



NESST (New England Sector Support Team) Newsflash

Dear All,

In this edition of the NESST Newsflash we have the following highlights for your attention:

- Joblink Plus - Road Safety for Older Road Users Workshops (see attached pdf's)
- Uralla Neighbourhood Centre – *Thinking about Owning your Own Home* - Flyer pdf as attached
- Community Grants Hub - National Landcare Program - Smart Farms Small Grants - open for application
- Community Care Review – Latest News
- ACSA – Weekly
- NCOSS news
- Grant Hub - Integrated Carer Support Service: Carer Gateway regional delivery partners - open for application

New England **Sector Support Team**



Phone: 02 6772 3950

The course also reinforces the important role families play in providing ongoing support for young motorists in their early years of driving.

Parents and supervisors who have attended the course found it boosted their confidence and helped them better plan driving lessons, while also giving them the opportunity to share their experiences with other parents and supervisors.

ARMIDALE Tuesday 27 November 6pm to 8pm Armidale Ex-
Services Club Dumaresq St, Armidale

URALLA Wednesday 28 November 6pm to 8pm Uralla
Neighbourhood Centre (RSL Hall) Salisbury St, Uralla

WALCHA Thursday 29 November 6pm to 8pm Walcha Bowling
Club Croudace St, Walcha

Please register your interest in attending the workshop by calling 02 6764 6623 or emailing roadsafety@joblinkplus.com.au

Best regards



RICHELLE BUKOVAC

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13th November 2018

Uralla Neighbourhood Centre

Hi,

Could you please pop this on noticeboards or distribute please

Cheers

Jo Fletcher



Uralla Neighbourhood Centre Inc

RSL Memorial Hall

27 Salisbury St

URALLA NSW 2358

Ph: 02 6778 3277 / 0474 087 707

Email: urallaneighbourhood@bigpond.com

[View this email in your browser](#)



**Community
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National Landcare Program - Smart Farms Small Grants - open for application

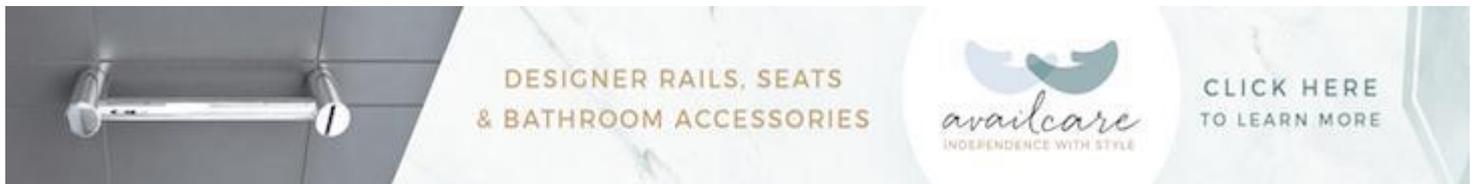
The Australian Government is inviting organisations through an open competitive process to apply for the [National Landcare Program - Smart Farms Small Grants](#)

The program aims to protect, conserve and provide for the productive use of Australia's water, soil, plants and animals and the ecosystems in which they live and interact, in partnership with industry, communities and other governments.

Applications close at 11:30 pm AEDT on **11 January 2019**.

For further information about eligibility and how to apply, go to the [Grant Round Application page](#). Information about applying for this funding round can also be found on [GrantConnect](#).

Community Care Review | Please add us to your safe sender list and set images to always display.
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Latest News

Can elder mediation prevent abuse?

Mediation can help resolve conflict before it escalates to elder abuse, a conference will hear, but only if it is part of a wider approach to early intervention and support.

NDIS provider market booms but confidence weakens

The number of NDIS providers has more than tripled in two years with 16,755 currently registered across Australia. But there is also evidence that providers are losing confidence in the scheme.

Confused about the GST? Help is at hand for home care providers

The ATO has published information on the application of the Goods and Services Tax to the provision of home care services.

Exercise is child's play for older Australians

A study is looking at the physical, social and mental health benefits of creating outdoor "playgrounds" for seniors.

Events

Presented by Australian Ageing Agenda Advertisers



"Advancing Not Retiring: Active Players, A Fair Future" 2018 AAG Conference
Nov 21 – Nov 23 all-day

The 2018 AAG Conference "Advancing Not Retiring: Active Players, A Fair Future" to be held in Melbourne from 21st to 23rd November 2018 is the place to hear from leading experts in the field of ageing. This year's program will include presentations and discussions led by respected researchers, academics, policy makers and practitioners.



COTA Building a Quality Aged Care Workforce Conference
Nov 21 – Nov 22 all-day

Strategies to drive workforce growth in aged care, examining key insights from the Aged Care Workforce Strategy Taskforce.



COTA Financial Sustainability in Aged Care conference
Nov 21 – Nov 22 all-day

Develop strategies to respond to reform & drive innovation with insights from Minister Wyatt & ACFA's Michael Callaghan.



ITAC 2018
Nov 21 – Nov 22 all-day

ITAC 2018 Co-Designing our Digital Future



Home Care Package Design Seminar - Managing Unspent Funds - Sydney
Nov 27 all-day

With the planned removal of an administration fee in Home Care Packages from May 2019 it is now more than ever



Making an Impact Conference
Apr 3 – Apr 4 all-day

Want to leave a conference feeling empowered to make positive changes in

imperative for Providers to review their care offerings to ensure consumers maximise their allocated funding.



Member insurance advice now available through ACSA's Royal Commission Advisory Panel

In preparing for the Royal Commission many members have made inquiries about better understanding what their insurance covers them for and where they may need to make any adjustments. An insurance fact sheet, developed by Panetta McGrath can be found [here](#), and has been added to the ACSA Royal Commission Advisory Panel to help you navigate this important area. The Panel has been established to support ACSA members.

If you are an ACSA member and have not received details on the ACSA Royal Commission Advisory Panel please contact rc@acsa.asn.au

The *Aged Care Quality and Safety Commission Bill 2018* for the introduction of the new single Aged Care Quality and Safety Commission from 1 January, 2019, was scheduled to be debated in the Senate on 14 November with amendments proposed with support from all parties. The suggested changes reflect ACSA advocacy for clarity around consumers and consumer representatives, the scope of information the Commissioner is able to make publicly available about a provider; and a review of the Act and its operations.

In other news, Southern Cross Care (Tasmania) was successful in a Supreme Court appeal that reaffirms that retirement living provided by not for profit organisations is for charitable purposes and subsequently the general rates exemption as per the Local Government Act applies. The four Councils affected (Hobart, Kingborough, Clarence and Meander) have indicated they would seek further legal advice, however the current implications are that rates paid by residents or organisations will be required to be re-paid.

ACSA acknowledges and thanks Southern Cross Care for taking the lead on this case. The outcome achieved is one for the whole industry especially as all Councils were closely watching the decision to come from this case.

Next week is the ITAC Conference in Adelaide (21-22 November) an initiative of ACSA's jointly-chaired Aged Care Industry Technology Council. Every year, the ITAC Conference pushes the discussion on technology and aged care into new and exciting directions, and I'm sure this year will be no different. Registrations close on Friday so please check out this year's program 'Co-designing our Digital Future' [click here](#).

Regards,



Pat Sparrow, CEO

This Week in Politics

- Aged Care Quality & Safety Commission Bill listed in the Senate for debate - [here](#) and
- Royal Commission into Aged Care update, including our member exclusive advisory panel - [here](#).

ACFA Supplementary Financial Performance Report

The Aged Care Financing Authority (ACFA) has recently released a supplementary report in response to (residential care) sector concerns around impacts on many providers following the changes to ACFI and the 2017-18 indexation pause. [Continue reading...](#)



Royal Commission into Aged Care

ACSA's ROYAL COMMISSION UPDATE

As part of ACSA's regular Royal Commission updates for our members, this week we have a new resource from ACSA's industry partner [Panetta McGrath - Royal Commission Insurance checklist](#) that outlines some of the main consideration for aged care providers when assessing their insurance cover in preparation for the Royal Commission.

Should you have any questions related to the **ACSA Member Royal Commission Advisory Panel** please email: RC@acsa.asn.au

19 Nov - Webinar on 'Preparing For The ACRC' - Last chance to register!!

The Aged Care Royal Commission's (ACRC) seven Terms of Reference will bring into sharp relief a range of past and present industry, governance, organisational, service and stakeholder issues and events, along with a range of ideas and improvements.

Don't miss the opportunity to attend ACSA's Webinar called 'Preparing for the Aged Care Royal Commission: Key Considerations & Practical Actions' on **Monday 19 November** from 1 pm - 2 pm (AEST). Register [here](#)

Australian Bureau of Statistics - Australians living in residential aged care

On Monday 5 November 2018, the Australian Bureau of Statistics released a new analysis from the 2015 Survey of Disability, Ageing and Carers. Titled [Australians living in residential aged care](#), this publication and its supporting [data cubes](#) and [information sheet](#) provide an overview of the characteristics of people living in residential aged care:

1. 187,300 Australians were living in residential aged care in 2015 an increase from 145,700 in 2009
2. Most people living in residential aged care were aged 85 years or more and more than two thirds were women.
3. 88% of people living in residential aged care had a physical disability; 73% had a psychosocial disability and 50% had dementia.



Elder Abuse Action Australia (EAAA) invites members of NACA to participate in consultations across the country

Knowledge Hub Consultation
Have Your Say



Elder Abuse Action Australia (EAAA) is inviting interested members of NACA to participate in upcoming stakeholder workshops and individual consultations being held across Australia, to understand the feasibility of a National Knowledge Hub focussing on elder abuse. This sector and community consultation is being conducted by Mirum – an international digital agency. [Complete survey and sign up here](#)



ACSA's Employee Relations eNewsletter - October 2018

ACSA has recently sent to members the October 2018 edition of the Employee Relations newsletter. If you would like to be included on the list or would like more information please contact us on acsacommunications@acsa.asn.au

Regional Workforce Forums Far North and Eyre - SA



ACSA's Workforce and Industry Development Unit has been holding a series of regional forums in NSW and SA to address aged care workforce issues head-on. Participants at the forums have identified that working together will help to build sustainable workforce initiatives in their region. Another two forums are going to be held in regional SA on **26 and 27 November**. [Register here](#)



'Applying the new Aged Care Quality Standards' Workshops - Feb 2019

Following the positive response by aged care providers to our New Quality Standards Workshops recently held, new places have opened for 2019. [Read more](#)



Suppliers *in focus*

from left field



From Leftfield has established itself as a leading niche provider of support to the aged care and social enterprise sectors thanks to its strategic acumen, analytical ability and deep experience in leading and managing large-scale operations.

Over the past 10 years Peter Hamilton has been fully responsible for the complete life cycle of refurbishing 379 beds.

PropAgedCare would like to offer ACSA members a **FREE** initial property inspection to identify refurbishment opportunities PLUS **10% discount** on fees.

[FIND OUT MORE](#)

For **ACSA members**, we will offer a **FREE initial consultation** meeting PLUS advisory notes on the discussion and possible ways forward for the client.

[REDEEM OFFER](#)

In order to access the great supplier offers featured on ACSA Exchange, you will need to enter your individual username and password. If you do not know your username or password simply click on the 'Forgotten Password' or 'User ID' links. If you are a member and do not have a username and password please [contact us](#)

[Click to view full 2018 ACSA Training and Events Program](#)

13 - 21 Nov_ [Wellness & Reablement Workshops](#) (SA - several locations)

19 Nov_ [Webinar: Preparing for the AC Royal Commission - Considerations & Actions](#) (National)

20 Nov_ [Social Inclusion](#) (SA)

20 Nov_ [ACSA General Meeting SA/NT](#) (SA)

21 Nov_ [Webinar: An Introduction to Bond Investing](#) (National)

26 & 27 Nov_ [Regional Workforce Forums Far North and Eyre](#) (SA - several locations)

5 & 6 Feb 2019_ [Applying the new Aged Care Quality Standards: Hitting the target workshops](#)



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[See courses now.](#)

Other Events



ITAC 2018 conference – *Co-designing our Digital Future* - 21 & 22 November, Adelaide Convention Centre

Aged care and disability service providers will find ITAC 2018 an interesting learning experience through an exploration of the evolving technologies that are driving consumer choice service delivery model options, and the use of big data analytics. [Click here for the full program](#)

Go to the [ITAC 2018 website](#) for more details. All enquiries to Corporate Vision Events, T: 08 8981 5119, E: itac@itacconference.com.au.

Transforming aging together, Toronto 17-19 September 2019

The [Global Ageing Network](#) is pleased to announce that the 2019 Global Ageing Conference, “This is Long Term Care 2019,” will take place September 17-19, 2019 at the Beanfield Centre in Toronto, Canada! The 2019 conference will be hosted in partnership with Ontario Long Term Care Association (OLTCA). More info [here](#)

Publications, reports, grants and resources

Department of Health

Information for Aged Care Providers - [click here](#)

- Ministerial launch of OPAN’s training videos and framework – 15 November
- Webinar: updates on My Aged Care operations and Aged Care Quality Standards – recording now available

Home Care:

- New requirements for home care information for the service finder
- GST and home care

[Have your say – dementia services survey](#) - [click here](#)

The survey focuses on how effectively DBMAS and DTP are meeting the needs of individuals who care for people living with dementia and the needs of the person(s) they care for. The online survey takes approximately 20-25 minutes to complete and closes on **30 November 2018**.

Political Alerts

Government to introduce Bill to legalise voluntary assisted dying and improve end-of-life choices

WA - [Click here](#)

Media statement - My Health Record (FED) - [click here](#)

Other Resources

Quality Standard newsletter - October 2018 [click here](#)

Move It Aus Better Ageing Grant launched by the Australian Government - [click here](#)

Program Guidelines - [click here](#)

Justice Connect- Launch of resources for volunteer involving organisations - [click here](#)

Australasian Journal on Ageing on the Go

Experience an entirely new browsing and reading experience:

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Available on the App Store

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The advertisement features a blue background with a yellow header. It includes a list of app features, a QR code, a smartphone icon, and a tablet displaying the app's interface. The Wiley logo is at the bottom right.



Good Afternoon NCOSS Member,

It is just over a week until our Member Only event, ['A Morning with Commissioner Robert Fitzgerald - Addressing Deep and Persistent Disadvantage'](#) which will be held at the NCOSS Offices at 10am next Friday, the 23rd of November.

If you are planning on attending please ensure that you RSVP to marie@ncoss.org.au. Please also let us know if you have accessibility requirements so that we can be sure to provide the necessary assistance.

This event will be directly followed by the NCOSS AGM and FONGA, both of which Members are encouraged to attend.

For full details of the event, including the full program, please see our website [here](#).

We look forward to seeing you on the day.

Kind Regards,

The NCOSS Team

Level 3, 52 - 58 William Street, Woolloomooloo, NSW



ncoss
NSW Council of Social Service



Negative Media Expected on Aged Care

Dear Debra,

ACSA is expecting some negative media around the highly-sensitive issue of alleged sexual assaults within residential care.

ACSA understands the ABC's Four Corners program is gathering content for a program on the topic after a recent call-out to the community to share any stories or experiences. We are also aware of some imminent research that may also attract some troubling headlines as soon as next week.

We expect the content of these media stories will include distressing material that may raise concerns for residents and families, as well as staff, in the same manner of the Four Corners coverage.

Any incident involving an alleged sexual assault in residential aged care, although rare, is a deeply distressing occurrence and requires the appropriate response.

ACSA's approach to media questions on this topic will be to respond to individual requests for comment and monitoring if a broader media release is required. Any communication with media on this topic will draw on these key messages:

- Any incident involving an alleged sexual assault with residential aged care, although rare, is a deeply distressing occurrence that is an alleged criminal act and requires the appropriate response from the criminal justice system.
- The police investigate any criminal action, while the Department of Health investigates provider compliance with the Aged Care Act.
- Aged care providers are required to comply with reporting requirements under the Aged Care Act requiring them to mandatorily report an allegation or suspicion of unlawful sexual contact with a resident to the police and Department of Health within 24 hours.

- As aged care providers, respect for our elders is at the heart of what we do and preventing and addressing all forms of elder abuse with strong prevention and advocacy measures is a priority and key to building a strong culture of respect for older Australians.
- ACSA notes the recent introduction of OPAN's new national framework and welcomes the initiative as further progress towards stamping out Elder Abuse by helping to ensure those experiencing abuse to access advocacy and support.

MANDATORY REPORTING RESPONSIBILITIES

ACSA knows providers are acutely aware of their responsibilities regarding Mandatory Reporting requirements under the *Aged Care Act*. However, here are some further actions for consideration:

- Revisiting reporting policies for sexual assault – which could also form part of Royal Commission preparation.
- Education for staff to recognise the signs of sexual assault (in residents with dementia).
- Utilising the new aged care staff training tool: *Talk to Us First* about OPAN's services and how to help care recipients and their families access aged care advocacy.

It is important that actions in residential care are proportionate to the risks posed. The development of a cooperative and trustful approach between the provider, older person (or their decision maker) and families is paramount to safety and quality in aged care. Training of staff and astute managerial oversight will aid in ensuring the balance of residents' privacy and right to safety in residential care.

KEY WEBSITES

- **Guide for reporting Reportable Assaults:** <https://agedcare.health.gov.au/ensuring-quality/aged-care-quality-and-compliance/guide-for-reporting-reportable-assaults>
- **Older Persons Advocacy Network (OPAN):** <http://www.opan.com.au/advocacy/> on 1800 700 600

- **Aged Care Complaints Commissioner:**
<https://www.agedcarecomplaints.gov.au/internet/accc/publishing.nsf/Content/Home>
on 1800 550 552
- **Royal Commission into Aged Care Quality and Safety:**
<https://agedcare.royalcommission.gov.au/Pages/default.aspx>

More support materials are available on the ACSA website - [here](#).

Regards,



Pat Sparrow, ACSA CEO

[View this email in your browser](#)



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Integrated Carer Support Service: Carer Gateway regional delivery partners - open for application

The Australian Government is inviting applications in an open process to apply to deliver services under the [Integrated Carer Support Services](#).

This grant process will select a new network of Carer Gateway regional delivery partners across Australia

to help carers access new and improved, local and targeted services.

Applications close at 5:00 pm AEDT on **14 February 2019**.

*For further information about eligibility and how to apply, go to the [Grant Round Application page](#).
Information about applying for this funding round can also be found on [GrantConnect](#).*

Community Grants Hub email subscription

Our mailing address is:

Community Grants Hub

GPO Box 9820

Canberra, ACT 2601

Australia

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Regards,

Wendy Allingham

NESST