

## Community Care Acronyms

Acronym	Name	Details
AAA	Alzheimer's Association Australia	Alzheimer's Australia is the peak body providing support and advocacy for the more than 321,000 Australians living with dementia. AAA advocates the needs of people living with dementia, and their families and carers. As the peak body and charity for all types of dementia, it provides advocacy, support services, education and information.
ACAA	Aged Care Association Australia	ACAA is the professional, national industry association for providers of quality residential and community aged care services.
ACAR	Aged Care Approvals Round	Is an annual process enabling prospective and existing approved providers of aged care to apply for new Australian Government funded aged care places, and/ or financial assistance in the form of a capital grant.
ACAT	Aged Care Assessment Team	An assessment by an Aged Care Assessment Team (ACAT) is required before you can receive a Home Care Package.
ACCMIS	Aged and Community Care Management Information System	The administrative data base which records services funded by Australian Government under the Aged Care Act.
ACCNA	Australian Community Care Needs Assessment	Screening tool that prompts assessment, referral and broader needs identification.
ACFI	Aged Care Funding Instrument	The ACFI has been developed to better match funding to the complex care needs of residents, to reduce the documentation created by aged care providers to justify funding and to achieve higher levels of agreement between aged care staff and departmental review officers in review audits (known as validation).
ACHA	Assistance with Care & Housing for the Aged	This program helps eligible clients remain in the community. Eligible clients are financially disadvantaged older people who are homeless or have insecure accommodation and are at risk of becoming homeless. The program helps clients obtain appropriate, sustainable and affordable housing and links them to community care services, where appropriate.
ACIC	Aged Care Industry Council	ACIC is the peak council of Australia's aged care providers represented by Aged and Community Services Australia (ACSA) and Aged Care Association Australia (ACAA).
ACOSS	Australian Council of Social Service	The peak body of the community services and welfare sector and the national voice for the needs of people affected by poverty and inequality.
ACPAC	Aged Care Planning Advisory Committees	The committees operates under the Aged Care Act 1997 as an essential part of the needs-based planning approach for aged residential care and community care places. They play a key role in providing advice on the distribution of places to Aged Care Planning Regions in each State and Territory.

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ACS NSW/ACT	Aged & Community Services Association of NSW & ACT Inc	ACS is a registered industrial organisation of employers who are aged and community care providers in the non-profit, charitable sector. The ACS is a representative organisation. It represents members' views politically at a Commonwealth and State level, either directly in its own right or indirectly via Aged and Community Services Australia (ACSA).
ACSA	Aged & Community Services Australia	Aged and Community Services Australia (ACSA) is the national peak body representing not-for-profit and faith-based providers of residential and community care, and housing and support for people with a disability and their carers. At a national level ACSA has a key role advocating for the industry to ensure Australia has a sustainable system able to deliver quality services and care for our ageing population.
ACSAA	Aged Care Standards and Accreditation Agency	As the accreditation body, ACSAA promotes high quality care in the Australian Government subsidised residential aged care sector, through management of the accreditation program as set out in the Accreditation Grant Principles 2011 and a comprehensive industry education program.
ADE	Australian Disabilities Enterprise	Commercial businesses that provide real work opportunities for people with disability across Australia.
ADHC	Ageing, Disability & Home Care, Dept. of Family & Community Services, NSW	ADHC is part of the Department of Family and Community Services. The aim of the Department is to provide better and more integrated services for vulnerable client groups in NSW.
ADL	Activities of Daily Living	ADL is a term used in healthcare to refer to daily self-care activities within an individual's place of residence, in outdoor environments, or both. Health professionals routinely refer to the ability or inability to perform ADLs as a measurement of the functional status of a person, particularly in regard to people with disabilities and the elderly.
AL	Active Living	Active Living: Physical Activity Programs for the Over 50s. Participation in regular physical activity has many benefits for people aged over 50. Physical activity has been shown to reduce the risk of general ill health, heart disease, some cancers, stroke and mental health problems. Appropriate physical activity can also assist people to self-manage chronic conditions such as diabetes and arthritis. Participating in group physical activity programs also provides social benefits, such as meeting new people and having fun
ANHECA	Australian Nursing Homes and Extended Care Association Ltd	The Federal Association providing representation of private, church and charitable run nursing homes and hostels at a national level.
APSF	Australian Pensioners & Superannuants' Federation Inc	Australian Pensioners & Superannuants Federation Inc (APSF) was founded in 1956. APSF's mission is to advocate to government and the private sector to ensure pensioners and superannuants receive a fair go.

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ARF	Additional Recurrent Funding	Continuing increase in funding to be paid to an organisation.
ARIA	Accessibility/Remoteness Index of Australia	Standard classification and index of remoteness.
ASET	Aged Care Service Emergency Teams	Clinical Nurse Specialist who providing an advanced practice role within a multidisciplinary approach to the screening, assessment and care planning of complex older people (generally aged over 70) admitted to the Emergency Departments.
CA	Carers Australia	Carers Australia is the national peak body representing Australia's carers. We take a leadership role and respond to carers' needs and those of the people they care for, being mindful of their financial challenges and in many cases a lack of social inclusion. Carers Australia advocates on behalf of Australia's carers to influence policies and services at a national level. We work collaboratively with partners and our member organisations, the Network of state and territory Carers Associations, to deliver a range of essential national carer services.
CCAC	Community Care Advisory Committee	The national Community Care Advisory Committee was established in response to its growing representative role for the community care sector. The Committee provides a forum to consider and address community care issues nationally.
CACP	Community Aged Care Packages	Help with various tasks at home and in the community through a government-subsidised Community Aged Care Package.
CALD	Culturally and Linguistically Diverse	Cultural and linguistic diversity is a very broad concept and encompasses the differences that exist between people, such as language, dress, traditions, food, societal structures, art and religion.
CDC	Client Directed Care	Consumer Directed Care (CDC) gives older people and their carers greater say about the types of care services they receive and the delivery of those services.
CH	Community Health	Community Health provides a wide range of accessible healthcare services to people of all ages.
CIARR	Client Information and Referral Record	CIARR are necessary in determining an applicant's eligibility for services. All HACC services should be using a common form - the Client Information and Referral Record (CIARR) - for referrals.
CO	Community Options	Community Options is a not for profit organisation established in 1996 to represent and support the development of funded Community Options projects across the state. NSW Community Options Projects Inc is recognised as a leader in the development and delivery of packaged care solutions to a wide range of people.
COAG	Council of Australian Governments	COAG is the peak intergovernmental forum in Australia. The role of COAG is to promote policy reforms that are of national significance, or which need co-ordinated action by all Australian governments.
COPs	Community Options Program	Provides a comprehensive, coordinate and integrated range of basic maintenance and support for frail aged people and for younger people with a disability.

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COTA	Council on the Ageing	The Council on the Ageing NSW (COTA NSW) is the peak organisation for people over 50 in our state. We're an independent, consumer-based non-government organisation. They work with politicians, policy makers, and service providers as well as media representatives to make sure the views of the aged are heard and your needs are met.
CPP	Community Participation Program	Help young people with a disability develop the skills they need to work towards their goals.
CPSA	Combined Pensioners and Superannuants Association	CPSA is a membership organisation which advocates to improve the living standards of pensioners of all ages, superannuants and low income retirees, and promotes their rights and dignity.
CRCC	Commonwealth Respite & Carelink Centres	Centres provide a link to and information about a wide range of community, aged care and support services available locally or across Australia, including services for older people, people with a disability, and those who provide care and services. Centres can also assist carers with options to take a break through short-term and emergency respite services, based on assessed need, and provide advice on and coordinate access to respite services in a carer's local area.
CSGP	Community Services Grants Program	Around 60 per cent of Community Services budget goes towards funding programs, provided mainly by non-government organisations that deliver contracted services for children, families and communities in New South Wales.
CTO	Community Transport Organisation	The Community Transport Organisation Inc. aims to provide peak body representation, services and activities for member community transport groups which serve to alleviate transport disadvantage in the state of NSW.
CTP	Community Transport Program	The NSW Government is working closely with local communities to provide modern, comfortable, safe and accessible transport options. The CTP aims to assist transport disadvantaged people across NSW by coordinating more efficient use of transport resources that exist in local communities. The main object of CTP funding is to provide transport disadvantage customers with a greater number of flexible options to enable greater participation in life.
DGP	Division of General Practice	Established to work at a state level to support and promote the work of the NSW Divisions of General Practice Network. Providing state level representation for the 17 <i>NSW Medicare Locals</i> . Purpose is to build and maintain good working relationships with relevant public, private and not-for-profit stakeholders in NSW and to maximise the capacity and influence of the primary health care movement in the health care sector
DAISI	Disability & Aged Information Service Inc	Disability & Aged Information Service is a community based non-profit association providing information that is relevant and accessible to people with disabilities of all ages, older people and their families, carers and advocates in the Far North Coast.

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DOHA	Department of Health & Ageing	The role of DOHA is to support the Government in the development and implementation of national health policy, with a lead role in developing a system which meets people's needs throughout their life.
DSP	Disability Services Program	Provides access to a range of services including community health, early childhood and education services, sport and recreation, employment, maternal and child health services and other community services.
DSP	Disability Support Pension	Financial support for people who have a physical, intellectual, or psychiatric condition that stops them from working or who are permanently blind.
DSS	Department of Social Services	Federal government social policy agency which aims to improve the lifetime wellbeing of people and families in Australia through the programs and services it provides.
DVA	Department of Veterans Affairs	The Department of Veterans' Affairs (DVA) provides an extensive range of benefits and services to eligible veterans, current and former serving members and their families.
EACH	Extended Aged Care in the Home	The Extended Aged Care at Home (EACH) program assists frail aged people to remain at home, supported by high level care through an approved service provider.
EACHD	Extended Aged Care in the Home Dementia	This package assists people with dementia who experience difficulties in their daily life because of behavioural and psychological symptoms associated with their dementia. The packages provide the same full-range of services "EACH" packages provide, but offer service approaches and strategies to meet the specific needs of care recipients with dementia who experience behaviours of concern.
EEO	Equal Employment Opportunity	In Australia, national and state laws cover equal employment opportunity and anti-discrimination in the workplace. You're required by these laws to create a workplace free from discrimination and harassment.
EOI	Expression of Interest	A call for bids, call for tenders, or invitation to tender is a special procedure for generating competing offers from different bidders looking to obtain an award of business activity in works, supply, or service contracts.
EPA	Enduring Power of Attorney	An ordinary Power of Attorney cannot continue to be used by your attorney after you have lost capacity to deal with your financial affairs. An Enduring Power of Attorney continues after you have lost capacity. In NSW, a Power of Attorney can only apply to financial or legal matters. Matters your attorney is able to handle include receiving income, paying bills, taxation and contractual issues, investment or property management.
EPC	Enhanced Primary Care	Enhanced Primary Care (EPC) care planning items were removed from the Medicare Benefits Schedule in 2005 and replaced by the Chronic Disease Management (CDM) items (721 -732). The term 'EPC plan' is now obsolete.

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EQUIP	Evaluation Quality Improvement Program	A framework for managing health services to ensure quality and safe care and services and for achieving quality improvement, it is a quality assessment and improvement program for organisations / health services and supports excellence in consumer / patient care and services.
FACS	Family and Community Services	The Department of Family and Community Services delivers services to some of the most disadvantaged individuals, families and communities in NSW.
GAAA	Get Active Armidale Activities	Get Active Armidale is an initiative of the Armidale Sports Council, aimed at getting Armidale and the surrounding communities involved in any form of sport and/or activity through 'come and try' opportunities and so everyone can learn the benefits of being physically active everyday.
GANE	Get Active New England	Physical activity programs for people over 50.
GIPA	Government Information Public Access	The Government Information (Public Access) Act 2009 (GIPA Act) establishes a freer, more open approach to gaining access to government information in NSW. The objects of the GIPA Act are to maintain and advance a system of responsible and representative democratic Government that is open, accountable, fair and effective.
GP	General Practitioner	General practice provides person centred, continuing, comprehensive and coordinated whole person health care to individuals and families in their communities.
HACC	Home and Community Care	The Commonwealth HACC Program provides services that support older people to stay at home and be more independent in the community.
HADS	HACC and Disability Services System	To collect client data and submit your MDS report, Service Providers are able to use their own software. However, if you don't have your own, ADHC provides and supports users of HADS (HACC and Disability Services) software.
HDO	HACC Development Officer	Provide a range of supports, resources and information services to agencies funded through the Home and Community Care (HACC) Program and other organisations assisting the HACC target group.
HNEH	Hunter New England Health	Hunter New England Health (HNE Health) provides a range of public health services to the Hunter, New England and Lower Mid North Coast regions.
HRLAC	National Housing & Retirement Living Advisory Committee	The ACSA National Housing & Retirement Living Advisory Committee has been convened to focus on the wide range of issues in the provision of suitable, affordable and accessible housing and accommodation (including retirement villages) for older people, younger people with disabilities and their carers.
HSNet	Human Service Network	The Human Services Network (HSNet) is a free, secure website for workers in the NSW government and non-government human services and justice sector. This site provides a central location to share information with people working in the same field, region or across the state.

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ICC	Indigenous Coordination Centres	Indigenous Coordination Centres are a part of each FaHCSIA State Office. Located in urban, regional and remote areas, ICCs engage with Indigenous communities, other levels of government and service providers to support initiatives that help close the gap on Indigenous disadvantage.
IDEAS	Information on Disability Education Awareness Services Inc.	The IDEAS' website provides a high quality accessible web portal for people with disability and people with age related disability, their families, carers and other supporters to access and search for information that promotes their independence.
ILU's	Independent Living Units	Units in which an older or disabled person can live independently with assistance as required.
IMF	Integrated Monitoring Framework	As part of a review process, a service provider is required to complete a self-assessment prior to an on-site service review. The Service Provider Self-Assessment is a key resource of the Integrated Monitoring Framework.
IPTAAS	Isolated Patient's Travel And Accommodation Scheme	IPTAAS is a NSW Government initiative designed to financially assist people, particularly in isolated or rural areas, who have to travel significant distances to access specialist medical treatment which is not available locally.
ITAB	Industry Training Advisory Board	ITABs are key industry contacts for the NSW Government. They provide independent industry advice on the training and skill needs of industry which will facilitate workforce development.
KADS	Kamilaroi Aged & Disability Services	Kamilaroi Ageing and Disability Services is auspiced by Uralla Shire Council, funded by the State and Australian Government and provides services to Aboriginal people who are aged or have a disability, and to their carers who live in the New England area.
LCSA	Local Community Services Association	LCSA is the peak body for Neighbourhood Centres in NSW. LCSA supports its members' focus on social inclusion and all facets of community development through resources, networking and advocacy.
LGNSW	Local Government NSW	Local Government NSW is the peak industry association that represents the interests of all 152 NSW general purpose councils, 12 special purpose councils and the NSW Aboriginal Land Council.
LGSA	Local Government & Shires Association	The Local Government and Shires Associations of NSW (the Associations) are the peak bodies representing the interests of all 152 general purpose councils, the 9 divisional Aboriginal land councils and the majority of special purpose county councils in NSW.
LOTE	Language other than English	People who speak a language at home other than English.
LPA	Local Planning Area	HACC Planning Regions are the geographical basis for national planning and allocation of funding for the HACC Program.
MDS	Minimum Data Set	The Minimum Data Set Data is a regular collection of information about clients and the services they received.

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MOW	Meals on Wheels	Most Meals on Wheels and Food Service organisations in NSW are run by local management committees, made up of volunteers from the community. The committees receive and control funding to employ one or more people to manage and coordinate the daily operations of the service.
MOWA	Meals on Wheels Association	Whilst age and disability may reduce some people's capacity to get out and about, Meals on Wheels help make it possible for them to stay in their homes, where most are happiest, and maintain their independence. Delivery of nutritious meals, social interaction and a friendly check of a client's wellbeing by Meals on Wheels volunteers can help people live the lives they choose.
MPS	Multi Purpose Service (now RHHS)	MPS are considered small rural health services which operate under the Small Rural Health Service (SRHS) model promoting integrated funding and accountability model across various service types.
MSO	Multi Service Outlet	Multipurpose Services (MPS) are integrated health and aged care services that provide flexible and sustainable service options for small rural and remote communities. The Australian Government provides aged care funding which is combined with State and Territory government funding for health services and infrastructure to bring a flexible mix and range of aged care and health services together under one management structure. This provides small communities who are having difficulty supporting a range of independently run services the opportunity to develop a more coordinated and cost-effective approach to service delivery.
NAIDOC	National Aboriginal and Island Day of Observance Celebrations	NAIDOC stands for National Aborigines and Islanders Day Observance Committee. Its origins can be traced to the emergence of Aboriginal groups in the 1920's which sought to increase awareness in the wider community of the status and treatment of Indigenous Australians.
NALAG	National Association for Loss & Grief	NALAG primary objective has been to encourage and promote professional and community education in loss, grief, bereavement and trauma.
NCC	Northern Community Care (based Glen Innes Severn Council)	Provides services to help older people and people with disability to remain at home and prevent their inappropriate or premature admission to residential care.
NCCAC	National Community Care Advisory Committee	ACSA has established a national Community Care Advisory Committee in response to its growing representative role for the community care sector. The Committee provides a forum to consider and address community care issues nationally.
NCOSS	Council of Social Service of New South Wales	NCOSS provides independent and informed policy development, advice and review and plays a key coordination and leadership role for the non-government social and community services sector in New South Wales.

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NDA	National Disability Agreement	Represents the peak partnership agreement between the Australian and state and territory governments. It features clear roles and responsibilities for each level of government and joins these efforts together through nationally agreed objectives and outcomes for people with disability, their families and carers.
NDIA	National Disability Insurance Agency	The National Disability Insurance Agency (NDIA) is an independent statutory agency whose role is to implement the National Disability Insurance Scheme (NDIS), which will support a better life for hundreds of thousands of Australians with a significant and permanent disability and their families and carers.
NDIS	National Disability Insurance Scheme	The National Disability Insurance Agency is responsible for delivering the NDIS. The NDIS is designed to enhance the quality of life and increase economic and social participation for people with disability.
NDS	National Disability Services	National Disability Services (NDS) is Australia's peak body for non-government disability service organisations. Collectively, our 910 NDS members operate several thousand services for Australians with all types of disability. Members range in size from small support groups to large multi-service organisations.
NECCS	New England Community Care Services	Offers a variety of medical and therapeutic services to adults 18 years of age and older. Supportive services of Adult Day Health are designed to raise a person's level of functioning, promote independent living and self-management in their communities.
NESB	Non English Speaking Background	The term 'non-English speaking background' is appropriate, but only when it accurately describes the person or group. For example, it may accurately describe: <ul style="list-style-type: none"> <li>• the clientele of English as a Second Language (ESL) programs</li> <li>• clients who need, or may need, the service of interpreters</li> <li>• a person whose first language is not English, when that is relevant to the issue at hand</li> </ul>
NGO	Non Government Organisation	A non-governmental organisation (NGO) is any non-profit, voluntary citizens' group which is organized on a local, national or international level.
NPP	National Privacy Principal	The NPPs establish minimum standards in relation to the collection, holding, use disclosure, management, access, correction and disposal of Personal Information about natural persons.
NRCAC	National Residential Care Advisory Committee	The NRCAC's mission is to lead and support its member organisations and the community to shape new expectations about ageing.

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Acronym	Name	Details
NRCC	Northwest Regional Community Care (based Gunnedah Shire Council)	The Northwest Regional Community Care is Gunnedah's regional Community Options service provider.
NRCP	National Respite for Carers Program	Is a government initiative designed to support and assist relatives and friends caring at home for people who are unable to care for themselves because of a disability or frailty.
NSA	National Seniors Association	NSA has over 200,000 members, 140 branches, and 70 employees, it is the consumer lobby for older Australians and the fourth largest organisation of its type in the world. Providing unrivalled access to policy-makers, a raft of commercial benefits, world-class research and top-notch publications, National Seniors is everything the over 50s need to navigate the second half of their lives.
ONI	Ongoing Needs Indicators	To be eligible to receive our HACC services, a comprehensive assessment using an Ongoing Needs Indicator (ONI) tool will be used. This assessment is free and is usually conducted in the client's home.
OT	Occupational Therapist	The role of an occupational therapist is to work with a client to help them achieve a fulfilled and satisfied state in life through the use of "purposeful activity or interventions designed to achieve functional outcomes which promote health, prevent injury or disability and which develop, improve, sustain or restore the highest possible level of independence
PATS	Patient Assistance Travel Scheme	A subsidy funded by Royalties for Regions to provide travel expenses for frail/ disabled people.
PCA	Personal Care Assistant	Health professional to assist with the day-to-day activities and care of a resident.
PDCN	Physical Disability Council of NSW	PDCN is the peak body in NSW representing people with life-long physical disability across the state
PGP	Population Group Planning	Population group planning aims to improve the health and wellbeing of whole populations, and to reduce inequities between specific population groups. It takes into account the environmental, economic, political, social, cultural and behavioural factors that contribute to the health and wellbeing of communities and populations.
PLWHA	Person living with HIV/AIDS	Is a non-profit community organisation representing the interests of people living with HIV/AIDS in New South Wales.
POA	Power of Attorney	Appointing an attorney gives your attorney the legal authority to look after your financial affairs on your behalf.
PWD	People/Person with Disability	People with a disability come in a variety of shapes, sizes, colours, sex and cultures - just as we all do. The only thing that separates a person with a disability is that, for one reason or another, they are unable to do certain things in the same way as the mainstream of society. They may require some form of adaptation or alteration to assist them to overcome the effect of their disability.

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RAP	Rural Access Program	The Rural Access program seeks to work in partnership with local groups and organisations, businesses and the broader community to develop new ways of including people with a disability in the life of their communities.
RCS	Resident Classification Scale	The basic tool for funding aged care based on acuity of residents.
RHHS	Rural Hospital & Health Service	For small communities, flexible service models have been developed which are more client-focussed, responsive to the community's needs, and offer an integration of services.
RTC	Rural Transaction Centre	The Rural Transaction Centres (RTC) Programme aims to meet the needs of communities for basic services which have been withdrawn from, or have never existed, in eligible rural towns
RVRA	Retirement Village Residents Association	The RVRA is the only organisation wholly representing retirement village residents in NSW. The RVRA is a not-for-profit association. They are non-government and non-commercial, and have no affiliations outside the interests of village residents. Their funding comes from membership fees, donations and sponsorships.
SAAP	Supported Accommodation Assistance Program	SAAP is a joint State/Commonwealth program that provides accommodation and support services to people who are homeless or at risk of becoming homeless.
SAFTE	Sub-Acute Fast Track of the Elderly	The Sub Acute Fast Track Elderly (SAFTE) Care Model of Care has developed as a response to the rapid growth in the ageing population. It aims to provide an effective model of care that minimises the need for the older person to have inpatient care. It is an interagency model that provides integrated community care for people aged over 65 years (over 45 years for Aboriginal and Torres Strait Islander people) with emerging acute care needs.
SCAN	Service Co-ordination and Advocacy Network	Provides for the coordination of all necessary services for a consumer, along the continuum of care, including hospital-based and community-based, medical and non-medical, vocational, social and support services. This may include referrals to services, information about other services or assisting consumers where multiple appointments with government, non-government and local community services are required.
SCAN	Supporting Children with Additional Needs	Supporting Children with Additional Needs (SCAN) funding scheme is a program that aims to provide eligible NSW funded children's services providers with resources they may require to assist children with additional needs to have equal access with all other children to a quality early childhood or vacation care experience.
SDS	Service Description Schedule	Provides a range of support, resource & information for funded agencies & other organisations providing a service.

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SSDO	Service Support & Development Officer	Provides advice and support in relation to planning, procurement and contract management of services.
STF	Securing the Future of Aged Care for Australians	This measure will pay for more spot checks of aged care homes, and for devising better ways of planning and delivering good aged care.
TAP	Temporary Assistance Project	Provides HACC eligible members of the community access to prompt, short term HACC type services following hospitalisation or crisis.
TCP	Transition Care Packages	Residency for a short period until a permanent aged care place arises.
TCSO	Tablelands Community Support Options (based Uralla Shire Council)	TCSO is auspiced by Uralla Shire Council, funded by the State and Australian Government and provides services to people who are aged or have a disability, and to their carers who live in the New England area. Uralla Shire Council employs the staff of Tablelands Community Support Options (TCSO) to provide the day to day service management and case management for clients.
TOCAN	Tamworth Oxley Community Activities Network	Provides services to people who are frail, aged, with disabilities and their carers living in the local area of Tamworth through their HACC funded programs.
TTW	Transition to Work	A two year program that primarily helps young people with a disability with moderate to high needs to gain employment after leaving school.
TWG	Transport Working Group	Established in prioritised towns or regions to bring together key local representatives to develop transport solutions. TWG's provide members with a forum for raising passenger transport issues and discussing potential solutions to address them.
VAC	Veterans Aged Care	Aged Care services for veterans.
VHC	Veterans' Home Care	The Veterans' Home Care (VHC) program provides low level home care services to eligible veterans and war widows and widowers.
WHS	Workplace, Health & Safety	WHS aim is to provide all workers in Australia with the same standard of health and safety protection regardless of the work they do or where they work. The WHS Act provides a framework to protect the health, safety and welfare of all workers at work and of other people who might be affected by the work.
YPWD	Younger Person with a Disability	People with a disability who are under the age of 50.