



NESST (New England Sector Support Team) Newsflash

Dear All,

In this edition of the NESST Newsflash we have the following highlights for your attention:

- NCOSS Learning Opportunities and Continuous Learning Update
- ACSA Weekly
- Community Care Review
- Australian Charity Guide
- Armidale Family Support Service
- The Department of Health Translated Charter of Human Rights
- Connecting Up

New England Sector Support Team



Phone: 02 6772 3590



NCOSS Sector Development 2019

Last call for NCOSS' Learning Opportunities in Orange - Tuesday, 21 May

NCOSS (NSW Council of Social Service) is taking last-minute registrations for two excellent learning opportunities in Orange on 21 May.

Don't miss this opportunity to freshen up your knowledge, or learn new things from your peers as well as from an excellent facilitator from Justice Connect.

The across-the-board 25% off (applicable whether you're attending one or two sessions) has been extended to COB Thursday 16 May.

Simply use the code SECOND25OFF when you register. This offer is subject to availability and to NCOSS' cancellation policy. Please forward to your networks; with much thanks and apology for any cross-posting.

Volunteer Management and the Law

Tuesday, 21 May 2019
1:30 pm to 4:30 pm
Orange Regional Gallery West Room
151 Byng St, Orange

The way the law applies to volunteers can be complex and confusing.

This popular session will take volunteer managers through the components of a successful and legally-compliant volunteer management program. It presents legal concepts in plain English and in an interactive and reflective way, using case studies, diagrams and a workbook.

"These sessions should be mandatory for community organisations – such valuable information and a great chance to discuss concepts and apply to experiences."

- Carol Pawsey, Wavlink Neighbourhood House

Who should attend this session?

- People involved in managing or coordinating volunteers in a not-for-profit community service, local government or self-funded community organisation.
- Also suitable for private consultants as part of their community development and capacity-building work with community organisations.

For more information and to register:

Click below (or copy & paste the link) for event info and registration details -
<https://www.ncooss.org.au/civicrm-event/194>

Not-for-Profit Law: Governing a Community Organisation



NCOSS Sector Development 2019

Check out NCOSS' many learning opportunities in the next few weeks.

NCOSS (NSW Council of Social Service) is pleased to offer the following opportunities for community organisations and services to learn something new, or to

re-learn an old thing or two. Best of all, they're also opportunities for everyone to learn from one another.

“Not-for-Profit Law” Training: Learn legal concepts in plain English.

NCOSS (NSW Council of Social Service) has been partnering with Justice Connect to bring these two well-regarded sessions around the state. Here are some upcoming ones. Click on the links for learning outcomes, event and registration details.

“Governing Your Community Organisation”

We've heard it said that board members of not-for-profits approach their roles more casually than they would if they were in a commercial board. It certainly helps to know the expectations and responsibilities required of them, from a legal point-of-view as well as from an ethical one. This session is suitable for new or returning Board or management committee members who are involved in not-for-profit community organisations of all sizes and legal structures (including unincorporated groups). It's also suitable as a refresher, and for sector development and independent workers who are providing support and capacity-building to community organisations.

[Last call for 21 May session in Orange, NSW!](#)

[14 June in Mount Druitt, Western Sydney](#)

“Volunteer Management and the Law”

The laws surrounding volunteer management can be complex, yet volunteers are an important resource (if not the very backbone) in many community organisations. You can ensure that your relationship with volunteers is meaningful, and managed respectfully and safely, by understanding the legal issues that relate to the engagement and management of volunteers. This session takes its participants through the components of a successful and legally-compliant volunteer program.

[Last call for 21 May session in Orange, NSW](#)

[14 June in Mount Druitt, Western Sydney](#)

NCOSS/ NSW Legislative Council Parliamentary Inquiries Workshop

If there's one long-running NCOSS learning session that previous participants tend to remember for a long time afterwards, this would be high up in the list. This session is designed to increase knowledge and skills in writing submissions and/or appearing as a witness in public inquiries, so more can take part and influence government policy. Many previous participants have said that the learnings in this session tend to be transferable and applicable in other aspects of their work.

Discussions are facilitated by staff members of the NSW Legislative Council parliamentary committees, and a representative from NCOSS.

Held at the NSW Parliament House in Sydney, this free workshop is strictly limited to 18 participants. Please register as soon as practicable (deadline: 5 June).

[12 June Parliamentary Inquiries Workshop event details & registration](#)

[12 June Parliamentary Inquiries Workshop programme \(tbc\)](#)

NSW Targeted Earlier Intervention (TEI) Practice Workshops

These workshops, currently happening around the state, are being delivered by FAMS for NCOSS' TEI Sector Assistance Strategy. The sessions provide the opportunity to further increase knowledge and skills around identifying, measuring and evaluating outcomes in your TEI-funded services.

For more information, please go to <https://www.fams.asn.au/events>

For queries related to these workshops, please email info@fams.asn.au

Questions? Happy to help. Here's how to reach us.

For queries about NCOSS' learning opportunities, please email rocellita@ncoss.org.au.

For general queries about NCOSS' work, please ring (02) 9211 2599, or email info@ncoss.org.au

NCOSS is located at Level 3/52-58 William St. Woolloomooloo NSW. We are open from 9 a.m. to 5 p.m. on weekdays.

We are working for a New South Wales that is free from poverty and inequality.





600 Charities attend the NFP State of the Nation Seminar Roadshow.....and counting!



National Roadshow - Don't Miss Out!

Over 600 Charities have already attended our **National Seminar Roadshow**, learning about the latest NFP Sector research, trends, insights, technology, tips and tools, with 98% of attendees stating they would recommend the seminar to a colleague.

Don't miss out on a jam-packed day of practical tips on how to improve your Charity's Marketing, Fundraising, Governance and Stewardship. **REGISTER TODAY.**

SEMINAR LOCATIONS AND DATES

Sunshine Coast - Friday 17th May at Hear and Say, Nambour

Darwin - Friday 24th May at Charles Darwin University

Melbourne - Friday 28th June at Kartsens

Perth - Friday 5th July at RMHC

Sydney - Friday 12th July at Beaumont People

Adelaide - Friday 26th July at Guide Dogs SA

Brisbane - Friday 30th August at QIMR

FOR MORE INFORMATION, click **HERE**

REGISTER NOW

Infinity Sponsorship - Helping Charities Find Their Perfect Corporate Partner



Infinity Sponsorship helps brands and charities unlock the secrets of great partnerships. Abby Clemence, Founder and Managing Director is an international speaker and one of Australia's leading corporate partnership experts, helping For-Profit and For-Purpose organisations come together to change the world.

Abby specialises in teaching fundraisers to build transformational partnerships that create meaningful and sustainable impact, through her flagship corporate partnerships course, the **Fundraising Academy** which guides organisations step-by-step through the stages of planning, finding, connecting with and keeping great partnerships.

With more than 80 hours of online content, 70+ templates, monthly coaching and an exclusive members-only community, this course provides everything you need to create and implement a best-practice partnerships strategy for your organisation.

The Australian Charity Guide is proud to partner with Infinity Sponsorship and bring you world-class corporate partnerships training, coaching and support. We are delighted to offer our e-Newsletter readers a **10% discount off Infinity Sponsorship's Fundraising Academy.**

Simply use the coupon code: **AustralianCharityGuide** at the checkout.

Click [here](#) for more details on the **Fundraising Academy**.

[FIND OUT MORE](#)

National Volunteer Week - 20th-26th May.

Celebrating 30 Years



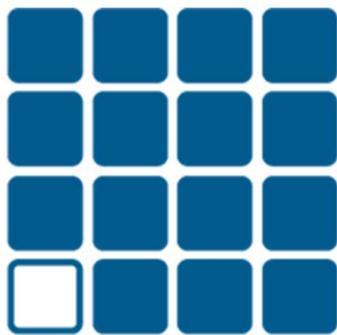
National Volunteer Week (NVW) is the annual celebration to acknowledge the generous contribution of our nation's 6m volunteers. In celebration, **Volunteering Australia** has announced the theme for National Volunteer Week 2019 – “Making a world of difference”.

From 20–26th May 2019, thousands of events will be held across the country to say thank you to the 6 million Australians who volunteer their time. The week-long celebration will include breakfasts, morning/afternoon teas, and luncheons, as well as open days, award ceremonies, picnics, forums and training sessions.

For more information about **National Volunteer Week**, click [HERE](#) or email [Volunteering Australia](#).

[FIND OUT MORE](#)

Let BlueScale take the hassle out of your IT



bluescale

technology. solved.

NFP Sector experts BlueScale offer unique and scalable IT Services to suit your NFP

Whether it is complete IT transformation or an IT audit, **BlueScale** will custom-build a solution to minimise the complexity and worry surrounding IT, so you can focus on your core activities.

BlueScale see technology as the best enabler of business efficiency, so let them take the hassle out of IT via their simple, fixed price, sustainable model. Call BlueScale today on **02 8315 8500** or email info@bluescale.com.au for more information.

ENQUIRE NOW

Charity of the Week - Autoimmune Resource and Research Centre



The **Autoimmune Resource & Research Centre** is dedicated to helping people living with autoimmune illness reach their full life potential despite having chronic illness.

ARRC does this by providing education, support and undertaking innovative research to help solve the mysteries surrounding these illnesses. To learn more, please visit

www.autoimmune.org.au

[LEARN MORE](#)

Latest NFP Sector News

latest news

- National Volunteer Week Forum May 22nd - read more [HERE](#)
 - Labour pledges new Fundraising Laws - read more [HERE](#)
 - 7 Social Media Video Ideas NFP Supporters will love - read more [HERE](#)
 - Bitcoin for NFP's: Cryptocurrency Fundraising for the Future - read more [HERE](#)
 - What to look for in your NFP CRM - read more [HERE](#)
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Australian Charity Guide 39 Yancannia Terrace,
Glenwood NSW, Australia

Check out our website [!\[\]\(5ecd0a8be72909e00a43c3de93c00f44_img.jpg\)](#)

Hi All,

Below are the posters for our upcoming programs and information sessions at AFSS. Feel free to distribute and pass on to clients. Any further questions feel free to contact me.

Thanks,

Kye Single

Family Support Worker

Armidale Family Support Service

Office: 02 6772 7243 | Mobile: 0467563087



[moneycareAFSSJun treeoflifeJUN19.pdf
e.pdf](#)



[View this email in your browser](#)



The
Department
of Health

Translated Charter of Aged Care Rights - template for signing

From 1 July 2019, providers must give consumers a copy of the new Charter of Aged Care Rights signed by the provider. They must also ensure that the consumer or their representative has been given a reasonable opportunity to sign a copy of the Charter.

Asking for the consumer's signature allows them to acknowledge they have received the Charter and had assistance to understand it. Consumers are not required to sign the Charter and can commence, and/or continue to receive care and services, even if they choose not to sign the Charter.

The Charter of Aged Care Rights – template for signing has been translated into 18 languages and is available on the [department's website](#).

Department of Health

Digital Learning News

Upcoming webinars and online workshops



Can't attend on the day? You don't have to miss out! Register now and receive the recording when the webinar is done

Hi Wendy

Transform Conference 2019 was our biggest and best conference yet! There was a fun and relaxed atmosphere with plenty of time to meet new friends and catch up with old ones. World-class speakers took the stage with practical advice tailored for NFPs. Stream presenters and masterclass facilitators presented high-value training and instruction designed to benefit community-minded organisations. And the expo showed some of the crucial - and very affordable - solutions on offer to help increase impact in the social sector.

If you didn't attend - we're sorry we missed you! And if you know anyone that did attend, we're sure they will recommend you clear space in your calendar next year - we're already looking forward to it.

Connecting Up's online learning program is designed to build the capability of the not-for-profit sector and give you the knowledge and skills you need for greater impact. If there is a particular topic you'd like some training on, please let us know by emailing events@connectingup.org.

Visit www.connectingup.org/events to see the full list of upcoming webinars, online workshops, and other learning opportunities available through Connecting Up.

Did you receive this email from a friend? Subscribe to the Events & Training newsletter and stay up to date with all Digital Learning News.

SUBSCRIBE TO DIGITAL LEARNING NEWS

Featured:

Cohort Consulting: Digital Transformation/IT Strategy on a Plate



Date: commences 29 May 2019

Time: 11:00am - 12:30pm AEST

Cost: \$2,000 ex.GST

Connecting Up's next Digital Transformation / IT Strategy on a Plate group consulting program starts on 29 May.

Your organisation could save thousands of dollars on developing a Digital Transformation / IT strategy when done in a group setting. Normally, developing a Digital Transformation / IT strategy for a small to medium size organisation typically costs from \$20K and can get as high as \$80K. Connecting Up's group consulting program - based on a proven methodology - only costs \$2K per organisation. This is only a fraction of what it would cost to go it alone.

If your organisation needs a Digital Transformation / IT strategy but doesn't have tens of thousands of dollars to spend on it, Digital Transformation / IT Strategy on a Plate is the solution you need!

MORE INFO OR REGISTER NOW

Premium Webinars

Premium Members attend for FREE - conditions apply*

Increasing the features and functionality of your WordPress website - a look at WordPress plugins

Facebook Masterclass

Long course*



Date: 22 May, 2019

Time: 11:00am - 12:00pm AEST

Cost: \$30 ex.GST

This session will introduce you to the world of WordPress plugins, and help you understand how to find them, choose them, install them and keep them updated.

Topics covered in this session:

- Recap on WordPress - what it is and why it is a good solution for a website
- What are plugins and why you will need them if you use WordPress
- How to find out what plugins you already have
- How to evaluate what plugins you might need
- Where to find plugins
- How to evaluate what plugins are good and reliable (reviews + downloads)
- Beware: plugin conflicts
- The need to keep plugins updated (and how to go about it)
- Plug ins we love and why (Yoast SEO, xxxx)
- Plus more...



Date: 23 May - 13 Jun, 2019

Time: 11:00am - 12:30pm AEST

Cost: \$175 ex.GST

Do you feel confused and overwhelmed by Facebook? Are you frustrated by the constant changes and declining results for your non profit?

The Facebook Masterclass will bring you up to date and give you cutting edge strategies, hints, tips and hacks to make it more successful in your organisation.

Week 1 – 23 May 2019:
The Psychology of Facebook

Week 2 – 30 May 2019:
Content Creation on Facebook

Week 3 – 6 June 2019:
Building Community

Week 4 – 13 June 2019:
Facebook Advertising

The Facebook Masterclass is run by Kate vanderVoort, founder of Social Mediology and Take10 Social. Kate has worked with over 3000 businesses and non profits on their Facebook strategy and you can be guaranteed to walk away with the right skills and knowledge you need to take your Facebook efforts to the next level.

REGISTER NOW

REGISTER NOW

What you need to know about Mailchimp and email marketing



Date: 28 May, 2019

Time: 11:00am - 12:00pm AEST

Cost: \$30 ex.GST

Using an email marketing system like Mailchimp helps you design professional looking email newsletters, share them on social networks, integrate with other online services you may already use, and most importantly, comply with anti-spam laws and track your results so you can improve over time.

Much of the session will be spent in the back end of Mailchimp showing you live examples.

If you would like to get started with email marketing, or to pick up a few new tips as an existing user of Mailchimp, this session is for you!

REGISTER NOW

How to make your website readable and relatable



Date: 11 Jun, 2019

Time: 11:00am - 12:00pm AEST

Cost: \$30 ex.GST

Website writing requires a different set of skills from writing for print. From understanding the web visitors journey, to optimising your copy, this webinar will feature valuable website copywriting tips that you can apply immediately.

Learn insights and practical advice to help you write SEO web copy that engages and ultimately drives donations and advocacy. This webinar is ideal for content managers and communications professionals.

REGISTER NOW

Free Webinars

Creating compelling videos for not for profits



Date: 16 May, 2019

Time: 11:00am - 12:00pm AEST

Cost: FREE

There is a reason that video marketing is enjoying such a strong rise throughout all industry sectors: it's powerful.

In this webinar, we'll explore some of the practical ways you can use video to tell your organisation's story. From storyboarding to execution, we'll cover topics like camera techniques (including how to get the best out of your smartphone), lighting & audio on a budget, and editing software. We'll give you the tools you need to create compelling video - either in-house, or successfully engage an agency to do so on your behalf.

[REGISTER NOW](#)

What is AI? And how can it help your nonprofit organisation?

Demystifying Single Touch Payroll



Date: 21 May, 2019

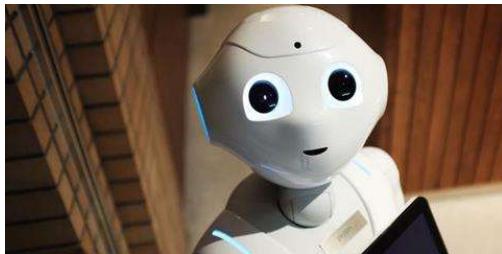
Time: 11:00am - 12:00pm AEDT

Cost: FREE

With the passing of Single Touch Payroll (STP) legislation to extend reporting to the ATO to be carried out by all employers at each pay run, this session presents critical information to ensure your organization is compliant by the due dates. This concise learning session is full of content to explain the legislated changes, show how this new reporting process will impact your workflows on pay day and at EOY, and provide you with the knowledge on how to get ready for STP along with stepping you through how your MYOB software can automate this new requirement.

[REGISTER NOW](#)

Making End of Year Reporting Productive



Date: 4 Jun, 2019

Time: 11:00am - 12:00pm AEST

Cost: FREE

One of the biggest challenges is understanding AI technology, where it can be used and how to use it. For nonprofits, it's all well and good that the latest AI solutions can recognise objects from video, create artwork and predict traffic patterns, but understanding where to use it in their organisation is a far cry from a lot of what is happening in the market.

In this webinar, we will address what AI is and suggestions on where AI can benefit nonprofits based on some of the common challenges nonprofits have today.

[REGISTER NOW](#)



Date: 5 Jun 2019

Time: 11:00am - 12:00pm AEST

Cost: FREE

The end of any year, financial or calendar, is a good time to look back at what you've achieved and look forward to the future. This webinar will look at some of the reports in Calxa that will give you the insights you need into your organisation. Going beyond your standard monthly reports, review the year, compare it to last year - or the previous 5 years. You'll get advice on the summary reports for senior management and board level down to the details for program managers.

[REGISTER NOW](#)

Want more?

Connecting Up Premium Membership - exclusive discounts and free webinars



Connecting Up Premium Membership

Premium Members get an exclusive discount on the Transform Conference 2019 along with free registration to premium webinars.

For as little as \$220 per year for small organisations, you get access to \$450-worth of premium webinars for free - that's double your money!

Go Premium now and start reaping the rewards.

GO PREMIUM