

ACSA Member Update

Aged Care Technology Roadmap to support consumer independence, choice and control



You are invited by the **Aged Care Industry IT Council** (ACIITC) to attend the launch of the *Technology Roadmap for the Aged Care Sector* – which will ensure older people are able to remain independent for longer with choice and control over their support services.

ACIITC was formed by Aged & Community Services Australia (ACSA) and Leading Age Services Australia (LASA) to improve the quality of care for clients through supporting and educating aged care service providers about the efficiencies and service improvement capabilities that well managed IT system deployments can achieve.

When: 12.00pm-2.00pm, Tuesday 13th June 2017

Where: Main Committee Room, Parliament House, Canberra

MC: Glenn Bunney, Chair, Aged Care Industry IT Council

Speakers: Aged Care Minister Ken Wyatt and Shadow Minister for Ageing Julie Collins from 12.30pm

Light lunch and refreshments will be provided.

The *Technology Roadmap*, developed for ACIITC by the Flinders University Medical Device Research Institute, outlines the solutions governments will require to deliver the *Aged Care Roadmap* reforms.

The [Aged Care Roadmap](#) presents the Aged Care Sector Committee's views on the short, medium and long-term actions required to transform the current aged care system into a sustainable, consumer-driven and market-based system.

- Further reforms will depend on consumers being able to use technology in order to maintain independent lives or access services.
- Increasing consumer choice and control will depend on engaging consumers in decision-making with aged care service providers.
- Aged care organisations will need to uptake IT in the provision of care.
- The aged care workforce will need to upskill its technology literacy.

There will also be demonstrations of some of the latest technology in aged care. [Click here to register.](#)

We look forward to seeing you there.

Glenn Bunney, Chair, Aged Care Industry IT Council

The event is hosted by Pat Sparrow, CEO Aged & Community Services Australia and Sean Rooney, CEO Leading Age Services Australia.

Further information about the Aged Care Industry IT Council is available [here.](#)

ACSA National Partners



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Issue No. 16

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ACSA Weekly



Your peak body's take on the week in aged care



Aged care in the spotlight

Another busy week where I attended both the National Aged Care Alliance (NACA) meeting and a function for Palliative Care Week at Parliament House in Canberra.

The palliative care function contained a couple of important announcements for end-of-life care, with the Minister for Health, Greg Hunt, launching Palliative Care Australia's (PCA) *Dying to Talk Discussion Starter*. We also launched an agreed set of principles to guide the delivery of palliative and end-of-life care services in residential aged care, which we know is core business for our industry. The principles can be found [here](#).



The principles, agreed by PCA, ACSA, COTA Australia, Alzheimer’s Australia, LASA, the Aged Care Guild and Catholic Health Australia, reflect the need to recognise when an aged care resident is approaching the end-of-life stage and to ensure their physical, emotional and spiritual needs are assessed and met; that their care is holistic and that their dignity, privacy and diversity is respected. A video of the launch, including an extract of a speech I made is available [here](#).

At the NACA meeting, Dr Margot McCarty, Deputy Secretary, and Fiona Buffinton, First Assistant Secretary (FAS) and Dr Nick Hartland, FAS, Ageing and Aged Care Group, Department of Health, provided an update on key topics, including the allocation of HCPs and ACFI claiming patterns.

Below is a breakdown by level of the 18,000 packages that have been released as at 30 April. Further analysis will be released soon re distribution etc. The ACFI analysis indicates that the growth trends are more in line with budget, with some growth.

Package level	Total number released
Level 1	1,663
Level 2	11,848
Level 3	2,062
Level 4	3,187
Total	18,760

Claiming Patterns up to December



The Department's [presentations](#) and [updates](#) at the NACA meeting are available, including one on the [University of Wollongong's report on Residential Aged Care funding Reform](#) and an updated version of the [questions on notice document](#). There are also some useful update fact sheets on current Department activities.

Pat Sparrow

CEO, ACSA

Nominations for the Resource Utilisation and Classification Study

The Department of Health is seeking expressions of interest from aged care facilities and provider groups to participate in the Resource Utilisation and Classification Study (RUCS) of residential aged care.

The purpose of the RUCS is to determine the attributes of residents that drive residential care costs and to inform the Government's funding reform options. [Click here for more information.](#)

We want to share your positive stories

The team at ACSA knows our members provide innovative and quality services to those they care for and we want to share these stories.

If you'd like to share a good news story about your organisation in *ACSA Weekly* or *eAgendas*, please send it to communications@acsa.asn.au.

ACSA response to Aged Care Diversity Framework

ACSA is seeking comments on draft responses to the survey questions for the development of the Aged Care Diversity Framework. Please [email Deidre Gerathy](#) by close of business Friday 9 June 2017. More information about the development of the Framework can be found on the [Department of Health's website](#).

National Strategic Framework for Chronic Conditions

The National Strategic Framework for Chronic Conditions (the Framework) was publicly released on Monday 22 May 2017 following recent endorsement by all Health Ministers.

The Framework provides high level guidance to enable all levels of government and health professionals to develop future policies, actions, strategies and services to work towards delivery of a more effective and coordinated national response to chronic conditions and their risk factors. This will improve the health and wellbeing of individuals, and deliver a more sustainable health system. The Framework is available at www.health.gov.au.

Palliative care hospitalisations rising for people at end-of-life

New data has revealed that hospitalisations for palliative care are growing faster than all hospitalisations, according to the Australian Institute of Health and Welfare (AIHW). The figures also show that, before their death, a greater proportion of people are accessing palliative care services in hospital. Between 2010-11 and 2014-15, palliative care-related hospitalisations rose by about 19%. [Click here for more information.](#)

ACSA Weekly distribution

We want to ensure that important industry information and updates reach as many people, in as many different organisations across the country as possible.

If you'd like your colleagues, employees or Board members to also receive *ACSA Weekly*, please encourage them to email communications@acsa.asn.au and ask to be placed on our distribution list. You may also like to circulate the [attached sign-up sheet](#) or print out for

your next staff meeting. If so, please return the completed sheet to communications@acsa.asn.au.

DHS/Health/DVA Aged Care Peaks teleconference - 17 May 2017

ACSA attended this teleconference; please [click here](#) to read the key points from the meeting.

ACSA National Summit 2017 - registrations now open!

[Registrations](#) for the [30th Aged & Community Services Australia \(ACSA\) National Summit](#) are now open! This year's Summit will be held at the Cairns Convention Centre from 12-14 September. **Early Bird rates** are available until 30 June 2017 [so be quick](#) to secure the discounted rates!



ACSA in the Media

- Inside Ageing - [Push for 24/7 RNs in residential care is not over: MP](#)
- Inside Ageing - [ACSA to restructure in response to industry changes](#)
- Aged Care Guide - [Changing the conversation around end of life care](#)
- WA Today - [Perth couple reveal aged care nightmare after being slugged with exit fees](#)
- Australian Ageing Agenda - [Groups endorse guide on palliative care in aged care](#)

ACSA Media Releases

- [Palliative care core business for aged care](#)

- [Respecting and meeting end-of-life care needs in residential aged care](#)

What's happening in your backyard?

[NSW / ACT](#)

[SA / NT](#)

[TAS](#)

[VIC](#)

[WA](#)



Upcoming Events

Aged Care Technology Roadmap to support consumer independence, choice and control – 13 June 2017 at Parliament House Canberra, Main Committee Room

The *Technology Roadmap*, developed for ACIITC by the Flinders University Medical Device Research Institute, outlines the solutions governments will require to deliver the Aged Care Roadmap reforms. Find out more and register [here](#).

World Elder Abuse Awareness Day – 15 June

To mark World Elder Abuse Awareness Day (WEAAD), we encourage community participation on a broad scale to draw attention to **elder abuse**. [Read more here](#).

NSW Finance Symposium

Friday 23 June 2017 | Swissotel, Sydney

Featuring a variety of the sector's leading financial experts, this Symposium will explain and debate the current and future direction of finance issues in the sector. Please [click here for more information and to register](#)

ACSA/Criterion Conferences

Despite undergoing significant reform in February 2017, many aged care providers have not yet seen radical changes to consumer mobility. As consumers become more

comfortable exercising their right to choose, smaller providers risk losing them to bigger commercial providers who are able to invest heavily in promotional tactics.

While you may not be significantly affected by reform today, with continued inaction, this will not be the case in a year's time.

How can you leverage marketing, pricing and customer experience to compete against big commercial providers?

ACSA/Criterion Conferences

ACSA has partnered with Criterion and COTA Australia to develop the [Implementing Increased Choice conference](#) on the **27 & 28 June in Sydney**. For ACSA member discount rate quote CC*ACSA. Read more [here](#).

Publications, reports, grants and resources

ACSA Drug & Alcohol Policy now available to members

For more information on the Policy, please contact ACSA Employee Relations Advisor David Reid on (02) 8754 0400 or DavidR@acs.asn.au.

Department of Human Services (DHS) revised forms

DHS has adjusted the SA456 and SA457 forms to make it easier for care recipients and their nominees to choose not to provide their income and asset details and opt out of an assessment resulting in maximum fees. The new forms are available on the [DHS website](#).

palliAGED is now live!

The wait is over...the new online resource palliAGED was launched today. Visit palliAGED at www.palliaged.com.au to find information and resources that support caring for older Australians at the end of their life.

Ageing in Australia: Challenges and Opportunities

This book was recently published and explores Australian developments in ageing: issues and history; cultural diversity, health and ageing, and Indigenous Australians and ageing: responding to diversity in policy and practice. [Read more](#).

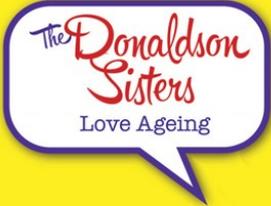
One-off payment for 3.8 million pensioners

The Turnbull Government has introduced legislation to provide 3.8 million people a one-off

payment to help meet the cost of living. [Read more.](#)

Latest newsletters and updates in aged care

- [The Donaldson Sisters newsletter](#)



TALKING lifestyle
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Melbourne - 1278 AM
Brisbane - 882 AM

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facebook 

The new ACSA ELearning portal is now live

Please [click here](#) to access.

ACSA training resources

Valuable resources for residential aged care and home care workers. [Find out more](#)

Australasian Journal on Ageing on the Go

Experience an entirely new browsing and reading experience:

- Convenient access to AJA articles anytime, anywhere
- Quick navigation to any section of the app
- Immediate access to new content
- Select keywords for tailored content alerts
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Available on the App Store

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RESOURCES UPDATE



Resources, tools and products for the disability sector

Stay prepared and well-informed with our resources this week. First up, NDS Chief Executive Ken Baker's Budget Briefing webinar was a great success: Find the main points, video and transcript below. We also have links to the NDS Quality Portal - an online service for quality and service standards completion, compliance activities, risk management and performance - as well as a national legal helpline and a discounted membership to the Qantas Club.



[Member Webinar: 2017 Budget Briefing with Ken Baker](#)

Ken Baker's Budget Briefing provided expert analysis on what the 2017-18 Federal Budget holds for the NDIS and disability employment.

[Read more](#)



[NDS Quality Portal](#)

Assess how your organisation measures against the NDIS Terms of Business obligations; manage risk and improve your performance by using the NDS Quality Portal.

[Read more](#)



[NDS Legal Helpline](#)

Facilitated by Holman Webb Lawyers, this helpline allows members a free over-the-phone 15-minute initial consultation on any business-related issue.

[Read more](#)



[Qantas Club](#)

NDS members and associates are eligible to receive a discount on new and renewing Qantas Club membership fees.

[Read more](#)

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This email was sent to you as a subscriber to an NDS mailing list.

Attachment: Media Release WEAAD



June 15 marks the annual, internationally recognised **World Elder Abuse Awareness Day (WEAAD)**. 'It represents the one day in the year when the whole world voices its opposition to the abuse and suffering inflicted to some of our older generations.' (UN.org)

WEAAD encourages community participation on a broad scale to draw attention to elder abuse.

Enter our Art Competition, or hold a morning tea in your community to mark World Elder Abuse Awareness Day on 15 June. Use the occasion to celebrate positive ageing, and discuss ways to keep older family, friends and members of your community safe and connected.

Full terms and conditions and entry forms for the Art Competition and promotional material for you own WEAAD morning tea can be found on the

Helpline's website: <http://elderabusehelpline.com.au/for-everyone/WEAAD>



[WEAAD | Elder Abuse Helpline & Resource Unit](#)

elderabusehelpline.com.au

World Elder Abuse Awareness Day. June 15 marks the annual, internationally recognised World Elder Abuse Awareness Day (WEAAD). WEAAD encourages community ...

For further information, go

to: www.elderabusehelpline.com.au [Facebook](#) [Twitter](#) eahru@chcs.com.au



[Landing Page | Elder Abuse Helpline & Resource Unit](#)

www.elderabusehelpline.com.au

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For all media enquiries, please contact Kerry Marshall: eahru@chcs.com.au or call 1800 628 221

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COMMUNITY
Care REVIEW
Australia's magazine on home and community-based care and support

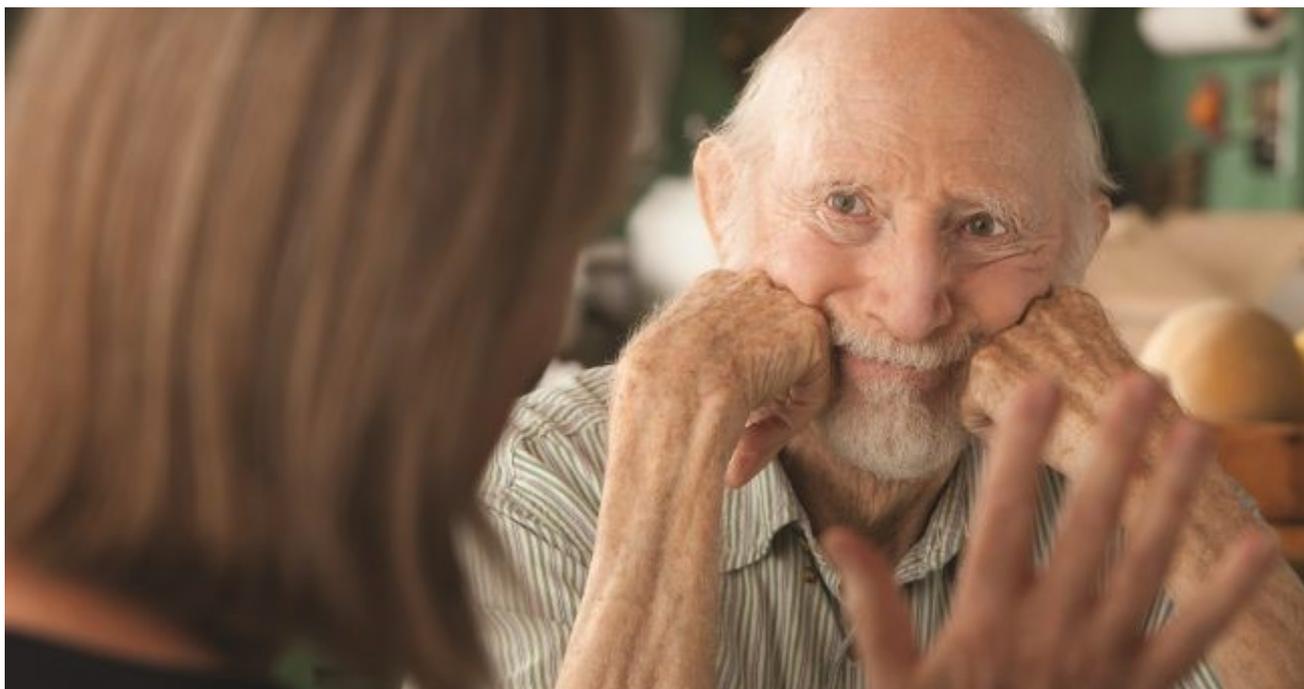
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Learning & Development goals



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Latest News



Seniors need help accessing home care: peaks

Consumers and community care providers say government needs to ramp up information and support for navigating home care amid concerns packages aren't being taken up.



Palliative care at home needs support

New figures from the Australian Institute of Health and Welfare show hospitalisations for palliative care increased 19 per cent in four years – the most growth of all reasons for a hospital stay.



Opinion: Seizing the chance to get the system right

While pushing back the introduction of an integrated in-home care system is not ideal, it will give us an opportunity to put in place a more effective home care system for all, writes Jeremy McAuliffe.

Consumer-friendly app launched to guide on home mods

A world-first app has been launched to support older people and people with disabilities, including renters and strata occupiers, to make simple, inexpensive modifications to their homes.

 An advertisement for Green Sea Shell Consulting. The top half has a teal background with white text. The bottom half shows a sunset over a field of tall grass. The text includes:

- Are you a business or organisation seeking approval to provide government subsidised home care packages?
- Are you an Approved Provider seeking assistance with developing your strategic and operational requirements?
- Green Sea Shell Consulting brings insights, learnings and 20 years' expertise to help you build a successful, competitive, sustainable home care business in the newly deregulated marketplace.
- Call today for a free initial consult on 0402 097 866 or email us at: info@greenseashell.com.au

sometimes you just want more



Maybe it's time to switch?



Events

BETTER PRACTICE 2017
RETHINKING AGED CARE
DISCOVER CONNECT CREATE



For more information about this and other aged care events visit www.agedcare.gov.au or contact your local aged care office.



LASA NSW State Conference

25-26 May 2017
Doltone House, Jones Bay Wharf, Sydney

www.lasanswconference.asn.au

[LASA 2017 NSW State Conference - Risk,](#)



[Strengthening Dementia Strategy](#)

[Better Practice 2017: Re-thinking Aged Care – Discover, Connect, Create](#)

May 1 – Oct 13 all-day

Better Practice 2017:
Melbourne: 1-2 June,
Adelaide: 20-21 July,
Sydney: 17-18 August,
Brisbane: 21-22
September, Perth: 12-13
October



[Quality Agency Education– Courses and workshops](#)

May 1 – Dec 31 all-day

We deliver a contemporary and comprehensive education program to support continuous improvement and performance against the Standards that can support you in this current reaccreditation round.



[uncertainty, chance... improve your odds for the road ahead](#)

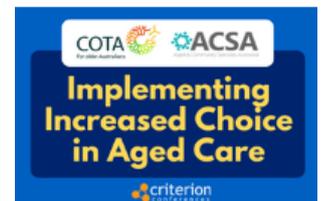
May 25 – May 26 all-day

The NSW LASA State Conference - Risk, uncertainty, chance... improve your odds for the road ahead – will be held on 25-26 May 2017 at Doltone House, Jones Bay Wharf, Sydney.



May 30 – May 31 all-day

Attend the Strengthening Dementia Strategy conference to hear best practice from government agencies, not for profits and leading aged care providers across the sector.



[Marketing Your Case Management - making a difference for clients!](#)

May 30 @ 9:00 am – 4:00 pm

Case Management is a highly skilled specialised role. Providers of human services assist with consumers via case management to have meaningful lives whilst getting the most out of their allocated funding.



[The Community Care Business Transformation and Innovation Conference](#)

Jun 6 all-day

Want to be positioned for the future join us for The Community Care Business Transformation and Innovation Conference on 6th June 2017



[NIMAC Clinical Workshop, Conference & Trade Exhibition](#)

Jun 7 – Jun 9 all-day

“Re-ignite the Passion” 7-9 June, 2017. The Nurses in Management – Aged Care (NIMAC) Conference and Trade Exhibition brings together nurses in aged care of all levels, managers and providers to the aged care industry.



[COTA Implementing Increased Choice in Aged Care](#)

Jun 27 – Jun 28 all-day

COTA Implementing Increased Choice in Aged Care 27 & 28 June 2017 Sydney. Consumer attraction & retention in the new aged care market



[Building a Quality Community Services Workforce](#)

[Australia's Future of Aged Care Summit](#)

Aug 30 @ 8:30 am

Now in its third year, the Active Ageing

[2017 ACSA National Summit](#)

Jul 19 – Jul 20 all-day

Building a Quality Community Services Workforce Conference 19th & 20th July 2017. Recruit and retain an agile workforce to meet consumer demand.

Aug 29 – Aug 31 all-day

Australia's Future of Aged Care Summit, 29th – 31st August, Sydney

Conference shares the latest evidence on restorative care, reablement and wellness to support older people to live independent, healthy and productive lives.

Sep 12 – Sep 14 all-day

The 2017 Aged and Community Services Australia (ACSA) National Summit will be held Tuesday 12 – Thursday 14 September 2017 at the Cairns Convention Centre.



[LASA National Congress 2017 – Ahead of the Game](http://www.lasa.asn.au)



[ITAC – Information Technology in Age Care](#)

Oct 15 – Oct 18 all-day

LASA's National Congress, Ahead of the Game, Age Services - strong, bold, brave will be held on the Gold Coast 15-18 October. 2017.

Nov 21 – Nov 22 all-day

ITAC 2017 - Navigating the Future: 21 & 22 November 2017

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The
Department
of Health

palliAGED: New website for those providing palliative care

palliAGED is an online palliative care resource for carers of older people.
palliAGED is funded by the Department of Health and developed by CareSearch.

The site contains:

- palliative care evidence
- tools
- guidance
- practice resources

palliAGED will provide information and support to:

- nurses
- care workers in residential aged care or community care
- GPs and general practice nurses
- allied health professionals and support staff

- older people and their families.

Sign up for a [launch pack](#) today or subscribe to the palliAGED newsletter.

palliAGED is free to use and available at www.palliaged.com.au

Ageing and Aged Care Group

Department of Health

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Community Compass Newsletter | [Online Training Courses](#)

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Our Accredited Online Courses for Boards should be the basis of your board induction process. Our programs will enable your organisation to demonstrate you have capacity for effective governance and enhance your capacity for strategic leadership.

These courses will give you **professional recognition** that you are able to operate professionally with sound governance skills. Upon completion, you will receive a Professional Recognition Certificate and a Professional Recognition Logo.

Whether you need upskilling, want a refresher, need help as a new Board Member or aspire to serve on a Board? We have the course for you!

NOT-FOR-PROFIT BOARD GOVERNANCE ACCREDITATION

Normally \$150.00 | Individual **(Save \$60)**

Only \$90 if you register before 30/06/2017 with the 40% off code: CC0617

Normally \$450.00 | Board of 5-10 members **(Save \$180)**

**Only \$270 if you register before 30/06/2017 with the 40% off
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NOT-FOR-PROFIT BOARD GOVERNANCE GOLD ACCREDITATION

Normally \$450.00 | Individual **(Save \$180)**

**Only \$270 if you register before 30/06/2017 with the 40% off
code: CC0617**

Normally \$2,250.00 | Board of 5-10 members **(Save \$900)**

**Only \$1,350 if you register before 30/06/2017 with the 40% off
code: CC0617**

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CERTIFICATE OF CERTIFICATION

COMMUNITY COMPASS INC

has completed the requirements to have their Board be recognised as a
CERTIFIED NOT-FOR-PROFIT BOARD

Issued 12 January 2017 – Valid for 3 Years



Jordan Purcell-Ashburner
Executive Officer
Community Compass



Community Compass

ABN 59 584 674 54
Certificate No. CC16017



About the Courses

Our programs are structured to ensure your board has all the key skills in the areas they are responsible with regards to governance and oversight, including:

- Governance & Legal Duties
- Financial Literacy

- Strategic Planning
- Performance Management
- Compliance and Risk Management

Competent skilled and proficient Boards are vital to the success of any organisation. Our programs ensure NFP Boards can demonstrate they have the governance skills to lead their organisation into the future.



NOT-FOR-PROFIT BOARD GOVERNANCE ACCREDITATION

NFP Board Members have a range of legal duties they need to know and understand to properly serve their organisation and help to protect themselves from personal liability.

Good governance forms the basis of effective organisational decision making. Increasingly funding bodies are requiring organisations to demonstrate effective governance. The best way for board members to demonstrate they have the required skills is through completing our formal

accredited modules.

This package includes:

Module 1: Governance & Legal Duties of NFP Boards

Ideal for prospective board members, this program acts as an Introduction to Not-For-Profit Governance and provides an introduction to your fundamental legal duties as a NFP Board Member.

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NOT-FOR-PROFIT BOARD GOVERNANCE GOLD ACCREDITATION

This program is essential for new board members. It will give you the skills, tools and templates to operate as a decision maker with the capability to lead, guide and manage change in your organisation.

The program covers all three key areas where NFP Board Members have legal duties and responsibilities to the NFP they serve.

This package includes:

Module 1: Governance & Legal Duties of NFP Boards

Module 2: Strategic Planning for NFP Boards

Module 3: Financial Literacy for NFP Boards

Ideal for new board members, this program incorporates the Three Essential Skills for Not-For-Profit Governance ensuring you can demonstrate capacity for sound financial oversight, managing strategic affairs and implementing effective governance.

Normally \$450.00 | Individual **(Save \$180)**

Only \$270 if you register before 30/06/2017 with the 40% off code: CC0617

Normally \$2,250.00 | Board of 5-10 members **(Save \$900)**

Only \$1,350 if you register before 30/06/2017 with the 40% off code: CC0617



BAS Agents

Do you need help with your accounts?

Community Compass is a Registered BAS Agent.

Why choose Community Compass to lodge your BAS and IAS?

- We offer a timely, efficient and accurate review of your monthly reporting by a qualified BAS Agent
- We ensure that your GST coding is correct and your organisation is compliant

- We provide timely, efficient and cost effective review and lodgement process
- We can review and improve your MYOB system reports
- We have qualified accountants are highly experienced in the not-for-profit sector
- Our service is flexible with affordable hourly rates to meet your organisational requirements



Mentoring for Financial Management & Systems Development

Do you have easy access to all the information you need to make sound financial decisions?

Community Compass has a unique specialist mentoring service for NFPs:

- Set up budgets and financial plans
- Put in place account and financial management systems
- Make sure your Board is receiving the financial reports and budget analysis they

need for sound decision making

- Mentor your staff and volunteers in bookkeeping, financial reporting, budgeting and reading financial statements



Board Skills Self-Assessment Tool

This tool has been created by Community Compass as a resource for not-for-profit organisations. The tool enables you to self-assess the current and required skills for your Board or Management Committee, and generates a customised report

for your organisation.

The purpose of the tool is to provide free access to a resource that will help you improve governance practices, and to assess the governance and leadership level in your organisation.

The Board Skills Self-Assessment Tool allows us to develop new workshops and training opportunities that meet the needs of your organisation.



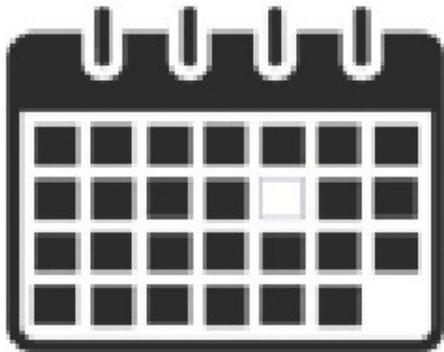
BoardLINK Recruitment Service

BoardLINK provides a free matching tool to link highly skilled individuals with Voluntary Board & Management Committee positions for not-for-profits.

Unique to Community Compass is the ability for organisations to search profiles by the skills they need to recruit to their Board. This platform is designed to compliment our Board Skills Self Assessment Tool to support organisations for effective governance.

BoardLINK will be promoted soon through a number of leading Australian Universities. List

your Board positions NOW to get seen first by the highly skilled university graduates that will be accessing the site soon.



Central Coast Regional Training Calendar

Community Compass has been working to develop a regional training calendar for Not-for-Profit Organisations. The calendar provides a one stop shop for NFPs to find training and workshop opportunities on the Central Coast and surrounding regions.

**The Regional Training Calendar is
NOW LIVE!**

See what's available now for
your organisation!

If you are an organisation providing
Sector Development training for
NFPs, you can contact us to list your
events and be included on our
register of providers.

**An initiative of Community
Compass, NSW FACS,
Volunteering Central Coast,
Central Coast Community
Council, Central Coast Council &
the Benevolent Society.**



Training Workshops

We deliver a range of workshops to
strengthen NFPs, help them plan for
and manage change, and develop
the governance frameworks to
ensure future success.

Our Training Workshops can be
customised to come to your
organisation group.

All Board/Committee Members,
Executive Officers, Key Management
and Administrative Staff Members
are welcome to attend.

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FYI – I think this is what we were all concerned about – terrible shame:

<https://probonoaustralia.com.au/news/2017/05/ndis-not-focused-inequities/>

Jane Davies

Coordinator Armidale Volunteer Referral Service



P 02 6770 3838 **F** 02 6772 9275 **FB** [facebook.com/AVRService](https://www.facebook.com/AVRService)

E jdavies@armidale.nsw.gov.au **W** armidale.nsw.gov.au

Kent House | 141 Faulkner Street | PO Box 75A Armidale NSW 2350



Our office is open

Monday to Thursday 9.30 am - 4.30 pm

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NEWS UPDATE



[Round 2 of Innovative Workforce Fund now open](#)

Approximately \$1 million is available for innovative projects in the second round of funding of the national Innovative Workforce Fund - now open.

[Read more](#)

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NEWS UPDATE



[NDP celebrates volunteers with complimentary membership for NDP group subscribers](#)

In celebration of the great work that volunteers do, National Disability Practitioners (NDP) is launching a new membership category for volunteers in the sector.

[Read more](#)

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This email was sent to you because you are registered user of www.nds.org.au

Hi Jane,

I hope you're well, just touching base to let you know about a grants program we're currently running to help organisations and carer support groups celebrate National Carers Week, which runs from 15 – 21 October 2017. We thought you might like to apply for a grant to plan an event or activity for carers linked to Armidale Volunteer Referral Service.

If it's something that may be of interest to Armidale Volunteer Referral Service, you can [download a copy of the FAQs](#) or [complete an application online](#).

Applications close on Friday 16 June 2017 and the application only take a couple of minutes to complete.

If you have any questions regarding the grants, please don't hesitate to contact me.

**Kind regards,
Steph**

Stephanie Hall
Communications Manager
Carers NSW

P 02 9280 4744
F 02 9280 4755
Carer Line 1800 242 636
stephanieh@carersnsw.org.au

Level 10, 213 Miller Street
North Sydney NSW 2060
PO Box 785 North Sydney NSW 2059



Carers NSW acknowledges the Traditional Custodians of the land, Elders past and present and all Aboriginal people.

AN AUSTRALIA THAT VALUES AND SUPPORTS ALL CARERS AN AUSTRALIA THAT VALUES AND SUPPORTS ALL CARERS

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Inside the NDIS

The latest on the NDIS
exclusively for NDS members



The May edition of Inside the NDIS features NDS's submission to the NDIA Price Review, SDA updates, a case study on collaborative innovation, supported employee supports and much more.



CASE STUDY: Collaboration in NSW



[NDS's submission to NDIS Price Controls Review highlights inadequate prices for NDIS supports](#)
NDS's submission raises important issues for providers that must be addressed for the sustainable delivery of good supports.
[Read more](#)

[Case Study: Collaboration in a competitive market](#)

As the sector transitions to an open and competitive marketplace under the NDIS, three organisations that deliver ECEI in New South Wales are strengthening a collaboration.

[Read more](#)



[Providers express concerns around Supported Employee funding](#)

Members are raising concerns that supported employment funding is either not included in some participants' plans, or is funded at a different rate.

[Read more](#)



[SDA Guide to Suitability and Price Guide released](#)

The Specialist Disability Accommodation (SDA) Guide to Suitability has been released by the NDIA. The Guide outlines the requirements and obligations related to registered SDA providers.

[Read more](#)



Updates to note...



NDIS Provider Toolkit updates: Terms of business and myplace
Providers are urged to read updated modules of the Provider Toolkit on the NDIS website. Here is Module 3: Terms of Business, and Module 11: Using the myplace Portal.

[Read more](#)

Latest NDIS website updates

The latest updates on the NDIS website, including a Federal Court decision on the McGarrigle ruling, the latest NDIS Weekly Payment Summary reports developments, a new provider tip sheet, and NDIA Q&As.

[Read more](#)

Contact Information

For enquiries about this newsletter, please contact National NDIS Advisor Stephanie Worsteling at stephanie.worsteling@nds.org.au or on 03 8341 4307.

Click [here](#) if you are having trouble viewing this message.

NEWS UPDATE

NDS National Disability Services



[SCHCADS Modern Award Review variations proposed](#)

A series of conciliation conferences and discussions between employers and unions have resulted in proposed variations to the SCHCADS Industry Award 2010.

[Read more](#)

[Have your say: AICD survey on governance of disability service organisations](#)

NDS members are encouraged to participate in AICD's Not-for-profit Governance and Performance survey focusing on the disability sector.

[Read more](#)



[Winners announced at Supported Employment Excellence Awards](#)

Two supported employment enterprises were recognised for the quality of their services at the Supported Employment Excellence Awards.

[Read more](#)

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Attachment: Mental Health Poster

This course teaches first aid skills for adult members of the public to give initial help to adults experiencing mental health problems, in a mental health crisis situation,

or in the early stages of a mental illness.

Lena Curran

Moana Shoobert

Program Coordinator

Administrative Assistant

Community College, Gunnedah

39 Chandos St

Gunnedah, NSW 2380

Phone: 02 6742 5630

Fax: 02 6742 0789

E: gunnedah@communitycollegeni.nsw.edu.au

W: www.communitycollegeni.nsw.edu.au

Office hours: 8.30am - 3pm Mon - Fri.



For Work ~ For Leisure ~ For Income ~ For Pleasure

 **Please consider the environment before printing this e-mail.**

If your page is showing boxes with crosses, right-click on the cross to download the images.

TRAINING ALERT

A FEI
Australian Federation of
Employers & Industries

Do you supervise or manage out-of-office or remote staff?

Participants at AFEI's popular **Managing and Supervising Out-of-office and Isolated Staff** course will gain the skills and knowledge to undertake the day-to-day management of their staff who work out of the office or remotely. These maybe staff in the aged and community service sectors, distribution, transport, technology, commercial sales industries or any other industry where staff are working off-site from their supervisor or manager.

Learn how to:

- undertake the day-to-day management of your staff
- obtain alignment and accountability from team members
- ensure self-management attitudes and skills
- monitor frontline performance
- apprise and review performance
- establish client focus from remote workers
- ensure staff cooperate as part of the team

Presented by our specialist trainer who will incorporate the results of best practice research that will allow you to develop an approach and plan for improving the compliance and productivity of your staff.



The next course for [Managing and Supervising Out-of-office and Isolated Staff](#) will be run on:

Date: Monday, 5 June 2017

Duration: 9.00am to 4.30pm

Venue: AFEI, Level 2, 97-99 Bathurst Street, Sydney

Member fee: \$330 Non Member fee: \$380



If you have any questions regarding public or on-site courses, please contact AFEI Training on 02 9264 2000.



Level 2, 97-99 Bathurst Street SYDNEY NSW 2000
Ph: (02) 9264 2000 | Email: training@afei.org.au | Web: www.afei.org.au

My Choice Matters eNews

[View this email in your browser](#)



Welcome to the May edition of My Choice Matters eNews!

As the NDIS continues to roll out, our workshops continue to roll on, and they are making a real difference to people. We are receiving great feedback from our participants as they actively prepare for the changes to the disability support system and live their lives with greater confidence and clear goals.

If you have had a good experience at our workshops please spread the word to others who might benefit from attending. You can point them to our [our calendar](#), which is full of Get More Skills, Become a Leader and My Learning Matters programs. Just make sure they register to secure their place!

Please contact us on 1800 144 653 or

info@mychoicematters.org.au if you have any questions!



Fast Talker: Record breaking motorcyclist teams up with MCM

Ben Felten is one inspiring guy! He recently smashed the Australian Speed Week record for fastest speed for a motorcycle ridden blindfolded.

Ben was born fully sighted, but a degenerative eye disease, Retinitis Pigmentosa, left him completely blind by his late twenties.

His passion for pushing boundaries is infectious and he wants to use his story to help people with disability get the most out of life.

Read on to find out how!

[Read More](#)



PossABLE IDEAS Expo - The Power of Dreams by Annamarie Reyes

It was a cold 4 degrees early Saturday morning in Albury.

We were about to witness the outcome of Jan Gouma's "dream" project – people with disability joining a throng of passengers to ride big hot air balloons, to fly to Rutherglen some 50 kilometres away, something they probably never thought was a possibility.

Participants' emotions were mixed, there was one who said she wanted to join the balloon ride to "find Grandma in heaven", another who said "I just want to see what the moon looks like", another jumping up and down in excitement.

[Read More of Annamarie's Story](#)



Facilitator in Focus - Tammy Burnstock

“I feel like we are on a crest of a wave, and whatever we do in this period of time creates what this is going to be.”

For our workshop facilitator Tammy Burnstock the introduction of the National Disability Insurance Scheme represented a huge opportunity for change for people with disabilities and she knew early on that she wanted to be a part of that change.

[Read More About Tammy](#)



Employ PWID!

Facilitator and Community Engagement Officer for My Choice Matters, Alanna Julian, is sending a positive message to employers about hiring people with intellectual disability (PWID).

Alanna believes PWID make the most devoted employees. They are enthusiastic, always show up to work and have minimum sick days.

She also feels PWID see things differently and can therefore bring new ideas to the workplace. Companies that are seen to be inclusive and diverse in their culture tend to be looked on more favourably by potential employees and the general public.

Do you know someone with an intellectual disability that's invaluable to their organisation? We'd love to hear their story.

[Get In Touch](#)



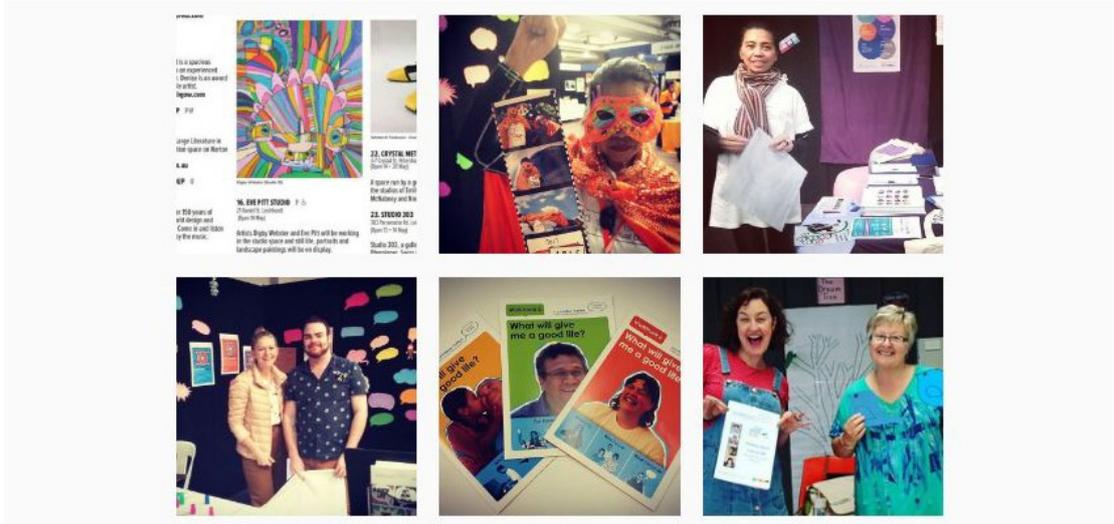
NDIS Fact Sheets Translated

The latest NDIS fact sheets are now available online in a variety of community languages including Auslan, Greek, Korean, Simplified Chinese, Traditional Chinese and Vietnamese!

Here at MCM we are delighted to see this inclusion and want to spread the word so we can reach as many communities as possible. You can find all the NDIS fact sheets [here](#).

Our Community Engagement Officer, Annamarie Reyes (pictured above hosting a Cambodian workshop) is doing great work reaching multicultural communities so they can benefit from the changes to the disability support system. Keep an eye on our [Events Calendar](#) online for upcoming workshops in your area.

[Register for a Workshop](#)



[Follow us on Instagram!](#)

My Choice Matters is now on [Instagram!](#) Give us a follow for all the best pics from our workshops, events and general fun times!

We love keeping up with all our followers' antics so if you want to share something with us, just use the hashtag: [#mychoicematters](#) or tag us [@mychoicematters](#)

If you're not on Instagram, you can also follow us on [Facebook](#) or [Twitter](#).

[MCM Instagram](#)



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Our mailing address is:

My Choice Matters
Level 2, 418A Elizabeth St
Surry Hills, NSW 2010
Australia



**AGEING & DISABILITY
UPDATE**

May 2017

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Inclusion in the Ageing & Disability Update does not imply endorsement by NCOSS unless expressly stated. NCOSS includes these links for your information only.



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[National Palliative Care Week](#)
[World MS Day](#)

21-28 May
31 May

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GENERAL NEWS

Federal Budget brings positive announcements in ageing and disability

NCOSS joins our members in welcoming the many positive initiatives in last week's Federal Budget related to ageing and disability. A summary of these initiatives is found below, and in our members' media releases included in this newsletter.

Ageing

- **Workforce:** \$33 million to assist aged care and disability service providers expand their workforce. . This includes establishment an aged care industry-led taskforce to develop a workforce strategy for the sector.
- **Palliative care in the home** trialled in 10 Primary Health Networks and co-ordinated through GPs, giving people the opportunity to fulfil their preference of dying at home.
- **Superannuation incentives to downsize:** Retirees will be able to inject up to \$300,000 into superannuation (compared to the general \$100 000 cap) if they sell their home after they reach the age of 65, as part of a series of measures designed to boost housing supply.

Funding for the Commonwealth Home Support Program (CHSP) and My Aged Care Regional Assessment Services was extended for two years until 1 July 2020. The extended CHSP contracts will have an increased focus on consumer choice via additional contract terms.

Disability

- **NDIS funded in full by 0.5% increase in Medicare levy from July 2019**, providing certainty in people with disability, their families and carers.
- **Quality and Safeguards Commission established** to ensure the rights of NDIS participants are protected and to oversee the quality of services funded through NDIS packages. We look forward to more detail about how the Commission will operate.
- **Reforms to Disability Employment Services program bring greater flexibility**, allowing people with disability to choose their provider, and to change providers more easily. This accords with the intent of the NDIS.

Whilst applauding these positive initiatives, NCOSS disagrees with proposed welfare reforms which stigmatise people on the Disability Support Pension by introducing a demerit system and cashless welfare card. We are particularly concerned about the introduction of drug testing for new welfare recipients and the statement in the Budget Speech that income support would be denied for 'a disability caused solely by their own substance abuse. If implemented, these reforms would exacerbate the difficulties faced by people with disability in finding work.

Blow to nursing home residents as Registered Nurses Bill blocked in the Lower House

On 11 May, a Bill reinstating the requirement for nursing home to have a Registered Nurse on duty at all times was blocked in the NSW Legislative Council, after unanimously passing the

Upper House the week before.

NCOSS is disappointed in this result, which fails to prioritise patient safety over the regulatory burden on the aged care system.

As part of Aged Care Roundtable led by the NSW Nurses and Midwives Association, we have joined our members in their strong advocacy on this issue. Evidence shows that Registered Nurses on duty and ensure vulnerable residents with the standard of care they need, and prevent unnecessary presentations to emergency departments. This is particularly important in rural areas, where nursing homes may be far from the nearest hospital.

We urge the Government to reconsider its decision, bringing back a protection vulnerable people in nursing homes deserve.

MEDIA RELEASES

NSW Government

- [Federal budget tackles major issues for NSW seniors](#) – 10 May
- [New housing checklist to help older people into right homes](#) – 8 May
- [New operators announced for rural and regional disability services](#) -19 April

Commonwealth Government

- [Appointment of Panel to review National Aged Care Quality Regulatory Processes](#) – 11 May
- [Service for older Australians given a boost in Federal Budget](#) – 11 May
- [Guaranteeing the NDIS and providing stronger support for people with disability](#) – 9 May
- [National Disability and Carers Council sets agenda for the year ahead](#) – 4 May
- [Improving outcomes for Aboriginal and Torres Strait Islander people with disability](#) – 1 May
- [Tennis star, Dylan Alcott, to be 2017 Patron for IDPwD](#) – 1 May

- [Federal Aged Care Minister to commission review of Aged Care Quality Regulatory Processes](#) – 1 May
- [Strengthening Residential Aged Care Funding](#) – 19 April

Other Sources

- Australian Federation of Disability Organisations [Funding of NDIS now secure](#) – 12 May
- Vision 2020 Australia [NDIS funding a Federal Budget win](#) – 10 May
- National Seniors Australia [Budget a mixed bag for older Australians](#) – 10 May
- Leading Age Services Australia [No surprises' aged care budget welcomed](#) – 10 May
- National Disability Services [Funding the NDIS through the Medicare Levy adds certainty](#) – 9 May
- Aged & Community Services Australia [No surprises but some useful initiatives for aged care](#) – 9 May
- Combined Pensioners and Superannuants Association [Some good news, but pension age still 70](#) – 9 May
- Disabled People's Organisations Australia [Great NDIS and job support wins, but harsh welfare measures for people with disability](#) – 9 May
- Council on The Ageing Australia [Budget 2017: government delivers some good news for older Australians but misses some key challenges of an ageing Australia](#) - 9 May
- Vision 2020 Australia [Disability employment will boost the economy](#) – 5 May
- National Disability Services [It's time to act to get the NDIS on track](#) – 4 May
- Public Service Association [Haste and poor care plans under NDIS a ticking social time bomb says union](#) - 4 May
- Vision 2020 Australia [It pays to invest in the elimination of avoidable blindness](#) – 3 May
- Aged & Community Services Australia [Review of aged care regulations must add to quality of care](#) – 01 May
- Alzheimer's Australia [Support program for people impacted by early stage dementia on the North Coast](#) – 27 April

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CONSULTATIONS & CAMPAIGNS

Whole of Journey guide: accessible public transport

The Second Review of the Disability Standards for Accessible Public Transport proposed the development of accessibility guidelines for a whole of journey approach to public transport to act as a planning tool.

A consultation draft of the guide has been prepared to encourage policy makers, planners, designers, builders, certifiers and operators to think beyond compliance and the physical and governance boundaries of services and infrastructure and focus instead on people's accessibility needs across their whole journey.

The closing date for submissions is **31 May 2017**.

[Download the consultation draft of the Whole of Journey guide \(also available in audio format\) and make a submission by clicking on this link.](#)

Consultation on City of Sydney's Disability Inclusion Action Plan

The City of Sydney's *A City for All – Draft Inclusion (Disability) Action Plan 2017-21* is now on [public exhibition](#) from **17 May to 14 June 2017**, for feedback and comment.

An accessible version of the document suitable for screen readers, Large Print and an Easy English version of the document can be downloaded from the Sydney Your Say [website](#). Other alternative formats are available upon request. Printed versions of the Draft Action Plan are also available at City of Sydney Neighbourhood Service Centres.

You can provide comments and submissions in a number of different ways:

- Online: SydneyYourSay [website](#)
- By email: inclusiondisability@cityofsydney.nsw.gov.au
 - By Phone We want to make sure that everybody has the opportunity to provide ideas and feedback. If you or someone you know would like to talk to us in person about the Action Plan, please phone our Customer Service Centre on 02 9265 9333 to connect with the Social Policy Team.

Through the National Relay service - Contact us through the National Relay Service relayservice.gov.au/support/training/ nrs-call-numbers Give the City of Sydney's number 02 9265 9333

- By post: Ben Dowler, Social Policy Officer City of Sydney, GPO Box 1591 Sydney NSW 2001

Have your say about guardianship

The NSW Law Reform Commission is reviewing the law of adult guardianship and financial management and would like to hear from you. If you are a person who makes decisions for someone else, whether as their guardian or financial manager or as their primary carer, relative or friend, or if you are a person who needs other people to help you make decisions or make decisions for you, we would love to hear your views on how well the system is working and whether it could be improved.

Our public consultations will be held in Sydney on 30 May and in Parramatta on 1 June. If you need help to attend or make your views known, we can help with that. Please also let us know if you have any special requirements, such as an Auslan or other interpreter, a hearing loop, wheelchair access, or other supports. Tea, coffee and light refreshments will be provided.

To RSVP to either of these events, please email us at nsw-lrc@justice.nsw.gov.au , or call us on 8346 1284.

[For further details, click on this link.](#)

Developing an Aged Care Diversity Framework

The purpose of this paper is to seek input and feedback from a variety of stakeholders to inform early developmental work on the Framework. This includes all older people and their carers, aged care organisations and peak organisations engaged in diversity-related representation, as well as others with an interest in diversity in the aged care sector.

The Framework is intended to assist providers, and enhance the sectors capacity, to better meet the diverse characteristics and life experiences of older people thereby ensuring inclusive aged care services.

The closing date for submissions is 19 June 2017.

[To download the consultation paper and make a submission, click on this link.](#)

Consultation on NDIS Code of Conduct

A new NDIS Quality and Safeguarding Framework has been developed to ensure that all NDIS

participants have the same protections, regardless of where they live in Australia.

One part of the new Framework is an NDIS Code of Conduct. A Code of Conduct can clearly set out expectations on providers and workers delivering NDIS supports and services and enable action against providers and workers if they engage in unacceptable behaviours.

Consultation it is being undertaken about the Framework. A Discussion Paper is available at www.engage.dss.gov.au, including versions in Easy English and audio formats. You are encouraged to read the Discussion Paper, complete the quick survey on the website, or upload a submission if you have more detailed feedback to contribute to the discussion.

The closing date for submissions is 19 June 2017.

Campaign highlights discrimination against guide dog users

New research commissioned by Guide Dogs NSW/ACT, reveals that each week one NSW or ACT resident who is blind or vision impaired with a Guide Dog, is discriminated against by a restaurant or cafe illegally refusing or questioning their entry.

The research, conducted by EY Sweeney Research, found more than half (53%) of Guide Dogs NSW/ACT's Guide Dog clients experienced discrimination in the past year, the largest percentage of these instances (40%) occurring within cafes and restaurants

As part of an advocacy campaign, Guide Dogs NSW/ACT has partnered with the NSW Police Force to raise awareness of the illegal and finable offence of denying or charging people with a Guide Dog access to public premises, including restaurants and cafes.

[Read more about the campaign via this link](#)

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GRANTS AND FUNDING OPPORTUNITIES

Youngcare At Home Grants

At Home Care Grants provide funding for home modifications and emergency respite care to enhance the quality of life for young people with high care needs and their carers. The programs helps young people to remain at home with their families, and reduces the number of new admissions to aged care. Applications are now open for the 2017 grant program.

The grants provide one-off funding of between \$2,000 and \$10,000 to help those aged between 18 and 65 with high care needs who are living at home and are at risk of entering

aged care.

Both eligible organisations and individuals can apply for a grant.

Applications for New South Wales close: 14 June 2017

[For more information and to apply, click on this link.](#)

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REPORTS & RESOURCES

Responses to *Guardianship Act Review*

The NSW Disability Network Forum provided detailed responses to Question Papers 4-6 from the perspective of people with disability, who NCOSS provided an overview of issues in the Question Papers relating to older people.

Importantly, the submissions support an expanded Public Guardian or a new Office of the Public Advocate being resourced to carry out advocacy and investigative functions. However advocacy functions need to compliment those of community based advocacy, and that the continued funding of community based advocacy in NSW is a higher priority than resourcing the Public Guardian or Public Advocate to undertake advocacy functions.

[DNF response to Question Paper 4](#)

[DNF response to Question Paper 5](#)

[DNF response to Question Paper 6](#)

[NCOSS response to Question Papers 4-6](#)

Older Australians at a Glance

This new release by the Australian Institute of Health and Welfare provides insights into this group of older Australians: who they are, how they are changing, how healthy they are and the services they are using. It comprises a rolling series of web-based snapshots that provide key statistics on a variety of topics.

[Read the report by clicking on this link.](#)

**New data provides first picture of the use of restraint in mental health facilities -
Australian Institute of Health and Welfare**

The Australian Institute of Health and Welfare (AIHW) has published national data about the use of restraint in Australian specialised public mental health hospital services. Restraint refers to the restriction of an individual's freedom of movement by physical or mechanical means. The report contains information on the use of two forms of restraint in specialised public mental health hospital services in 2015-16: physical restraint (for example, the use of hands-on immobilisation techniques by health care staff) and mechanical restraint (for example, using devices such as belts or straps).

[The report can be downloaded by clicking on this link.](#)

Alternative aged care assessment, classification system and funding models: final report

The Australian Government Department of Health (DoH) commissioned the Australian Health Services Research Institute to develop options and recommendations for future funding models to be adopted for the residential aged care in Australia.

This review of the current system and consideration of options for the future has addressed five key issues: classification and assessment tools, pricing, funding models (including analysis of the resource and infrastructure implications), implementation considerations and audit mechanisms.

[The report is available via this link.](#)

Getting the NDIS back on track: National Disability Services

In this report, NDS proposes practical measures to reduce the avoidable pressure and risk – and so improve the implementation and secure the future of the NDIS.

The recommendations of the report include proposals to improve participant planning and pricing; strengthen the NDIS's focus on employment; and improve communication between all parties.

[The report is available via this link.](#)

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NEWSLETTERS

[NSW CID e-news](#) – May

[Every Australian Counts](#) – May

[Global Gazette Disability](#) – April

[The Disability Loop](#) – May

[Australian Human Rights Commission e-bulletin](#) – May

[Department of Health, Information for Aged Care Providers](#) – Issue 2017/7

[Combined Pensioners & Superannuants Association newsletter](#) - May

[PDWA news](#) – May

[Disability Council NSW I-Contact](#) – April

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UPCOMING EVENTS

NCOSS Training:

Download: [NCOSS Trainings](#)

Disability Justice Strategy Consultation- People with Mental Health Condition and/or Psychosocial Disabilities

The NSW Police and Department of Justice are holding two sessions for people with disability to talk about their experiences with the criminal justice system. It is an opportunity to share their thoughts and ideas with the police and with the government about how to make things better. Morning/Afternoon tea is provided, and attendees will receive a \$50 gift voucher. There will be two separate sessions held for people with mental health conditions and/or psychosocial disabilities, and young people aged 16-25 with disabilities.

For people with mental health conditions and/or psychosocial disabilities, register by [clicking on this link](#).

Time: 2:00pm – 5:00pm Tuesday 23 May 2017

Location: Amora Hotel Jamison Sydney, 11 Jamison Street, Sydney.

For young people aged 16-25 with disabilities, [register by clicking on this link](#).

Time: 2:00pm - 5:00pm Monday 22 May 2017
Location: Amora Hotel Jamison Sydney, 11 Jamison Street, Sydney.

Become a Leader Workshop

In this workshop run by My Choice Matters, you will learn about leadership, asking for what you want, making changes and working with others. Become a leader is a new e learning tool that will help you be a leader in your life and in the community around you.

This workshop is run from 10:00am – 2:30 pm on Wednesday 31 May 2017.

Location: Dougherty Community Centre
7 Victor Street, Chatswood, NSW 2067

For more information, [download this flyer](#).
[Register by clicking on this link](#) or call 1800 144 653 for more information.

Get More Skills Workshop

In this free workshop run by My Choice Matters for people with a disability, their families/carers, and people working in the sector, you will hear about changes to the disability support system and what it will mean for you, talk about planning and things to consider for your life and see what some people are already doing

This workshop is run from 9:30am – 2:00pm on Thursday 1 June 2017.

Location:
Gumbramorra Hall, Addison Road Community Centre
142 Addison Rd, Marrickville, NSW 2204

For more information, [download this flyer](#).
[Register by clicking on this link](#) or call 1800 144 653 for more information.

2017 ACEL Disability Leadership Summit

The transition to the National Disability Insurance Scheme (NDIS) brings opportunities as well as challenges for schools, parents and a wide range of professionals to work together to

personalise the support that children need for their learning, development and social participation.

The National Disability Leadership Summit will present an opportunity for leaders to consider, reflect on and discuss the reforms and how to provide a strong foundation of high expectations for students with disability and better outcomes for children and their families.

The summit is run on the 19th–20th June.

The cost to attend is:

	Day 1	Day 2	Full
ACEL Member	\$370	\$370	\$725
Non-Member	\$390	\$390	\$750

Location: Sydney Masonic Centre, 66 Goulburn Street, Sydney

[For more information regarding registration and the program, click this link.](#)

Supported Independent Living (SIL) Quoting Tool Information Sessions

From 1 June 2017 the NDIA will introduce a new way of processing Supported Independent Living (SIL) quotes.

From June 1 all providers registered for SIL will be required to use the SIL Quoting Tool which will allow the NDIA to process provider quotes more efficiently based on the consideration of reasonable and necessary supports.

The SIL provider pack will be available for use from 1 June 2017.

The NSW Sydney Engagement team will be holding information sessions on the SIL Quoting Tool in the coming weeks.

What will be covered?

- Overview of framework for SIL
- Introduction for providers in the use of the new SIL Quoting Tool

Explanation of the process for submitting quotes with the NDIA

Who should attend?

- Providers registered for SIL
- Person responsible for the submission of quotes
- Support Coordinators

[To view the sessions throughout NSW, click on this link.](#)

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UPCOMING EVENTS-Previously listed

Families Getting NDIS Ready

Run by Resourcing Families, a free workshop for families to kick-start their NDIS preparation and make the most of the NDIS for their family member with disability.

Bomaderry	Wednesday 24 May 2017	Bomaderry Bowling Club
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The workshop is run from 9:30 am to 2pm and is free to attend.

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A compilation of ageing and disability related news, publications, training and events in NSW and Australia for the social and community services sector.

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[National Palliative Care Week](#)
[World MS Day](#)

21-28 May
31 May

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GENERAL NEWS

Federal Budget brings positive announcements in ageing and disability

NCOSS joins our members in welcoming the many positive initiatives in last week's Federal Budget related to ageing and disability. A summary of these initiatives is found below, and in our members' media releases included in this newsletter.

Ageing

- **Workforce:** \$33 million to assist aged care and disability service providers expand their workforce. . This includes establishment an aged care industry-led taskforce to develop a workforce strategy for the sector.
- **Palliative care in the home** trialled in 10 Primary Health Networks and co-ordinated through GPs, giving people the opportunity to fulfil their preference of dying at home.
- **Superannuation incentives to downsize:** Retirees will be able to inject up to \$300,000 into superannuation (compared to the general \$100 000 cap) if they sell their home after they reach the age of 65, as part of a series of measures designed to boost housing supply.

Funding for the Commonwealth Home Support Program (CHSP) and My Aged Care Regional Assessment Services was extended for two years until 1 July 2020. The extended CHSP contracts will have an increased focus on consumer choice via additional contract terms.

Disability

- **NDIS funded in full by 0.5% increase in Medicare levy from July 2019**, providing certainty in people with disability, their families and carers.
- **Quality and Safeguards Commission established** to ensure the rights of NDIS participants are protected and to oversee the quality of services funded through NDIS packages. We look forward to more detail about how the Commission will operate.

- **Reforms to Disability Employment Services program bring greater flexibility**, allowing people with disability to choose their provider, and to change providers more easily. This accords with the intent of the NDIS.

Whilst applauding these positive initiatives, NCOSS disagrees with proposed welfare reforms which stigmatise people on the Disability Support Pension by introducing a demerit system and cashless welfare card. We are particularly concerned about the introduction of drug testing for new welfare recipients and the statement in the Budget Speech that income support would be denied for 'a disability caused solely by their own substance abuse. If implemented, these reforms would exacerbate the difficulties faced by people with disability in finding work.

Blow to nursing home residents as Registered Nurses Bill blocked in the Lower House

On 11 May, a Bill reinstating the requirement for nursing home to have a Registered Nurse on duty at all times was blocked in the NSW Legislative Council, after unanimously passing the Upper House the week before.

NCOSS is disappointed in this result, which fails to prioritise patient safety over the regulatory burden on the aged care system.

As part of Aged Care Roundtable led by the NSW Nurses and Midwives Association, we have joined our members in their strong advocacy on this issue. Evidence shows that Registered Nurses on duty and ensure vulnerable residents with the standard of care they need, and prevent unnecessary presentations to emergency departments. This is particularly important in rural areas, where nursing homes may be far from the nearest hospital.

We urge the Government to reconsider its decision, bringing back a protection vulnerable people in nursing homes deserve.

MEDIA RELEASES

NSW Government

- [Federal budget tackles major issues for NSW seniors](#) – 10 May

- [New housing checklist to help older people into right homes](#) – 8 May
- [New operators announced for rural and regional disability services](#) -19 April

Commonwealth Government

- [Appointment of Panel to review National Aged Care Quality Regulatory Processes](#) – 11 May
- [Service for older Australians given a boost in Federal Budget](#) – 11 May
- [Guaranteeing the NDIS and providing stronger support for people with disability](#) – 9 May
- [National Disability and Carers Council sets agenda for the year ahead](#) – 4 May
- [Improving outcomes for Aboriginal and Torres Strait Islander people with disability](#) – 1 May
- [Tennis star, Dylan Alcott, to be 2017 Patron for IDPWD](#) – 1 May
- [Federal Aged Care Minister to commission review of Aged Care Quality Regulatory Processes](#) – 1 May
- [Strengthening Residential Aged Care Funding](#) – 19 April

Other Sources

- Australian Federation of Disability Organisations [Funding of NDIS now secure](#) – 12 May
- Vision 2020 Australia [NDIS funding a Federal Budget win](#) – 10 May
- National Seniors Australia [Budget a mixed bag for older Australians](#) – 10 May
- Leading Age Services Australia [No surprises' aged care budget welcomed](#) – 10 May
- National Disability Services [Funding the NDIS through the Medicare Levy adds certainty](#) – 9 May
- Aged & Community Services Australia [No surprises but some useful initiatives for aged care](#) – 9 May
- Combined Pensioners and Superannuants Association [Some good news, but pension age still 70](#) – 9 May
- Disabled People's Organisations Australia [Great NDIS and job support wins, but harsh welfare measures for people with disability](#) – 9 May
- Council on The Ageing Australia [Budget 2017: government delivers some good news for older Australians but misses some key challenges of an ageing Australia](#) - 9 May
- Vision 2020 Australia [Disability employment will boost the economy](#) – 5 May

- National Disability Services [It's time to act to get the NDIS on track](#) – 4 May
- Public Service Association [Haste and poor care plans under NDIS a ticking social time bomb says union](#) - 4 May
- Vision 2020 Australia [It pays to invest in the elimination of avoidable blindness](#) – 3 May
- Aged & Community Services Australia [Review of aged care regulations must add to quality of care](#) – 01 May
- Alzheimer's Australia [Support program for people impacted by early stage dementia on the North Coast](#) – 27 April

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CONSULTATIONS & CAMPAIGNS

Whole of Journey guide: accessible public transport

The Second Review of the Disability Standards for Accessible Public Transport proposed the development of accessibility guidelines for a whole of journey approach to public transport to act as a planning tool.

A consultation draft of the guide has been prepared to encourage policy makers, planners, designers, builders, certifiers and operators to think beyond compliance and the physical and governance boundaries of services and infrastructure and focus instead on people's accessibility needs across their whole journey.

The closing date for submissions is **31 May 2017**.

[Download the consultation draft of the Whole of Journey guide \(also available in audio format\) and make a submission by clicking on this link.](#)

Consultation on City of Sydney's Disability Inclusion Action Plan

The City of Sydney's *A City for All – Draft Inclusion (Disability) Action Plan 2017-21* is now on [public exhibition](#) from **17 May to 14 June 2017**, for feedback and comment.

An accessible version of the document suitable for screen readers, Large Print and an Easy English version of the document can be downloaded from the Sydney Your Say [website](#). Other

alternative formats are be available upon request. Printed versions of the Draft Action Plan are also available at City of Sydney Neighbourhood Service Centres.

You can provide comments and submissions in a number of different ways:

- Online: SydneyYourSay [website](#)
- By email: inclusiondisability@cityofsydney.nsw.gov.au
 - By Phone We want to make sure that everybody has the opportunity to provide ideas and feedback. If you or someone you know would like to talk to us in person about the Action Plan, please phone our Customer Service Centre on 02 9265 9333 to connect with the Social Policy Team.

Through the National Relay service - Contact us through the National Relay Service relayservice.gov.au/support/training/ nrs-call-numbers Give the City of Sydney's number 02 9265 9333

- By post: Ben Dowler, Social Policy Officer City of Sydney, GPO Box 1591 Sydney NSW **2001**

Have your say about guardianship

The NSW Law Reform Commission is reviewing the law of adult guardianship and financial management and would like to hear from you. If you are a person who makes decisions for someone else, whether as their guardian or financial manager or as their primary carer, relative or friend, or if you are a person who needs other people to help you make decisions or make decisions for you, we would love to hear your views on how well the system is working and whether it could be improved.

Our public consultations will be held in Sydney on 30 May and in Parramatta on 1 June. If you need help to attend or make your views known, we can help with that. Please also let us know if you have any special requirements, such as an Auslan or other interpreter, a hearing loop, wheelchair access, or other supports. Tea, coffee and light refreshments will be provided.

To RSVP to either of these events, please email us at nsw-lrc@justice.nsw.gov.au , or call us on 8346 1284.

[For further details, click on this link.](#)

Developing an Aged Care Diversity Framework

The purpose of this paper is to seek input and feedback from a variety of stakeholders to inform early developmental work on the Framework. This includes all older people and their carers, aged care organisations and peak organisations engaged in diversity-related representation, as well as others with an interest in diversity in the aged care sector.

The Framework is intended to assist providers, and enhance the sectors capacity, to better meet the diverse characteristics and life experiences of older people thereby ensuring inclusive aged care services.

The closing date for submissions is 19 June 2017.

[To download the consultation paper and make a submission, click on this link.](#)

Consultation on NDIS Code of Conduct

A new NDIS Quality and Safeguarding Framework has been developed to ensure that all NDIS participants have the same protections, regardless of where they live in Australia.

One part of the new Framework is an NDIS Code of Conduct. A Code of Conduct can clearly set out expectations on providers and workers delivering NDIS supports and services and enable action against providers and workers if they engage in unacceptable behaviours.

Consultation is being undertaken about the Framework. A Discussion Paper is available at www.engage.dss.gov.au, including versions in Easy English and audio formats. You are encouraged to read the Discussion Paper, complete the quick survey on the website, or upload a submission if you have more detailed feedback to contribute to the discussion.

The closing date for submissions is 19 June 2017.

Campaign highlights discrimination against guide dog users

New research commissioned by Guide Dogs NSW/ACT, reveals that each week one NSW or ACT resident who is blind or vision impaired with a Guide Dog, is discriminated against by a restaurant or cafe illegally refusing or questioning their entry.

The research, conducted by EY Sweeney Research, found more than half (53%) of Guide Dogs NSW/ACT's Guide Dog clients experienced discrimination in the past year, the largest percentage of these instances (40%) occurring within cafes and restaurants

As part of an advocacy campaign, Guide Dogs NSW/ACT has partnered with the NSW Police Force to raise awareness of the illegal and finable offence of denying or charging people with a Guide Dog access to public premises, including restaurants and cafes.

[Read more about the campaign via this link](#)

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GRANTS AND FUNDING OPPORTUNITIES

Youngcare At Home Grants

At Home Care Grants provide funding for home modifications and emergency respite care to enhance the quality of life for young people with high care needs and their carers. The programs helps young people to remain at home with their families, and reduces the number of new admissions to aged care. Applications are now open for the 2017 grant program. The grants provide one-off funding of between \$2,000 and \$10,000 to help those aged between 18 and 65 with high care needs who are living at home and are at risk of entering aged care.

Both eligible organisations and individuals can apply for a grant.

Applications for New South Wales close: 14 June 2017

[For more information and to apply, click on this link.](#)

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REPORTS & RESOURCES

Responses to *Guardianship Act Review*

The NSW Disability Network Forum provided detailed responses to Question Papers 4-6 from the perspective of people with disability, who NCOSS provided an overview of issues in the Question Papers relating to older people.

Importantly, the submissions support an expanded Public Guardian or a new Office of the Public Advocate being resourced to carry out advocacy and investigative functions. However advocacy functions need to compliment those of community based advocacy, and that the continued funding of community based advocacy in NSW is a higher priority than resourcing the Public Guardian or Public Advocate to undertake advocacy functions.

[DNF response to Question Paper 4](#)

[DNF response to Question Paper 5](#)

[DNF response to Question Paper 6](#)

[NCOSS response to Question Papers 4-6](#)

Older Australians at a Glance

This new release by the Australian Institute of Health and Welfare provides insights into this group of older Australians: who they are, how they are changing, how healthy they are and the services they are using. It comprises a rolling series of web-based snapshots that provide key statistics on a variety of topics.

[Read the report by clicking on this link.](#)

New data provides first picture of the use of restraint in mental health facilities - Australian Institute of Health and Welfare

The Australian Institute of Health and Welfare (AIHW) has published national data about the use of restraint in Australian specialised public mental health hospital services. Restraint refers to the restriction of an individual's freedom of movement by physical or mechanical means. The report contains information on the use of two forms of restraint in specialised public mental health hospital services in 2015-16: physical restraint (for example, the use of hands-on immobilisation techniques by health care staff) and mechanical restraint (for example, using devices such as belts or straps).

[The report can be downloaded by clicking on this link.](#)

Alternative aged care assessment, classification system and funding models: final report

The Australian Government Department of Health (DoH) commissioned the Australian Health Services Research Institute to develop options and recommendations for future funding models to be adopted for the residential aged care in Australia.

This review of the current system and consideration of options for the future has addressed five key issues: classification and assessment tools, pricing, funding models (including analysis of the resource and infrastructure implications), implementation considerations and audit mechanisms.

[The report is available via this link.](#)

Getting the NDIS back on track: National Disability Services

In this report, NDS proposes practical measures to reduce the avoidable pressure and risk –

and so improve the implementation and secure the future of the NDIS.

The recommendations of the report include proposals to improve participant planning and pricing; strengthen the NDIS's focus on employment; and improve communication between all parties.

[The report is available via this link.](#)

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NEWSLETTERS

[NSW CID e-news](#) – May

[Every Australian Counts](#) – May

[Global Gazette Disability](#) – April

[The Disability Loop](#) – May

[Australian Human Rights Commission e-bulletin](#) – May

[Department of Health, Information for Aged Care Providers](#) – Issue 2017/7

[Combined Pensioners & Superannuants Association newsletter](#) - May

[PDWA news](#) – May

[Disability Council NSW I-Contact](#) – April

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UPCOMING EVENTS

NCOSS Training:

Download: [NCOSS Trainings](#)

Disability Justice Strategy Consultation- People with Mental Health Condition and/or Psychosocial Disabilities

The NSW Police and Department of Justice are holding two sessions for people with disability to talk about their experiences with the criminal justice system. It is an opportunity to share their thoughts and ideas with the police and with the government about how to make things better. Morning/Afternoon tea is provided, and attendees will receive a \$50 gift voucher. There will be two separate sessions held for people with mental health conditions and/or psychosocial disabilities, and young people aged 16-25 with disabilities.

For people with mental health conditions and/or psychosocial disabilities, register by [clicking on this link](#).

Time: 2:00pm – 5:00pm Tuesday 23 May 2017

Location: Amora Hotel Jamison Sydney, 11 Jamison Street, Sydney.

For young people aged 16-25 with disabilities, [register by clicking on this link](#).

Time: 2:00pm - 5:00pm Monday 22 May 2017

Location: Amora Hotel Jamison Sydney, 11 Jamison Street, Sydney.

Become a Leader Workshop

In this workshop run by My Choice Matters, you will learn about leadership, asking for what you want, making changes and working with others. Become a leader is a new e learning tool that will help you be a leader in your life and in the community around you.

This workshop is run from 10:00am – 2:30 pm on Wednesday 31 May 2017.

Location: Dougherty Community Centre
7 Victor Street, Chatswood, NSW 2067

For more information, [download this flyer](#).

[Register by clicking on this link](#) or call 1800 144 653 for more information.

Get More Skills Workshop

In this free workshop run by My Choice Matters for people with a disability, their families/carers, and people working in the sector, you will hear about changes to the disability support system and what it will mean for you, talk about planning and things to consider for your life and see what some people are already doing

This workshop is run from 9:30am – 2:00pm on Thursday 1 June 2017.

Location:

Gumbramorra Hall, Addison Road Community Centre
142 Addison Rd, Marrickville, NSW 2204

For more information, [download this flyer](#).

[Register by clicking on this link](#) or call 1800 144 653 for more information.

2017 ACEL Disability Leadership Summit

The transition to the National Disability Insurance Scheme (NDIS) brings opportunities as well as challenges for schools, parents and a wide range of professionals to work together to personalise the support that children need for their learning, development and social participation.

The National Disability Leadership Summit will present an opportunity for leaders to consider, reflect on and discuss the reforms and how to provide a strong foundation of high expectations for students with disability and better outcomes for children and their families.

The summit is run on the 19th–20th June.

The cost to attend is:

	Day 1	Day 2	Full
ACEL Member	\$370	\$370	\$725
Non-Member	\$390	\$390	\$750

Location: Sydney Masonic Centre, 66 Goulburn Street, Sydney

[For more information regarding registration and the program, click this link.](#)

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The SIL provider pack will be available for use from 1 June 2017.

The NSW Sydney Engagement team will be holding information sessions on the SIL Quoting Tool in the coming weeks.

What will be covered?

- Overview of framework for SIL
- Introduction for providers in the use of the new SIL Quoting Tool

Explanation of the process for submitting quotes with the NDIA

Who should attend?

- Providers registered for SIL
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NDS Requests SSDN Support!

[View this email in your browser](#)

ZERO TOLERANCE



Focus on rights, target abuse

[Zero Tolerance Workshop: Sydney Fri 26 May](#)

What is Zero Tolerance?

The *Zero Tolerance* framework is a new way for disability services to strengthen approaches to supporting the rights of people with disability they

support. It aims to prevent abuse, neglect and violence and improve responses for victims of abuse. The free workshops are designed to promote a change in the way abuse and neglect are understood. It offers practical advice on how to use the Zero Tolerance tools to prevent abuse for frontline workers, teams and supervisors.

Jessica Lobo and the Sector Development Team NDS will travel to 12 areas across NSW to deliver Zero Tolerance sessions.

"Jessica and her team have delivered other sessions for STARS and I can guarantee that she is a great trainer!" - Deb Helmrich

Sydney Workshop:

Friday 26 May 10am-12 noon or 1pm-3pm
Ethnic Community Services Cooperative, Marrickville

Please see/share workshop flyers:

[Zero Tolerance Workshop Fri Morning 26 May 2017](#)

[Zero Tolerance Workshop Fri Afternoon 26 May 2017](#)

[NDS Zero Tolerance Resources Flyer](#)

If you are Sydney based you might want to book in through STARS and come along to find out more about the content of the workshop. Alternatively the links below provide information on the Zero Tolerance tools and resources.

An overview of the ZT framework:

https://www.nds.org.au/images/resources/resource-files/Nat_Zero_Tolerance_framework.pdf

The first limb of ZT, Understanding abuse, has the most comprehensive set of resources including a guide for supervisors, 2 X 30 minute e-learning modules and 10X 5 minute learning bites with accompanying worksheets:

<https://www.nds.org.au/zero-tolerance-framework/understanding-abuse>

We are building up our resources in preventing abuse

<https://www.nds.org.au/zero-tolerance-framework/preventing-abuse>

NDS Requests SSDN Support

Jessica wants to work in collaboration with SSDN to make sure the workshops roll out across the state and requires our support to promote to local organisations in local areas. We all know how important prevention, recognizing and appropriate response is. We all play an important role and can bring this resource into our communities to ensure best practice in safeguarding of people living with disability.

Please contact Jess directly to discuss dates and venues for this training in your area:

Jessica Lobo

Senior Sector Development Officer

New South Wales

Ph: [02 9256 3137](tel:0292563137)

Fax: [02 9256 3123](tel:0292563123)

Mob: [0475 953 253](tel:0475953253)

Email: jessica.lobo@nds.org.au

Web: www.nds.org.au

Jess is also currently building up our set of videos of resources around responding to abuse at the moment and they should be ready in a couple of months.

Kind regards,

Deb

STARS Community Training Officer

(02) 9750 9344

starstraining@4cs.org.au

Sent by:

Sin Mariani

(on behalf of SSDN)

Comms & Marketing Manager (+ VAST)

The JNC

P: 9349 8200

E: comms@jnc.org.au



Our mailing address for replies is included in each email otherwise you can contact us through

comms@jnc.org.au

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World Elder Abuse Awareness Day - June 15

To mark World Elder Abuse Awareness Day (WEAAD), the **NSW Elder Abuse Helpline** encourages community participation on a broad scale to draw attention to **elder abuse**.

The day reminds us that every older person has a wealth of **lived experience** to share, that all older people should be active participants in our community, and on this day - as all other days – we show our shared **respect, value** and **love** for our older family and friends.

To support WEAAD this year, we encourage you to get involved in **TEA: Talking Elder Abuse**.

You can host a [morning tea](#) event on June 15 in your workplace or home. Take a look at our [flyer](#) for some great ideas and use the [blank invitation](#) to help promote your event.

Unleash your creativity by participating in our [TEA Art Competition](#) - your artwork can be a painting, photograph, drawing or poem using the theme **Positive Ageing** as your inspiration. Entry is open to anyone and there are great **prizes** to be won, so join in and have fun with your colleagues and team members! [Here](#) is the entry form.

It's easy to get involved on **World Elder Abuse Awareness Day** and support the Helpline's work! Check our [website](#) for information, and keep an eye on our [Facebook](#) and [Twitter](#) pages for updates.

NSW Elder Abuse Helpline & Resource Unit
PO Box 78, Gladesville NSW 1675
T: 1800 628 221
E: eahru@chcs.com.au W: www.elderabusehelpline.com.au
[Facebook](#)
[Twitter](#)



[Education](#) | [Support](#) | [Professional](#)

CEO's Weekly Update

Dear CRANApulse Members & Stakeholders,

The CRANApulse Board of Directors recently approved the organisations latest strategic plan. This plan sets out how we continue to do what we already do, but also areas where the board wants greater focus and attention over the coming years. Check out the [one page summary](#) for the highlights.

Today in Melbourne I have the honour of chairing the twice yearly gathering of the [Coalition of National Nursing & Midwifery Organisations](#). The vision of CoNNMO is to be an influential alliance improving health and wellbeing through the profession of nursing and Midwifery. In a show of unity and common purpose, the [54 organisations](#) have come together to describe their shared priorities for contemporary practice and education of our professions. [The press release](#) and the [national priorities](#) can be accessed here.

A quick reminder that the call for abstracts for the [2017 CRANApulse conference](#) in Broome (18 – 20th October) close on this Monday! The theme is 'The future of remote health and the influence of technology'. By its very nature, remote and isolated areas generate unique, resourceful and innovative approaches to the delivery of health care, coupled with the crazy pace of technological development, it's a good time to ponder the question – "Has, does or will this change the way health care is supplied, experienced and performed in remote Australia?"

Cheers

Christopher Cliffe
Chief Executive Officer

Employment

[Social Worker](#)

NTPHN, Biluru NT

[Clinical Nurse - Aged Care](#)

HealthX, regional location, QLD

[Deputy Director](#)

NTPHN, Alice Springs NT

[Clinical Nurse](#)

WACHS, Ravensthorpe/Hopetoun WA

Clinical Psychologist

NTPHN, Biluru NT

Clinical Coordinator

RAHC, Alice Springs NT

Practice Manager

Gidgee Healing, Mount Isa QLD

Dental Therapist or Oral Health Therapist

THS, Hobart TAS

Registered Nurse / Midwife (Remote Area)

Urapuntja Health, Utopia, NT

Community Nurse - Registered Nurse Grade 3-4

THS, Beaconsfield TAS

Clinical Nurse Consultant (Primary Care)

THHS, Palm Island QLD

Home Care Coordinator - Aged Care

HealthX, home care locations QLD

Registered Nurse - Aged Care

HealthX, regional QLD, NSW, VIC and TAS

Mental Health Registered Nurse

NTPHN, Katherine NT

Group Facilitator/Counsellor

NTPHN, Katherine NT

Director of Public Health and Planning

NTPHN, Katherine NT

Health Centre Manager

KAMS, Bidyadanga, WA

Occupational Therapist/Exercise Physiologist

NTPHN, Darwin NT

Social Worker or Relevant Mental Health Qualifications

NTPHN, Katherine NT

Visiting Medical Officers

Otway Health, Apollo Bay VIC

Community Health Nurse Generalist x 2

WACHS, Kimberley Region WA

Qualified and Experienced Counsellor

NTPHN, Darwin NT

Further employment opportunities can be found on the CRANApplus [website](#).

If your organisation wishes to advertise a Job Vacancy on the CRANApplus Employment page, please [email](#) us for more information.

Education

CRANApplus COURSES

Triage Emergency Care

22 June, Mount Isa QLD

14 August, Tennant Creek NT

2 September, Alice Springs NT

Remote Management Program

6 - 7 July, Cairns QLD

17 - 18 October, Broome WA

CRANApplus COURSES (cont'd)

Midwifery Upskilling

11 - 13 August, Alice Springs NT

22 - 24 September, Darwin NT

10 - 12 November, Colac VIC

CRANApplus Online Education

eRemote Online Education

Bush Support Online Therapies

Advanced Life Support

29 July, Cairns QLD
4 September, Alice Springs NT
10 October, Darwin NT
13 November, Cloncurry QLD

Practical Skills

21 June, Mount Isa QLD
3 September, Alice Springs NT
16 October, Broome WA

Maternity Emergency Care

2 - 4 June, Darwin
25 - 27 August, Mount Isa QLD

Remote Emergency Care

1 - 3 September, Nhulunbuy NT
10 - 12 November, Cloncurry QLD

Paediatric Emergency Care

12 - 13 August, Tennant Creek NT
23 - 24 September, Tamworth NSW

OTHER EDUCATIONAL OPPORTUNITIES

Standard Mental Health Care First Aid

30 - 31 May, Alice Springs NT

RHD E-Learning and Discussion Forum

PNA Chronic Disease Management

May - August, NSW, QLD, ACT, NT, VIC

CRH Post Graduate Award Courses

CRH Transition to Remote Area Nursing

8 - 19 May, Darwin NT
19 - 30 June, Alice Springs NT

Healthcare Enviro Sustainability Forum

1 - 2 June, Melbourne VIC

UTAS- Preventing Dementia

Free online course Module 4

Indigenous Psychological Services

2017 Workshops

Conferences



CRANAplus 35th National Conference

18 - 20 October, Broome WA

2nd Annual National PHN Conference

8 - 9 July, Cairns QLD

40 and Fabulous Stroke Conference

25 May, Homebush NSW

FutureCare 2017

13 July, Sydney NSW

[International Council of Nurses Congress](#)

27 May - 1 June, Barcelona SPAIN

[International Mental Health Conference](#)

21 - 23 August, Gold Coast QLD

[International Congress of Midwives](#)

18 - 22 June, Toronto CANADA

[National Indigenous Justice Conference](#)

21 - 23 August, Brisbane QLD

[Communicable Diseases Control Conf](#)

26 - 28 June, Melbourne VIC

[12th Annual Allied Health Conference](#)

26 - 29 August, Sydney NSW

[National Eating Disorders & Obesity Conference](#)[The Changing Face of Work and the Workplace](#)

7 - 8 August, Surfers Paradise QLD

16 - 17 November Surfers Paradise QLD

[13th ADMA National & 21st CDN Annual Conference](#)

11 - 12 September, Darwin NT

[National Indigenous Employment Conference](#)

13 - 15 December, Canberra ACT

[9th Australian Rural & Remote Mental Health Symposium](#)

11 - 13 October, Albury NSW

[Black Thunder: The Power of Black Voices Towards 2020 Conference](#)

13 - 15 December, Canberra ACT

Scholarships Grants & Awards

[CRANaplus Undergraduate Remote Placement Scholarship](#) [CRANaplus Conf Attendance Sponsorships](#)

Round One closes 31 May

Applications close 30 June

[CRANaplus/CRH Gayle Woodford Memorial Scholarship](#)

Applications close 31 August

[CWA Rural & Remote Nursing & Midwifery Scholarship](#)

Applications close 18 August

[CRANaplus NMFSA Grants](#)

Applications close 31 July

[HMF702 Scholarship](#)

Applications close 21 May

[Aurora Award](#) and [CRANaplus Awards](#)

Nominations close 30 June

[The HealthX Rural Re-entry to Health Scholarship](#)

Applications close 23 June

Surveys and Projects

[The Ripple Effect](#)

National Centre for Farmer Health
Survey - Rural people affected by suicide.

[Membership and Supporter Survey](#)

SNAICC - National Voice for our Children

Industry News

If you think your industry newsletter would be of interest to our readership, please [forward](#) to us for possible inclusion in the future.

PHN North Qld Alert
[Ransomware cyberattack affecting NHS in the UK](#)

Apunipima
[Against Domestic & Family Violence](#)

NT PHN Primary Health
[Issue 94](#)

NACCHO
[Aboriginal Youth Health News](#)

NATSIHWA
[Continuing Professional Development](#)

Chief Nursing & Midwifery Officer
[May Newsletter](#)

NQ Primary Health Newsletter
[News Issue 37](#)

NACCHO
[Aboriginal Health](#)

Cancer Council Australia
[Australia's Biggest Morning Tea](#)

Perinatal Anxiety & Depression Australia
[PANDA News](#)

Children's Tumour Foundation
[Mega Hero March](#)

ASANNA
[ACN Emerging Leadership Program](#)

Farmer Health
[eNews May](#)

Aged Care Insite
[Explaining the future concepts of Aged Care](#)

Apunipima
[Cape Capers 12 May](#)

Membership

CORPORATE

DONATE NOW

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CRANApus
Bush Support
Services

1800 805 391
toll free 'every day of the year'

Contact Us

CAIRNS

PO Box 7410
Cairns QLD 4870
Ph: (07) 4047 6400

ADELAIDE

PO Box 127
Prospect SA 5082
Ph: (08) 8408 8200

ALICE SPRINGS

PMB 203
Alice Springs NT 0870
Ph: (08) 8955 5675

CRANAplus

improving
remote health



CRANAplus acknowledges the Aboriginal and Torres Strait Islander Peoples as the traditional custodians of Australia, many of whom live in remote areas, and we pay our respects to their Elders both past and present.



Education

To access “What’s On in ACSA Education”

For July

For more information please click on the links below:

ACFI In Practice

ACT
Rhodes

ACFI Validation

Berrigan

Community Care: Introduction to the Sector

Orange

Conflict Resolution

Grafton

Customer Service

Coffs Harbour

Dementia Care: A Practical Person Approach

Inverell

Fundamentals of Employee Relations

Dubbo
Rhodes

Introduction to the Residential Care Management

Rhodes

Leisure & Lifestyle Practical Workshop

Unanderra

Putting the Business into Your Home Care Service
Booragul

Residential Aged Care Funding in a Nutshell
Gunnedah

Working with Different Personalities
Bathurst

Late registrations will be accepted for confirmed courses.

For more information or assistance

call us on 02 8754 0400

or

[email us](#)

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**NEWS
UPDATE**

NDS National
Disability
Services



[NDS welcomes Noelene Swanson as new State Manager for Northern Territory](#)

NDS is pleased to welcome Noelene Swanson as the new NDS State Manager for NDS's Northern Territory division.

[Read more](#)

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Issue No. 15

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 **ACSA Weekly**

The logo for ACSA Weekly features a stylized teal icon of a person with arms raised, followed by the text 'ACSA Weekly' in a large, bold, sans-serif font. 'ACSA' is in dark grey and 'Weekly' is in teal.

Your peak body's take on the week in aged care



Aged care a key focus of Palliative Care Week

Next Tuesday I will be speaking at a function at Parliament House in Canberra as part of Palliative Care Week, with the theme '*You matter, your care matters. Palliative care can make a difference*' and an increased focus on aged care.

Palliative care is core business for aged care providers and we need to ensure that those we look after receive the best care possible. Our older Australians must be supported to receive high quality end-of-life care in the setting of their choice, whether that be in their own home, in residential aged care, in an acute care hospital or in a dedicated hospice service.

We also need to ensure that we have adequate resources to provide optimal care at the end of a person's life. Work on the ACFI and any potential new funding instrument must include consideration of appropriate funding for palliative care.

More information about Palliative Care Week is [available here](#)

At ACSA we are acutely aware that the industry is being transformed through ongoing reform. Just as you are transforming as aged care service providers, so too is ACSA. We are currently making changes to ensure that we are the leading voice on all matters affecting aged care providers and that we offer you the very best services and support. National services will include a stimulating calendar of events and education as well as a member advice line covering policy and programs and employee relations. We are strengthening our Government relations to include State governments and have created a clear focus on policy development – proactively developing positions and influencing directions. This will include existing aged care policy areas of home and residential care and retirement living but will expand into emerging areas including housing, digital transformation, retirement incomes and financing of aged care and health. ACSA Weekly will keep you informed as services are rolled out nationally.

Pat Sparrow

CEO ACSA

Minister Wyatt response to recent letter from peaks

ACSA, along with a number of other peak bodies, recently raised concerns with the Hon Ken Wyatt AM, Minister for Aged Care regarding the Classification Principles 2014 that were amended and implemented on 1 March this year. ACSA has now received a response from Minister Wyatt and we provide our members with the following clarifications ... read more [here](#)

Seminar: University of Wollongong Report on Residential Aged Care Funding Reform

Free seminars are being held in locations across Australia during June and July for the Australian Health Services Research Institute, University of Wollongong to present on their report, the [Alternative Aged Care Assessment, Classification Systems and Funding Models](#).

The seminar will discuss:

- key findings
- an outline of the five options presented in the report
- an overview of the key features and building blocks of the University's recommended option.

The seminars form part of the government's consultation with the sector on options for residential aged care reform.

Location	Date - 2017
Sydney	Thu 8 June
Port Macquarie	Fri 9 June
Melbourne	Tue 13 June
Canberra	Fri 23 June
Adelaide	Tue 4 July
Mount Gambier	Wed 5 July
Hobart	Thu 6 July
Brisbane	Tue 11 July
Townsville	Wed 12 July
Perth	Mon 17 July

To register, RSVP via Eventbrite by clicking on the link of your preferred location. This page will give more detailed information on time and venue.

Refreshments will be provided. No compensation provided for travel expenses.

*If minimum numbers are not met – the event will be cancelled.

For more information, email RUCS@health.gov.au

ACSA Weekly distribution

We want to ensure that important industry information and updates reach as many people, in as many different organisations across the country as possible.

If you'd like to share a good news story about your facility and/or service in ACSA Weekly, please send your content to communications@acsa.asn.au.

If you'd like your colleagues, employees or Board members to also receive *ACSA Weekly*, please encourage them to email communications@acsa.asn.au and ask to be placed on our distribution list. You may also like to circulate the [attached sign-up sheet](#) or print out for your next staff meeting. If so, please return the completed sheet to communications@acsa.asn.au.

ACSA Submissions

Please see below links to submissions made by ACSA this week:

- [National Lesbian, Gay, Bisexual, Transgender and Intersex \(LGBTI\) Ageing and Aged Care Strategy](#) (Department of Health)
- [National Ageing and Aged Care Strategy for People from Culturally and Linguistically Diverse \(CALD\) Backgrounds](#) (Department of Health)

Release of Community Visitors Scheme Review Report

The report of the review into the Australian Government's Community Visitors Scheme (CVS) was released on 15 May 2017 by the Minister for Aged Care, Ken Wyatt.

[Click here to view the report](#)

ACSA National Summit 2017 - registrations now open!

[Registrations](#) for the [30th Aged & Community Services Australia \(ACSA\) National Summit](#) are now open! This year's Summit will be held at the Cairns Convention Centre from 12-14 September. **Early Bird rates** are available until 30 June 2017 [so be quick](#) to secure the discounted rates!



ACSA in the Media

- Australian Ageing Agenda: [Aged care missing e-health](#)

What's happening in your backyard?

[NSW / ACT](#)

[SA / NT](#)

[TAS](#)

[VIC](#)

[QLD](#)

[WA](#)



Upcoming Events

NSW Finance Symposium

Friday 23 June 2017 | Swissotel, Sydney

Featuring a variety of the sector's leading financial experts, this Symposium will explain and debate the current and future direction of finance issues in the sector. Please [click here for more information and to register](#)

ACSA/Criterion Conferences

Despite undergoing significant reform in February 2017, many aged care providers have not yet seen radical changes to consumer mobility. As consumers become more comfortable exercising their right to choose, smaller providers risk losing them to bigger commercial providers who are able to invest heavily in promotional tactics.

While you may not be significantly affected by reform today, with continued inaction, this will not be the case in a year's time.

How can you leverage marketing, pricing and customer experience to compete against big commercial providers?

ACSA/Criterion Conferences

ACSA has partnered with Criterion and COTA Australia to develop the [Implementing Increased Choice conference](#) on the **27 & 28 June in Sydney**. For ACSA member discount rate quote CC*ACSA. Read more [here](#).

Publications, reports, grants and resources

Consumer Experience Report

A [new report](#) capturing the audit findings of the consumer's experience of the quality of care and services will be published with all re-accreditation audit reports from 30 June 2017 to support consumer choice of a residential aged care home.

Scam: people impersonating ATO – targeting over 65 age groups

The Australian Taxation Office has advised that a scam has been circulating since last year where people are impersonating the ATO and demanding gift cards as a form of tax debt payment. The scammers are targeting people over 65 - [please contact the ATO](#) for further information.

Latest newsletters and updates in aged care

- Information for Aged Care Providers – [Issue 2017/8](#)
- [The Donaldson Sisters newsletter](#)



The new ACSA ELearning portal is now live

Please [click here](#) to access.

ACSA training resources

Valuable resources for residential aged care and home care workers. [Find out more](#)

Australasian Journal on Ageing

[Early View](#) articles now available (Online Version of Record published before inclusion in an issue)

Australasian Journal on Ageing on the Go

Experience an entirely new browsing and reading experience:

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