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NEWS UPDATE



[Inquiries announced on psychosocial disability and on the National Disability Strategy](#)

Two Federal Parliamentary inquiries have been announced on the NDIS and psychosocial disability and on outcomes under the National Disability Strategy.

[Read more](#)

[Case management grants offered for supported employees with very low productivity](#)

The Department of Social Services is inviting providers to apply to deliver Case Management for supported employees with very low productivity.

[Read more](#)

TURNING PLANS
INTO OUTCOMES

NDS NSW CONFERENCE 2017
23-24 February | Hilton, Sydney

[NDS NSW Conference program released: Register now](#)

The program for NDS's 2017 NSW Conference features an exciting range of discussions on contemporary evidence, research and practice to support providers.

[Read more](#)

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Our first 'Train the Trainer' Session for 2017 will be held in Sydney on Thursday 9th March.

Book your ticket via this link: <https://www.eventbrite.com.au/e/train-the-trainer-sydney-recognising-responding-to-the-abuse-of-older-people-tickets-26911829005>

(Please note that the ticket fee is for cost recovery and GST.)

Who is this for?

Senior staff responsible for delivering training in identifying and responding to elder abuse.

Course overview:

During this training session participants will learn how to deliver training in five topic areas:

- Background to NSW's policy response to the abuse of older people (relevant to all levels of staff)
- Types and signs of abuse and risk factors (relevant to all levels of staff)
- Key considerations when abuse is detected or suspected (relevant to all levels of staff, particularly frontline workers)
- Responding to reports of alleged abuse (relevant to all levels of staff, particularly line supervisors, managers and senior staff)
- Where to go for advice and assistance (relevant to all levels of staff, particularly line supervisors, managers and senior staff)
- There are three case studies at the end of the guide that facilitators can use to test and apply learning.

Participants receive a Training Package including a comprehensive Facilitator's Guide and Participant Resources to take away.

Tea, coffee and a light lunch will be provided at the sessions. We are unable to cater for special dietary requirements.

NSW Elder Abuse Helpline & Resource Unit
PO Box 78, Gladesville NSW 1675

T: 1800 628 221
E: eahru@chcs.com.au
W: www.elderabusehelpline.com.au
[Facebook](#)
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The
Department
of Health

[and you set up on the Data Exchange.](#)

You must be set up on the Data Exchange to ensure you meet your mandatory contractual reporting requirements. The Data Exchange is the new approach to programme performance reporting. It is an IT system that provides flexible ways for Commonwealth Home Support Programme (CHSP) providers to submit performance information.

Data for the period of 1 July 2016 – 31 December 2016 must be entered into the Data Exchange by 30 January 2017. You cannot enter data after this date as the Data Exchange will close. You will not be able to enter data for past reporting periods after the Data Exchange has been locked.

Get access

1. Register your organisation with the [Australian Business Register](#) and receive an AUSKey.
2. Complete a [user access request form](#), and click the button at the end of the form to submit it to the DSS Helpdesk.
3. The Helpdesk will create an account on your behalf.
4. You'll then receive an email to let you know your account is ready.
5. The email will include your username and password. Refer to the [Quick start guide](#).

If your organisation is going to use the web-based portal for data entry and you have received your email with your username and password, you must login and change your password within 6 days. You are now ready to begin.

If your organisation would instead like to provide data through a system-to-system transfer or bulk upload, please provide the Data Exchange [Technical Specifications](#) to your IT administrator or software provider.

Getting started - task cards and learning modules

To help you get started, we have developed [task cards and learning modules](#) to guide you through the processes.

- [Add a new user](#) - will allow you to setup an administrator. Add multiple administrators using the [user access request form](#).
- ['Create and manage outlets'](#) helps to identify the location or area from which you deliver a specific service(s).
- [Add a client](#) - client is defined as an individual who received a service as part of a funded activity.
- [Adding a session](#) - A support person (carer) can be added. A support person is someone who may be present at a service who does not meet the definition of a client. In some cases, (e.g. transport and meals) under CHSP, a support person (carer) may also receive a service. By including support persons (carers) in your reporting, you will correctly reflect your outputs. This must be done at the same time that you are adding a client to a session. Once you have added your clients and support persons (carers), you can add them to a [case](#).

Deadlines for data entry

Ensure you are entering data throughout the reporting period so you have plenty of time to become familiar with the system and meet the mandatory reporting deadlines.

VIC CHSP Providers

Victorian CHSP providers are required to complete their first performance reporting using the Data Exchange by 30 January 2017. Almost 40 per cent of Victorian CHSP providers have registered and commenced data entry using the Data Exchange. If you haven't obtained access yet or are experiencing difficulties getting started please contact the DSS helpdesk in the first instance and then your Grant Agreement Manager. For further information and support refer to the below.

Further information

View past [Data Exchange webinars](#) or visit the [Data Exchange webpage](#).

phone **1800 020 283** between 8.30 am and 5.30 pm Monday to Friday.

For how to report CHSP services in the Data Exchange: contact your Grant Agreement Manager.

[Subscribe](#) to the Data Exchange mailing list to receive general updates and notifications.

Ageing and Aged Care Group
Department of Health

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EVENTS & TRAINING



[Back Yourself \(Theory\) – Unpacking Manual Tasks](#)

Date: Ongoing

Location: National (Online)

This module provides training on the prevention and of workplace injuries. It gives learners an understanding of good back care, a solid base of prevention strategies and manual handling techniques.

[Read more](#)



[Work With Diverse People](#)

Date: Ongoing

Location: National (Online)

This module provides broad-level guidelines on working with diverse people in an inclusive work environment. By the end of the program learners will have a comprehensive understanding of the work of

[Disability Aware: An awareness and inclusion program](#)

Date: Ongoing

Location: National (Online)

This online course will enhance your knowledge and skills to work inclusively and provide services to people with disability, whether you're a manager, volunteer, community worker or service provider.

[Read more](#)

TURNING PLANS
INTO OUTCOMES

NDS NSW CONFERENCE 2017
23-24 February | Hilton, Sydney

[NDS NSW Conference 2017](#)

Date: 23-24 February 2017

Location: Sydney

The NDS NSW Conference 2017 will combine contemporary evidence, research and practical conversations to support providers. Register online or access the program now!

the sector.
[Read more](#)

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8/12/2016

Dear Debra

Please click the link below to view the latest issue of Brief Update.

[ACS Brief Update Issue 388](#)

[ACSA Announcement: Updating Your Home Care Agreement](#)

[ACSA Checklist for Providers](#)

[ACSA Template Letter - Exit Amount and Refund](#)

[Dining Seminar 2017](#)

[Marketing Savvy](#)

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Workplace Wellbeing



Institute

of Vicarious Trauma is a relatively **simple** and **cost effective** process. Therefore, why not start

Vicarious Trauma has become a growing concern within **Health & Community Services Service's** sectors. Though the **financial cost is high** due to **increased rates of absenteeism, sick/stress leave, staff turnover & recruitment costs**, the human costs can be even higher. However, the **Good News** is that scientific research has established that the **alleviation**

your 2017 by attending Workplace Wellbeing Institute's *Identifying & Managing Vicarious Trauma*. This Professional Development Training will provide participants with the skills, tools and techniques to alleviate the adverse impacts of Vicarious Trauma.

Where: Armidale, NSW

When: Wed. 15th & Thurs. 16th March, 2017

Venue: : Powerhouse Quality Hotel, 31 Marsh St, Armidale.

Early Bird date: 15th February, 2017

Contact: For full details, costs and registration please use this hyperlink to our website; <http://www.workplacewellbeing.co/training-programs/armidale-training>

Symptoms of Vicarious Trauma involve **cognitive symptoms** such as **impaired concentration & attention, disorientation, rigid thinking and minimising**; **emotional symptoms** such as **anxiety, guilt, helplessness, anger, numbness, sadness & fear**; **behavioural symptoms** such as, **irritability, mood swings, withdrawal & isolating, hyper-vigilance, nightmares & appetite disturbances**; **somatic (body) symptoms** such as, **elevated heart-rate, sweating, difficulty breathing, dizziness, headaches, gastro-intestinal difficulties, impaired immune system & disturbed sleep patterns** and even **existential symptoms** such as, **a pervasive sense of hopelessness, loss of a sense of purpose & meaning and development of scepticism & cynicism**.

As part of our training we employ our Mindfulness Cards and our one on Optimism is included for your contemplation and reflection.

乐观的

Optimism

OPTIMISM is the faith that leads to achievement. Nothing can be done without hope and confidence. Helen Keller

Please feel free to contact me for any enquires or questions in regard to this training. **Would you be so gracious as to send this out through your networks!**

Warm Regards

Robyn Simpson

Clinical Director,

Workplace Wellbeing Institute

Email: admin@workplacewellbeing.co

Ph.: 1300 13 90 41



We acknowledge the Indigenous Custodians of this land and pay our respect to their culture, their people and elders, past and present.

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7/12/2016

Aged care funding announcement recognises sector's concerns

Aged & Community Services Australia (ACSA), the peak body for not-for-profit aged care providers, acknowledges the Federal Government's consultation on the 2016/17 Budget changes to aged care funding and appreciates that members' concerns have been heard with amendments to the changes.

ACSA made significant representations to Parliament after independent financial modelling found the Budget Aged Care Funding Instrument (ACFI) changes could deliver a funding reduction of about 11 percent once all residents were on the new measures, far overreaching the proposed \$1.2 billion save.

"ACSA has consistently said it does not support any changes to outlays on aged care because of the impact on quality of care for those with complex care needs," ACSA President Paul Sadler said. "However, as the Opposition were supporting the Government's changes ACSA advocated for the 'least worst' outcome for aged care providers and consumers. This was an indexation pause and amended changes to the ACFI tool – as were announced by the Hon Ken Wyatt Assistant Minister for Health and Aged Care in Sydney today.

"ACSA has met with as many remote, rural and regional Federal MPs as possible due to concerns they had raised with us in relation to the effects of Budget changes on aged care providers and consumers in their electorates.

"ACSA has long been a vocal advocate for rural and remote service providers and we're pleased that the Government has increased the rural and remote viability supplement."

ACSA understands the measures announced today include:

- The scoring 12a and 12b will now be unchanged;
- 12 month full indexation pause, half indexation pause of CHC second year;
- Increase to viability supplement and grandfathering maintained; and
- The planned 120 minutes of delivery criterion for 12.4b programs would be reduced to 80

minutes.

“It will be prudent for the impacts to be closely monitored and reviewed at the 12 month mark, to allow for any adjustments to ensure a high quality of care continues to be provided,” Mr Sadler said.

“ACSA is now also focussed on the examination of a new aged care funding and assessment model that will ensure quality of services and provider viability.”

Media contact:

Paul Sadler, ACSA President: 0418 208 232

Heather Witham: ACSA Manager Government Relations: 0437 911 276

[Changes to Residential Aged Care Funding Arrangements 1 January 2017](#)

Aged & Community Services NSW & ACT

Level 6, Suite 604, 5 Rider Boulevard, Rhodes NSW 2138

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The Department of Health

Changes to Residential Aged Care Funding – 1 January 2017

The Government has announced a revised package of aged care funding changes originally announced in the 2016-17 Budget.

The legislative changes giving effect to these measures will be made shortly and the ACFI User Guide and associated appraisal documents will be updated accordingly.

[More information](#) about the revised package of changes.

Ageing and Aged Care Group
Department of Health

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New NDIS planning resources available

Dear Provider,

The National Disability Insurance Agency (NDIA) has developed new resources which provide further detail around the National Disability Insurance Scheme (NDIS) planning process; including what participants need to do before the planning process starts; what they need to know during the planning process and what will happen when a plan is finalised.

A key resource in this suite of materials is a fact sheet called *Starting your plan with a Supports Coordinator*. This provides details about the role of a Supports Coordinator and how they will work with participants to put plans into place, identify options for community, mainstream and funded NDIS supports as well as help participants to choose providers and to register with the NDIS participant portal.

Information about the NDIS Early Childhood Early Intervention (ECEI) approach is available too - called *Accessing supports for my child* - the fact sheet outlines the approach designed for children aged birth to six years. The NDIS ECEI approach will help children with disability and their families to achieve better long-term outcomes.

Additional resources also include information around self managing budgets under an NDIS plan, as well as the role of Local Area Coordinators (LAC) and more advice about the NDIS plan, what different terms mean and how to understand the plan.

We urge to share these resources with your networks.

The full suite of resources are available to download on the links below:

- [Factsheet: Starting your plan \(PDF 11KB\)](#)
- [Factsheet: Starting your plan with a Support Coordinator \(PDF 158KB\)](#)
- [Factsheet: Starting our plan with a Local Area Coordinator \(PDF 160KB\)](#)
- [Factsheet: Accessing supports for my child \(PDF 391.KB\)](#)
- [Factsheet: Starting my plan as a self-managed participant \(PDF 227KB\)](#)
- [Understanding your plan and supports](#)
- [Self-managing budgets in your plan.](#)
- [Factsheet: Understanding your NDIS plan \(DOCX\)](#)
- [Factsheet: Understanding your NDIS plan \(PDF 255KB\)](#)

For more information about the NDIS in NSW, please visit www.ndis.nsw.gov.au

For further information, contact 1300 136 067 or email portal@facs.nsw.gov.au

Visit the Service Portal at www.portal.facs.nsw.gov.au

This email was sent by Service Portal, NSW Family and Community Services, Bligh House, Level 7, 4-6 Bligh Street, Sydney NSW 2000 to info@nesst.org.au

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Thanks for your input, white paper is ready!

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NSW SECTOR SUPPORT & DEVELOPMENT NETWORK

**Aged Care Sector
Support Development:
The Case for a Regional
Approach White Paper**

DECEMBER 2016

**AGED CARE SECTOR SUPPORT
DEVELOPMENT: The Case for a**

Regional Approach White Paper

Good Afternoon,

It is with great pleasure that I submit the final version of the SSDN “ The Case for a Regional Approach White Paper”. This paper will be printed tomorrow for circulation at our meeting and presentation this coming Thursday.

DOWNLOAD PAPER HERE:

[NSW SSDN: The Case for a Regional Approach White Paper](#)

I would like to personally thank all contributors, organisers, writers and editors for their extensive contributions and feedback.

It is hoped that you find that this presentation reflects the SSDN wishes that a paper be developed and presented which highlighted the benefits of a regional approach to Sector Support without privileging particular projects or organisations.

I'm sure you will agree that the paper demonstrates the substantial work that is done in regions and that a case is made for all workers to continue their great work into the future.

Being a consensus document, the final papers reflects an endeavour by the Writing Group to balance feedback and contributions, so that as much as possible everyone's contribution is valued. Decisions to vary contributions have generally been made to align the contribution to other contributions and to aid readability.

Due to the time critical nature of the printing and presentation, at this point in time no further contributions or suggestions can be considered.

Once again I thank everyone for their contributions and look forward to catching up on Thursday.

Kind Regards,

Michael

Michael Pigram | Training Coordinator Sector Support and Development Officer
Commonwealth Home Support Programme

Wesley Mission | 16 Wood Street, Newcastle West NSW 2302 | '(02) 4915 3637 | **0437 528 832 (New Number)**

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(on behalf of SSDN)

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Applications and question period closing for Volunteer Grants 2016

Applications for Volunteer Grants 2016 funding close at **2:00pm AEDT on Tuesday, 20 December 2016**.

The question period is due to close at **5:00pm AEDT Tuesday, 13 December 2016** and any questions regarding this funding round will not be accepted after this time and date. If you have any questions please ensure you email support@communitygrants.gov.au before the end of the question period.

If you are experiencing any technical issues please email support@communitygrants.gov.au.

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NEWS
UPDATE

NDS National
Disability
Services

STATE OF THE DISABILITY SECTOR REPORT 2016



[2016 State of the Disability Sector Report released](#)

NDS has today released its State of the Disability Sector Report for 2016, launched in Melbourne as part of NDS's CEO Meeting. The report paints the compelling picture that while the disability services sector remains committed to the National Disability Insurance Scheme (NDIS), many providers feel uncertain about the future.

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