimes find yourself shying away from difficult conversations? If you do, you are not alone. Some of the biggest capability gaps amongst aged care leaders are managing team conflict, dealing with challenging situations and dealing with poor behaviour. In this [video](#) the Above and Beyond Group, Leadership Coach Jayne Griffiths dives into the reasons why we sometimes find it difficult to deal with conflict. It gives you positive tips and techniques on how you can shift your view and have the confidence to tackle those important conversations. [Watch the video](#)

2020 National Carer Survey

Carers across the country are invited to have their say – Carers around Australia are being asked to speak up and have their say by completing the [2020 National Carer Survey](#). The survey will help Carers NSW and others advocate for carers, influence policy development, and improve service delivery for carers into the future. The survey is completely anonymous and is open to any family or friend carer over the age of 16. Open now until 30 June 2020.

Information for the Aged Care Sector

Issue 2020/13

-  [Information for the Aged Care Sector Newsletter - Issue #2020/13 \(120 KB\)](#)