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# Commonwealth Home Support Program and Aged Care update

New England Forum  
1 September 2016





# Context of the aged care changes



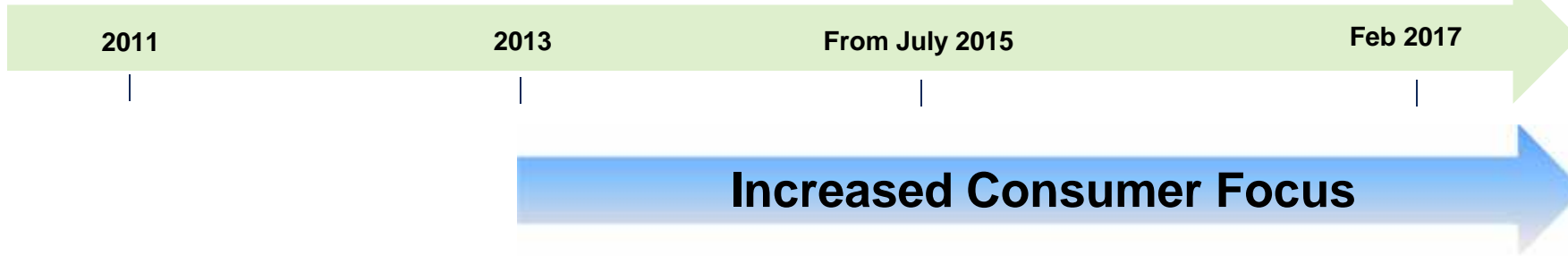
**Introduction of My Aged Care**



**Commonwealth Home Support program, CDC in Home Care, expansion of My Aged Care**



**Introduction of Increasing Choice Measure**

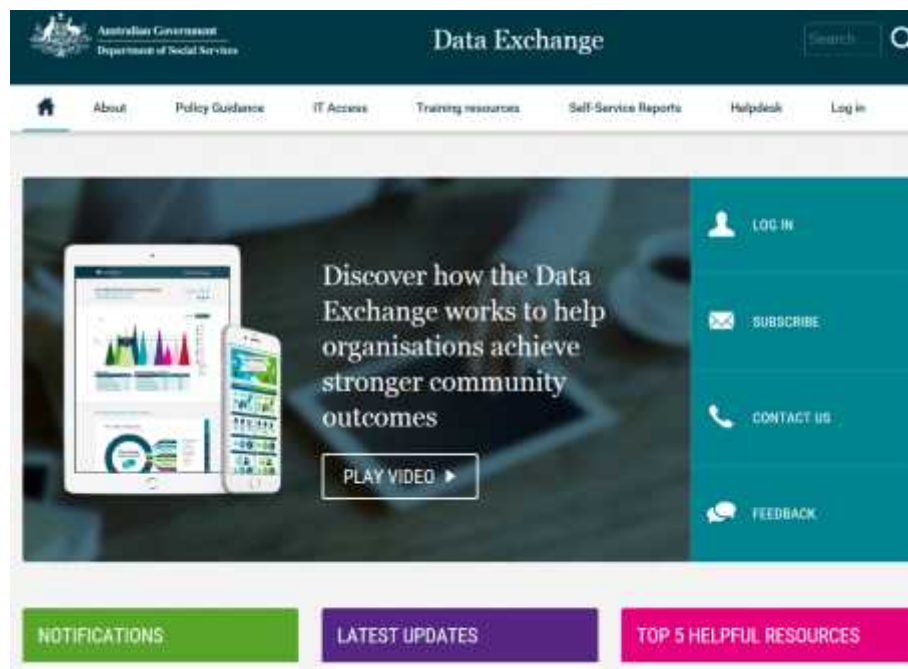




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# DSS Data Exchange

CHSP contracts have two annual 6monthly DEX reporting periods.





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## DEX continued

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- ❖ Service Provider Reports - Organisation Summary Report and Benchmarking Report
- ❖ Client survey
- ❖ Partnership reporting
- ❖ Subscribe to updates: <https://dex.dss.gov.au/helpdesk/subscribe/>



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# 2015-16 Service Stocktake Report

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- Due 31 October 2016
- Qualitative data to complement the DSS data exchange
- Sector Support and Development activities



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## Financial Reporting CHSP

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- CHSP 8 months of funding – 1 November 2015 until 30 June 2016.
- Activity level information- Declaration at Organisation level.
- Streamline reporting
- Due date **31 October 2016** aligned with other reporting requirements of the Service Stocktake Report and the Activity Work Plans



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# INCREASING CHOICE IN HOME CARE

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## Overview of Home Care Reforms

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- The *Increasing Choice for Older Australians* measure was announced in the 2015-16 Budget
- Will improve the way home care services are delivered to older Australians and allow them to have more choice and control over their care
- The *Aged Care Legislation Amendment (Increasing Consumer Choice) Act 2016* was passed by Parliament in March 2016 and the changes will take effect from **27 February 2017**





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## Home Care Reforms

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The *Increasing Choice in Home Care* was announced in the 2015-16 Budget and will commence on 27 February 2017

**The home care package will follow the consumer**

**Consistent national approach to prioritising access to home care**

**Reduced red tape and regulation for providers**



# Funding will follow the consumer

**Provider A**  
(aged care planning region X)

**Provider B**  
(aged care planning region Y)

**Consumer**



- Home care package moves with the consumer, including unspent funds
- No ACAR for home care
- Providers can expand to accept additional consumers, including from other regions



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# Portability: Unspent Funds and Exit Amounts

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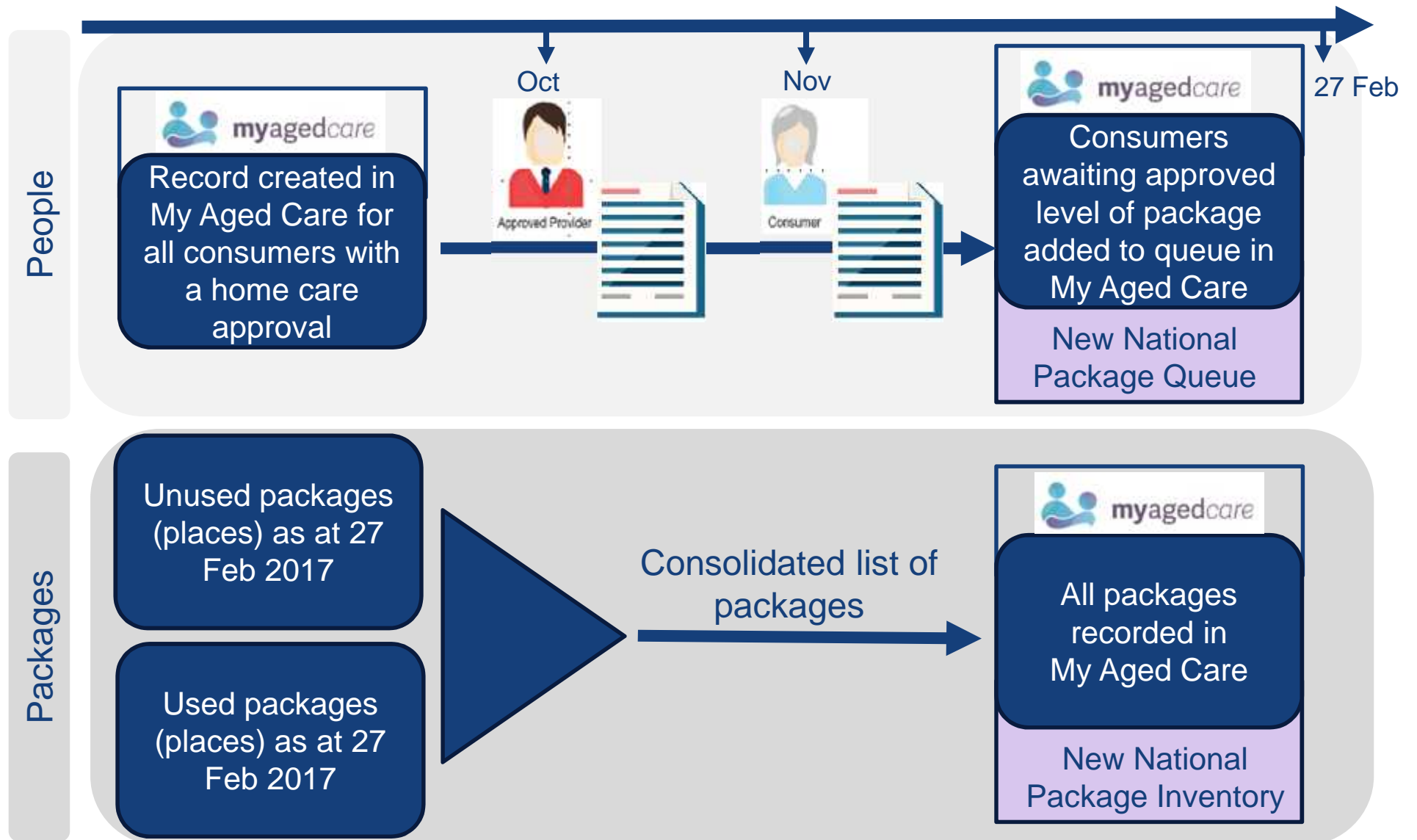
## Consistent national approach to prioritisation

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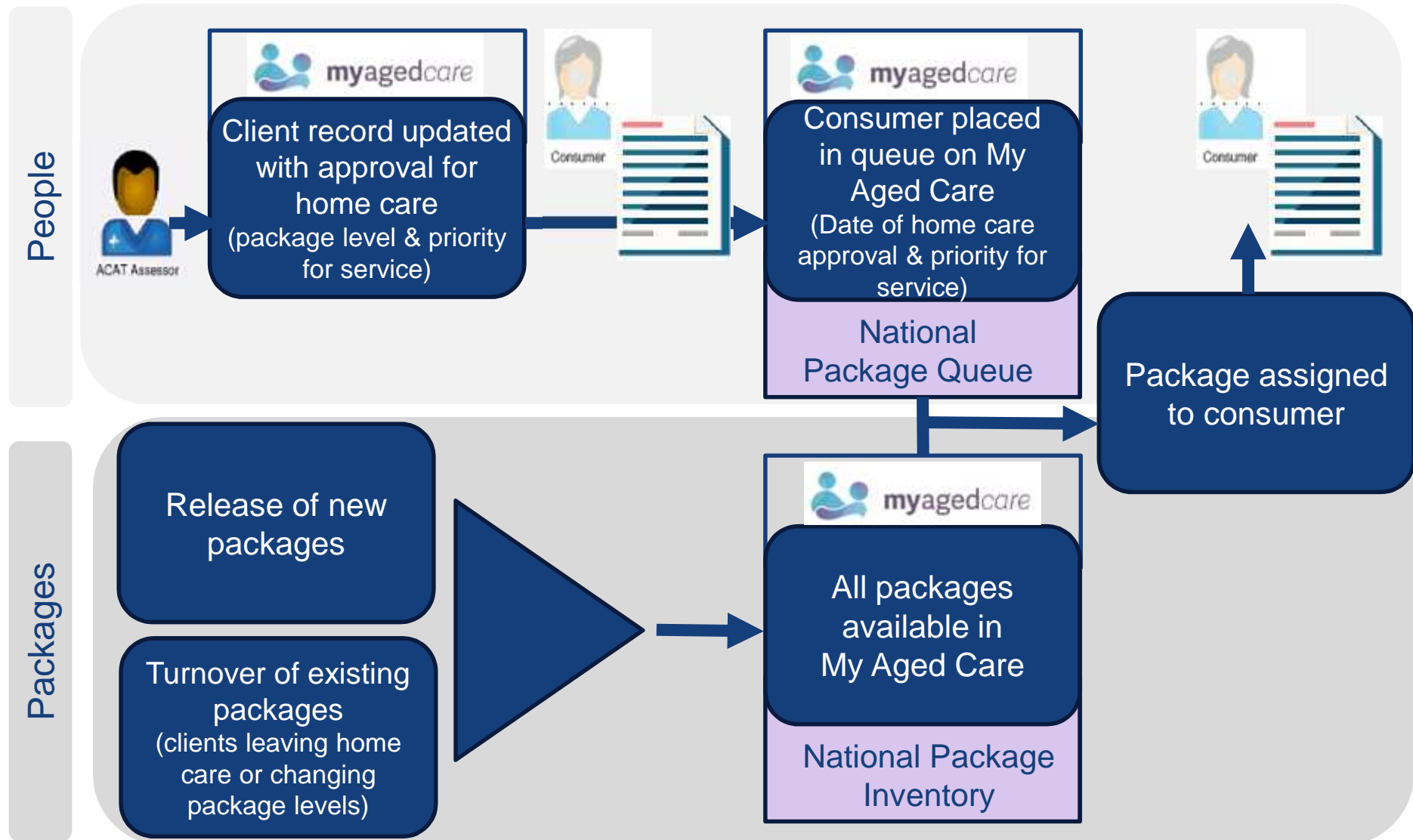
- There will be a national prioritisation system to manage eligible consumers' access to packages within My Aged Care
- Total number of home care packages at each level will continue to be capped
- Prioritisation will take into account:
  - needs and circumstances
  - the time a person has been waiting for care
- Prioritisation will be closely monitored with capacity to fine tune if necessary



# Establishing the prioritisation process – pre February 2017



# Managing the prioritisation process – post Feb 2017





## What does this mean for consumers – post 27 Feb 2017?

### Consumer

- If they are assessed and approved for home care, they will be placed in the **national package queue**
- **Priority for service** will be determined by the comprehensive assessment undertaken by the ACAT that will cover physical, medical, social and psychological factors as well as any other complex or vulnerable considerations using the National Screening and Assessment Form (**NSAF**)
- The **comprehensive assessment** will take into consideration any **special needs** as defined in the Act as part of the assessment and will assist in **determining priority for service**
- Can commence **researching home care providers** once approval letter received
- Will receive a **letter** when they reach **the top of the queue** . Will include details of their **package**, unique **referral code** and the date by which they must enter into a home care agreement to prevent their **package withdrawal**
- Package is released back into national inventory if consumer leaves home care.



## What does this mean for providers – post 27 Feb 2017 ?

### Provider

- No further allocation of **home care** places via **Aged Care Approvals Round (ACAR)**. However, ACAR will still exist for residential and flexible places
- Funding for a home care package follows the consumer and **cannot** be distributed across **multiple clients**
- Cannot re-assign a package to another client if a current care recipient leaves home care
- Cessation date to be submitted to DHS and package will be released back into national inventory





## Streamlined process to become an approved provider

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- Legislative criteria for becoming an approved provider will be streamlined
- Existing providers of residential care and flexible care will be able to 'opt in' to become approved providers of home care
- Approved provider status will commence immediately and will not lapse
- These changes will apply to all care types – not just home care
- All approved providers will need to meet relevant quality and accreditation standards



## Consultation on Delegated Legislation

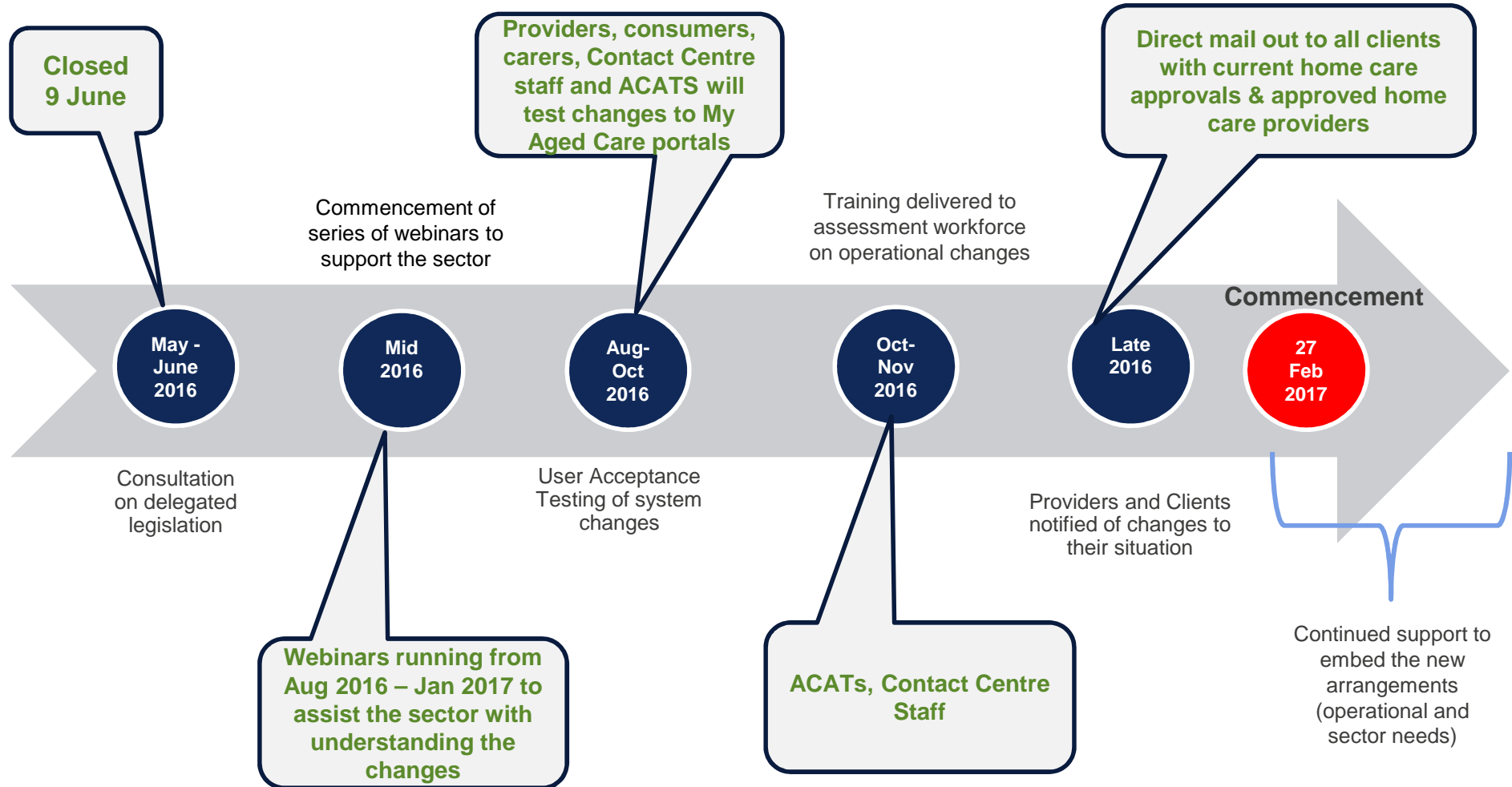
- Stage 1 Consultation paper and exposure draft of the proposed amendments available at [www.consultations.health.gov.au](http://www.consultations.health.gov.au)
- 74 submissions were received
- Feedback will be used to inform final approach

The screenshot shows a web page from the Consultation Hub. At the top, there are tabs for 'Consultation Hub' and 'Find Consultations'. The main heading is 'Increasing Choice in Home Care - Stage 1 - Proposed changes to delegated legislation'. Below this is an 'Overview' section featuring a photograph of an elderly man with white hair, wearing a dark sweater over a blue shirt, sitting at a table and looking down at a chessboard. To the right of the photo is a sidebar with the following information:

- Contact:** [agecareaffairs@health.gov.au](mailto:agecareaffairs@health.gov.au)
- Key Dates:**
  - Status: Open
  - Runs from 11 May 2016 to 9 Jun 2016
- Other Information:**
  - Audience:** Seniors, Carers and guardians, People with disabilities, Non-government organisations, State government agencies, Commonwealth agencies, Local governments, Health professionals, Health workers, Community groups, Businesses, Contracted Service Providers
  - Interests:** Legislation, Home Care



# Timeline of Key Activities





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## Where can you get further information?

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Department of Health website

[www.agedcare.health.gov.au](http://www.agedcare.health.gov.au)

Department of Health YouTube

[www.youtube.com/user/healthgovau](http://www.youtube.com/user/healthgovau)

Advice to the Aged Care Industry

Subscribe at:

[www.agedcare.health.gov.au/agedcareupdates](http://www.agedcare.health.gov.au/agedcareupdates)

My Aged Care

[www.myagedcare.gov.au](http://www.myagedcare.gov.au)

Aged Care Webinars

[www.agedcare.health.gov.au/agedcarewebinars](http://www.agedcare.health.gov.au/agedcarewebinars)



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# Questions

