

NESST Newsflash

Hi Everyone,

Welcome to the NESST Newsflash.

Expect to see this each week for the foreseeable – we will try to capture the state of play at the close of each week.

If you wish to unsubscribe to this Newsletter, please reply to this email and NESST will remove you from our mailing list. ☺

New England Sector Support Team



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New England CHSP Regional Zoom

Our next Regional Zoom is coming up!

Topic: Regional CHSP Zoom

Time: Apr 30, 2020 10:00 AM Canberra, Melbourne, Sydney

Join Zoom Meeting

<https://zoom.us/j/94288511870>

This is our second regional Zoom and we will continue to schedule these regularly in the coming months. We are recording these sessions and you can find them on our webpage:
<https://www.nesst.org.au/resources-and-links/> Scroll down to Downloads.

New to Zoom?

Jen has adapted a handy tool for those people who are new to Zoom. Please see it on our website:

NESST ZOOM Protocol CHSP 200430 [Zoom Protocol CHSP 200430](#)

Border issues – entry pass for Queensland

Garry Motum – Community Transport Manager at Inverell passed on this account of his experience:
'My concern was that if travelling into Queensland, especially to Toowoomba which a couple of weeks ago was classed as a hot spot for COVID19 cases, my driver and the client may have had to go into self-isolation on their return to NSW.'

I contacted Health Direct (1800 022 222) for guidance and information regarding this, I was told that if we had an entry pass into QLD and we were returning the same day that this would not be a problem.

As NSW has not closed its borders there are no restrictions on residents returning from other states.

Entry passes can be obtained at www.qld.gov.au/borderpass .

I found the application process very easy and fast, when filling in the details I simply entered our business name broken into 2 parts as the First and Surnames, then address and contact email, I chose – Health Services Worker and Transport as my exemption category for essential travel into QLD, then there are a couple of questions about previous travel relating to COVID19.

The pass is emailed to you within a few minutes to print out and display in the vehicle. There seems to be no expiry date for the pass, however I guess that if rules change there may be a need to apply for another pass.'

Thank you to Garry ☺

Tips for Charities operating in a Physical Environment - Keeping Workers Safe

For charities who continue to operate in a physical environment it is more important than ever to manage work health and safety risks. Effectively managing the risks will not only help keep you operating but also allow your workers and volunteers to feel safe. With demand for services increasing it will be a challenge to manage meeting demand and the safety of workers, and you do not have the luxury of time to learn new ways of working. There will no doubt be mistakes along the way but if you adapt quickly your workers will value your attention to their health and safety.

For tips aimed at assisting charities operating in a physical environment during the Covid-19 pandemic:

<https://www.theimpactsuite.com/blog/tips-for-charities-operating-in-a-physical-environment-keeping-workers-safe>

Human Rights and Older People in Aged Care - Online Workshop 1 May 2020

How do we maintain the human rights of older people using aged care services during the COVID 19 pandemic? How do we balance dignity of risk with duty of care for older people and their carers? If you want practical resources and tools to support you in your work with older people then this 2-hour online workshop is for you.

[Yes I want more information](#)

CHSP - COVID-19 Frequently Asked questions V4

Attached are the updated FAQs with responses to many of your questions about COVID-19 and its impact on CHSP.

The most recent information and resources are available at:

[COVID – 19 Department of Health](https://www.health.gov.au/our-work/coronavirus-covid-19/coronavirus-covid-19-information-for-the-public)

[COVID – 19 NSW Ministry of Health](https://www.nsw.gov.au/our-government/ministries/health/coronavirus-covid-19)

National Coronavirus Helpline

Call this line if you are seeking information on coronavirus. The line operates 24 hours a day, seven days a week.

1800 020 080

DEMENTIA: FREE, FAST INFORMATION AND TRAINING

It's important that the health and aged care workforce feel well informed, safe, and educated during COVID-19. To help ensure people living with dementia receive high quality support, Dementia Training Australia has produced two new resources:

- [COVID -19 An Informative Resources Guide](#) : practical information links on COVID-19 including tips for supporting people with dementia.
- [Dementia Discovery](#): micro-courses (as quick as 15 minutes) giving introductory level education about dementia, including communication strategies in care settings.

[Dementia Training Australia](#) is funded by the Australian Government.