



NESST (New England Sector Support Team) Newsflash 12 October 2018

Dear All,

In this edition of the NESST Newsflash we have the following highlights for your attention:

- ACSA Weekly Issue No. 86 | 12 October 2018
- Money Minded Training in Armidale on the 23 & 24 October
- ACSA Member Update 10 October 2018
- Disability Services Consulting | The lowdown on restrictive practices under the Quality and Safeguarding Framework
- National Disability Services News Update
- Registrations Now Open for the 2019 Omnicare Alliance, The RED Conference
- Aboriginal Cultural Awareness Training courses in Armidale
- National Disability Services Events & Training
- Aged and Community Services Australia | Member Update: Home Care Data Reports - National and State
- Community Care Review | Windfall for CHSP as home care queue grows; call to extend flexible care in remote areas
- 123 magic – parenting and emotion coaching course
- Disability Services Consulting | Living and Dying With Love At The Front Line
- Caring about Dementia videos

New England **Sector Support Team**



Phone: 02 6772 3950

Issue No. 86 | 12 October 2018

[View this email in your browser](#)

 **ACSA Weekly**

*Your peak body's take on the week in aged care*



## Royal Commission details & related ACSA resources

Dear Member,

As you may already be aware, we now have key details around the expected timing, scope and location of the Royal Commission following the Prime Minister's announcement on Tuesday. We welcome the appointment of Justice Joseph McGrath and Lynelle Briggs AO in the important work they have to do between now and the time their final report is due on 30 April, 2020. It was pleasing in both the letters patent and the Media Conference to hear the Prime Minister and Ministers highlight that there is much good in aged care and that the Commission will also have a future focus, particularly highlighting the importance of creating a national culture which values older Australians. Read the full terms of

reference [here](#).

It is important now that members ensure they are as prepared as they can be ahead of the Commission starting in earnest. ACSA has convened a member exclusive Royal Commission Advisory Panel to provide advice on specific matters that could arise from the Royal Commission across legal, governance, risk management, finances, quality and media. If you are an ACSA member and have not received details on the ACSA Royal Commission Advisory Panel please contact [rc@acsa.asn.au](mailto:rc@acsa.asn.au)

In other news, on Wednesday ACSA appeared before the Senate Community Affairs Legislation Committee hearing on the Aged Care Quality and Safety Commission Bill 2018. The purpose of the Bill is to establish the new Commission to commence on 1 January 2019. ACSA reiterated your commitment to quality care and the need for a firm but fair regulatory system. We highlighted that the new Commission must operate independently and provide procedural fairness and natural justice to providers and consumers.

As ever there is much happening in aged care and ACSA will continue to advocate on your behalf across all forums.

Regards,



Pat Sparrow, CEO

---

### **This Week in Politics**

On Wednesday this week, ACSA CEO Pat Sparrow appeared before the Senate Community Affairs Legislation Committee, in Parliament House Canberra, on the Aged Care Quality and Safety Commission Bill 2018. The purpose of the Bill is to establish a new Commission to commence on 1 January 2019. The reporting date for the Inquiry is 15 October 2018. [Full article](#)

### **ACSA celebrates World Mental Health Week with a promise**



ACSA wants to acknowledge the importance of the Mental Health Day and Week campaign launched this year by Mental Health Australia with the theme 'Do you see what I see'.

Don't miss the opportunity to make your own promise [here](#) and raise awareness about the importance of reducing stigma around mental illness.

### New Aged Care Quality Standards

The Government has amended the Quality of Care Principles 2014 to replace the Accreditation Standards, Home Care Standards and Flexible Care Standards with the new Aged Care Quality Standards. [Full article here](#)

### 'Applying the new Aged Care Quality Standards' Workshops - new places open!

Following the positive response by aged care providers to our New Quality Standards Workshops held during October, new places have opened for 2018 and 2019. Don't miss out as they are filling fast! [Read more](#)

### Revised - Home Care Data Reports, 1 April to 30 June 2018

In an update exclusively to members this week we released the revised National and State-specific summary data for the *Home Care Packages Program - Data Report Overview April 1 - June 30 2018*. If you would like copies of these please email [MemberAdvice@acsa.asn.au](mailto:MemberAdvice@acsa.asn.au)



Making healthy happen

Receive the following **reductions** through ACSA Exchange when you join HBF, WA's largest health and general insurance provider:

- Up to 8% off Hospital and Extras cover

- Up to 52 weeks complimentary health cover if on sick leave without pay
- Up to 23% off home, landlord, car, boat and caravan cover

**REDEEM OFFER!**



Receive a **free initial consultation** on any Crisis Media Management, Crisis Media Planning, Crisis Media Training or Brand Reputation services requirements you may have. Good Talent Media works exclusively with the not-for-profit Aged Sector to protect business reputations and build business brands.

**REDEEM OFFER!**

In order to access the great supplier offers featured on ACSA Exchange, you will need to enter your individual username and password. If you do not know your username or password simply click on the 'Forgotten Password' or 'User ID' links. If you are a member and do not have a username and password please [contact us](#)

---

[Click to view full 2018 ACSA Training and Events Program](#)

Sept\_Oct [Applying the new Aged Care Quality Standards: Hitting the target workshops](#)(National)

---

17 October [Keeping Connected](#) (SA)

---

18 October [Right Relationships](#) (SA)

---

24 October [Webinar: An Introduction to Bond Investing](#) (National)

---

13 November [Epilepsy & Aged Care Workshop \(EOI\)](#)

---

October 2019 [2019 ACSA National Summit](#) (Melbourne)

---



[NSW/ACT](#)

[QLD](#)

[SA/NT](#)

[TAS](#)

[VIC](#)

[WA](#)

---

**Media Releases** ([view all here](#))

9 Oct - **ACSA welcomes Royal Commission's scope and national discussion on aged care**



**Other Events**

**ITAC 2018 conference – Early bird extension offer, 21-22 Nov, Adelaide**

If you haven't yet secured your place at the ITAC 2018 conference, 21st & 22nd November 2018 at the Adelaide Convention Centre, there's still a chance

to take advantage of the early bird offer. **Save \$140** with early bird registration, and ensure you don't miss the opportunity to hear about the importance of assistive technology supporting service quality and independence. [Find more info here](#)



**ITAC 2018**  
Co-DESIGNING OUR DIGITAL FUTURE  
[www.itacconference.com.au](http://www.itacconference.com.au)

Adelaide Convention Centre  
21 & 22 November 2018

72 hour early bird extension offer

- We've extended the early bird offer for 72 hours only
- Last chance to take advantage at this discounted rate.
- Save \$140 with early bird registration

[Click here to register](#)

ITAC 2018 is brought to you by the Aged Care Industry Information Technology Council (Acitc)

ACITC  
Aged Care Industry Information Technology Council

The vehicle of Aged and Community Services Australia and Leading Age Services Australia

ACSA  
Aged & Community Services Australia

LASA  
LEADING AGE SERVICES AUSTRALIA  
The voice of aged care

## Publications, reports, grants and resources

### Department of Health

Help your home care package client start their package successfully - [click here](#)  
Aged Care Regional, Rural and Remote Infrastructure Grants closing soon - [click here](#)  
Aged Care Royal Commission Terms of Reference - [click here](#)  
Dementia training consultation: rural and remote aged care providers - [click here](#)  
Offline Assessment Forms - appropriate approval to start services - [click here](#)  
'Means not disclosed' in aged care - [click here](#)  
MNATSIFAC Program Home Care - Expansion Round now open - [click here](#)

### Department of Human Services

Message from DHS: Transition Care Claims and Enquiries - [click here](#)

### Political Alerts

Quality of Care Amendment (Single Quality Framework) Principles 2018 - [click here](#)

More Aged Care Places for First Australians

Expansion of the National Aboriginal and Torres Strait Islander Flexible Aged Care (NATSIFAC) program The Minister for Senior Australians and Aged Care, Ken Wyatt AM announced on 10 October 2018 the first round of expansion funding under the National Aboriginal and Torres Strait Islander Flexible Aged Care program to increase the number of home care places. “Aged care providers are invited to apply for funding under the expanded NATSIFAC program’s first grants round, which is designed to improve access to culturally-safe aged services in remote Aboriginal and Torres Strait Islander communities”. Applications close on 26 November 2018. [Full media release here](#)

## Other Resources

### ACSA eLearning Portal

**Australasian Journal on Ageing on the Go**

Experience an entirely new browsing and reading experience:

- Convenient access to AJA articles anytime, anywhere
- Quick navigation to any section of the app
- Immediate access to new content
- Select keywords for tailored content alerts
- Download issues to read offline, or share important articles
- Enhanced search across all downloaded content

Scan the QR code to download the AJA IOS App

Available on the App Store

WILEY

## ACSA PARTNERS



You are receiving this email because you are a member of, or affiliated with, Aged & Community Services Australia (ACSA) and you have previously opted to receive industry updates from ACSA's state divisions. If you do not wish to receive these emails, please unsubscribe using the link below.

Copyright © 2017 Aged & Community Services Australia. All rights reserved.

## Money Minded Training in Armidale on the 23 & 24 October



**benevolent** SOCIETY

It's time to get **MoneyMinded!**

moneyminded@benevolent.org.au

**Become a MoneyMinded Facilitator**

The Benevolent Society is currently offering **MoneyMinded** facilitator training to those working in community services and education. This training enables you to empower both yourself and your clients to feel more in control with conversations about money.

**What is MoneyMinded?**

**MoneyMinded** is a financial education program developed by ANZ. It transforms 'money management' from something complex and overwhelming into simple ideas and habits that can help your clients deal with everyday money issues in a fun, practical and **non confronting** way.

**23<sup>rd</sup> & 24<sup>th</sup> OCT**

**Ground Floor  
McCarthy Building  
83-85 Faulkner Street  
Armidale**

**Contact your facilitator  
Anne Yates 0431651571**

Become a MoneyMinded Facilitator and help your clients feel more confident with their money

**Award winning training**

**★ FREE training ★ Limited numbers  
★ 2 full days ★ Respond quick!**

**MONEY SMART WEEK**  
Simple Steps to Help Yourself

**MoneyMinded** is an adult financial education program developed by ANZ and delivered by community organisations including The Benevolent Society

ACSA Member Update | 10 October 2018

[View this email in your browser](#)

 **ACSA** Member Update

## REVISED - National and State Home Care Data Program Reports - April to June 2018

Dear Debra,

The Department of Health has issued corrections to the Home Care Packages Program Data Report 4th Quarter 2017-18 and re-published earlier this week. The updated information relates to the breakdown of packages assigned to new consumers entering care versus consumers with existing packages being upgraded to a higher level. The correct data now shows that a greater proportion of packages were assigned to new consumers entering the Home Care Packages Program.

Please, find below the REVISED national and state summaries of the *Home Care Packages Program - Data Report Overview April 1 – June 30 2018*. In short, as at 30 June 2018

The full national summary is available [here](#).

The below state reports can be read in conjunction with ACSAs national summary.

- [Australian Capital Territory](#)
- [New South Wales](#)
- [Northern Territory](#)
- [Queensland](#)
- [South Australia](#)
- [Tasmania](#)
- [Victoria](#)
- [Western Australia](#)

Should you wish for more information or have any questions on either of these reports, please don't hesitate to contact the member advice line on 1300 877 855 or [email us](#).

Regards,



Pat Sparrow, CEO

---



ACSA EVENTS



EDUCATION



NEWS



PUBLICATIONS



### ACSA PARTNERS



You are receiving this email because you are a member of, or affiliated with, Aged & Community Services Australia (ACSA) and you have previously opted to receive industry updates from ACSA's state divisions. If you do not wish to receive these emails, please unsubscribe using the link below.



## The Lowdown On Restrictive Practices

With the new Quality and Safeguarding Framework rolling out, the rules around restrictive practices are going to change. Jessica answers common queries we get about what this is likely to mean for providers and Participants.

[READ MORE](#)



## Supporting People Ineligible for the NDIS

## Upcoming Workshops

October / November

### *Quality & Safeguarding*

Adelaide Melbourne Brisbane Sydney Perth Canberra  
Darwin Hobart



Quality &  
Safeguarding: Half  
Day



Restrictive  
Practices &  
Behaviour Support:  
Half Day

### *Support Coordination*

Newcastle Melbourne Adelaide Brisbane Perth Sydney

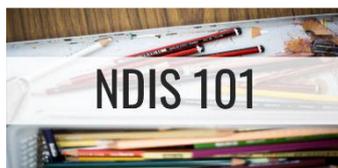


Support  
Coordination in  
Practice: 2 Day  
Intensive

---

## ***DSC Online Training***

*Our NDIS Subject Matter Specialists make the best training in the biz.*





**NEWS  
UPDATE**





### [Give feedback: National portable training entitlement and industry training fund](#)

NDS is keen to test member support for an industry-led approach to disability sector training – the key features of which would be a nationally-portable training entitlement for workers and an industry training fund.

[Read more](#)



### [Renewing the National Arts and Disability Strategy](#)

The National Arts and Disability Strategy review provides an opportunity to reflect on how the National Disability Insurance Scheme is affecting the participation of people with disability in cultural life.

[Read more](#)

This publication is [copyright](#)

This email was sent to you because you are a registered user of [www.nds.org.au](http://www.nds.org.au)

Click [here](#) to unsubscribe or to change your subscription preferences.



**Dear Jenni,**

**"One of the most inspiring conferences I have attended in my 20+ years working in nursing and health. Very interesting"**

2017 conference delegate, Christine Evans (DON & Registered Nurse)

**The RED Conference, A Regional Experience in Practical Dementia Care will be back in 2019...**and it's twice the size of our inaugural conference in 2017.

Our regionally-focused dementia conference is on **March 29-29, 2019** at **Sails Resort, Port Macquarie**.

As a new feature of the conference, we are also offering a one day pre-conference masterclass opportunity with international Montessori for Dementia expert Dr Cameron Camp, who makes his return from the 2017 conference. Dr Camp will also be a keynote speaker at the conference over both days of the 2019 event.

Our second keynote speaker is Lesley Palmer, Chief Architect at Dementia Services Development Centre (DSDC), University of Stirling, Scotland, UK.

This inspiring conference will feature leading international and Australian speakers. They will explore practical approaches to supporting people to live well with dementia and showcase hands-on approaches and practices in dementia care that can be immediately implemented to support people living with dementia in the home and other care environments.

If you register by November 14, you will benefit from our early bird pricing (for full conference delegates only).

Please use the below discount codes to receive the discount.

One Day Full Conference Registration - EB1DAY

Two Day Full Conference Registration - EB2DAY

[Omnicare Alliance](#) is an aged and disability provider on the NSW Mid North Coast. It was established as a community impact company and provides a range of services to the aged, people living with dementia and people with disability.

If you have any questions regarding the conference, please speak to our Community Development Officer, Kara Nicholson on 02 6584 1115 or email [kara.n@omnicare.org.au](mailto:kara.n@omnicare.org.au)

Kind regards,

Julie Dunn  
General Manager Aged and Disability Services  
Omnicare Alliance



A Regional Experience in Practical Dementia Care  
Sails Resort - Port Macquarie  
28-29th March 2019

[Register](#)



 [Forward](#)

This event is proudly supported by our Event Strategic Partner



*Copyright © 2018 Omnicare Alliance Ltd, All rights reserved.*

You are receiving this email as you are an attendee from our 2017 regional dementia conference and one of our key network partners, who advocates for older Australians and those living with dementia. We thought you would be interested in finding out about our regional dementia conference.

**Our mailing address is:**

Omicare Alliance Ltd  
41-47 Morton Street  
Port Macquarie, NSW 2444  
Australia

Widders Consultancy - Dave Widders will be running 2 Cultural Awareness sessions in Armidale targeted at people and organisations working with Aboriginal Communities, Families and people.

Dates are as follows (also refer to the attachment)

**DATE:** Session 1 Tuesday 30<sup>th</sup> October 2018 or  
Session 2 Wednesday 31<sup>st</sup> October

**WHERE:** Pat Dixon Medical Centre - 98 - 100 Taylor St, Armidale

**TIME:** 9.00AM – 4.00PM

**Cost:** \$150 per person (includes GST)

Please feel free to spread the word amongst your networks in and around Armidale.

Call me if you have any queries

Dave Widders  
Widders Consultancy  
0448 655 113

**Aboriginal Cultural Awareness**



**WIDDERS  
Consultancy**



**David Widders is driven by a passion to make a difference for Aboriginal people and make a push towards a positive reconciliation across the wider community. This can only happen with a two - way education process. Dave has worked in and around Welfare for over 24 years.**

The aim of this workshop is to get a better understanding of the following

- Improving Service Delivery for Aboriginal clients and communities
- Communicating effectively with Aboriginal clients (do's and don't's)
- A brief but in depth look at the comparative Black and White history of Australia and how it affects current work practices and Aboriginal people in today's society
- What are some practical things to do to improve relationships with clients and community
- Changing Behaviors with our actions
- Sharing and learning of stories – personal and work experiences

#### OUTCOMES

- A better awareness of the issues and barriers facing Aboriginal people in the workforce
- A better understanding of the History of policy and practices that have disadvantaged Aboriginal people and communities.
- Awareness of Do's and Don't's when dealing with Aboriginal people face to face or working in the Aboriginal community.
- How to create an Aboriginal friendly environment for Aboriginal workers and clients
- Awareness of protocols when working in and with Aboriginal communities
- What are the benefits of employing Aboriginal people and Reconciliation for all Australians

<b>DATE:</b>	Session 1 Tuesday 30 <sup>th</sup> October 2018 or Session 2 Wednesday 31 <sup>st</sup> October
<b>WHERE:</b>	Pat Dixon Medical Centre - 98 - 100 Taylor St, Armidale
<b>TIME:</b>	9.00AM – 4.00PM
<b>Cost:</b>	\$150 per person (includes GST)

Includes Morning Tea, Lunch and Afternoon Snack

Please RSVP by Friday Wednesday 24<sup>th</sup> October 2018 email to [davewidders6@gmail.com](mailto:davewidders6@gmail.com) or by calling Dave Widders 0448 655 113 to confirm numbers

Click [here](#) if you are having trouble viewing this message.

## EVENTS & TRAINING



### NSW Sub-Committee: Accommodation and Housing Support

**Date:** 16 October 2018

**Location:** Sydney

Register for this meeting to hear from NDS and providers on policy and operational issues and receive policy updates.

[Read more](#)

### NDIS Provider Forums

**Date:** 22 October - 15 November 2018

**Location:** Around NSW

NDS is again hosting NDIS Provider forums across NSW in October and November. This round of forums will focus on the important issues relevant to disability services delivery under the NDIS.

[Read more](#)



### Working with the NDIS - NDP Virtual Conference

**Date:** 17 October 2018

**Location:** National (Online)

Following the success of its first virtual conference, NDP is pleased to present another exciting opportunity. Learn, develop and connect with just a click of a mouse!

[Read more](#)

### Effective Employer Engagement Workshops

**Date:** 8 November 2018

**Location:** Sydney

This interactive, one-day workshop will help your team develop and maintain a more systematic and successful approach to employer engagement.

[Read more](#)



### [CEO Meeting 2018](#)

**Date:** 19 & 20 November 2018

**Location:** Melbourne

The highly-regarded annual CEO Meeting will see leaders from across the disability services sector gather to network and hear the latest on national policy directions and key management issues.

[Read more](#)



### [NDIS Financial Management: Cost Attribution](#)

**Date:** Ongoing

**Location:** National (Online)

NDIS Financial Management: Cost Attribution is the first in four new simple financial management modules that address cost attribution within the NDIS.

[Read more](#)



### [Business Excellence Webinars](#)

**Date:** Ongoing

**Location:** National (Online)

The NDS Business Excellence Webinar Series looks at topical business issues and offers contemporary advice and inspiration for leaders in the disability sector.

[Read more](#)



### [Workforce Essentials e-Learning Library](#)

**Date:** Ongoing

**Location:** National (Online)

In consultation with the sector, NDS has developed a package of sector-specific e-learning content, offering unparalleled value to service providers.

[Read more](#)

This publication is [copyright](#)

This email was sent to you because you are a registered user of [www.nds.org.au](http://www.nds.org.au)

Click [here](#) to unsubscribe or to change your subscription preferences.

ACSA Member Update | 4 October 2018

[View this email in your browser](#)

# ACSA Member Update

## National and State Home Care Data Program Reports - April to June 2018

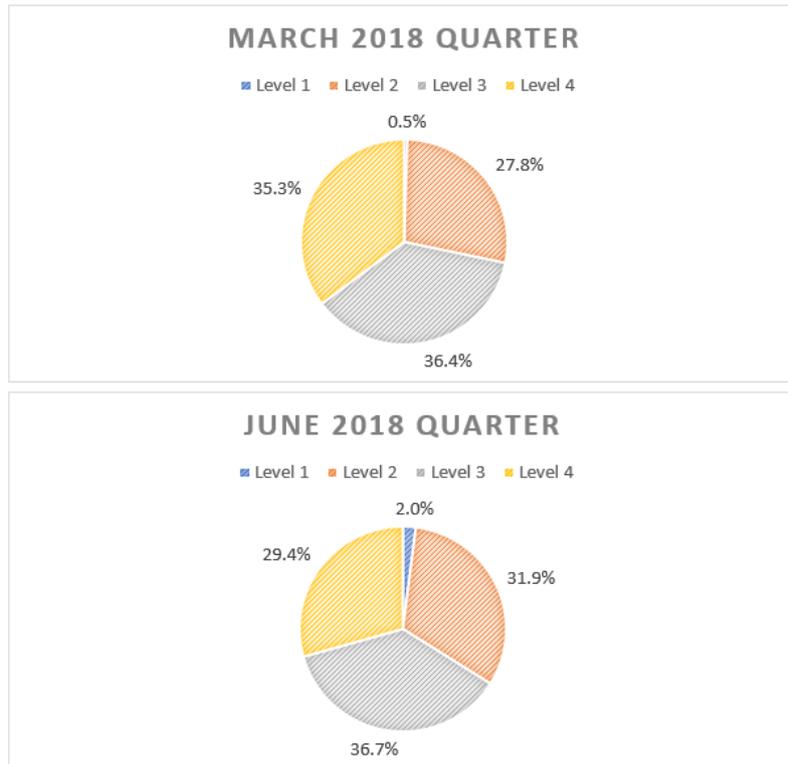
Dear Debra,

We are pleased to provide members with the latest national and state summaries of the *Home Care Packages Program - Data Report Overview April 1 – June 30 2018*. In short, as at 30 June 2018:

- There were 121,418 people in the national prioritisation queue waiting for their approved package (up 12,962 or 11.95% from the previous quarter)
- 64,668 people in the queue were in, or assigned, a lower level home care package
- The estimated wait time to first package level 1, 2 or 3 has decreased from 3-6 months to 1-3 months and for level 4 has increased from 6-9 months to 9-12 months
- The estimated wait time to approved package level 1 has decreased from 3-6 months to 1-3 months; for level 2 has increased from 6-9 months to 9-12 months; and for levels 3 or 4 remains at 12+ months
- Total increase of 16 more approved home care providers from the previous quarter, up 1.9% to 869

The full national summary is available [here](#).

**Total home care approvals in the March 2018 and June 2018 quarters by level**



The governments' announcement of an additional \$100 million over two years for the Commonwealth Home Support Program (CHSP) is a welcome development in home care provision but more must be done for older Australians waiting for long periods for home care services (view ACSA's media statement on CHSP funds [here](#)).

The below state reports can be read in conjunction with ACSAs national summary.

- [Australian Capital Territory](#)
- [New South Wales](#)
- [Northern Territory](#)
- [Queensland](#)
- [South Australia](#)
- [Tasmania](#)
- [Victoria](#)
- [Western Australia](#)

Should you wish for more information or have any questions on either of these reports, please don't hesitate to contact the member advice line on 1300 877 855 or [email us](#).

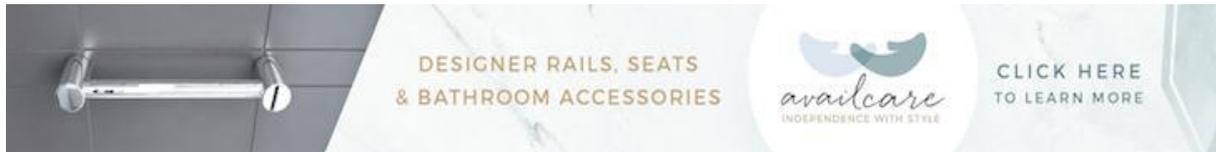
Regards,

Pat Sparrow, CEO

Community Care Review | Please add us to your safe sender list and set images to always display.  
Having trouble reading this email, [click here](#) | [Send this email to a friend](#)

# COMMUNITY Care REVIEW

Australia's magazine on home and community-based care and support



## Latest News



### [\\$100 million CHSP boost as HCP queue grows](#)

The federal government has announced funding of \$100 million for the Commonwealth Home Support program as the latest figures show the waiting list for Home Care Packages continues to balloon.



### NSW disability advocacy groups call for ongoing funding

NSW disability advocacy groups say the state government's plan to cut their funding once the NDIS is fully implemented will force them to close their doors, abandoning 90 per cent of people with a disability.



### Guide helps care workers recognise, manage arthritis

Arthritis Australia and in-home-care provider Home Instead Senior Care have developed a comprehensive guide for the management and care of people with arthritis.

## Events



### CDC fails to deliver in remote Australia

Consumer directed care has failed in remote regions of Australia but flexible arrangements available for indigenous communities offer a model which a researcher believes should be extended to all remote areas.

**MEAL DELIVERY SERVICE**  
Home Care Package Meal Provider  
NDIS Registered

**TENDER LOVING CUISINE**  
EST. 1986  
You'll love the homestyle taste

With over 65 homestyle meals to choose from  
PH: 1800 801 200 ♥ www.tlc.org.au

Outstanding & Awarded  
REST IN NSW

Presented by Australian Ageing Agenda Advertiser



**Lorraine Poulos & Associates**  
ABN 93 140 966 972



Integrity + Quality + Clarity



**Lorraine Poulos & Associates**  
ABN 93 140 966 972



**27TH NATIONAL CONFERENCE ON INCONTINENCE**  
THE LATEST IN INCONTINENCE RESEARCH AND PRACTICE  
HOTEL GRAND CHANCELLOR  
**HOBART**  
ncoi.org.au



[2018 Aged Care Finance Forums](#)

**Oct 9 – Oct 25 all-day**

Join us for a review of the full year results of the 2018 StewartBrown Aged Care Financial Performance Survey.

[Home Care Package Design Seminar](#)

**Oct 18 – Oct 23 all-day**

This event has been organised in response to demand from providers who are looking to structure their services to meet the needs of consumers and to ensure financial viability.

[27th National Conference on Incontinence](#)

**Oct 24 – Oct 27 all-day**

The 27th National Conference on Incontinence to be held in Hobart, Tasmania

[LASA National Congress 2018](#)

**Oct 28 – Oct 30 all-day**

LASA National Congress 2018 will be held at the Adelaide Convention Centre from 28-30 October. Be a part of the largest age services event in the southern hemisphere.



[Hospitality & Lifestyle Aged Care Awards 2018](#)

**Nov 2 all-day**

It's Your Time! Congratulations to State finalists and all our amazing nominees for the Hospitality & Lifestyle Aged Care Awards. Book your tickets now.



["Advancing Not Retiring: Active Players, A Fair Future" 2018 AAG Conference](#)

**Nov 21 – Nov 23 all-day**

The 2018 AAG Conference "Advancing Not Retiring: Active Players, A Fair Future" to be held in Melbourne from 21st to 23rd November 2018 is the place to hear from leading experts in the field of ageing. This year's program will include presentations and discussions led by respected researchers, academics, policy makers and practitioners.



[COTA Building a Quality Aged Care Workforce Conference](#)

**Nov 21 – Nov 22 all-day**

Strategies to drive workforce growth in aged care, examining key insights from the Aged Care Workforce Strategy Taskforce.



[COTA Financial Sustainability in Aged Care conference](#)

**Nov 21 – Nov 22 all-day**

Develop strategies to respond to reform & drive innovation with insights from Minister Wyatt & ACFA's Michael Callaghan.



[ITAC 2018](#)

Nov 21 – Nov 22 all-day

ITAC 2018 Co-Designing our Digital Future

[Akolade's Aged Care Series](#)

Nov 27 – Nov 29 all-day

Akolade's Aged Care Series returns to Sydney on 27th-29th November, providing

[Forward to a Friend](#) | [Update your profile](#) | [Unsubscribe](#)

This email was sent to [info@nesst.org.au](mailto:info@nesst.org.au) from Australian Ageing Agenda  
w: <https://www.australianageingagenda.com.au> | e: [email protected]

[Advertise with Us](#) | [Subscribe to Australian Ageing Agenda](#).

Australian Ageing Agenda is owned and operated by The Intermedia Group (ABN: 94 002 583 682)  
Ph: +61 2 9660 2113 W: [www.intermedia.com.au](http://www.intermedia.com.au) E: [email protected] [Privacy & Copyright](#)

**INTERMEDIA**

# 1-2-3 Magic

## & Emotional Coaching Parent Course

Learn to manage difficult behaviour in children 2-12 years old. A 3-session program for parents and carers.



**When:** Tuesday 13<sup>th</sup>, 20<sup>th</sup>, 27<sup>th</sup> of November 2018.

**Time:** 1:30pm-3pm.

**Cost:** Free.

**Where:** Armidale Family Support, 89 Rusden St, Armidale.

For more information or to book, please phone Kye on 6772 7243 or email [kye@familysupport.org.au](mailto:kye@familysupport.org.au)

armidale *family* support service





## Living and Dying With Love At The Front Line

In this powerful article, Sally revisits the idea of love at the frontline and what it has meant to her family when it matters most.

[READ MORE](#)



## October/Nov Workshops

### *Quality & Safeguarding*

Dates added: Hobart



Quality &  
Safeguarding: Half  
Day



Restrictive  
Practices &  
Behaviour Support:  
Half Day

### *Support Coordination*



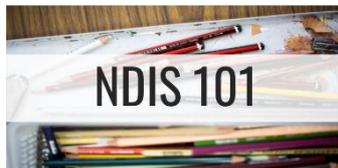
Support  
Coordination in  
Practice: 2 Day  
Intensive

## Online Learning

---

### ***DSC Online Training***

*Our NDIS Subject Matter Specialists make the best training in the biz.*





We are more than happy for you to share the “Caring about Dementia’ videos throughout your networks.

If you wouldn't mind putting in your newsletter or email throughout your networks that:

HealthWISE New England North West and Newcastle Permanent Charitable Foundation have teamed up to bring you a series of videos with ideas on caring for someone living with dementia.

To view the full playlist with all the videos in the series, please go to our YouTube channel

<https://www.youtube.com/playlist?list=PLfiPoDRx7Kh35kjg700mwR8X6jzCnZnF0>

The videos in the 'Caring About Dementia' series include Sally - Carer Consultant talking about:

- Communication
- Distraction and Redirection
- Self Care for Carers
- Personal Care
- Driving
- Bits and Bobs
- A group of carers interviewed for a the three part morning tea series
- The videos also feature, Professor Sue Kurrle talking about a range of topics, including the importance of exercise, driving, pain, sleep, weight loss wandering and visual problems.

We are also doing up some information packs which will contain a card explaining about the videos and a USB stick containing the videos and a digital e-book with some dot points outlining some of the information is discussed in the videos.

We would appreciate any feedback about the videos and if you are happy, we may use comments in our feedback to Newcastle Permanent Charitable Foundation, who so generously funded our video project.

Thanks for your interest and support of our video project

Kind regards,

Cate

**Cate Doyle**  
**Coordinator**

**Memory Assessment Program**

[cate.doyle@healthwisenenw.com.au](mailto:cate.doyle@healthwisenenw.com.au)

[www.healthwisenenw.com.au](http://www.healthwisenenw.com.au)

Usual working days: Tuesday/Wednesday/Thursday



Registered NDIS Provider

HealthWISE acknowledges the Hunter New England Central Coast Primary Health Network and the Department of Health as major HealthWISE funding partners.



We acknowledge the traditional custodians of the lands on which we work each day and pay our respects to Elders of those lands, both past and present.

**HealthWISE New England North West**

7B First Floor, 109 Jessie Street, PO BOX 1321

ARMIDALE, NSW 2350

Office: (02) 6771 1146

Fax (02) 6771 1170

We acknowledge the traditional custodians of the lands on which we work each day, and pay our respects to Elders of those lands, both past and present.



