



NESST (New England Sector Support Team) Newsflash

Dear All,

In this edition of the NESST Newsflash we have the following highlights for your attention:

- ACSA Weekly
- NCOSS
- Community Care Review
- ACSA Weekly
- SAVE THE DATE – Regional Dementia Forum
- ACSA Member Update
- GOCO Meeting Minutes

New England **Sector Support Team**



Phone: 02 6772 3590

Issue No. 108 | 4 April 2019

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Keeping busy: Budget, Royal Commission and (soon...) an election!

Fittingly in Budget week, we held the last of ACSA's successful Finance and Aged Care Sector Symposiums, looking at current issues around finance, funding and governance in the sector.

The series has been a wonderful way to bring members and providers together to discuss the issues and to hear from an array of wonderful speakers - bringing legal, financial and other perspectives to bear. One of the features of the Symposiums was a pre-event governance dinner with Chief Executive Officers and board members of ACSA member organisations. The importance of governance is clearer and growing, and it was great to see board members attending to hear about, and contribute to, these important discussions. We will be offering more Symposiums on topics including home and residential care later in the year.

And, of course, we rolled from the last of our Symposiums into Tuesday's Budget announcement. We trust you found our Budget Member Update useful for understanding what was announced - to the extent there were new announcements! The 2019-20 Budget had little new to offer the aged care sector, a feature that reflected both the number of recent announcements from the Government and the fact the Royal Commission into Aged Care Quality and Safety is still in train. ACSA's response highlighted that there is still

reform needed to address the issues that are being experienced by consumers and providers alike - and that are coming through already in Royal Commission hearings.

The Government is responding to the increased scrutiny of aged care with regulation, but the hard reality is that so far, we've really only seen stop gaps. We need real solutions to the growing waiting list for Home Care Packages (HCPs) and to address the overall sustainability of aged care services.

ACSA will be active throughout the soon-to-be-announced Federal election, but we are taking a longer-term approach so that our messaging remains relevant to the broader themes of the Royal Commission and not just the politics of the day.

On the Royal Commission, ACSA recently completed a second, follow-up home care submission in response to the themes and queries raised by Senior Counsel, Dr Timothy McEvoy QC.

The next hearing of the Commission will focus on residential aged care and dementia and will begin on 6 May. In advance of the hearing, ACSA will present a submission comprising lived experience and provider case studies – a format we believe will help to humanise the individual stories and experiences of both older Australians and providers, and provide the Commission with valuable, direct experience of the many issues at stake. We have also observed that the evidence presented to date has favoured this form of direct telling.

ACSA congratulates Dr McEvoy on his recent appointment as a judge of the Family Court of Australia. Dr McEvoy was assigned to the Court's Melbourne registry, and commenced in the new role on 27 March.

In other news, the Department of Health has just released a discussion paper on options for the development of a Serious Incident Response Scheme (SIRS) - a proposed new measure requiring residential aged care providers to report a broader range of incidents at their facilities. ACSA will engage with members in coming weeks as we shape our response.

We also saw the Government announce plans to cut the red tape for means testing for access to financial support to help with the cost of aged care services. Reducing the bureaucratic burden on older Australians attempting to access care is an important part of ensuring individuals can access the services they need.

ACSA was pleased to be part of bringing about this improvement through the Aged Care Forms Taskforce.

Regards,



Pat Sparrow, CEO

2019-20 Budget - Aged Care



Home care

- 5.9 billion across two years from 2020-21 to extend the Commonwealth Home Support Program funding arrangements.
- \$7.7 million over two years from 2018-19 to develop an end-to-end compliance framework for the Home Care Program, including the increased auditing and monitoring of home care providers.
- \$5.6 million in 2019-20 to commence the implementation of an enhanced home care compliance framework to improve the quality and safety of home care services and enhance the integrity of the home care system.



Other

- \$38.4 million across five years from 2018-19 to strengthen aged care regulation.
- \$2.6 million in 2019-20 to provide additional support for the implementation of the Aged Care Workforce Strategy.
- \$3.4 million across two years from 2019-20 for the Aged Care Quality and Safety Commission to address the use of chemical restraints and antibiotics in residential aged care facilities.
- \$1.5 million in 2019-20 to undertake preparatory work for the introduction of a new Serious Incident Response Scheme.



Royal Commission into Aged Care

Royal Commission Update

On 1 April, ACSA issued its '**Royal Commission Update - 15th Edition**', informing members of an upcoming ACSA submission to the Commission on residential care and dementia. The submission has been identified by ACSA as an opportunity to build on evidence in advance of the Commission's May hearing.

ACSA is calling on members to provide real life case studies to illustrate the lived experience of residents and highlight for the Commission the experience of aged care providers. All

information will be de-identified.

Please forward your case studies to Derek Dittrich, Manager Policy and Member Advice, **by COB on Friday 12 April**, noting earlier responses would be appreciated. Responses can be sent via email to: derek.dittrich@acsa.asn.au.

If you are an ACSA member and would like to receive our Royal Commission Updates, please email us at acsacommunications@acsa.asn.au. If you have any other questions or concerns about the Royal Commission, please contact rc@acsa.asn.au.



Nominations open for 2019 ACSA Aged Care Awards

The 2019 ACSA Aged Care Awards will celebrate the outstanding achievements and contributions made by organisations, teams and individuals in the aged care industry throughout the year.

This year, there are seven award categories - with winners from each state and territory forming the list of nominees for ACSA's national awards, to be presented during the organisation's 32nd National Summit, being held in Melbourne from 8-10 October. Categories include:

- Provider of the Year
- Regional, Rural, Remote (RRR) Provider of the Year
- Innovation in Service or Design
- Employee of the Year
- Volunteer of the Year
- Trainee of the Year
- Distinguished Service in Care

Through celebrating these successes, the awards continue to put a spotlight on the hard work and achievements of those who work in the aged care industry.

Entering the 2019 ACSA Aged Care Awards is simple. [Click here](#) to download the Nomination Submission Guide.

[Click here](#) to nominate now (*this will download a PDF form to complete and return via email to events@acsa.asn.au*)

Nominations close at 5pm (local time) on Thursday 2 May. For further information, contact our events team via email at events@acsa.asn.au.

Revised restraint legislation introduced

The Federal Government has recently introduced regulatory changes that address the management of physical and chemical restraint in residential aged care facilities.

The amendments to the Quality of Care Principles 2014 will require providers to meet a number of conditions relating to the use of restraints. The Quality of Care Amendment (Minimising the Use of Restraints) Principles 2019 can be found [here](#). The Explanatory Statement to this new instrument can be found [here](#). [Continue reading...](#)

Federal Government releases modern slavery draft guidance for large businesses

Australia continues to be a global leader in combatting modern slavery, with the Morrison Government last year passing the Modern Slavery Act 2018. The Government has now launched the modern slavery draft guidance for large businesses operating in the Australian market.

Public feedback on the draft guidance is now being taken and will help refine the final version, which will assist businesses with preparing their annual Modern Slavery Statements - first due from 2020.

ACSA is considering the guidance material and the further resources/support that may be useful to members. For further information, [click here](#).

ACSA seeking member input into Resource Utilisation and Classification Study (RUCS) consultation paper

As outlined in last week's ACSA Weekly, we will be responding to the Resource Utilisation and Classification Study (RUCS) consultation paper.

ACSA is seeking expressions of interest from members with direct experience of residential aged care service delivery, the current Aged Care Funding Instrument (ACFI) and/or residential aged care financial issues, and who are interested in working with ACSA to formulate a response.

There are two ways you can become involved with this project:

- By actively working with ACSA as a member of a workgroup; and/or
- Participating in a survey

Please send your expression of interest in working with ACSA on this important topic to Margaret Haffenden, ACSA Policy Development Officer, at margaret.haffenden@acsa.asn.au by 8 April.

Serious Incident Response Scheme for aged care

The findings of the Australian Law Reform Commission (ALRC) 2017 report - *Elder Abuse – a National Legal Response* ([here](#)) - and the Review of National Aged Care Quality Regulation Processes Report (the Carnell-Paterson Review - ([here](#)) recommended implementation of a new Serious Incident Response Scheme (SIRS) for aged care services providers.

It was identified by the ALRC and the Carnell-Paterson Review that there were serious inadequacies in the existing arrangements for aged care providers to report a 'reportable assault' on a care recipient. Consequently, the Department of Health engaged the services of KPMG to undertake extensive consultation with key stakeholders across the aged care sector to develop a report containing models and options for a SIRS. [Continue reading...](#)

Aged care peaks meet with Australian Government

ACSA joined its aged care peers at the 28 March meeting between peak bodies and the Departments of Human Services (DHS), Health (DoH) and Veterans' Affairs (DVA). [Click here](#) to read key information shared during the meeting.

Commonwealth Home Support Program - program manual (updated 26 February)

The 2018 Commonwealth Home Support Program (CHSP) program manual was updated in February to reflect changes made because of the transfer of Department of Health (DoH) grant management arrangements to the Department of Social Services (DSS) Community Grants Hub.

The DSS Community Grants Hub manages grants on behalf of the DoH, while DoH retains policy responsibility of all the grant programs that have transitioned to the Community Grants Hub.

The changes to the CHSP program manual identify the new contact email addresses, which have been updated from DoH to DSS email addresses. These changes appear in Appendix C – Contacts (pg. 103) of the manual. See [here](#).

New Charter of Aged Care Rights – commences 1 July

The Charter focuses on high-level consumer rights and provides the same rights to all aged care recipients, regardless of the type of care and services they receive.

Aged care providers have responsibilities to support care recipients to understand the new Charter.

From 1 July, providers must give care recipients a copy of the new Charter, signed by the provider, and ensure the care recipient or their authorised person has been given a reasonable opportunity to sign a copy of the Charter.

The timeframes for implementing the new requirements are:

- 1 July 2019-onwards - Requirements apply for all new care recipients across aged care programs
- 1 July 2019-30 September 2019 - Requirements must be completed for existing care recipients in residential care and short term restorative care in a residential care setting
- 1 July 2019-31 December 2019 - Requirements must be completed for existing care recipients in home care and short term restorative care in a home care setting

Implementation arrangements for existing care recipients of other aged care programs will be made available by the Department of Health shortly.

More information about the new [Charter](#), communications material and resources to support awareness and understanding of the Charter are being developed by the Department and will be available shortly.

The Charter of Aged Care Rights Template for Signing is available on the Department of Health's [website](#). Read [here](#) for additional information.

How a small town reclaimed its aged care home and turned a profit for 10 years



An 11-bed regional aged care facility, the Grace Munro Centre, is about to celebrate its 10th anniversary as a community-owned organisation which has kept jobs and residents in town while proving the viability of an innovative new model for aged care.

The success of ACSA member - the Grace Munro Centre - is 'remarkable and wonderful' says ACSA Chief Executive Officer, Pat Sparrow. Read the full story [here](#)

New legislative requirements for home care providers – pricing information

The [*Aged Care Legislation Amendment \(Comparability of Home Care Pricing Information\) Principles 2019*](#) require all home care providers to use a new approach in the provision of home care pricing information from 1 July 2019, including:

- Mandatory publication of prices in the home care pricing comparability Schedule (the Schedule), as well as a full price list on My Aged Care by 1 July 2019;
- Keeping pricing information up to date and reviewing at least every 12 months;
- Inclusion of the Schedule within all Home Care Agreements - from 1 July 2019 for new clients, and 1 July 2020 for existing clients; and
- No longer charging separately for administration costs.

The Schedule was released as part of the recent My Aged Care system upgrade, which occurred on 25 March. All providers must review and submit their pricing information before 1 July.

More information is available on the [Department of Health website](#).

The following information has been added to the Department's website since the 28 February edition of ACSA Weekly:

- 29 March - [Home Care Pricing Comparability Schedule Definitions](#)
- 29 March - [Home Care Pricing Schedule](#)

- 28 March - [Quick Reference Guide](#) - Create service delivery outlets and add service information using the My Aged Care provider portal

Volunteering Australia Self-Assessment Tool

The Volunteering Australia Self-Assessment Tool provides organisations across Australia with an easy-to-use online self-assessment tool to work towards meeting the [National Standards for Volunteer Involvement](#). The tool measures an organisation's performance with volunteer involvement and helps achieve best practice, ultimately improving the organisation's ability to attract and retain volunteers. Use it:

- To assess your organisation's performance against the Standards;
- Identify actions required to achieve compliance with the Standards;
- To automatically generate action plans for good practice;
- For great workflow management tools — add staff/team members as users, assign them actions and set-up weekly action reminders; and
- To access templates to assist with volunteer management.

Visit the [BNG NGO Services Online](#) website for more information and to subscribe to the Volunteering Australia Self-Assessment Tool.

Are you confident in providing end of life care for your clients?

How can you provide support for clients who require end of life care? What evidence-based tools can help you assess your client's end of life symptoms?

End of Life Directions for Aged Care (ELDAC) is a free, government funded resource with a [Home Care toolkit](#) to connect you with evidence based tools in palliative care.

2019 ACSA National Summit - registrations now open



Registrations are now open for ACSA's 32nd National Summit, to be held in Melbourne from 8-10 October 2019.

The event will bring together thought leaders and innovators – both local and international – to discuss hot topics, challenges and opportunities, workshoping together to uncover solutions to some of the aged care industry's biggest challenges.

The Summit will consider the need to redefine the experience of ageing in our community, questioning everything from delivery of services and care, to community integration, business transformation, opportunities in innovative technology and much more.

Register today at www.acsasummit.com.au.

Humans of Aged Care



[Humans of Aged Care](#) celebrates the amazing individuals and stories that make Australian aged care so special. Tell us about someone you know – it might be someone delivering care as a care worker, working in an aged care facility (cook, cleaner, administrator, manager

etc), an unpaid carer or volunteer, or a resident/individual receiving care and/or their family members. Or perhaps there is a special relationship you've observed or been a part of that is worthy of nomination.

We want to share these stories so we can spread the word about the good that is done every day in aged care – [NOMINATE TODAY](#).



ACSA's State/Territory News

[New South Wales & Australian Capital Territory](#)

[Queensland](#)

[South Australia & Northern Territory](#)

[Tasmania](#)

[Victoria](#)

[Western Australia](#)

Media Releases (see all [here](#))

2 April: [Budget 2019: Aged care regulation focus must be followed by whole of Government action](#)

[Click to view full 2019 ACSA Training and Events Program](#)

9 April: [ACSA NSW & ACT Regional Forum](#) - several locations

9 April: [Reablement, Recovery and Independence](#) (BPP Project, SA)

11 April: [LGBTIQ](#) (BPP Project, SA)

2 May: [Living Well Through Valued Roles](#) (BPP Project, SA)

6 May: [\(EOI\) Retirement Village Management - One Day Intensive \(ACT\)](#)

29 May: [Workshop: Innovating Dementia Care in Denmark \(NSW\)](#)

8 - 10 October: [2019 ACSA National Summit](#) - [registrations now open!!](#)

Other Events



Australian aged care providers are going through a transformative period as they prepare for the impending transition to the new Single Aged Care Quality Framework & Standards. A robust workforce and effective governance are both crucial elements to meeting these new standards.

Developed in partnership with ACSA and COTA, the [Governance in Aged Care conference](#) and the [Strengthening the Aged Care Workforce conference](#) are running in Sydney across May and June. Every organisation faces unique challenges, and these events are unmissable opportunities to bolster workforce and governance, which determine the quality of care delivered.

Governance in Aged Care, 29-30 May

Strengthening the Aged Care Workforce, 4-5 June

[Click here](#) to download brochure | [Click here](#) to register

Take advantage of a \$200 discount unique to ACSA members by using the code CC*ACSA when booking online

Publications, reports, grants and resources

Australian Government - Aged Care Quality and Safety Commission

Commissioner Update, February 2019 - issue #2 - [click here](#)

Government announcements

Applications open for Specialist Dementia Care Units (FED) - [click here](#)

Simplifying Forms for Senior Australians Requiring Aged Care Services - [click here](#)

Options for a Serious Incident Response Scheme (SIRS) for aged care - [click here](#)

Specialist Dementia Care Program – phase one grant opportunity - [click here](#)

Minimising physical and chemical restraint in residential aged care - [click here](#)

CHSP funding extension 2020–2022 - [click here](#)

Help inform the future of aged care navigation - [click here](#)

Cultural training for nurses working with seniors - [click here](#)

Other Resources

Parliamentary Budget Office report - AUSTRALIA'S AGEING POPULATION -

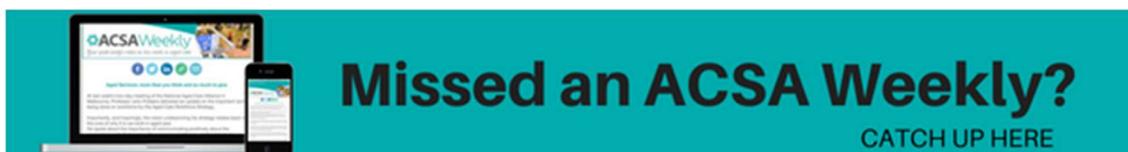
Understanding the fiscal impacts over the next decade - [click here](#)

Advance Care Planning Australia media release - My Health Record best place for

Advance Care Directives - [click here](#)

Palliative Care Australia (PCA) survey for people working in aged care

The focus of this survey is to explore the thoughts and experiences of staff in aged care discussing end-of-life preferences with patients/residents. [Access survey here](#)





Investing for Good Conference - Thursday 9th May 2019

Check out the I4G 2019 Program - Now Live!

Good Morning,

We are very excited to announce the [Investing for Good 2019 Conference](#) Program!

The program aims to enhance, nurture and celebrate the successes of the social services sector through creating three distinct themes:

- 1) Share the journey: a series of case studies - celebrating and highlighting the roadmap to investment**
- 2) Measuring your impact - critical skills development identifying and articulating your impact**
- 3) Setting your business for success - knowledge building for investment readiness**

The program provides the opportunity to develop practical knowledge through capacity building workshops, insightful peer-to-peer learning sessions and candid discussions with government, investors, the corporate sector and philanthropy.

[Register now](#) for your opportunity to develop your understanding of the changing funding landscape, to increase your organisation's investment readiness, and to build capacity in our shared goal of creating longstanding, impactful, positive social change.

Read the full program [HERE](#).

Check out some of this years' I4G 2019 speakers below!



Josephine Cashman

Josephine Cashman is a Warrimay entrepreneur from New South Wales and is the founder of the Big River group.

She is Executive Chair of the [Big River Impact Foundation](#), Managing Director of Big River Consulting and Big River Impact Investments.

[Read More About Josephine Here](#)



Ben Gales

Ben Gales is the Executive Director, Economic Strategy Division, NSW Treasury. Ben's previous role was Chief Executive, Office of Social Enterprise Finance Australia (SEFA), a commercial social lender to a diverse range of social enterprises in Australia.

[Read More About Ben Here](#)



Vanessa Lesnie

Vanessa has been at the forefront of growing social innovation and impact investing in Australia and the Pacific.

Vanessa worked with the Australian Human Rights Commission for 12 years, leading the Human Rights Program and its many national inquiries, the Business and Human Rights Program and the Commission's strategic and cultural change process.

[Read More About Vanessa Here](#)



Tom Dawkins

Tom Dawkins is Co-Founder and CEO of [StartSomeGood](#), a social enterprise which helps connects innovation with capital for social change.

StartSomeGood runs StartSomeGood.com, the crowdfunding platform with the highest project success rate in cause crowdfunding, and powers impact accelerators and entrepreneur education programs for partners across business, foundations and government.

[Read More About Tom Here](#)

Stay tuned for further [program](#) announcements!

Don't miss the chance to hear from these speakers, engage with the I4G Marketplace and the recently announced [Speed Consulting](#) space.

Register now for I4G 2019!

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COMMUNITY Care REVIEW

Australia's magazine on home and community-based care and support



Latest News



[CHSP assessment services participate in \\$29m reablement trial](#)

Four regional CHSP assessment organisations will take part in a \$29 million reablement trial designed to help older Australians remain in their homes.



[Disability royal commission already mired in controversy](#)

Just days after being announced, the royal commission into disability has become mired in controversy with calls for two commissioners to resign.



[Home care providers to face consumer reporting](#)

Consumer reporting for home and community-based aged care services is set to come into force in June.



[Provider trials iSupport education program for dementia carers](#)

A World Health Organisation-developed online training program to support carers of people with dementia is being trialed for use in Australia.

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The image shows a plate of food with salmon, rice, and vegetables. There are also some award medals and a logo for Tender Loving Cuisine.

Events

Presented by Australian Ageing Agenda Advertisers



[Meaningful Ageing Workshops](#)

Feb 26 – May 31 all-day

With the new Quality Standards, contemporary integrated spiritual care is no longer an optional extra.



[ATSA Independent Living Expo](#)

May 8 – May 16 all-day

The ATSA Independent Living Expo will be back and bigger than ever in 2019, with two shows in Sydney (8-9 May) and Brisbane (15-16 May).



[Home Care Package Design Seminar Stage 2](#)

May 16 @ 9:30 am – 5:00 pm

Getting your model right!



[COTA + ACSA Governance in Aged Care Conference](#)

May 29 – May 30 all-day

Ensuring continuous improvement in clinical & corporate governance amidst scrutiny & reform



[COTA + ACSA | Aged Care Workforce Conference](#)

Jun 4 – Jun 5 all-day

Embedding quality throughout the workforce to deliver consumer centred care.



[Aged Care Week](#)

Jun 18 – Jun 20 all-day

Akolade's Aged Care Week is designed to help those working in residential

Issue No. 109 | 11 April 2019

[View this email in your browser](#)



As 18 May looms, ACSA renews its call for urgent reform of the aged care sector

This morning, the Prime Minister made his way to Government House to officially call the 18 May Federal election.

The National Aged Care Alliance (NACA) launched its Age Well Federal election campaign on Sunday calling on all candidates in the election to commit to 'getting aged care right for everyone'.

ACSA has thrown its weight behind the campaign (www.agewellcampaign.com.au), which calls on the Australian Government and the Opposition to address the huge waiting list for home care and invest in a high quality aged care workforce that can meet the needs of Australia's ageing population.

The key call to action for this campaign is to sign a petition calling for action on these key issues and bring pressure to bear on the decisions being made. Please view and sign the petition [here](#) to bring attention to, and action on, aged care.

ACSA will focus its election activities on more specific 'urgent priorities' that can be progressed without waiting for the broader conversations from the Royal Commission into Aged Care Quality and Safety to be resolved. This is about election cut through and what

can be done now, rather than summarising the most important bigger picture issues which continue to prosecute through multiple channels.

This will form part of a longer- term approach to getting real and sustained action and outcomes on the big picture issues that we know matter most.

We will be able to share more details with you about both our longer- term approach and our immediate actions through the Federal election campaign in the coming days.

It will certainly be a busy period ahead for the nation, and for our industry in particular!

Regards,



Pat Sparrow, CEO

New Aged Care Quality Standards

Following on from the workshops, forums and symposiums we have recently held around the country, ACSA is offering further support to providers as they transition to the new Aged Care Quality Standards, due to be implemented from 1 July. [Click here](#) to know what is happening next, how to get involved and other events being held soon.



Royal Commission to hold community forum in West Melbourne

The Royal Commission into Aged Care Quality and Safety has announced details of its next community forum, to be held in Maidstone, West Melbourne on Friday 3 May.

The forum will be held at White Night Receptions, 42 Hampstead Road, Maidstone, from 9.30am-12pm. For further information visit the [community forums](#) page of the Royal Commission website.

The Commission's community forums provide an opportunity for members of the local

community to hear about the work of the Royal Commission and to offer ideas on the challenges, strengths and opportunities to improve aged care.

Commissioners Richard Tracey AM RFD QC and Lynelle Briggs AO will attend.

To guarantee a seat, please book your place by no later than Wednesday 1 May, either telephone on 1800 960 711 (8am-8pm AEST Monday-Friday, except public holidays - interpreter services are available) or via [Eventbrite](#).



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[Click here](#) to nominate now (*this will download a PDF form to complete and return via email to events@acsa.asn.au*).

Nominations close at 5pm (local time) on Thursday 2 May. For further information, contact our events team via email at events@acsa.asn.au.

Grant announcement - Specialist Dementia Care Program

The Specialist Dementia Care Program (SDCP) is a national program designed to provide people experiencing severe Behaviours and Psychological Symptoms of Dementia (BPSD) with person centred, centre-based specialised support.

The Department of Health is funding Specialist Dementia Care Units (SDCU) in each of the 31 Primary Health Networks (PHNs) around Australia that will complement the existing Dementia Behaviour Management Advisory Service (DBMAS) and Severe Behaviour Response Teams (SBRTs).

Each SDCU will be located within a residential aged care facility and framed within a multidisciplinary model of care that supports individuals exhibiting severe BPSD. The aim of admission to the SDCU is to reduce or stabilise the behaviours and/or symptoms experienced by the individual. Once stabilised, the individual will then be transitioned to environments that can support the person's care needs long term. The individual can return to the community with care and support or to a residential aged care facility.

Work is currently underway to determine eligibility criteria and assessment processes for these SDCUs.

On 2 April, the Government announced phase one of the grant opportunities. Residential aged care providers located within selected PHNs have been invited to apply in this grant round. The PHNs participating in this grant can be seen [here](#).

Applications for the grant close at 2pm (ACT time) on 28 May. For further information [click here](#).

Temporary residential aged care subsidy increase and means not disclosed to care recipients

The Government's one-off across the board increase to the general residential aged care subsidy applies from 20 March-30 June 2019 and is being paid as a 9.5 per cent increase in subsidy for residents.

The Department of Health has advised that the funding increase was incorporated into the March quarterly review process, effective 20 March, with relevant increases to means tested care fees to be advised to aged care providers and care recipients.

Advice letters will only now be starting to arrive. If you don't receive advice during the next few days, you should contact the Medicare payments team on 1800 195 206.

2019 ACSA National Summit - Master of Ceremonies



ACSA has secured Peter Mares as the Master of Ceremonies for this year's 32nd National Summit, to be held in Melbourne from 8-10 October.

Peter will be known to many from his 25-year career as a journalist and broadcaster with the ABC, where he presented national radio programs and served as a foreign correspondent. He is now lead moderator with [The Cranlana Programme](#), an independent, not-for-profit organisation dedicated to developing the ethical decision-making skills of Australia's leaders.

Peter is also contributing editor at [Inside Story](#) magazine and an adjunct fellow at the [Centre for Urban Transitions](#) at Swinburne University.

ACSA's 2019 National Summit plenary speakers will be announced very soon. If you have

not already done so, please add yourself to the [Summit mailing list](#) to ensure you are kept up to date with the latest developments about the event.

2018 PwC/Property Council Retirement Census

The 2018 PwC/Property Council Retirement Census summary report [2018 PwC/Property Council Retirement Census](#) is now available.

The Census profiles - among other things - the physical characteristics of retirement villages, ownership details, business attributes (e.g. tenure, financial structure, operating overheads etc) and resident profiles (e.g. demographics, length of stay).

Seeking member input into Resource Utilisation and Classification Study (RUCS) consultation paper

Thank you to all members that have expressed interest in working with ACSA as part of a workgroup to formulate a response to the Resource Utilisation and Classification Study (RUCS) consultation paper.

If you are unable to be part of this workgroup but would still like to be involved in the project, you can do so by completing the AN-ACC Funding Model Survey by 5pm AEST on Monday 29 April. Click [here](#) to complete the survey.

Please direct any questions about the survey to Margaret Haffenden, ACSA Policy Development Officer, via email at margaret.haffenden@acsa.asn.au or Derek Dittrich, State Manager – SA & NT and Policy and Member Advice Manager, at derek.dittrich@acsa.asn.au.

Accessible Housing Options Paper feedback summarised into a consultation report

In September 2018, the Australian Building Codes Board (ABCB) released the Accessible Housing Options Paper for public consultation. The Options Paper intended to provide a preliminary menu of options and costing on the possible inclusion of a minimum accessible standard for housing in the National Construction Code (NCC).

The Options Paper was supported by national consultation forums, held through October/November 2018. The forums provided an opportunity for stakeholders to have their say on accessible housing in person, and have questions answered directly by

representatives of the ABCB. ACSA made a [submission](#) in November 2018.

The ABCB received many valuable comments and contributions to the Options Paper and has now publicly released an Accessible Housing Options Paper Consultation Report to further improve awareness and understanding of the project. The report identifies considerations that will shape the next stage of this project, the [Regulation Impact Statement](#), which is expected to commence soon.

For information, click [here](#).

Humans of Aged Care



[Humans of Aged Care](#) celebrates the amazing individuals and stories that make Australian aged care so special. Tell us about someone you know – it might be someone delivering care as a care worker, working in an aged care facility (cook, cleaner, administrator, manager etc), an unpaid carer or volunteer, or a resident/individual receiving care and/or their family members. Or perhaps there is a special relationship you've observed or been a part of that is worthy of nomination.

We want to share these stories so we can spread the word about the good that is done every day in aged care – [NOMINATE TODAY](#).



ACSA's State/Territory News

[New South Wales & Australian Capital Territory](#)

[Queensland](#)

[South Australia & Northern Territory](#)

[Tasmania](#)

[Victoria](#)

[Western Australia](#)

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Media Releases (see all [here](#))

6 April: [UnitingCare Australia and ACSA welcome funding for remote workforce](#)

[Click to view full 2019 ACSA Training and Events Program](#)

2 May: [Living Well Through Valued Roles](#) (BPP Project, SA)

6 May: [\(EOI\) Retirement Village Management - One Day Intensive \(ACT\)](#)

8 May: [Mental Illness and the Older Person \(SA\)](#)

29 May: [Workshop: Innovating Dementia Care in Denmark \(NSW\)](#)

12 July: [2019 WA Aged Care Awards \(WA\)](#) - nominations open!

19 July: [2019 SA Aged Care Awards \(SA\)](#) - nominations open!

8 - 10 October: [2019 ACSA National Summit](#) - registrations now open!!

Other Events



Australian aged care providers are going through a transformative period as they prepare for the impending transition to the new Single Aged Care Quality Framework & Standards. A robust workforce and effective governance are both crucial elements to meeting these new standards.

Developed in partnership with ACSA and COTA, the [Governance in Aged Care conference](#) and the [Strengthening the Aged Care Workforce conference](#) are running in Sydney across May and June. Every organisation faces unique challenges, and these events are unmissable opportunities to bolster workforce and governance, which determine the quality of care delivered.

Governance in Aged Care, 29-30 May
Strengthening the Aged Care Workforce, 4-5 June
[Click here](#) to download brochure | [Click here](#) to register

**Take advantage of a \$200 discount unique to ACSA members by using
the code CC*ACSA when booking online**

Publications, reports, grants and resources

Australian Government - Aged Care Quality and Safety Commission
Commissioner Update, February 2019 - issue #2 - [click here](#)

Government announcements

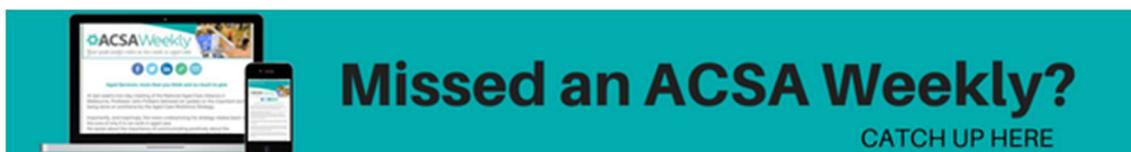
Seniors Reablement Trial for Independence and Mobility - [click here](#)
\$2 million for remote aged care workforce - [click here](#)

Political Alerts

Media release - National Aged Care Alliance launches new election campaign to push for urgent reform of aged care sector - [click here](#)
Media release - FECCA welcomes funding to support older CALD Australians - [click here](#)

Other Resources

Palliative Care Australia (PCA) survey for people working in aged care
The focus of this survey is to explore the thoughts and experiences of staff in aged care discussing end-of-life preferences with patients/residents. [Access survey here](#)



NATIONAL PARTNERS



INDUSTRY PARTNERS



Hi everyone

Please save this date for the Regional Dementia Forum to be held in Tamworth at the Community Care Centre, Darling St on Wednesday 4 September 2019.

The agenda will be sent out in due course.

Regards,

Jenni Carlin

Project Officer

New England Sector Support Team

0427 923 316

ACSA Member Update | 15 April 2019

[View this email in your browser](#)



Governance in Aged Care & Strengthening the Aged Care Workforce National Conferences

As the aged care sector prepares to meet new standards and continues through a period of disruption and reform, ACSA has partnered with COTA Australia and Criterion Conferences to bring you practical insights on critical issues.

The **Governance in Aged Care** and **Strengthening the Aged Care Workforce** conferences are running in Sydney across May and June.

Hear what ACSA CEO, Pat Sparrow, has to say about the importance of governance and the workforce for aged care providers (click the video):



Governance in Aged Care

29-30 May

Sydney Boulevard Hotel

Why attend?

- Understand implications of ongoing reform and the Royal Commission into Aged Care Quality and Safety;

- Develop tailored and effective leadership and governance structures;
- Build trust and improve quality of life for consumers;
- Ensure processes for clinical governance and risk management; and
- Explore Standard 8 and what it means for your organisation.



Strengthening the Aged Care Workforce

4-5 June

Sydney Harbour Marriott

Why attend?

- Advice from policy leaders and peak bodies;
- Strategise to recruit workers with the skills for aged care work;
- Learn from innovative providers to become employers of choice;
- Address Standard 7: Human Resources of the New Aged Care Quality Standards; and
- Provide consumer-centric care and upskilling staff.

[Register now - Governance](#)

[Register now - Workforce](#)

ACSA's Workforce & Industry Development Unit is holding Workforce Forums in the Northern Inland and Far North Coast in May to consult with aged service providers to work together to implement local initiatives to attract, recruit and retain 'right fit' people to the aged services industry.

We are hoping to target the local decision makers to the forums and would like to email them directly if possible.

Regards

Chris

Chris Spackman

- Senior Workforce & Industry Development Officer
- Sector Support & Development

Tue, Wed, Thu



Hi All,

Please join me at the May Tamworth Community Aged Care Meeting for an information session presentation by GoCo's Jacque Goodhew on the CHSP Assistance with Care and Housing Program.

Attached is the slideshow that accompanied Fair Trading's power point presentation on their functions within the Consumer Direct Care space, there is also an information sheet attached summarising what Fair Trading brings to Consumer Directed Care. Feel free to distribute this presentation and information sheet to your colleagues that were unable to attend.

Minutes from April meeting and agenda for May also attached.

Please RSVP by Friday the 26th of April for catering purposes, I look forward to seeing you all there!

Kind Regards

Erin Mercer | CHSP Team Leader

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Minutes Tamworth



What Fair Trading



Agenda Tamworth

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