



An Integrated Home Care ACSA Member Consultation

27 June 2017

An Integrated Home Care System – ACSA Member Consultation

The Government announced its *Increasing Choice in Home Care Reforms* in the 2015 Federal Budget. The reforms are intended to integrate existing programs and establish one home care/support program, remove disincentives and give the consumer control over the services they receive. This reflects the desire of many Australians to remain in their homes for as long as possible as they age, and to have greater control over the support they receive.

Under Stage 2 of the reforms, a more integrated Home Care system will be developed by bringing together the Commonwealth Home Support Program (CHSP) and the Home Care Packages Program (HCP) into a single home care program.

ACSA has released a discussion paper intended to start a conversation on Stage 2 of the Government's reforms to integrate HCP and the CHSP. It is important to formulate our position now so ACSA can effectively represent the industry in discussions with Government.

We invite members to attend this consultation to provide feedback on four of the possible options as outlined in the ACSA discussion paper and to raise other options for consideration. Your feedback will help inform ACSA's position to take forward to Government.

Registration is essential as places are limited.

It is recommended that you read the **ACSA Discussion Paper: An Integrated Home Care System** prior to attending the consultation. The paper can be accessed on the ACSA website: <http://www.acsa.asn.au/News/ACSA-Discussion-Paper-An-Integrated-Home-Care-Sys.aspx>

Date: Tuesday 27 June 2017

Time:

Registration: 9:00am - 9:15am

Consultation: 9:30am - 12:30pm

Venue: ACSA Training Room

Level 6, 5 Rider Boulevard

Rhodes NSW 2138

This is a members only consultation.

**[For more information or to Register Now CLICK
HERE!](#)**

You're receiving this because Aged & Community Services Australia sent it to you

[To unsubscribe from this mailing list, please click here](#)

[View this email in your browser](#)



Australian Government
Department of Health



New aged care campaign launched

The Minister for Aged Care and Minister for Indigenous Health, the Hon Ken Wyatt AM, MP has [launched](#) a new aged care campaign to raise awareness of My Aged Care and home care services among older people and their families.

The campaign gives people information to encourage them to:

- talk about aged care and plan ahead before a crisis event occurs
- visit the My Aged Care website or contact the phone line when they need services.

The campaign will be in selected newspapers, magazines, radio, digital and social media in June. Brochures and posters will be displayed in 3,550 GP surgeries in August and September. Videos will also be in 1,270 GP waiting rooms and staff rooms in July and August.

Resources have been developed for Aboriginal and Torres Strait Islander and Culturally and Linguistically Diverse audiences.

View and order the [new campaign materials](#). The current brochure and magnet remain accurate so you can continue to distribute any of these that you have left in stock.

Ageing and Aged Care Group
Department of Health

Copyright © 2017 Advice to the Aged Care Industry, All rights reserved.

You are receiving this email because you provided your details to the department or you opted in to receive our advice messages.

If you are not already receiving these messages for the aged care sector, you can subscribe atagedcare.health.gov.au/AgedCareUpdates

If you are unsubscribing from this service and you're a provider of aged care services (funded under the *Commonwealth Aged Care Act 1997* or via a CHSP grant agreement), the department requests that you supply an alternate email address, for example a group mailbox, to continue receiving important information for your organisation.

Do you need to update your contact details?

You can [update your subscription preferences](#) in MailChimp and change your email address or organisation type. If you have problems updating your information, email aacei@health.gov.au for help.

This email was sent to info@nesst.org.au

[why did I get this?](#) [unsubscribe from this list](#) [update subscription preferences](#)

Advice to the Aged Care Industry · PO Box 7576 · Canberra Business Centre, ACT 2610 · Australia

(Goes with NASSA attachment)

Hi everyone, attached is Conference 2017 registration and agenda in case you have not received it yet. Please circulate to any that you might think would be interested in attending. We have a fabulous program and an exciting evening set for all delegates. Please consider joining us in Griffith! All the best and hope to see as many of you as possible in August,

Yours in care,

*Kath Watkinson
NASSA
c/o Dungog and District Neighbourcare Inc
PO Box 171
Dungog NSW 2420
Telephone: 02 4992 3348
Fax 02 4992 2120*

*I acknowledge the traditional owners and custodians of the land that I
live and work on as the First People of this Country.*

Issue No. 17

[View this email in your browser](#)

ACSA Weekly



Your peak body's take on the week in aged care



ACAR announcement and release of two important reports

This week has seen the announcement of the Aged Care Approvals Round (ACAR) and the release of two important reports.

Announcement of the ACAR is welcome news. In our media release on this we highlighted that the ACAR is administratively costly and doesn't ensure that services are on the ground in the areas of most need. The only way this can be addressed is if Government uncaps supply with all of the appropriate safeguards for rural and remote areas and disadvantaged groups, such as homeless people. This is precisely what the Aged Care Sector Committees Roadmap for Reform says is the key future direction. It is what members have told me is needed as I have travelled around the country. We will continue to push this point as a way of enabling aged care providers to do what they do best – plan, build and deliver quality residential care services to older Australians.

On Monday a study on preventable deaths in nursing homes, authored by Professor Joe Ibrahim was released. The report is based on coronial data from 2000-2013 which highlights that the majority of deaths in residential aged care are from natural causes. However, the report also stated that there had been an increase in preventable deaths citing falls, choking and suicide as the top three causes.

This data highlights some of the challenges facing the provision of quality care and ACSA has taken the opportunity to raise these issues as part of the discussion. Falls is an area in which the provider must balance the dignity and rights of the older person with safety concerns. Even since this report's time frame more research and programs have been designed to provide greater safety to aged care residents.

Much concern was expressed publicly about suicide as a cause of death in residential care. The rate in residential care is the same as in the community more broadly for older men, who sadly have become the highest risk group for committing suicide. Again this highlights that older people in residential care don't currently, but should, have access to the same mental health services and support as the rest of the community.

Research reports, such as this one, are always useful to examine and improve care but they shouldn't be considered in isolation from broader quality care and considerations.

This year will see increased public scrutiny of aged care quality and compliance with Minister Wyatt's independent review of compliance processes following Oakden, the Law Reform Commission set to release its final report on Elder Abuse and the Senate Inquiry on Workforce. ACSA will continue to highlight the high quality services provided, your commitment to the quality of aged care services in Australia and support for a firm but fair regulatory system which protects older people while allowing service innovation to flourish.

The other report released this week by the Aged Care Financing Authority (ACFA): *The protection of residential aged care lump sum accommodation payments*, recommends three options that warrant further examination: the existing Scheme; the automatic retrospective levy; and the guarantee fund pool with prospective levy. ACSA in its submission to ACFA, supported retaining the current scheme because the cost to Government has been about \$30 million over nine years which is low considering the benefit of the aged care industry to those frail older Australians who require care. ACSA looks forward to working with the Government on this issue to ensure consumers are protected and the aged care industry is sustainable.

The [ACFA report is available here](#)

Pat Sparrow
CEO, ACSA

[ACSA paper on Wollongong University report](#)

ACSA has developed a [working paper](#) on the recently released 'Alternative Aged Care Assessment, Classification System and Funding Models Final Report February 2017' by the Wollongong University. ACSA's working paper is written with the intention of summarising the key points of the report including highlighting some suggested points for ongoing consideration by industry. ACSA is asking for feedback and comments from members, particularly on the points highlighted for ongoing consideration (pages 5 to 7 of our working paper). All comments received will be compiled for future reference in our ongoing consultation with government. Please provide feedback to Derek Dittrich at residential@agedcommunity.asn.au

[2016-17 ACAR results summary](#)

[Attached](#) for your information, please find tables providing analysis of the 2016-17 ACAR results by organisation type and by State/Territory.

9,911 residential aged care places were allocated in response to 637 applications seeking 45,053 places – with around 75 per cent of those allocated being for the development of new residential aged care services. Read the full ACSA summary [here](#).

Aged Care and NDIA interface

An ACSA representative attended a joint teleconference, held on Monday 29 May, between the Australian Government Department of Health (DOH) Department of Social Services (DSS) and the National Disability Insurance Agency (NDIA). Read more [here](#).

We want to share your positive stories

The team at ACSA knows our members provide innovative and quality services to those they care for and we want to share these stories.

If you'd like to share a good news story about your organisation in ACSA

Weekly oreAgendas, please send it to communications@acsa.asn.au.

Australian Continence Exchange

The Australian Continence Exchange (ACE) is an online clearinghouse designed to assist health professionals in their approach to continence health management support. The site provides access to:

- Health resources through the [online clearing house](#)
- [Professional development](#) through education opportunities
- Read more [here](#).

ACSA Industrial and WHS news

Please click on the links below to access the May editions of:

- **[ACSA Industrial News May 2017](#)**
- **[ACSA WHS News May 2017](#)**

ACSA Weekly distribution

We want to ensure that important industry information and updates reach as many people, in as many different organisations across the country as possible.

If you'd like your colleagues, employees or Board members to also receive *ASCA Weekly*, please encourage them to email communications@acsa.asn.au and ask to be placed on our distribution list. You may also like to circulate the [attached sign-up sheet](#) or print out for your next staff meeting. If so, please return the completed sheet to communications@acsa.asn.au.

ACSA National Summit 2017 - Early Bird until 30 June!

[Registrations](#) for the [30th Aged & Community Services Australia \(ACSA\) National Summit](#) are now open! This year's Summit will be held at the Cairns Convention Centre from 12-14 September. **Early Bird rates** are available until 30 June 2017 [so be quick](#) to secure the discounted rates!



ACSA in the Media

- **Australian Ageing Agenda:** [Seniors need help accessing home care peaks](#)
- **Aged Care Insite:** [Sector peak bodies agree on principles for end of life care](#)
- **Aged Care Guide:** Talking aged care [Federal Government announces over 2000 new residential aged care places in rural and regional areas](#)
- **Aged Care Insite:** [funding for 10000 new aged beds welcome but reservations persist](#)
- **Aged Care Guide:** [Talking aged care Study reveals an alarming increase of premature deaths in residential aged care homes](#)
- **ABC: World Today** [Falls causing most 'preventable' deaths in nursing homes](#)
- **The Weekly Source:** [400 increase preventable nursing home deaths media reports prompt strong response ACSA](#)
- **Starts at 60:** [Study reveals shocking increase in aged care deaths](#)
- **Australian Ageing Agenda:** [ACAR sees further blending of aged and retirement sectors](#)
- **Australian Ageing Agenda:** [Premature deaths report puts focus on falls](#)
- **Aged Care Insite:** [Preventable nursing home deaths skyrocket](#)
- **Aged Care Guide:** Talking aged care [Federal government announces over 2000 new residential aged care places in rural and regional areas](#)

ACSA Media Releases

- 29 May 2017 [ACFA report recommends three options for RADs](#)
 - 26 May 2017 [New aged care places to support frail older Australians](#)
-

What's happening in your backyard?

[NSW / ACT](#)

[SA / NT](#)

[TAS](#)

[VIC](#)

[WA](#)

[QLD](#)



Upcoming Events

World Elder Abuse Awareness Day – 15 June

To mark World Elder Abuse Awareness Day (WEAAD), we encourage community participation on a broad scale to draw attention to **elder abuse**. [Read more here.](#)

NSW Finance Symposium

Friday 23 June 2017 | Swissotel, Sydney

Featuring a variety of the sector's leading financial experts, this Symposium will explain and debate the current and future direction of finance issues in the sector. Please [click here for more information and to register](#)

ITAC Conference 21 & 22 November

The Information Technology in Age Care Conference will be held 21 & 22 November 2017 at the Gold Coast Convention & Exhibition Centre. [For more details](#) on exhibition, sponsorship and the ITAC 2017 Awards visit the conference website at www.itacconference.com.au

ACSA/Criterion Conferences

Despite undergoing significant reform in February 2017, many aged care providers have

not yet seen radical changes to consumer mobility. As consumers become more comfortable exercising their right to choose, smaller providers risk losing them to bigger commercial providers who are able to invest heavily in promotional tactics.

While you may not be significantly affected by reform today, with continued inaction, this will not be the case in a year's time.

How can you leverage marketing, pricing and customer experience to compete against big commercial providers?

ACSA/Criterion Conferences

ACSA has partnered with Criterion and COTA Australia to develop the [Implementing Increased Choice conference](#) on the **27 & 28 June in Sydney**. For ACSA member discount rate quote CC*ACSA. Read more [here](#).

Publications, reports, grants and resources

ACSA Drug & Alcohol Policy now available to members

For more information on the Policy, please contact ACSA Employee Relations Advisor David Reid on (02) 8754 0400 or DavidR@acs.asn.au.

Government updates

- [2016-17 Aged Care Approvals Round \(ACAR\) – Allocation of residential aged care places and capital grants](#)
- [Information for Aged Care Providers Issue 2017/9](#)
- [Financial reporting requirements for residential and home care package providers](#)
- [DHS end of financial year reminder for providers](#)
- [New aged care campaign launched](#)

Latest newsletters and updates in aged care

WHO backs Global Plan for Dementia [renewing calls for funded National Dementia Strategy](#)

The Launch: Spiritual Care is everybody's business

[Register now for free!](#)

The new ACSA ELearning portal is now live

Please [click here](#) to access.

ACSA training resources

Valuable resources for residential aged care and home care workers. [Find out more](#)

Australasian Journal on Ageing on the Go

Experience an entirely new browsing and reading experience:

- Convenient access to AJA articles anytime, anywhere
- Quick navigation to any section of the app
- Immediate access to new content
- Select keywords for tailored content alerts
- Download issues to read offline, or share important articles
- Enhanced search across all downloaded content

Scan the QR code to download the AJA iOS App

Available on the App Store

WILEY

The advertisement features a blue background with a white dotted line. On the right, a tablet displays the journal's cover. At the bottom left, there is a QR code and a smartphone icon. The Wiley logo is at the bottom right.

ACSA National Partners





You are receiving this email because you are a member of, or affiliated with, Aged & Community Services Australia (ACSA) and you have previously opted to receive industry updates from ACSA's state divisions. If you do not wish to receive these emails, please unsubscribe using the link below.

Copyright © 2017 Aged & Community Services Australia. All rights reserved.

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#)

GRANT WRITING AND SUPPORT WITH CREATE NSW

Gunnedah Bicentennial Creative Arts Centre Meeting
Room

12.00pm – 2.00pm

Wednesday, 14th June 2017

Staff from Create NSW (the new combined Arts NSW and Screen NSW organisation) will be at The Civic Centre, Gunnedah at 12:00pm-2:00pm, Wednesday 14 June.

Create NSW is keen to let you know about some of the funding opportunities now available.

Come along and meet the new team and also network with other artists from the region.

As part of the briefing session Create NSW will also run an Project Ideas Clinic. So bring your project ideas – dreams, concepts or fully formed and we will help by offering suggestions about strategy, potential partners, resourcing and funding.

Pitch an idea and experts in the room can help build it into a fully formed project or just come along and learn from how other people are making things happen.

Places are limited. For any enquires and RSVP's please call Gunnedah Shire Council's Arts and Cultural Officer, Lauren Mackley 02 6740 2100 or email laurenmackley@infogunnedah.com.au

This message has been scanned for malware by Websense. www.websense.com

Click [here](#) if you are having trouble viewing this message.



NEWS UPDATE



Leading the NDIS Transformation

In partnership with award-winning management consultants Bendelta, NDS is offering this exclusive five-day residential executive leadership program.

The program equips board members, CEOs and executive leaders to make strategic decisions to transform their organisations, leading the creation of a stronger and more diverse sector.

Customised Employment

Through the NDIS, people with disability are increasingly seeking transition to work supports that incorporate a Customised Employment approach.

Following the a successful program managed by NDS WA, Learn and Develop is hosting a two-day specialised training program that will help your organisation and the people you support to achieve suitable and sustainable employment/work

The program includes participation in a Leadership Circle 360 Degree Assessment which provides focused leadership competency feedback to individual participants.

Leaders will gain a transformational blueprint that they can implement in their organisation.

Event Details:

This training event is a five-day program, delivered across two blocks:

Block 1: 14, 15 & 16 June

Block 2: 3 & 4 August

Location: Amora Hotel Riverwalk, 649 Bridge Road, Richmond

Investment:

- 1 individual per organisation - \$3,000
- 2 individuals' per organisation - \$5,000
- 3 individuals' from organisation - \$6,000

Fees include GST as well as all meals, accommodation and training materials. A funding subsidy has been applied to allow this program to be offered. Participants will be responsible for their own transportation.

For more information and to register, [click here](#).

results using a Customised Employment approach and the Discovery Process.

This interactive training will assist you to develop the knowledge, tools and resources necessary for your team to support people with disability who want to work.

This includes providing support and resources to families and encouraging them to be part of the transition journey, undertaking a thorough discovery process and looking at how this process interacts with the Customised Employment approach.

Attendees of this training will also receive comprehensive handouts and resources that include Customised Employment documentation, the Discovery Process guide and videos showing the success of the Customised Employment approach.

This highly-specialised workshop is being offered in Melbourne and Sydney and will be presented by Gaelen Williams, the lead facilitator for the WA program.

For more information and to register, [click here](#).



Click [here](#) to unsubscribe or to change your Subscription Preferences.

Click [here](#) if you are having trouble viewing this message.

NEWS UPDATE



[NDS Regional Support Worker Conference to explore sexuality for people with intellectual disability](#)

At the upcoming Regional Support Worker Conference, Family Planning NSW's Ee-Lin Chang will present 'The Sex Talk,' discussing sexuality and relationships. The conference will be held on 8 and 9 June in Ballina.

[Read more](#)

This Publication is [copyright](#)

This email was sent to you because you are registered user of www.nds.org.au

Click [here](#) to unsubscribe or to change your Subscription Preferences.

Click [here](#) if you are having trouble viewing this message.

NEWS UPDATE



[Supported employer input sought on BSWAT Payment Scheme communications](#)

DSS is seeking feedback from supported employment providers on communications about the BSWAT Payment Scheme.

[Read more](#)



[DSS Star Ratings for March 2017 released](#)

DSS has publicly released the March 2017 Star Ratings, which were delayed due to an error rounding negative Star Percentages.

[Read more](#)



[High performance work - Unlock worker potential and deliver more responsive services](#)

NDS is creating a network of organisations experimenting with high performance ways of working. Network members will share information, tools and techniques, and discuss the

lessons from their experiments.

[Read more](#)

This publication is [copyright](#)

This email was sent to you because you are a registered user of www.nds.org.au

Click [here](#) to unsubscribe or to change your subscription preferences.

Information for Aged Care Providers
29 May 2017

[View this email in your browser](#)



The
Department
of Health

Information for Aged Care Providers

Issue 2017/9

In this issue:

Home Care:

- [Important steps for accepting referrals and submitting entry information to support claims](#)

All Providers:

- [Are you giving out the right financial hardship forms?](#)

Residential Care:

- [Reminder: residential aged care funding reform seminars](#)
- [Nominations for the resource utilisation and classification study](#)

Important steps for accepting referrals and submitting entry information to support claims

The department has now released over 30,000 home care packages and continues to release packages at regular intervals. The majority have been issued to clients who have previously never held a home care package.

Following the assignment of a home care package to a client, providers may receive referrals for service either by:

- direct contact by a client who provides them with their referral code from their package assignment letter, OR
- a system referral that has been generated on the client's behalf either by the My Aged Care contact centre or their ACAT.

To claim subsidies for clients you accept into service it is important that you complete these **steps in order**:

1. Accept the referral for service in the provider portal.
2. Submit entry information to the Department of Human Services (DHS) either via the Aged Care Online System (ACOS) or submission of an Aged Care Entry Record (ACER).

Note: Entry information must be provided to DHS as early as possible and before the client's package deadline date to ensure their package is not withdrawn.

[More information](#)

As discussed in the [recent webinar](#), further advice will soon be available on the process for combining and transferring clients between services. Manually exiting clients from a service may lead to the withdrawal of a client's home care package.

Are you giving out the right financial hardship forms?

The Department of Human Services (DHS) continues to receive out-dated forms for new care recipients seeking financial hardship assistance.

Failure to submit these applications on the correct form results in significant delays and DHS needing to chase the applicant for the missing information.

To make sure you are providing the correct forms, please use the ones located on the DHS website:

- [DHS forms page](#)
- [Financial hardship assistance for Residential Aged Care \(SA461\)](#)
- [Financial hardship assistance for Home Care and Residential Respite Care \(SA462\)](#).

Reminder: residential aged care funding reform seminars

Free seminars on the University of Wollongong's [Alternative Aged Care Assessment, Classification Systems and Funding Models report](#) are being held in the following locations:

- [Sydney](#) - Thu 8 June
- [Port Macquarie](#) - Fri 9 June
- [Melbourne](#) - Tue 13 June
- [Canberra](#) - Fri 23 June
- [Adelaide](#) - Tue 4 July
- [Mount Gambier](#) - Wed 5 July
- [Hobart](#) - Thu 6 July
- [Brisbane](#) - Tue 11 July
- [Townsville](#) - Wed 12 July
- [Perth](#) - Mon 17 July

To register, RSVP via Eventbrite by clicking on the link of your preferred location. This page will give more detailed information on time and venue.

For more information, email RUCS@health.gov.au.

Nominations for the resource utilisation and classification study

The department is engaging an external party to undertake a resource utilisation and classification study of residential aged care that will be used to inform the government's consideration of future reform options.

This study will aim to answer:

- What characteristics of residents drive their care costs and which of those are fixed?
- How can residents be best classified into groups with similar care needs and costs?
- Will a different classification system facilitate more equitable residential care funding in the future?

If your facility or provider group is interested in being involved please nominate to participate in the study by emailing RUCS@health.gov.au by **16 June 2017**.

[More information](#)

Printer-friendly version

-  [Information for Aged Care Providers Newsletter - Issue #2017/9](#) (207 KB)
-

Copyright © 2017 Advice to the Aged Care Industry, All rights reserved.

You are receiving this email because you provided your details to the department or you opted in to receive our advice messages.

If you are not already receiving these messages for the aged care sector, you can subscribe atagedcare.health.gov.au/AgedCareUpdates

If you are unsubscribing from this service and you're a provider of aged care services (funded under the *Commonwealth Aged Care Act 1997* or via a CHSP grant agreement), the department requests that you supply an alternate email address, for example a group mailbox, to continue receiving important information for your organisation.

Do you need to update your contact details?

You can [update your subscription preferences](#) in MailChimp and change your email address or organisation type. If you have problems updating your information, email aacei@health.gov.au for help.

This email was sent to info@nesst.org.au

[why did I get this?](#) [unsubscribe from this list](#) [update subscription preferences](#)

Advice to the Aged Care Industry · PO Box 7576 · Canberra Business Centre, ACT 2610 · Australia