



## NESST (New England Sector Support Team) Newsflash

Dear All,

In this edition of the NESST Newsflash we have the following highlights for your attention:

- NDS <https://www.nds.org.au/>
- Armidale Mend Shed – update for Events
- FACS Brief about DV <https://www.facs.nsw.gov.au/domestic-violence> [www.dvnsw.org.au](http://www.dvnsw.org.au)
- FACS Service Bulletin
- CHSP – Provider update (links in body of document for various updates)
- DoHa – Information for Aged Care Providers

New England **Sector Support Team**



Phone: 02 6772 3590

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## NEWS UPDATE



### Limited offering in Ballina: Leading for NDIS Transformation

Be the catalyst for transformation and lead the change in your organisation!

In partnership with award-winning management consultants Bendelta, NDS is excited to deliver 'Leading the NDIS Transformation' - a subsidised, three-day residential leadership program - in Ballina. This program will not run again at this subsidised price!

The Leading the NDIS Transformation program will equip CEOs, board members and executive leaders with the capability to make strategic decisions to transform their organisation, leading the creation of an even stronger and more diverse sector that enables greater choice and control for people with disability under the NDIS.

The program also offers the opportunity to participate in a Leadership Circle 360 Degree Assessment, which provides focused leadership competency feedback while revealing the underlying assumptions that are causing a leader's pattern of strengths and limitations.

#### **Learning outcomes:**

Upon completing the residential program, you will have completed a tangible transformational blueprint to implement. You will also develop the ability to:

- Lead through transformational change with a defined organisational vision, purpose and value proposition
- Unleash internal potential and identify and embrace opportunities while managing risk
- Foster an internal culture of client-centricity, innovation and efficiency to ensure high-quality services to disability clients

**Feedback from Hunter Valley program participants:**

“One of the best programs I have attended, really practical tools to take back and put to use.”

“If I'd known how valuable it was going to be, I would have brought more team members to share the understanding. If the program is repeated, I will encourage other members of my leadership team to attend.”

“Overall the course was a wonderful opportunity and I feel so privileged to have had the opportunity for this professional development which would have been beyond our financial reach ordinarily.”

[Register for this limited opportunity now!](#)

For enquires about any of the NDS national learning offerings, please contact Nicole Jenkins, National Learning and Development Manager, at [nicole.jenkins@nds.org.au](mailto:nicole.jenkins@nds.org.au) or on 02 9256 3107.



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**NEWS  
UPDATE**





### [DSS funding agreement with Disability Enterprises to be extended](#)

The Disability Employment Assistance (DEA) funding agreement for disability enterprises will be extended from 1 July 2018 for a year in NSW, ACT and SA and for two years in all other states and territories.

[Read more](#)



Transport for  
connecting with co



Transport for  
Connecting with Co

Dear All,

I work for an organisation called icare, (Insurance and Care NSW). We have a scheme called Lifetime Care where we support people who have been severely injured on the roads and have acquired a brain or spinal injury. As you know, transport in regional areas can be limited. Accessible transport can be even more difficult. Lifetime Care participants can be of any age.

We are currently working on a project that we are trying to better meet the transport needs for people living with injuries and disabilities in Dubbo and Tamworth and their greater surrounding areas.

Re Tamworth – those surrounding regions including Armidale, Uralla, Guyra, Glenn Innes, Inverell, Moree, Narrabri, Wee Waa, Gunnedah, Quirindi, Walgett etc.

Re Dubbo – those surrounding regions including Wellington, Mudgee, Gulgong, Gilgandra, Coonabarrabran, Warren, Parkes

We have an ideation workshops coming up where we will be developing solutions to try and solve some of the accessible transport difficulties for people living in these areas. Attached are the flyers. Our registration links are also here:

Dubbo [solutionsworkshopdubbo.eventbrite.com.au](https://solutionsworkshopdubbo.eventbrite.com.au)

Tamworth [solutionsworkshopdubbo.eventbrite.com.au](https://solutionsworkshopdubbo.eventbrite.com.au)

After the solutions workshops, support is available for the development of ideas that come from the workshop to help prepare them so that they can be pitched for funding. The icare foundation have allocated funding that can be made available for the seeding and testing of potential solutions. Whilst we are seeking to improve transport options for our participants, we see that it is also likely to benefit the wide community of people with mobility difficulties.

We are keen to have innovative thinkers in these workshops, including those who are keen to have a positive social impact in this space. We are really seeking to get a great mix of minds in to the room – we are also inviting scheme participants/family/carers, local businesses, innovators, local and State government, non-government organisations, local businesses, corporations, disability service

providers etc. We are also really keen to include local businesses, social innovators, social enterprises, social entrepreneurs, those working in the corporate social responsibility space etc

So, I would like to invite you along to the workshop (and please feel free to invite anyone else that you think is relevant). You would also be welcome to distribute to your relevant networks.

Happy to chat with you further about this if you would like.

Kind regards, Ashley.

**icare**<sup>™</sup>



**Ashley Aulburn**

Project Manager

Health and Community  
Engagement

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[icare.nsw.gov.au](http://icare.nsw.gov.au)

**Dust Diseases Care / HBCF / Lifetime Care / Insurance for NSW / Wor**

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Hello All

## Upcoming events:

Thursday May 24                      Cancer Council Morning tea 10.30, and lunch at 12.30. Support for Cancer research.

Sunday June 17                      Open day 8.30 – 2.00; Sale of goods, coffee, snacks , art and good company.

Saturday June 2                      Bunnings BBQ; if you can assist, contact John Kauter on 0407 062 023.

Sunday July 15                      Open day 8.30 – 2.00; Jazz bands, sale of goods, coffee, snacks , art and good company

- We are considering an exercise program to be run by Cecily Tonkin on Tuesday mornings at 9:00am to be followed by morning tea.
- We are proposing to run leadlite glass sessions on weekends too.

If you are interested in any of these sessions, contact the shed or come to the Biggest Morning Tea this Thursday.

We are holding a raffle for a “rocker bike” . Tickets are \$2 each and are available at the shed. See photo below of the rocker bike that was donated to the children’s ward at the hospital.

We hope to see you at the shed Biggest Morning Tea this Thursday for coffee and a chat.

Roy Powell  
President  
Shed 02 6787 4057  
[armidaleshed@outlook.com](mailto:armidaleshed@outlook.com)

Roy Powell  
President  
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## NEWS UPDATE



## NDS Consulting

[Get in touch with NDS Consulting](#)

NDS Consulting is a specialised consulting service aimed at providing disability service providers with practical tools and advice on their biggest challenges.

[Read more](#)



NCOSS eNews with the latest from the community sector

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# eNEWS



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## NCOSS News & Events

### NCOSS MEMBERS: Tell us what you really think

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Our member survey is live. It's short, sweet and a great way to make sure you get the most out of your membership with NCOSS. We want to hear from you about the future direction of NCOSS, what has been working well for you as a member and what we could do better!

[Complete the survey](#)

### Register for our members ONLY Budget Breakfast

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Following the release of the 2018-19 NSW Budget, come along to the NCOSS Budget Breakfast for your opportunity to hear directly from NSW Minister for Finance, Services and Property, The Hon Victor Dominello, MP. This is an exclusive opportunity for NCOSS members to engage with the Minister on the implications of the Budget for the community sector and ask questions from the floor. [Register now](#)

### NCOSS signs joint statement calling for release of the Tune Review

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NCOSS has joined community sector peak bodies asking the Government to immediately make public the full, independent Tune Review into out of home care. This review was commissioned in response to the growing numbers of children going in to out of home care and the continuing poor outcomes for the most vulnerable families and children.

[Read the full statement](#)

## NCOSS appears before inquiry into operation of the *Legislation Review Act*

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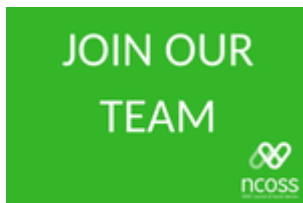


NCOSS Deputy CEO Melanie Fernandez appeared before the Inquiry on Monday 22 May, arguing that the Act needs to be amended to extend the powers of the Legislative Review Committee to scrutinise Bills against an agreed set of human rights. NCOSS believes a Charter of Rights is the best method for providing objective human rights standards.

[Read more](#)

## Applications closing soon. Apply NOW to work with us!

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NCOSS is looking for new people to join our team. If you share our vision for a NSW free from poverty and inequality we have several positions going in advocacy, admin, campaigning and events on offer.

[Apply now to help make our vision a reality](#)

## Upcoming NCOSS Professional Development Events

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[Vibewire's first #Hack4FI - Financial Inclusion - 25 May 2018, Sydney](#)

[The Future of Disability Oversight | A NSW Ombudsman Presentation - 29 May 2018, Woolloomooloo](#)

[NCOSS Regional Consultations - Shellharbour - 7 June 2018, Shellharbour](#)

[NCOSS Regional Consultations - Shellharbour - 7 June 2018, Shellharbour](#)

[NCOSS Regional Consultations - Newcastle - 12 June 2018, Hamilton South](#)

[Data Collection for Outcomes Measurement - 13 June 2018, Deniliquin](#)

[Data Collection for Outcomes Measurement - 14 June 2018, Wagga Wagga](#)

[NCOSS and NSW Legislative Council Workshop on Parliamentary Inquiries - 20 June 2018, Sydney](#)

**Subscribe to NCOSS Training and Events Mailing List**

## AICD National Not-for-Profit Scholarship Program

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In partnership with the Australian Institute of Company Directors (AICD), the Australian Scholarships Foundation (ASF) have announce the launch of 140 governance education scholarships for not-for-profits across Australia in 2018/19.

[Read More](#)

## Resources for Working with Other Not-for-profits

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How do two not-for-profits work together? This is a common question asked of Not-for-profit Law's legal advice team. They are also asked: what is an auspicing arrangement? How can we amalgamate or merge? To help answer all of these questions they have published new and updated resources

[Read More](#)

## Social Impact Bonds Fact Sheet

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Social Impact Bonds (SIBs) are a financial instrument that pays a return based on the achievement of agreed social outcomes. To date in Australia, SIBs have been initiated by state governments to address social problems that were previously funded exclusively by government grants.

[Read More](#)

## Big Solar Switch

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The Big Solar Switch campaign aims to be Australia's largest switch to solar power. The campaign will unlock the potential of not-for-profit and community organisations by helping them to go solar. This initiative has been developed by MEFL and Community Buying Group exclusively for Australia's 55,000 registered charities

[Read More](#)

## Philanthropy: Towards a Better Practice Model

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This research project by the Asia Pacific Social Impact Centre at MBS, the University of Melbourne, found that in general, there is optimism about the future of philanthropy in Australia and a genuine desire to continue to develop best practice approaches to social impact by both grant makers and grant seekers.

[Read More](#)

## ACNC has Urged Treasury to Exempt Charities from the ASIC Funding Levies

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The Australian Charities & Not-for-profits Commission (ACNC) has lodged a Submission to the "ASIC Industry Funding Levies Regulation Enhancement" Treasury Consultation. In it, the ACNC has urged Treasury to "exclude registered charities from paying the annual levy set out in the ASIC Supervisory Cost Recovery Levy

[Read More](#)

[\*\*View all Big Picture News & Resources\*\*](#)

## Google for Nonprofits - 29 May 2018, Sydney

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Google & Social Ventures Australia (SVA)  
Google for Nonprofits  
29 May 2018  
Sydney

[Read More](#)

## Chuffed.org Crowdfunding Workshop - 6 Jun 2018, Surry Hills

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Chuffed.org  
Crowdfunding Workshop  
6 June 2018, 5.30pm-8.30pm  
The Common Room, 2/235-239 Commonwealth St, Surry Hills

[Read More](#)

## Co-ops NSW Conference & Forum - 22-23 Jun 2018, Ultimo

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\Co-ops NSW  
NSW Conference: 22 June 2018  
Community Co-operative Sectors Forum: 23 June 2018  
UTS Business School Chak Wing Building, 14-28 Ultimo Rd

[Read More](#)

## Collecting your Own Data For Research & Planning – 26 Jun 2018, Parramatta

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Westir  
Collecting your Own Data For Research & Planning  
26 June 2018, 9.00am–5.00pm  
WESTIR Ltd, Suite 7, Level 2, 154 Marsden St, Parramatta

[Read More](#)

## The Power to Persuade Symposium - 17 Aug 2018, Kensington

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The Power to Persuade Symposium  
Big data and small government? The future of social services  
17 August 2018, 9.30am-5.00pm  
Leighton Hall, John Niland Scientia Building, UNSW Kensington Campus

[Read More](#)

**[View all Big Picture Professional Development Events](#)**

WayAhead can provide your organisation with a grant to support your Mental Health Month event: [applications are now open](#)

The National Foundation for Australian Women has released the [2018-19 Gender Lens on the Budget](#)

[National Homelessness Conference](#) in August 2018 - Major program update—over 40 speakers confirmed

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Hi members – please see a message from FACS, seeking input from anyone with experience in working with Aboriginal women, seniors and people with disability. Please contact them directly for more information.

My name is Kate Southam and I'm a member of the project team that has developed the new FACS public website. All sections of the site have launched except the new Domestic and Family Violence section but we are only weeks away from completing this work and leaving FACS. You can view the completed pages here: <https://www.facs.nsw.gov.au/domestic-violence>

Once the section is complete we will be archiving the current Domestic Violence NSW site. We are bringing over all the content from Domestic Violence NSW but also building on this material by including pages for specific groups under a section called, "My situation is..."

While a lot of work has been completed, we are still creating separate pages for Aboriginal women, seniors and people with disability. I would be keen to get input from anyone with experience in these areas. I want to make sure the information we provide in these sections is right for these different groups and written using language that is appropriate and respectful.

I am based at Ashfield Mondays through Thursdays on 0408 242 772 or direct line 97162681 and email, [kate.southam2@facs.nsw.gov.au](mailto:kate.southam2@facs.nsw.gov.au)

I would welcome input/advice/direction via email, sharing of content that we would credit, useful links and similar or via a phone or in an person chat.

Our project has taken a citizen-first – not an organisation first – approach so we are keen to get this right.

Many thanks,

Kate Southam

0408 242 772

97162681

[kate.southam2@facs.nsw.gov.au](mailto:kate.southam2@facs.nsw.gov.au)

Kind regards

Domestic Violence NSW

**T** (02) 9698 9777 | **F** (02) 9698 9771 | **E** [admin@dvnsw.org.au](mailto:admin@dvnsw.org.au) | **W** [www.dvnsw.org.au](http://www.dvnsw.org.au)

PO Box 3311 Redfern NSW 2016

**D O M E S T I C**  
**V I O L E N C E**  
**N S W**

Acknowledging the traditional custodians of the land on which this workplace operates, the Gadigal people of the Eora Nation and respecting all Elders past, present and future.

Is, was and always will be, Aboriginal land.



## Service Portal News Bulletin



### Introduction to Supported Decision Making Workshop Tamworth – 11 July 2018

**The NSW Public Guardian is offering free tailored workshops for disability services staff to promote the decision making rights of people who identify as having a disability.**

This training will:

- Be suitable for Team Leaders, Ability Linkers, Local Area Coordinators and Key Workers
- Cover building the ability of people with disability to make their own decisions
- Be considered in the context of the NDIS
- Focus on effective steps and strategies for providing support for decision making
- Discuss dilemmas and tensions, as well as strategies to address these
- Be run over one full day
- Offer additional train-the-trainer component for those wanting to take this approach further within their organisation

This is a FACS funded project and has been successfully rolled out across NSW for the last 18 months. There is also now a Risk Enablement extension course available.

For more information contact the Information Support Team 02 8688 6070 or [informationsupport@opg.nsw.gov.au](mailto:informationsupport@opg.nsw.gov.au).



Public Guardian | Justice Precinct Offices

[Click here for registration form](#)

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For further information, contact 1300 136 067 or email [portal@facs.nsw.gov.au](mailto:portal@facs.nsw.gov.au)

Visit the Service Portal at [www.portal.facs.nsw.gov.au](http://www.portal.facs.nsw.gov.au)

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## CHSP update for service providers

- [CHSP funding extension update](#)
- [CHSP funding extension webinar — Thursday 24 May 2018](#)
- [Policy clarifications and new funding conditions effective 1 July 2018](#)
- [Receiving CHSP services while on a home care package](#)
- [Defining 'entry-level' services under the CHSP](#)
- [The CHSP flexibility provision](#)
- [Wellness and reablement consultations summary](#)
- [Data Exchange \(DEX\): system enhancements coming in August 2018](#)
- [Meals providers: correct DEX reporting](#)
- [Keeping your organisation's details updated on My Aged Care](#)

## **CHSP funding extension update**

As [previously advised](#), the department is offering new Commonwealth Home Support Programme (CHSP) grant agreements that take effect **from 1 July 2018**. If you have not received your letter of offer by the end of May 2018, you should contact your Grant Agreement Manager. In the meantime, providers can review information and resources about the funding extension on the [CHSP extension webpage](#). It is important that providers understand the department's expectations under the new grant agreement before signing.

## **CHSP funding extension webinar — Thursday 24 May 2018**

All CHSP service providers are invited to a live webinar about the CHSP funding extension. This includes information for CHSP providers in Victoria and Western Australia. For details about the webinar please read our [recent announcement](#).

## **Policy clarifications in the 2018 CHSP Manual and new funding conditions effective 1 July 2018**

The [2018 CHSP Program Manual](#) contains important policy information on the following topics:

- Definition of entry-level support (Section 1.2.2)
- Maximising independence – wellness and reablement (Chapter 2)
- CHSP sector support and development (Section 3.2.4)
- Interaction between the CHSP and Home Care Packages (Section 4.1.1)
- Existing clients (Chapters 4 and 6)
- Flexibility provision (Chapter 6).

*The 2018 CHSP Program Manual also sets out two new funding conditions, effective 1 July 2018:*

1. Provision of an annual wellness report on wellness and reablement approaches to service delivery (in a template to be provided by the department in August 2018)

2. Provision of data to the department on all existing CHSP clients that are not registered with My Aged Care (in a timeframe and mechanism to be determined by the department).

**These new funding conditions will not take effect in Victoria until 1 July 2019.**

### **Receiving CHSP services while on a home care package**

Some providers are unclear about the interaction between the CHSP and HCP, in particular whether aged care clients can receive government-subsidised services under both programs.

A [fact sheet is available](#) that explains the interaction and differences between the CHSP and Home Care Packages, and under what (limited and specific) circumstances a HCP client can access CHSP services.

### **Defining 'entry-level' services under the CHSP**

The CHSP Manual 2018 provides some clarity around what is meant by 'entry-level' services under the CHSP. Entry-level services are considered to be:

- small amounts of a single service; or
- a few services for a large number of frail older people who require only a small amount of assistance to remain independent.

CHSP services should be lower than the cost or volume provided in a Level 1 home care package (less than \$8,000 per annum). CHSP services can be delivered on a short-term, episodic or ongoing basis.

A higher intensity of episodic or short-term services may also be provided where improvements in function or capacity can be made, or further deterioration avoided. For example, where a client experiences a temporary setback such as a fall and requires a period of more intensive support to regain their independence. Older people with more complex needs are out-of-scope for the CHSP and should be supported through other aged care programs such as the

Home Care Packages Program, residential aged care, specialised aged care programs or the health care system.

### **The CHSP flexibility provision**

Since 1 July 2015, the CHSP flexibility provision has allowed service providers to deliver the services they are funded for in line with potentially fluctuating service delivery requirements in any given six month reporting period. The department is aware there is still some confusion in the sector regarding how the flexibility provision can be applied. This information has been developed to provide further guidance for service providers regarding the flexibility provision.

The flexibility provision provides a flexible approach to ensuring compliance with contractual performance reporting requirements under the CHSP Grant Agreement whilst enabling service providers to meet short-term changes in the demand for services.

For example, where there is demonstrated client need (based on My Aged Care referral requests), CHSP service providers may use up to 20 percent of their existing funding to deliver a different ratio of the service types that they are funded to deliver under their Activity Work Plan (AWP), providing those services are within the same CHSP sub-program and the same Aged Care Planning Region (ACPR).

The flexibility provision applies:

- across funded service types within a single sub-program and only applies to the Community and Home Support Sub-Program or within the Care Relationships and Carer Support Sub-Program
- only within the ACPR where the service type is already funded to be delivered.

Under the flexibility provision, service providers may deliver additional services under another service type they are currently funded for, provided they can demonstrate they are delivering value for money and there is client demand for these services. Delivery of these outputs can be recorded in the Data Exchange

only and should not require any change to the service provider's CHSP Grant Agreement.

The flexibility provision is not designed to enable service providers to:

- deliver CHSP service types that they are not currently funded to deliver
- deliver CHSP services within ACPRs that they are not currently funded to deliver those services in
- establish new services in an ACPR
- adjust service levels for future need or positioning
- change funding arrangements in the longer term through CHSP Grant Agreement variations.

These more substantial changes to service delivery parameters would need to be considered more broadly by the department.

#### **Wellness and reablement consultations summary**

The department employed management consulting firm Nous Group to help us get a better understanding of wellness and reablement in the in-home aged care context.

Nous Group consulted with service providers, assessors, health professionals, consumers, carers, advocates and peak bodies in early 2017. A [summary of the consultations](#) is available on the department's website.

#### **Data Exchange (DEX): system enhancements coming in August 2018**

Planned enhancements to the DEX system aim to:

- improve the user experience and
- introduce voluntary fields to record additional information about service delivery, service settings and attendance profiles.

There will be no changes to the mandatory data items (the priority requirements) which means organisations do not have to make changes to their system if they do not want to report the additional data.

Updated technical specifications were released in late April and the new configurations ready to test in the Data Exchange staging environment from April onwards. Organisations undertaking bulk file upload and system to system data transfers will be encouraged to engage with their third party vendors at that time.

The system enhancements include:

- changes to the web-based portal's look and feel
- minor changes to SCORE domains
- additional, voluntary data fields
- a revised Translation Matrix document.

A webinar was held by DSS on 12 April 2018 to provide Data Exchange users with an overview of these system enhancements. This webinar is planned to be published on the [Data Exchange webinar library](#) soon.

For further information or assistance please contact the Data Exchange Helpdesk [dssdataexchange.helpdesk@dss.gov.au](mailto:dssdataexchange.helpdesk@dss.gov.au) or phone **1800 020 283** between **8.30 am and 5.30 pm (AEST) Monday to Friday**.

### **Meals providers: correct DEX reporting**

When reporting into DEX for the delivery of meals, please be aware that component parts of a meal should not be counted as separate outputs.

If a client's lunch consists of a sandwich, salad and a drink, this counts as **one meal** (not three meals). If a client is given a two-course dinner (e.g. a main and dessert) this would be considered as **one meal**.

Similarly, if a larger portion is given to a client, but it was still intended to be a part of the same meal, for reporting purposes, this would also be counted as **one meal**.

By contrast, if a provider delivered dinners intended for two meals across the week, this should be counted as **two meals**.

Examples of how to report meals correctly in DEX is contained on page 159 of [Appendix B - Program Activity Guidance for the Data Exchange](#).

### **Keeping your organisation's details updated on My Aged Care**

It's important to check and keep your organisation's details up to date in the My Aged Care service provider portal. By doing so, the services you provide will always appear correctly on the My Aged Care website for clients, contact centre staff and assessors to see. Incorrect or out-of-date details may prevent client referrals flowing through to you. To update your organisation's details, go to the updating service provider details page on My Aged Care.

### **More information**

The department encourages all aged care staff to [subscribe](#) to receive these notices. This is a great way to stay up to date with what is happening in the CHSP program and aged care more broadly.

Notifications are also published on the [announcements page](#) of the department's website.

Department of Health

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Information for Aged Care Providers  
25 May 2018

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## Information for Aged Care Providers

### Issue 2018/8

In this issue:

- [Review of the ACSIHAG Program](#)

Residential Care:

- [Mandatory flu vaccination program - more information now available](#)

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### Review of the ACSIHAG Program

In 2017 the department commissioned a review into the reach and focus of the Aged Care Service Improvement and Healthy Ageing Grants (ACSIHAG) Program. The review examined 158 projects worth \$87 million funded between 2011 and 2017.

The lessons learnt from the review will inform future Dementia and Aged Care Services (DACs) research and innovation projects. This will help providers,



researchers and peak bodies to develop project proposals when applying for grants.

More information and the ACSIHAG Key Learnings Report are available on the [department's website](#). Further findings will be available in mid-2018.

### **Mandatory flu vaccination program - more information now available**

As previously [advised](#), on 1 May 2018 legislation requiring Australian Government-subsidised residential aged care providers to offer a free flu vaccine to staff and volunteers came into effect.

Further information on the new requirements is now available on the [department's website](#).

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### **Printer-friendly version**

-  [Information for Aged Care Providers Newsletter - Issue #2018/8](#) (159 KB)

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To view this email as a web page, go [here](#).



## **Service Portal News Bulletin**

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## Transfer of Third Party Verification (TPV) Certificates to the NDIS Commission

Dear Service Provider

I am writing to you regarding the requirement of FACS funded disability providers to achieve Third Party Verification (TPV) under their current 2015-2018 Funding Agreement. As you are aware, the National Disability Insurance Scheme (NDIS) Quality and Safeguards Commission (NDIS Commission) is a new independent body that will regulate the NDIS market in NSW and SA from 1 July 2018.

NDIS providers registered to deliver services in NSW will have their registration details automatically transferred from the National Disability Insurance Agency (NDIA) to the NDIS Commission. This means that as an existing NDIS registered provider, you will not have to do anything new before 1 July 2018 to continue providing NDIS supports and services. However, only registered providers and their approved registration groups can be transferred to the NDIS Commission.

After 1 July 2018, providers will need to meet the new registration requirements by renewing their registration with the NDIS Commission. The NDIS Commission will write to providers before 1 July 2018 to advise them of the renewal of registration process. As part of the registration renewal process, the NDIS Commission will consider a provider's completed third party verification (TPV) under existing quality and safeguards requirements, in determining a provider's registration expiry date.

To assist the transfer process to the NDIS Commission, FACS is providing copies of third party verification (TPV) certificates achieved under the current Funding Agreement (2015-2018) for all FACS funded disability providers registered with the NDIS to the Commonwealth.

Providers are strongly encouraged to upload their TPV certificates to the Quality Framework Reporting (QFR) platform at the earliest opportunity to ensure that their TPV certificates can be transferred.

Further information about the NDIS Quality and Safeguards Commission can be found at <https://www.dss.gov.au/disability-and-carers/programs-services/for-people-with-disability/ndis-quality-and-safeguards-commission>.

Should you have any further questions on the TPV certificate transfer arrangements, please contact FACS on (02) 9377 6016 or [ADHC-QualityTeam@facs.nsw.gov.au](mailto:ADHC-QualityTeam@facs.nsw.gov.au).

**Jacqueline Connelly**  
Director, Program Transition  
NDIS Implementation

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For further information, contact 1300 136 067 or email [portal@facs.nsw.gov.au](mailto:portal@facs.nsw.gov.au)

Visit the Service Portal at [www.portal.facs.nsw.gov.au](http://www.portal.facs.nsw.gov.au)

