



NESST (New England Sector Support Team) Newsflash

Dear All,

In this edition of the NESST Newsflash we have the following highlights for your attention:

- Upcoming Webinars and Online Workshops
- Community Care Review
- ACSA Weekly
- Community Grants Hub
- NCOSS enews
- Screening Invitation
- Black Box Parenting Flyer
- NAIDOC Funding
- Creative Kids Program – vouchers

New England **Sector Support Team**



Phone: 02 6772 3590

Digital Learning News

Upcoming webinars and online workshops



Can't attend on the day? You don't have to miss out! Register now and receive the recording when the webinar is done

Hi NESST

Welcome to 2019! Also, welcome to the new-look "Digital Learning News" newsletter.

It might be a quiet time of year, but not in Connecting Up's digital learning program! We've got masterclasses and bootcamps booked every month until June along with a swathe of new presenters, online instructors, and subject matter experts ready to share their years of knowledge and expertise with you.

There's also a special offer from our partner, [Strategic Grants](#), at the bottom of the newsletter, just for Connecting Up members!

Connecting Up's digital learning program is designed to build the capability of the not-for-profit sector and give you the knowledge and skills you need for greater impact. If there is a particular topic you'd like some training on, please let us know by emailing events@connectingup.org.

Featured:

Masterclass: Buying and Evaluating Nonprofit Technology



Date: 31 Jan - 21 Feb, 2019

Time: 11:00AM – 11:45AM AEDT

Cost: \$60 ex.GST

The 'Buying and Evaluating Nonprofit Technology' Masterclass dives deep into the ins and outs of making a technology purchase at your organisation; big or small.

This series of 4 interactive webinars will help you understand the steps of making a technology purchase at your nonprofit. You will learn practical steps about how to evaluate the current need at your nonprofit, how to do your research, how to jump on demos (and what to ask salespeople), and how to build a business case for a purchase that will convince your leadership team and board.

Walk away with examples, resources, practical steps and templates. By the end of this bootcamp, you will be ready to make your next nonprofit technology purchase and invest in even more impact.

Session 1: Evaluating Need - How do you know that you actually need technology?

Session 2: Doing Your Research - How to understand reviews and bias

Session 3: Jumping on Demos and Trials - What to look for and what to avoid

Session 4: Making the Decision - Getting buy-in from leadership

REGISTER NOW

Premium Webinars

[Premium Members attend for FREE*](#)

GDPR General Data Protection Regulation: Overview and Implications



Date: 29 Jan, 2019

Time: 9:30am - 12:30pm AEDT

NIST Cybersecurity Framework – Overview and self-assessing



Date: 29 Jan, 2019

Time: 1:30pm - 4:30pm AEDT

Cost: \$90 ex.GST

Cost: \$90 ex.GST

By attending this webinar, you'll receive a background on GDPR (key players, goals and why), and it's main implications. It will also touch on the principles of processing personal data and the rights of the data subject and cover the subject of data transfer and territorial enforcement.

[REGISTER NOW](#)

What you need to know about website design and development



Date: 30 Jan, 2019

Time: 11:00am - 12:00pm AEDT

Cost: \$30 ex.GST

If you are in the market for a new website, or simply want to understand or work on your existing site, jump on this fun webinar where we will look at the various components involved in putting together a website - design, technical and marketing aspects - all important to get what you want from a website.

By attending this webinar, you'll receive an introduction on how to use the NIST Cybersecurity Framework to assist your organisation to prevent, detect and respond to cyber-attacks. Whether you need to set up a new cybersecurity program or enhance your existing one, you will receive tips on how to confidently manage cybersecurity in your organisation.

[REGISTER NOW](#)

Reviewing and maintaining websites



Date: 12 Feb, 2019

Time: 11:00am - 12:00pm AEDT

Cost: \$30 ex.GST

Most websites require regular reviews + maintenance so if you are in charge of running your organisation's website, are thinking of taking this role on, are responsible for working with a company or individual who works on your website, or simply want to understand or work on your existing site more, jump on this fun webinar where we will look at the tools every webmaster should be aware of, how to perform simple diagnostic tests, what to look

REGISTER NOW

out for, and what to do about any issues you may discover.

REGISTER NOW

Free Webinars

Office 365 implementation considerations



Date: 16 Jan, 2019

Time: 11:00am - 12:00pm AEDT

Cost: FREE

Microsoft Office 365 in the Cloud offers many not-for-profits significant benefits. This presentation gives an overview of the features of Office 365, explores the benefits other organisations have gained from making the move to the Cloud and identify factors that organisations should consider when planning the move to Office 365.

Using LinkedIn as a Personal Branding Tool



Date: 23 Jan, 2019

Time: 11:00am - 12:00pm AEDT

Cost: FREE

Leveraging LinkedIn to improve your own personal brand and position yourself and your business appropriately within the professional realm is a key to sustained business success and growth. Learn how to take LinkedIn Connections to a whole new level and a proven strategy for turning those online relationships into strong business referral

[REGISTER NOW](#)

Which Cloud Accounting Software?



Date: 5 Feb, 2019

Time: 11:00am - 12:00pm AEDT

Cost: FREE

This webinar will give you an overview of the MYOB, Xero and QuickBooks products, pointing out their strengths and weaknesses when it comes to Not-for-Profit organisations. There is no one-size-fits-all solution and it's important to know the questions to ask when evaluating what is best for your organisation.

[REGISTER NOW](#)

partnerships offline from Adelaide's leading social media specialist.

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Introduction to SharePoint



Date: 6 Feb, 2019

Time: 11:00am - 12:00pm AEDT

Cost: FREE

This webinar is ideal for organisations who would like to learn more about what SharePoint is and does, and provides valuable insights and best-practice tips, crucial to a successful SharePoint implementation.

[REGISTER NOW](#)

Want more?

From Strategic Grants:

Beginner Webinar: Building Your Grants Strategy



Date: 5 Feb, 2019

Time: 11:00am AEDT

Cost: \$45 ex.GST (\$40.50 ex.GST with discount code)

Are you new to a grants role, or is your organisation moving to a more strategic approach to grants? This webinar contains the essential steps to setting up a successful and sustainable grants program. Learn about time-saving documents, processes to help you work as a team, pitfalls to avoid, and essentials of funder stewardship in this hour-long webinar.

Got burning grants questions? There's opportunity for Q&A at the end!

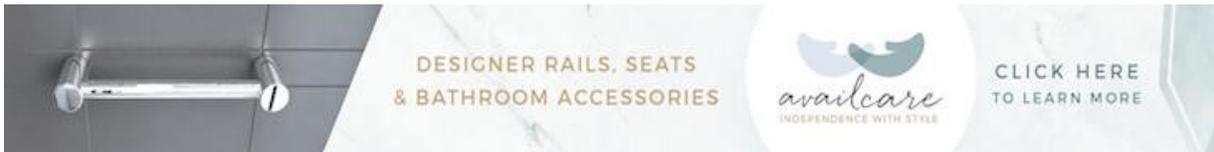
Connecting Up members:

Enter the code **CNUPWNAR** when registering to receive **10% off** the registration cost!

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COMMUNITY Care REVIEW

Australia's magazine on home and community-based care and support



DESIGNER RAILS, SEATS
& BATHROOM ACCESSORIES

availcare
INDEPENDENCE WITH STYLE

CLICK HERE
TO LEARN MORE

Latest News



[Rollout begins of 10,000 new home care packages](#)

The rollout of 10,000 new home care packages flagged in December will begin this week, the federal government says.



[Unscrupulous home care operators on notice](#)

The government will review whether it is necessary to tighten registration requirements for home care providers following allegations of price-gouging, non-compliance with standards and pushy sales techniques.



[Works gets underway at aged care's new quality regulator](#)

The new independent Aged Care Quality and Safety Commission, which includes a single point of contact for all aged care queries and concerns, has commenced operation.



Dementia advocate Ita Buttrose receives honorary doctorate

Dementia Australia CEO Maree McCabe has congratulated dementia and aged care advocate Ita Buttrose for being awarded an honorary UNSW Medicine doctorate.

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Events

Presented by Australian Ageing Agenda Advertiser

Quality in Aged Care
National Conference
5-6 March 2019 Sydney

COTA + ACSA Quality in Aged Care Conference

Mar 5 – Mar 6 all-day

Preparing for the New Quality Standards | Responding to the Royal Commission | Building Trust & Engaging with Consumers

THE RED CONFERENCE
28-29TH MARCH 2019
A REGIONAL EXPERIENCE IN PRACTICAL DEMENTIA CARE
Sails Resort Port Macquarie

The RED Conference, A Regional Experience in Practical Dementia Care

Mar 28 – Mar 29 all-day

The RED Conference to be held March 28-29, 2019 at Sails Port Macquarie showcases regionally focused practical and hands-on approaches in dementia care to support people with

Vative HEALTHCARE
Making an Impact Conference
Linking People, Purpose and Processes in Healthcare

Making an Impact Conference

Apr 3 – Apr 4 all-day

Join us for the 'Making an Impact Conference - linking people, purpose and processes in healthcare', 3rd - 4th April.

ATSA INDEPENDENT LIVING EXPO
8-9 May 2019 Sydney Olympic Park
15-16 May 2019 Royal ICC Brisbane

ATSA Independent Living Expo

May 8 – May 16 all-day

The ATSA Independent Living Expo will be back and bigger than ever in 2019, with two shows in Sydney (8-9 May) and Brisbane (15-16 May).

dementia to live well with
dementia.

Issue No. 96 | 10 January 2019

[View this email in your browser](#)



Happy New Year and welcome to 2019

It's going to be a big year, with the Royal Commission into Aged Care Quality and Safety now well and truly underway.

Many of you will now have met the 7 January deadline for your response to the Commission, and many others are working toward meeting the 8 February deadline. Don't forget the ACSA website contains resources and details of advisers you can access for assistance if you require it.

Our regular Royal Commission Member Updates also contain a wealth of useful resources and information that is readily available to all members. If you have not yet signed up to receive Member Updates from ACSA, please email acsacommunications@acsa.asn.au.

On Christmas Eve, the Commission issued a media release stating that it was seeking submissions from interested individuals and organisations. These submissions can be made any time from now until the middle of the year, with an exact closing date still to be determined. As

your peak body, ACSA will be making a submission. ACSA understands that roundtables will also be held, and that the Commission may seek additional submissions on specific topics. We will keep you up to date on this front.

And of course, next Friday the Commission will hold its Preliminary (Directions) Hearing. ACSA will be in attendance and will provide advice and information to members as quickly as possible after it concludes.

ACSA's *Humans of Aged Care* storytelling platform (www.humansofagedcare.com.au) will also be a major feature of 2019. We are off to a good start, with a positive profile segment highlighting the need for younger workers in aged care - featuring 'human' Danica Langford-Lenane – airing on the Today show on New Year's Eve. You can watch the interview [here](#) and nominate a member of your team to be a Human of Aged Care [here](#).

It is important we continue to tell the community about the good things that happen each and every day in aged care. The *Humans of Aged Care* platform will continue to be promoted to provide a positive counter-balance to the negative perceptions held of the aged care industry in some quarters, and the negative media coverage we expect as a result of the Royal Commission.

In other news, StewartBrown has released its Aged Care Financial Performance Study for the September 2018 quarter (see ACSA's Summary [here](#)). The report shows ongoing declining financial results across home and residential care. However, as a result in the increase in COPE, residential care is showing improvement (since the June 2018 quarter) and HCP Level 1 & 2 packages are also performing marginally better.

The residential care result is a seasonal impact and it is anticipated the results will decline over the remainder of the financial year. The report also highlights an increase in the average direct care hours provided to residents.

2019 is an important year and ACSA will be working hard to support and represent you throughout it – in the public domain, within the Royal Commission, and through ongoing engagement with governments and politicians, including on the importance of sustainably funding the aged care the community expects.

Regards,



Pat Sparrow, CEO

User Rights Amendment (Specialist Dementia Care Program) Principles 2018

To complement the roll out of the SDCP, an amendment has been made to the User Rights Principles to introduce additional circumstances where a residential care recipient who has been receiving care under a specialist dementia care agreement can be asked to leave a residential care service, or move to another room in the service once their period of specialist dementia care has ended. See [here](#)

Federal Government rolls out Specialist Dementia Care Program

The Australian Government has recently commenced the roll out of its Specialist Dementia Care Program (SDCP). The program will operate as the ‘third tier’ of Federal Government-funded support for people exhibiting very severe behavioural and psychological symptoms of dementia (BPSD), who are unable to be appropriately cared for by mainstream aged care services. The SDCP will offer specialised transitional residential support, focused on reducing or stabilising symptoms over time, with the aim of enabling people to move to less intensive care settings. [Continue reading...](#)

StewartBrown Aged Care Sector 2018 Financial Year Report

Accounting firm StewartBrown has this week released its Aged Care Financial Performance Survey for the quarter ending September 2018 (the Report) for residential care and home care. The Report confirms a picture of ongoing decline in the financial health of the aged care sector, and reaffirms concerns regarding sustainability and viability, particularly for regional and remote providers. [Download now](#)

Costly Fall-out of Sham Contracting and Other Breaches of Fair Work Act in Home Care

As a result of legal action taken by the Fair Work Ombudsman (FWO), the Federal Circuit Court of Australia found that Easttrac Pty Ltd (Easttrac) and Klemtrac Pty Ltd (Klemtrac) breached their obligations under Fair Work Act 2009 and the Award, in this case, the Social, Community, Home

Care and Disability Services Industry Award (2010) for incorrectly classifying workers as independent contractors instead of employees. [Continue reading...](#)



Royal Commission Update

On 24 December 2018, ACSA sent members the '**Royal Commission Update - 7th Edition**', containing new resources such as the *ACSA Policy Position Summary* document to help you think about broader policy issues from the perspective of your organisation.

If you are an ACSA member and would like to receive our Royal Commission Updates please email us at acsacommunications@acsa.asn.au. If you have any other questions or concerns about the Royal Commission, please contact rc@acsa.asn.au.

Aged Care Quality and Safety Commission now operational

A timely reminder to our members to review their information systems! - A new era for Australian aged care has commenced, with the functions and responsibilities of the former Australian Aged Care Quality Agency and the Office of the Aged Care Complaints Commissioner now transferred to the operations of the newly legislated independent Aged Care Quality and Safety Commission. [Continue reading...](#)

Does your charity operate overseas?

The Australian Government has introduced regulations requiring charities that operate overseas to meet four external conduct standards. Around 4200 charities are expected to be affected. The external conduct standards set minimum standards for conduct, governance and behaviour, and require charities to have in place governance processes to mitigate key risks. [Continue reading...](#)

Humans of Aged Care on Today show



On 31 December 2018, ACSA CEO Pat Sparrow and inspirational Human of Aged Care Danica Langford-Lenane talked to the Today show about the important contribution young people working in aged care can make. If you missed it, [click](#)

[here](#) to watch!

[Humans of Aged Care](#) (HOAC) is a storytelling platform created by ACSA to celebrate and demonstrate the human elements of care at the heart of aged care services. Our aim is to share positive stories of our industry told through our people – care workers, carers, volunteers, residents/clients and their families - and give a stronger voice to the inspirational individuals that make up our sector. We encourage you to [read the stories](#) of inspiring individuals and [nominate](#) someone whose story you would like to see told.



Do you have a view or opinion? Let it be heard!

**Join ACSA's
Advisory Committees**

[FIND OUT MORE](#)

HOME CARE | RESIDENTIAL SERVICES | RETIREMENT LIVING | FINANCE | REGIONAL, RURAL & REMOTE

By joining a local State Advisory Committee, members will make a valuable contribution to the Aged and Community Services sector and will help give voice to ACSA's advocacy efforts and provide support to the wider industry. [Find out more](#)

[Click to view full 2019 ACSA Training and Events Program](#)

5 & 6 Feb [Applying the new Aged Care Quality Standards: Hitting the target workshops](#)

6 Feb [Reablement, Recovery and Independence](#) (SA)

7 Feb [How to Proactively Respond to Online Consumer Feedback](#) (webinar)

8 Feb_ [Wellness Practice](#) (SA)

11 Feb_ [Webinar: 2018 Year in Review](#) (webinar)

13 Feb_ [Retirement Village Management - One Day Intensive](#) (NSW) - early bird discount until 23 Jan!

21 Feb_ [Webinar: Aged Care Industry Crisis Media Management](#) (webinar)

28 Feb & 1 March_ [SA Finance & Aged Care Sector Symposium & CEO/Board Dinner](#) (SA)
- early bird discount until 1 Feb!



[NSW/ACT](#)

[QLD](#)

[SANT](#)

[TAS](#)

[VIC](#)

[WA](#)

Media Releases

2 January: [ACSA welcomes Aged Care Quality and Safety Commission commencing today](#)

ACSA eLearning Portal



Train your staff with ACSA's
affordable online training

ACFI | ETHICS & CONDUCT | HEALTH & SAFETY | HEALTH CARE

ACSA's eLearning Portal with online offers affordable training courses starting from just \$38.50 per course. You or your staff can complete one of over 50 courses covering a range of topics (such as ACFI, Ethics and Conduct, Health and Safety and Health Care) in your own time. Simply add a course to your cart and checkout - no login required.

[See courses now.](#)

Other Events

Quality in Aged Care

National Conference | 5th & 6th March 2019 | Sydney



Preparing for the New Quality Standards | Responding to the Royal Commission | Building Trust
& Engaging with Consumers

**Take advantage of a \$200 discount unique to ACSA members by using
the code CC*ACSA when booking online**

Are you ready to respond to the biggest challenges facing Aged Care?

Developed in partnership with COTA and ACSA

5th & 6th March 2019 | Sydney Boulevard Hotel

EARLY BIRD - Book by 18/01/19 and SAVE \$400

[FIND OUT MORE](#)



[Press The Press: Aged Care & Disability Services Sector](#) - presented by Good Talent Media

With the Royal Commission into Aged Care Quality and Safety about to commence and fundamental change occurring in both the aged care and disability services sectors, this event is specifically tailored to help attendees to understand and navigate the challenging media landscape.

Join your peers to build new media relationships, break down some barriers and educate the journalists present about your sector.

Melbourne - Wednesday 13 February - 10.30 am - 12.30 pm AEDT [Find out more](#)

Sydney - Friday 22 March -10.30 am -12.30 pm AEDT, [Find out more](#)

Transforming ageing together, Toronto 17-19 September 2019

The [Global Ageing Network](#) is pleased to announce that the 2019 Global Ageing Conference - 'This is Long Term Care 2019' - will take place from 17-19 September 2019 at the Beanfield Centre in Toronto, Canada. The 2019 Conference will be hosted in partnership with Ontario Long Term Care Association (OLTCA). More information [here](#)



Publications, reports, grants and resources

Department of Health

Department of Health advice – changes to basic daily fee for level one, two and three home care packages announced in MYEFO - [click here](#)

CHSP Innovation Funding - Expression of Interest now open - [click here](#)

The department is seeking Expressions of Interest (EOIs) from organisations for proposals seeking to trial or use innovative approaches for the delivery of Commonwealth Home Support Programme (CHSP) services. The EOI process will close 2 pm (Canberra time), Friday 1 February 2019.

Information for Aged Care Providers - Issue 2018/23

- [Consultation – streamlined consumer assessment for aged care - click here](#)
- [Check for valid ACAT approval - click here](#)
- [2017–18 Report on the Operation of the Aged Care Act 1997 now available - click here](#)

Department of Human Services

Department of Human Services advice – no payment run on Monday 28 January 2019

The Department of Human Services has advised that there will be no aged care payment runs occurring on the upcoming public holiday on Monday 28 January 2019. Normal payment run arrangements will resume from Tuesday 29 January 2019.

Department of Social Services

Carer Gateway regional delivery partner grant opportunity and online industry briefing - [click here](#)

Applications close **5pm (AEDT) on 14 February 2019**.

Political Alerts

Political Alert - Senior Australians receive \$4 million regional aged care boost (FED) - [click here](#)

Australasian Journal on Ageing

National Disability Conference Initiative - open for application

The Australian Government is inviting applications in an open process to deliver services under the Disability, Mental Health and Carer: [National Disability Conference Initiative in 2019-2020](#).

The National Disability Conference Initiative provides grants to help people with disability to participate in nationally-focused disability-related conferences held in Australia. Grants will support eligible conference organisers to provide accessibility measures that will maximise the inclusion and participation of people with disability at their conference.

Applications close at **2:00pm AEDT on 20 February 2019**.

For further information about eligibility and how to apply, go to the [Funding Round Application page](#). Information about applying for this funding round can also be found on [GrantConnect](#).



**Community
Grants Hub**
Improving your grant experience



Please note the NDIS Jobs and Market Fund Round 1 closes at **2:00pm AEDT on 17 January 2019**.

For further information about eligibility and how to apply, go to the [Funding Round Application page](#).

Information about applying for this funding round can also be found on [GrantConnect](#).



NCOSS eNews with the latest from the community sector

[Email not displaying properly? Click here to view it online](#)

eNEWS



Powered by leap communityNet



Welcome to 2019!

I hope that you enjoyed connecting with family and friends over the festive season. I also hope that you have all had some 'down time'. Here at NCOSS we are ready for a busy year.

Our NSW election platform activities are ramping up - NSW goes to the polls in less than three months. We have started the year highlighting the complexities of our mental health system and the barriers people on low incomes experience in accessing affordable mental health support. Co-locating clinical and non-clinical services in community hubs or 'one-stop shops' would make a significant difference. See our media release [here](#).

We will also be advocating for better community transport in regional and remote NSW. NCOSS is seeking commitment from all major parties for ongoing support for the NSW Community Transport Program; including a 20% increase in funding for service providers. You can read more about our 'Access' asks in the NCOSS [Election Platform](#).

We are joining forces with other sector peaks to ensure a coordinated approach and that issues confronting disadvantaged people in NSW are front and centre during the election. Updates on joint initiatives will be provided through E-News and social media channels, including a dedicated website.

If you have an election event, such as a campaign or a local town hall meeting, that you want to promote please send us a post or/and a hashtag so that we can support you. NCOSS election resources are available on our [Election Platform](#) website where you can download an advocacy kit.

It may be difficult to believe but 2019 isn't all about elections.

The reforms to the community sector that we have seen over the past few years will continue in 2019. It has never been more important to contribute your expertise and have your say.

Their Futures Matter (TFM) has just released a [Discussion Paper](#) on access system re-design for public consultation. You can review the paper and submit comments online via the [website](#). NCOSS will of course be making a submission. If there are issues for your agency that you would like highlighted in the NCOSS response or if you don't have the capacity to make a submission then please contact us and we will do what we can to include your voice in our response. You can contact us at info@ncoss.org.au or (02) 9211 2599.

There are a number of opportunities for us to get together in the coming months. NCOSS will provide updates through our social media channels but I'd like to take this opportunity to draw your attention to the [TFM Conference](#) in early February and, of course, our [Investing for Good](#) conference in May. Further information on these can be found in the news and events section below.

I am very excited about 2019. There is much to be done and, particularly with two elections, many opportunities to increase public awareness of the needs of people living in poverty. This is a time to remind our political leaders, and each other, of our shared values - equality, inclusivity and justice. It is also time to draw attention to the vital role the community sector has, not just in the delivery of services, but also in supporting communities to embody these values.

As we move into 2019 and focus on what we want to achieve this year, perhaps we should do so imagining what the community sector could, and should, look like in 2029 or 2040?

Let's take the opportunity in 2019 to start a conversation about 2029.

Joanna Quilty, NCOSS CEO

Investing for Good Sponsorship Opportunities – Up to 35% discount for NCOSS Members

Investing for Good.

NCOSS invites you to review the [I4G 2019 Sponsorship Prospectus](#), with newly released discounts! NCOSS Not for Profit Members will receive a 35% discount on sponsorship opportunities with NFP Non-Members receiving a 20% discount and NCOSS Members (other) receiving a 10% discount. Get in quick as opportunities are limited! Please contact NCOSS Business Development Manager, Susie Saba for further information. Get your I4G ticket for Thursday May 9th, now at [Early Bird Prices](#).

Their Futures Matter Conference 2019: Improving Outcomes Together



The 2019 Their Futures Matter Conference will share their vision for a future service system that will deliver improved outcomes for vulnerable children, young people, and families. Join over 500 peers from NSW Government and non-government organisations to examine how we can improve outcomes together. The conference will be held over two days from Tuesday 12th February – Wednesday 13th February at the Wesley Conference Centre, Sydney. [Register your interest for Day One now!](#)

Fams and NCOSS Announcing 2019 Outcomes Measurement Training



info@fams.asn.au.

Fams has always been the lead in Outcomes Measurement training and we are continuing our partnership with NCOSS with the development of a new workshop that is designed to focus on both the policy and implementation of outcomes measurement as a concept and the practice required to implement it in your own organisation. This workshop will develop and combine a contextual understanding of reform with the application principles of measuring outcomes. We will be holding a workshop in the Illawarra with Community Industry Group on 26 February and are in the process of scheduling more sessions in other areas. If you would like us to come to your district contact us at

NSW Government launching Our Local website – Watch this space!



The NSW Office of the Advocate for Children and Young People has concluded a state-wide consultation process with children and young people who expressed a strong desire for an easy way to access information about services, activities and events. As a result the NSW Government will be launching the Our Local website, which has been co-designed with children and young people and provides a directory of local opportunities and things to do. Our Local provides an opportunity for services to promote themselves and what they do, free of charge. Due to launch soon – [watch this space!](#)

Expression of Interest NGO Research Forum 2019



The NGO research forum is for policy, research, advocacy and community sector staff interested in building their organisational research capacity and hearing from researchers in and beyond the sector about contemporary questions and issues. The NGO Research forum is calling for Expressions of Interest from organisations interested in presenting the outcomes of a recent research project, sharing learnings and contributing to a lively 2019 program. If you would like to present to this forum, please email your presentation proposal outlining your research project [HERE](#).

[Subscribe to NCOSS Training and Events Mailing List](#)

Is home ownership becoming affordable again?



Maybe, just maybe, Australian twenty-somethings can start thinking about buying a home. We've crunched the numbers to see how far house prices would need to fall for home ownership to be possible IF interest rates stay reasonable.

[Read More](#)

National FASD Strategic Action Plan 2018 – 2028



Fetal Alcohol Spectrum Disorder is a huge public health concern, yet no population-wide prevalence studies have been conducted in Australia, but recent research found the highest worldwide prevalence in Banksia Hill Detention Centre, where 36% of youth was diagnosed with FASD.

[Read More](#)

Australians donate over \$120 million to street charity fundraisers in 2018



Face-to-face fundraising run by external organisations has delivered over \$120 million to Australian charities and not-for-profits in the past year, as well as signing up over 320,000 donors.

[Read More](#)

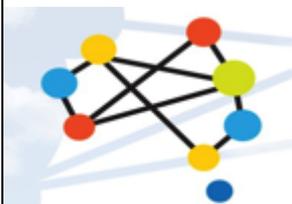
The gig economy - winners and losers



Workers in the 'gig economy' might be delivering your pizza, programming the app that allows the transaction, or own the platform and 15% of each transaction. Like the internet itself, the gig economy is proof that equality of opportunity has no relation to equity or equality.

[Read More](#)

Have your say - New Disability Care IRC, VET Review, Review of AQF



The AISC is seeking your views on the proposed structure and membership of the Disability Care Industry Reference Committee and aims to capture a broad range of expertise and experience across the diverse services provided by the disability sector. This is your chance to influence training curriculum across Australia.

[Read More](#)

Create your own dream volunteering opportunity



Sure, there are plenty of volunteering opportunities to be found in op-shops. But if sorting and selling used clothes isn't your thing ... well, what *IS* your thing? Human rights? Instagram? Playing with kids? Sailing? Interpretive dance? There will be a role for you somewhere - if you can't find it, create it!

[Read More](#)

What's up and what's going down in 2019?



Have a guess at which of the following are set to increase or decrease in price this new year: electricity, public transport, TAFE fees, ATM fees, mortgage rates, tampons, baby products. For the economically vulnerable, the news is mixed.

[Read More](#)

[View all Big Picture News & Resources](#)

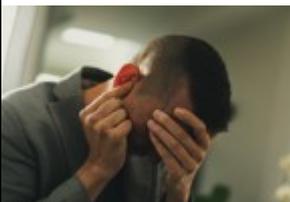
Youth Mental Health First Aid - FREE course - One Door Mental Health



Youth Mental Health First Aid - FREE course open to people living or working in Western Sydney
Date: 11th and 12th February Time: 9am-4:30pm
Location: Mt Druitt

[Read More](#)

Mental health first aid course - 23-24 Jan 2019, Orange



Mental Health First Aid
Orange Baptist Church, 59-61 Sale Street
23 -24 Jan 2019, 9 AM - 4 PM both days
Cost: \$195 + GST

[Read More](#)

Seniors Festival 2019 - 13-24 Feb 2019



The 2019 Seniors Festival will be celebrated in many places across NSW. Find out how you can get involved!

[Read More](#)

Mental health first aid course - 14-15 Feb 2019, Wagga Wagga



Older Person Mental Health First Aid
Relationships Australia, Wagga Wagga
14 -15 Feb 2019, 9 AM - 3 PM both days
Free

[Read More](#)

Developing Food Products Course for Women - Food Science 4 Thought & Profit



North Parramatta
20 Sessions each Friday
10am to 1pm starting 8th February

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[View all Big Picture Professional Development Events](#)

To allow members more time to submit applications, **the deadline for Young Leaders Forum applications has now been extended to Thursday 31 January 2019**. If you wish to take up this opportunity and nominate an emerging leader in your organisation, please send the following to brendan@acoss.org.au by **31 January 2019**.

Aon has developed the [NCOSS Community Cover package](#), and is now offering a new Cyber Cover to protect your organisation from cyber hacks and attacks, not covered through standard insurance policies. For more information on the NFP cyber insurance offered through Aon, please visit our [NFP Cyber page](#) or contact our dedicated NFP Team.

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 **ACSA** Member Update

Changes flow from Modern Award Review process

Dear Debra,

The Modern Awards (Awards) cover businesses and employees nationally. There are some exceptions - e.g. local and state government organisations. The Awards set the minimum terms and conditions of employment for employees across a broad range of industries and skills sets.

ACSA is currently representing members in the four-yearly review of the Modern Awards. Periodically, the Fair Work Commission (FWC) hands down decisions on variations to the Awards as part of the review process.

The FWC has this week issued two decisions pertaining to two Awards utilised by aged and community care providers: the Health Professionals and Support Services Award (2010) (HPSS) and the Nurses Award (2010). Members utilising either or both of the Awards must consider and implement the changes immediately.

If your organisation utilises an Enterprise Agreement (Agreement), these changes will not impact on you at the moment. However, once you negotiate a new Agreement, the Modern Award changes will become part of the Better Off Overall Test (BOOT) and the terms and conditions of your Agreement must be better off overall than those prescribed by the Awards which underpin your Agreement.

For more information, and to read the decisions in full, please click on the following [HPSS Award](#) and [Nurses Award](#).

SUMMARY OF CHANGES TO THE AWARDS

HPSS

- Removal of term “day worker” in clause 26.1 and replacement with “full-time and part-time employee”;
- Amending the notice provisions in the rostering clause; and

- Expanding the shift work provisions to incorporate loadings for casual employees and clarifying that shift work penalties will not apply on weekends or public holidays.

NURSES

- Increasing the duration of rest breaks between rostered shifts from eight to 10 hours but providing for a reduction to eight hours by mutual agreement;
- Including a penalty of double time should the break between shifts be less than the award or what is mutually agreed;
- Employees must take meal breaks between the fourth and sixth hour after beginning work;
- Employees working shifts of six hours or less can agree to forfeit their meal break;
- Employees required to remain available to work during a meal break will be paid at ordinary rates for a 30 minute meal break;
- Recognition that not all on-call work requires physically returning to the workplace. Introduction of a minimum one hour's pay at overtime for those employees who are required to perform work via telephone or other electronic communication. Multiple electronic requests made and concluded within the same hour shall be compensated within the same one hour's overtime payment. Time worked beyond one hour will be rounded to the nearest 15 minutes; and
- Clarification that recall to work when not on call will only apply when employees are recalled to work at the workplace.

These changes are now in effect and we advise you to review your payroll and rostering practices and rules to accommodate the changes.

Please do not hesitate to contact ACSA's Employee Relations Advice Line should you have any questions regarding the changes and how they apply to your organisation and workforce.

E: acsamembers@performHR.com.au

P: 1300 239 220

Regards,



Pat Sparrow, CEO



ACSA EVENTS



EDUCATION



NEWS



PUBLICATIONS



Aboriginal Fishing
Trust Fund - Brochu

Hi Everyone,

We have now officially moved into our new office as of yesterday. We are now located at 113 – 115 Marsh Street (in between Octec and the Whitebull). We are still waiting for our signage, which hopefully will happen by the end of next week, but it is business as usual. We have 2 other programs that have moved with us, which is AOD New England outreach service and a new program called AOD Continuing and Coordinated Care program. We will be having a morning tea and inviting services to come down to the new office, but being so close to Christmas, this will more than likely be in the new year.

Myself and Tim can be contacted on our new landline number 02 6776 8160

Tracey 0499 970 142

Tim 0437 612 906

Our mobiles are currently being transferred to the Optus network and are currently down at the moment, but hopefully should be up and running soon.

Thanks

Tracey

Tracey Smolders | SHS Team Leader Armidale
Freeman House | St Vincent De Paul Society NSW | Freeman House

| m 0499970142

Tracey.Smolanders@vinnies.org.au | www.vinnies.org.au



Screening
Invitation - 1.pdf



Black Box Parenting
Program Flyer North



123 Magic flyer
FEB19.pdf

ACSA Member Update | 14 January 2019

[View this email in your browser](#)

 **ACSA** Member Update

Intensified scrutiny ahead of Royal Commission Directions Hearing

Dear Debra,

As you are aware, the Royal Commission into Aged Care Quality and Safety commences this week, with a Directions Hearing to be held in Adelaide on Friday. This pending milestone in the Commission's process has naturally resulted in intensified discussion and media coverage of the aged care industry.

We have been advised that, as part of this increased interest, the ABC is expected to air a story about the aged care industry on its 7.30 program this evening. We understand the program will cover issues related to the prescribing and administering of medications - particularly psychotropic medications - to aged care residents, and we believe there will be reference to past cases, interviews with families, and discussion of coronial findings. You may already have seen the story by Rick Morton in today's edition of The Australian, dealing with similar subject matter as that mooted by the ABC.

At this time, ACSA has not been approached for comment. We have however considered the most appropriate response to the story, should it proceed, and have developed a series of key messages/statements we will use if required. General points would include:

- Aged care is a uniquely complex and difficult human industry that takes its responsibility to ensure resident safety extremely seriously.
- The respectful and compassionate care of older Australians is our top priority.
- Medications are prescribed by an individual's General Practitioner, appointed by their family. Nursing staff working in our sector are then charged with administering those medications in accordance with the prescriptions.
- The first line of response to behavioural and psychological symptoms of dementia should be the use of psychosocial approaches, but it is also recognised that the use of psychotropic medicines may be necessary in some circumstances, due to extreme distress or severe behavioural symptoms of dementia.
- Psychotropic medication can only be prescribed by a medical practitioner.
- ACSA members have been involved in the RedUSe Project – a national project that promotes the appropriate use of sedatives, in particular antipsychotics and benzodiazepines, in Residential Aged Care Facilities (RACFs) in Australia.

- We are an industry committed to continuous improvement and to addressing problems where they occur.
- The trust the community puts in approved providers to provide appropriate care and security and safety to residents is taken extremely seriously.

If it airs as is expected, the program will highlight instances of care that none of us think are acceptable.

As the peak body for aged care providers, ACSA will work with the Commission to undertake a thorough examination of complex industry issues - including funding - and assist in restoring and building community confidence in the sector.

We anticipate that over the coming months there will continue to be a negative focus on aged care. One of the purposes of ACSA's recently launched storytelling platform – www.humansofagedcare.com.au – is to restore balance to public discussion about the sector by presenting positive aged care stories to the public. If you have not already done so, I urge you to visit the site today and to nominate members of your team as Humans of Aged Care.

ACSA will continue to keep you updated on events related to the aged care industry and the Commission. Look out for our next Royal Commission Update on Friday (18 January), following the Directions Hearing.

Regards,



Pat Sparrow, CEO



Do you have a view or opinion? Let it be heard!

**Join ACSA's
Advisory Committees**

[FIND OUT MORE](#)

HOME CARE | RESIDENTIAL SERVICES | RETIREMENT LIVING | FINANCE | REGIONAL, RURAL & REMOTE

By joining a local State Advisory Committee, members will make a valuable contribution to the Aged and Community Services sector and will help give voice to ACSA's advocacy efforts and provide support to the wider industry. [Find out more](#)



ACSA EVENTS



EDUCATION



NEWS



PUBLICATIONS



A New Way of Thinking About Quality

Can NDIS Practice Standards actually be kind of cool? Jess explains why the Quality and Safeguarding Commission's Practice Standards are different to anything we have seen before.

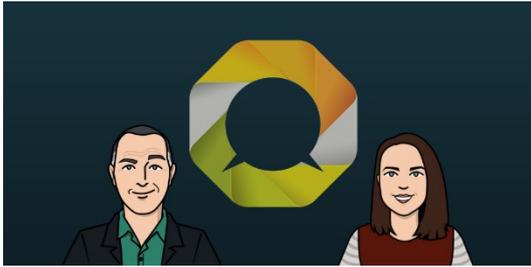
[READ MORE](#)

SDA 2019 Forum: It's Time

Melbourne Brisbane Sydney
Adelaide Perth Darwin



[SDA Forum 2019:
It's Time](#)



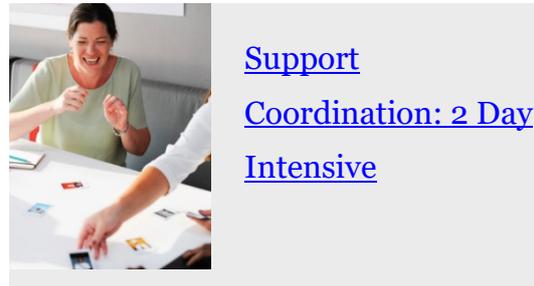
Support Coordination: 2 Day Intensive

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All 6 episodes of our podcast
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year commute.

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[Support
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NDIS Overview: Online Courses

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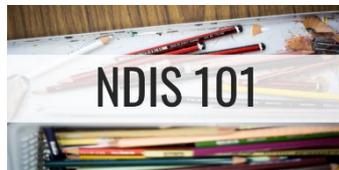


[NDIS Overview for
Boards](#)



DSC Online Training

Our NDIS Subject Matter Specialists make the best training in the biz.



NAIDOC Funding

The Department of the Prime Minister and Cabinet invites schools, community groups, organisations and other eligible applicants to apply for a contribution to your 2019 NAIDOC event.

The NAIDOC Grant Funding round aims to support activities being held during NAIDOC Week 2019 (7-14 July) that celebrate Aboriginal and Torres Strait Islander histories, cultures, achievements and continuing contributions to our country and society. Details of the grants will be published on [Grants Connect](#). To find out more about NAIDOC week events in your community or share your event please visit the [NAIDOC website](#).

More information will be available from 4 February 2019:

<https://www.pmc.gov.au/indigenous-affairs/grants-and-funding/naidoc-week-funding>

<https://www.pmc.gov.au/resource-centre/indigenous-affairs/indigenous-adv...>

Check out the [NAIDOC website](#), where you can subscribe to the NAIDOC mailing list, for all the latest news.

National NAIDOC Awards nominations are now open.

This is an opportunity to recognise outstanding Aboriginal and Torres Strait Islander apprentices, teachers, students, elders, youth, artists and community organisations.

Please distribute to your networks as this is a wonderful opportunity. More information can be found at: <https://www.naidoc.org.au/news/2019-naidoc-award-nominations-now-open>

Cheers

Shar Goodwin | Acting Senior Project Officer | Aboriginal Affairs

17 DUKE STREET, COFFS HARBOUR NSW 2450 | ☎ 02 5622 8866 | 📞 1475 961 279 | ✉ shar.goodwin@aboriginalaffairs.nsw.gov.au



Gumbaynggirr

Ngilyaala junga-ngarraanga Girrwaanbi-biin gungangulam wajaarrgundi gilinggal-wanggaan-wiil
We respect Aboriginal peoples as the first peoples and custodians of NSW

Dear Interagency Member

The attached is a nomination form for the Seniors Local Achievement Awards. I received the information from the Seniors Week Committee and we would like to promote it to the community. So many of our older citizens have swapped work in the commercial sense for working in the community and their achievements are many. I expect you know of a couple yourself. Completion of the form need only take minutes and could make a huge difference to someone you identify as being worthy of recognition in this way. It would be great if you could promote these awards to your networks too, so I'm hoping Adam Marshall's office will soon be flooded with nominations for our wonderful local seniors 😊

Best wishes

Jane

Jane Davies

Coordinator Armidale Volunteer Referral Service



Nomination Form -
Seniors Local Achiev



\$100 voucher for your child's arts, music & dance lessons



Hello

The NSW Government has just launched the Creative Kids program. It gives one \$100 voucher each year to all school-aged children to help with the cost of creative classes and activities.

Vouchers can be used for music, dance and drama lessons, language classes or visual arts, coding and design.

Creative Kids is one of more than 40 rebates and savings available to help ease the cost of living pressure on households.

[\\$100 Voucher](#)



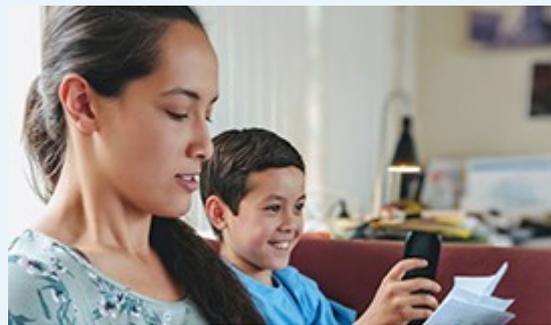
Active Kids Vouchers

\$100 vouchers for all school-aged kids to contribute to sport, fitness and recreation costs. Redeem any time in 2019.

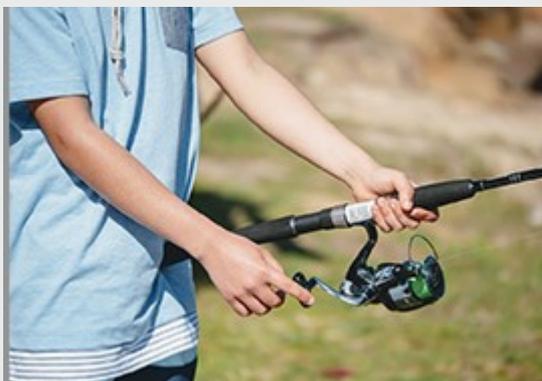
[\\$100 Voucher](#)

Low Income Household Rebate

Helps low income households to pay their electricity bills. Eligibility criteria applies.



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