



NESST (New England Sector Support Team) Newsflash

Dear All,

In this edition of the NESST Newsflash we have the following highlights for your attention:

- Community Care Review
- St Vincent de Paul – Program Highlights
- NDS – News updates
- FACS – Risk Enablement Workshop
- Family Referral Service – Doing it for our Farmers
- NDS – Events and Training

New England **Sector Support Team**



Phone: 02 6772 3590

Service Portal News Bulletin

Risk Enablement Workshop Moree – 13 July 2018

The NSW Public Guardian is offering free tailored Positive Risk Enablement workshops for disability services staff to promote the decision making rights of People who identify as having a disability.

This training will:

- Focus on Positive Risk Enablement within the context of supported decision making
- Be suitable for Team Leaders, Ability Linkers, Local Area Coordinators and Key Workers
- Focus on enabling risk to apply to daily practice
- Focus on interaction, building on knowledge and experience
- Be considered in the context of the NDIS

This is a FACS funded project with content developed by La Trobe University.

It follows the successful roll out of the Supported Decision Making Workshop across NSW for the last 18 months. The course will continue to run until September 2018.

For more information contact: informationsupport@opg.nsw.gov.au.

Public Guardian | Justice Precinct Offices

[Click here for registration form](#)

Hi all

would please distribute to your networks the following document containing information about the National Domestic Violence Order Scheme, which commenced the end of last year - it is not yet widely known that all NSW Apprehended Domestic Violence Orders made since 25 November 2017 are nationally recognised.

Thank you,

Senior Constable Lauren WHEELER | Domestic Violence Liaison Officer | New England Police District | NSW Police Force



NDVOS external
information.pdf

Click [here](#) if you are having trouble viewing this message.

**NEWS
UPDATE**

NDS National
Disability
Services



[Review of SDA Pricing and Payments Framework terms of reference released](#)

The Terms of Reference for the review of the NDIS Specialist Disability Accommodation (SDA) Pricing and Payments Framework have been released.

[Read more](#)

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Can you share please.

The Doing It For Our Farmers drive is to provide families on the farm with everyday items -what they don't have to provide inside the house leaves funds available to provide much needed resources outside.

Armidale Family Referral Service has nominated to be one of the collection points for this drive.

Many thanks



Pearl Holmes

Family Referral Worker

Monday - Thursday



DIFOF FRs
Armidale.pdf

NEWS UPDATE



[NDS Member Webinar: NDIS Quality and Safeguards Rules](#)

To support NDS members to prepare for the roll out of the NDIS Quality and Safeguards Framework, NDS is hosting a national webinar on Tuesday, 5 June.

[Read more](#)

[‘Making It Our Business’ applications open](#)

The 'Making It Our Business' initiative supports Aboriginal Community Controlled Organisations and Aboriginal businesses to maximise the economic opportunities created by the NDIS.

[Read more](#)

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EVENTS & TRAINING





[Application to Guardianship Division of NCAT: Limited places](#)

Date: 1 June 2018

Location: Sydney

NDS will host this information session on Guardianship applications led by Senior Members of the Guardianship Division of the NSW Civil and Administrative Tribunal.

[Read more](#)



[NDS Member webinar: NDIS Quality and Safeguards Rules](#)

Date: 5 June 2018

Location: National (Online)

To support NDS members prepare for the roll out of the National Quality and Safeguards Framework, NDS is hosting a national webinar on Tuesday, 5 June.

[Read more](#)



[NDIS Essential Briefing 2018: Registrations open!](#)

Date: 6 August 2018

Location: Sydney

Our annual conference on everything NDIS will present our plan for the way forward to ensure a sustainable disability services sector and an NDIS that delivers.

[Read more](#)



[Business Excellence Webinars](#)

Date: 1 June & 6 July 2018

Location: National (Online)

The next two sessions in the Business Excellence series will focus on 'communication intelligence across cultures' and 'fostering a culture of innovation and creativity' - on 1 June and 6 July.

[Read more](#)



[NDIS Provider Forums](#)

Date: 5 & 13 June 2018

Location: Ballina, Orange

To assist providers in preparing for the new national quality and safeguards system, NDS is partnering with the NDIS Quality and Safeguards Commission and the NDIA to deliver these forums.

[Read more](#)



[NDS NSW Sub-Committees](#)

Date: 7 June - 4 July 2018

Location: Around NSW

Register for these meetings to hear from NDS and fellow providers on policy and operational issues, receive regular policy updates relevant to a specific topic area, hear from industry experts and gain advice.

[Read more](#)



[Customised Employment Workshop](#)

Date: 12 - 13 June 2018

Location: Sydney

This two-day training program will help your organisation and the people you support achieve sustainable work results using a Customised Employment approach.

[Read more](#)



[Disability at Work 2018 – The next frontier](#)

Date: 14 - 15 June 2018

Location: Sydney

Explore 'the next frontier' in disability employment. The two-day conference will examine innovative ways to engage people with disability in employment opportunities.

[Read more](#)



[Disability Employment Excellence Awards 2018](#)

Date: 14 June 2018

Location: Sydney

These Awards recognise, encourage and promote the great contribution of Disability Enterprises and Disability Employment

[Effective Employer Engagement Workshops](#)

Date: 14 June 2018

Location: Sydney

This interactive, one-day workshop will help your team develop and maintain a more systematic and successful approach to

Service providers.

[Read more](#)



employer engagement.

[Read more](#)



[Winning Work: Social Procurement Webinar Series](#)

Date: 24 July 2018

Location: National (Online)

The first webinar in the Winning Work series will define social procurement, debunk common misconceptions and prepare you for success in the social procurement space.

[Read more](#)



[Leading the NDIS Transformation - Limited opportunity!](#)

Date: 25 - 27 July 2018

Location: Ballina

This program equips CEOs and executive leaders with the capability to make strategic decisions to transform their organisation.

This program will not run again at this subsidised price.

[Read more](#)



[Defensible Documentation for Disability Support Staff](#)

Date: 17 August 2018

Location: Moree

Come along to this important workshop to find out more about the leading method to document progress notes professionally and legally as disability support staff.

[Read more](#)



[Save the date: Outside the Box](#)

Date: 10 & 11 September 2018

Location: Sydney

Outside the Box is a new, combined conference that will explore the topic of Housing on Day 1 and Workforce on Day 2. Registrations are due to open in a couple of weeks.

[Read more](#)

[Driver Safety Induction](#)

Date: Ongoing

Location: National (Online)

Distributed in partnership with Driver Safety Australia, this course provides a quick refresher for existing drivers. It includes three units, including The Driver and Human Factors; The Vehicle; and The Road Environment.

[Read more](#)



[NDIS Simple Financial Management](#)

Date: Ongoing

Location: National (Online)

This new recorded webinar series is designed to support providers in the NDIS environment to understand the financial levers that underpin your sustainability.

[Read more](#)

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AFEI

(As previously advised, Employers First trading name is now discontinued.)

Tuesday, 1 June 2018

Fair Work Commission Decision: Annual Wage Review 2018

Today, 1 June 2018, the Fair Work Commission (FWC) announced the 2018 annual wage review decision under the *Fair Work Act 2009*. The FWC has again decided to apply a percentage increase to minimum rates of pay. More details can be viewed in All Member Circular No.: 13/2018 - [click here to view](#).

If you have any questions, or require further information, on the above circular, please don't hesitate to contact the AFEI Hotline on (02) 9264 2000.

COMMUNITY Care REVIEW

Australia's magazine on home and community-based care and support

A special announcement on behalf of our valued sponsors

Home Care Package Design Seminar



Our first seminar on June 14th is SOLD OUT!

DATE AND TIME

Thursday 21 June 2018
9:00 am – 4:00 pm AEST

LOCATION

Mercure Sydney
818-820 George St
Ultimo, NSW 2007

REFUND POLICY

Refunds up to **7 days** before event

[BOOK TICKETS HERE ! →](#)

This dynamic event has been organised in response to the increasing levels of unspent funds in Home Care Packages. At Lorraine Poulos and Associates we believe it is as a result of:

1. Providers identifying they may have a limited menu of service offerings thereby limiting the choice for consumers
2. Consumers/others not understanding the intent of the HCP program and how services should be tailored to the identified needs by ACAT
3. Skills training needed with staff not being competent/confident enough to 'design' a package of services with consumers/others
4. Limited innovation in service offerings
5. Recognition that with higher acuity levels of consumers the identification of the clinical care needs of consumers is vitally important

The seminar will include tips and examples of what others are doing and the importance of marketing your service offerings and adapting to the changing competitive environment. It will look at the legalisation requirements and how to include clinical care in HCPs.

Here is what others have said about the trial workshops we have held:

"This workshop was just what we needed! We got support going forward in the new world of the reforms. Lorraine assisted us to look at innovative options which also including making effective use of limited funding and assisting consumers to navigate their journey resulting in better outcomes for them" - **Cheryl Constance Chief Operations Home Nursing Group**

"Thanks Lorraine - you give us the ideas and we go back and implement them" - **Christine UPA**

All delegates will receive extensive resources on a USB and leave feeling equipped to implement and design HCP with consumers.

This event is proudly sponsored by our valued partners:

Ageing Agenda



Contact: admin@lorraineoulos.com.au or 02 9337 2337

ACSA Member Update

Quality Agency Liaison Group Meeting - May 2018

Dear Debra,

Late last month, ACSA attended the second Quality Agency Liaison Group meeting for 2018. The Agency provided updates to the sector representatives on:

- Budget 2018-19 – AACQA related matters
- Implementation of unannounced re-accreditation audits
- Assessment contacts in residential aged care services
- Implementation of new Aged Care Quality Standards
- Regulatory performance – the top 5 non-compliance areas
- Compliance Update – Infection Control-Influenza vaccination programs

Please [click here](#) for a summary of the above topics.

We will keep members informed of progress.

Regards,
Darren Mathewson, Acting CEO



Registered NDIS Provider

HealthWISE acknowledges the Hunter New England Central Coast Primary Health Network and the Department of Health as major HealthWISE funding partners.



We acknowledge the traditional custodians of the lands on which we work each day and pay our respects to Elders of those lands, both past and present.

We are very excited to share the link below, to the HealthWISE New England North West video resource for Carers of people living with dementia, that we have on YouTube.

We hope you find these videos helpful and something you feel is worthwhile to share!

These videos feature Sally, whom a lot of you know through her work with Carers. Sally has a great deal of experience around dementia and we have drawn on that knowledge to bring you these videos with some suggestions that may help Carers of people living with dementia and care workers who come in contact with Carers through their work in the community and in residential care.

The first two videos, are an introduction to the series and some suggestions on communicating with someone living with dementia. Videos to be released over the coming weeks include: Distraction and Redirection, Personal Care, Self Care for Carers, Driving, insights from Professor Susan Kurrle and finally a number of videos where we talk at length with Carers about their experiences in caring for their loved ones.

https://www.youtube.com/channel/UCw-k6X8I_xqIMaQXmcAnmqg

Our HealthWISE Media Manager, will then put up a new video each week until we have all of the videos online. Hopefully you will await the next instalment with much anticipation!

We would appreciate your feedback about the videos, which have been made possible through the funding HealthWISE have received from Newcastle Permanent Charitable Foundation.

Cate Doyle

Coordinator

Memory Assessment Program



St Vincent de Paul Society NSW

good works

Below are some program highlights for next week. Also attached is our program time-table and flyers for reference.

Fabric Patchwork - Beginners Group - Friday June 15th and June 22nd 1pm to 4pm

Limited Space. Call to book space for your clients

Learn French- Beginners Class Starting Thursday 21st June Thursday 2pm am to 4 pm

Limited Space. Bookings required. Call to book space for your clients

Financial Counselling - 1.30 pm to 3 pm

Wednesday 13th and Wednesday 20th – One-on-One support session available.

Booking required. Call to book space for your clients

MAC lab - Every Tuesday 11.00 am to 12.30 pm

Mac computers available to work with any creative projects

Drop In. No Appointment Need.

Cooking on Budget - Every Tuesday 11.00 am to 12.30 pm

Drop In. No Appointment Need.

Who can access this programs?

Your clients who have mental health concerns, risk of being homelessness and facing social isolations . Also who represent as CALD and Refugee's status can attend our programs for free.

Drop in Arrangements

The OLC – Armidale is now open to drop in users from 9.00 am to 5.00 pm each ;week day. Your client can access our Art studio, Music Room , Games, Computer and Internet use.



Combined Flyer-
Wellness - C.pdf



Learn French.pdf



Fabric Patch
Workshop.pdf



June 2018 Time
Table.pdf

NEWS
UPDATE

NDS National
Disability
Services



[Disability at Work registrations close this week!](#)

Registrations for the Disability at Work 2018 conference close on Friday! Book now to hear from the Minister for Social Services, Dan Tehan, and participate in other not-to-be-missed sessions on disability employment.

[Read more](#)

NEWS UPDATE



[NDIA announces appointment of new Early Childhood Partners in NSW](#)

The Federal Government has announced the appointment of six organisations to deliver the NDIA's Early Childhood Early Intervention (ECEI) approach across New South Wales at full scheme from 1 July 2018.

[Read more](#)

Latest News



[Government to release bulk of additional packages in next 12 months, officials tell Budget estimates](#)

Most of the Federal Government's 14,000 extra high care packages announced in the May Budget will be released into the system over the next two years, the Department of Health has confirmed.



[Providers vary in uptake of wellness, report finds](#)

Resistance from consumers and a lack of financial incentives are some of the major barriers facing the widespread adoption of wellness and reablement approaches in the home care sector, a national review has found.



[Pilot tests alternative approach to traditional day centres](#)

In an Australian-first trial, NSW community service provider 3Bridges is piloting an integrated model of dementia support pioneered in the Netherlands.



[New aged care research focuses on health of workers](#)

A study is investigating how employment conditions impact on the health of older aged care workers.

An essential resource for consumers, care workers & case managers

Find out more

A Practical Handbook for Basic Clinical Care in the Home

Guides for consumers, carers and workers

Carer Gateway

Aged Care Quality and Standards Commission



[LASA NSW State Conference 2018](#)

Jun 6 – Jun 8 all-day

2018 sees an extended program ensuring delegates have ample opportunities to



[Mission Impossible? Truth and Lies in the Age of Choice](#)

Jun 7 – Jun 8 all-day

'Mission Impossible: Truth & Lies in the age of choice' International Dementia Conference, 7-8 June 2018



[Official Launch of Elder Abuse Action Australia \(EAAA\)](#)

Jun 14 all-day

Seniors Rights Service is hosting Attorney-General Hon Christian Porter MP who will officially launch Elder Abuse Action Australia on 14 June.



[World Elder Abuse Awareness Day Conference](#)

Jun 15 all-day

Aged Rights Advocacy Service Inc. proudly presents its 12th WEAAD Conference with the theme: Elder Abuse: from Prevention to Intervention



[Akolade's Aged Care Series 2018](#)

Jun 26 – Jun 28 all-day

Akolade's Aged Care Series 2018 - 26-28th June, 2018 - Melbourne



[COTA Aged Care Reform after the 2018 Federal Budget conference](#)

Jul 25 – Jul 26 all-day

Plan next steps strategically with insights from Treasurer Scott Morrison, Minister Greg Hunt & Minister Wyatt!



[Health Metrics World Conference 2018](#)

Jul 26 – Jul 27 all-day

Conference theme: Digital Transformation for Health and Ageing.



[Meaningful Ageing Seminars](#)

Jul 31 all-day

Meaningful Ageing Australia presents our Regional Seminar Series and 'Listening on Purpose' Workshop



[Policy, Regulation & Community Engagement in Retirement Living conference](#)

Aug 29 – Aug 30 all-day

Hear policy updates, advice from regulatory bodies & strategies from leading operators to engage with your community



[LASA National Congress 2018](#)

Oct 28 – Oct 30 all-day

LASA National Congress 2018 will be held at the Adelaide Convention Centre from 28-30 October. Be a part of the largest age services event in the southern hemisphere.



["Advancing Not Retiring: Active Players, A Fair Future" 2018 AAG Conference](#)

Nov 21 – Nov 23 all-day

The 2018 AAG Conference "Advancing Not Retiring: Active Players, A Fair Future" to be held in Melbourne from 21st to 23rd November 2018 is the place to hear from leading experts in the field of ageing. This year's program will include presentations and discussions led by respected researchers, academics, policy makers and practitioners.

