



## **NESST (New England Sector Support Team) Newsflash**

Hi Everyone,

Welcome to this week's edition of the NESST Newsflash. The table of contents is now interactive, so if you see an article you'd like to read, just press the Ctrl key and click on the link in the table of contents and you will be taken directly to the article.

If you wish to unsubscribe to this Newsletter, please reply to this email and NESST will remove you from our mailing list. 😊

New England **Sector Support Team**



Phone: 02 6772 3950



## Upcoming Training

We have a lot of exciting events planned for this year. Following you will find links to events for February and early March. To check on further upcoming events please go to our webpage, found at: <https://www.nesst.org.au/>

### **Social Support Forum Gunnedah 5 February** (Agenda TBA)

Venue: Railway Hotel Gunnedah 41 Barber Street, Gunnedah NSW 2380

Time: 10:00am to 3:00pm

To register for this event please follow the link: <https://www.stickytickets.com.au/FA12D>

### **2020 Transport Forum Armidale 12 & 13 February** (Agenda to be advised)

Venue: Armidale Golf Club Golf Links Road, Armidale NSW 2350

To register for **Day 1** please follow the link: <https://www.stickytickets.com.au/HMLHX>

Time: 10:00am to 4:00pm

To register for **Day 2** please follow the link: <https://www.stickytickets.com.au/04X4U>

Time: 9:00am to 2:00pm

### **Frontline Training Moree – 2 March 2020**

The training will cover:

- Recap what are wellness, reablement and restorative care models
- How do we put wellness and reablement into practice
- Considerations for continuous care

## Contents

Upcoming Training.....	2
Social Support Forum Gunnedah 5 February.....	2
2020 Transport Forum Armidale 12 & 13 February.....	2
Frontline Training Moree – 2 March 2020.....	2
Emergency+ app.....	5
CHSP Bushfire Support.....	6
ACSA Royal Commission Update      22 January 2020 .....	7
Royal Commission Update regarding extensions for late submissions .....	7
Community Care Review.....	9
Latest News.....	9
NDIS has been a bumpy road, review finds .....	9
Tensions rise over tender for single assessment approach .....	10
GP guidelines updated to include elder abuse, LGBT .....	10
New ambassador to champion community transport.....	10
Training .....	11
Silver Rainbow: LGBTI Aged Care Awareness In-Person Training.....	11
Clinical Care and Quality in Home Care .....	11
ITAC 2020 – Transforming Independence through Innovative Technology .....	11
5th Quality in Aged Care .....	11
Dementia Australia National Symposium 2020 – Dementia care is quality care .....	11
ACSA Weekly Issue No. 150   23 January 2020 .....	12
ACSA Partners offer support for members affected by the bushfire crisis.....	12
Department of Health stakeholder briefing: National bushfires, smoke and heat .....	13
Dementia, ageing & aged care mission roadmap released for public consultation .....	13
Preventing suicide in nursing homes is possible.....	14
Considering offering a self-management option in home care? .....	14
Alternatives to restraint in aged care .....	15
Aged care and considerations for Care Leavers.....	15
Webinar: Update on new aged care assessment arrangements.....	15
2020 NAIDOC Awards .....	16
Happy Lunar New Year and Australia Day! .....	16

We want to share your stories.....	16
ACSA Event              ACSA Training and Professional Development .....	17
Other Events .....	18
Quality Excellence in Care   Sydney, 18-19 February .....	18
Ageing Asia Super Ageing Europe 2020   Germany & Amsterdam, 2-6 March.....	19
Transforming Independence through Innovative Technology   Brisbane, 3-4 March .....	19
Quality in Aged Care National Conference   Sydney, 18-19 March .....	20
Dementia, ageing and aged care mission roadmap released for public consultation.....	20
NCOSS eNews.....	21
A MESSAGE FROM NCOSS CEO .....	21
NCOSS News.....	22
Service NSW Introduces Bushfire Customer Care Service .....	22
Housing Service to Assist Bushfire Response.....	22
Community Legal Centres Operating on the Ground in Bushfire Affected Communities .....	23
Action to End Harmful Payday Lending and Consumer Leases .....	23
NCOSS Training & Events .....	24
Latest Community Jobs .....	24
Sector Professional Development.....	25
Board Inductions for Not-for-profits - 28 Jan 2020, Online .....	25
Creating Effective Social Media Content - 5 Feb 2020, Online .....	25
Let's Get Started: Setting up & Running a Not-for-profit Organisation - 11 Feb 2020, Online.....	25
Key Concepts in Corporate Governance for NFP Board Members - 19 Feb 2020, Mt Annan .....	25
Writing Shareable, Actionable Blogs for Not-for-profits - 11 Mar 2020, Online .....	25
Sector News & Resources .....	26
2019-20 Volunteer Grants .....	26
Community Business Bureau (CBB) Grants.....	26
Demand for Community Services Snapshot 2019 .....	26
Rethink What You Know about Not-for-profit Governance .....	26
Conference Accessibility Guidelines .....	26
In Brief.....	27
Register now for the 2020 Financial Inclusion Conference – Road to Resilience.....	27
Gambling Research Capacity Grants close 31 January 2020.....	27

How can community workers, volunteers and peers better support people living with mental health conditions, outside of a funded NDIS package? .....	27
NCOSS Community Cover .....	27
What's in a Dementia Diagnosis: 6 domains of cognition .....	28
ACSA Member Update                      24 January 2020.....	28
Australia falls further behind on aged care funding .....	29
Disability Services Consulting.....	30
ACSA Member Update                      28 January 2020 .....	31

## Emergency+ app

The **Emergency+ app** is a free app developed by Australia's emergency services and their Government and industry partners.

Download this new app so that in an emergency your location can be easily identified. This has been developed as a result of Australia's recent bushfire crises.

<https://emergencyapp.triplezero.gov.au/>



## **CHSP Bushfire Support**

Australia's bushfires have been devastating for many individuals, communities, providers of essential services and our environment and wildlife.

The Department of Health (the Department) would like to recognise the ongoing effort of CHSP providers in assisting with the bushfire response and recovery in bushfire affected areas. Your work has enabled essential aged care services to continue to those in need.

The Department is aware the effect of the bushfires may be significantly impacting your ability to deliver CHSP services. As such, the Department would like to remind CHSP providers they may submit an unsolicited proposal where the provision of CHSP services has been significantly impacted in bushfire affected areas.

The unsolicited proposal could be considered for activities such as additional short-term staffing to cover delivery of existing services to fire affected areas or assistance for essential assets which have been damaged (such as buses for transport services or kitchens for meals preparation). This is for existing CHSP providers and services only and is not available for new or expansion of services.

CHSP providers may submit a business case outlining the following:

- Summary of how the bushfire has directly impacted CHSP service delivery;
- Capacity for ongoing management of the funds;
- Information about relevant service types; and
- Requested funding amount for the unsolicited proposal (available until 30 June 2020).

The Department will endeavour to make the funding available as soon as possible.

The business case for the unsolicited proposal should be emailed to [CHSPprogram@health.gov.au](mailto:CHSPprogram@health.gov.au).

For other information about bushfire recovery efforts, please visit the National Bushfire Recovery Agency at <https://www.bushfirerecovery.gov.au/>

### **Aged Care Programs – Commonwealth Home Support Program**

#### **NSW & ACT Grants**

Community Grants HUB - Department of Social Services



Information for  
CHSP providers affected

[View this email in your browser](#)

## ACSA Royal Commission Update

22 January 2020

# ACSA Member Update

## Royal Commission into Aged Care Quality and Safety

ACSA'S MEMBER EXCLUSIVE ONLINE PORTAL



### Royal Commission Update regarding extensions for late submissions

The deadline for submissions to the Royal Commission into Aged Care Quality and Safety's consultation on the future design of aged care is quickly approaching, being this Friday 24 January.

Given the tight timeframe over Christmas and with some providers impacted by the demands and stress of Australia's bushfire crisis, ACSA has liaised with the Royal Commission regarding extensions to submissions.

We have received the following response from the Royal Commission:

*We note your request for an extension to provide a submission to the consultation on program design. **While we are not granting extensions, we will accept and consider any late submissions to this process.***

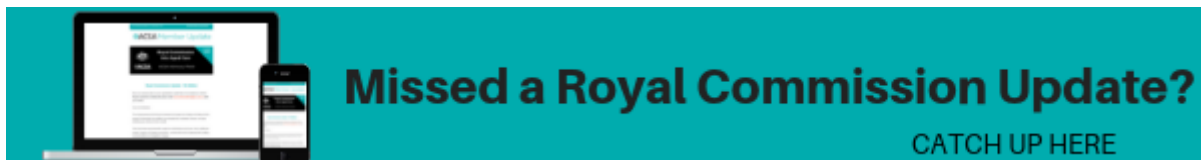
*Please note that late submissions may not be able to inform workshops and hearings on program design that we are planning for early 2020, but they will form part of the Royal Commission's work in developing our Final Report this year.*

If you are looking to make a submission but are having difficulty meeting Friday's deadline, we encourage members to contact the Royal Commission to discuss late submission.

As confirmed by the Royal Commission's response, late submissions will be accepted and considered to inform the Final Report later this year, however they may not be available in the upcoming workshops and hearings to be held over coming weeks.

ACSA is currently finalising our submission on *Aged Care Program Redesign: Services for the Future*, which will be completed and presented to the Commissioners on time to inform all upcoming consultations.

Visit the Royal Commission's [Program Design Submissions website](#) for more information.







## Community Care Review

| Please add us to your safe sender list and set images to always display.  
Having trouble reading this email, [click here](#) | [Send this email to a friend](#)





**Emergency Response by Qualified Nurses**  
*In-Home and Mobile Alarms | TeleHealth Services | Registered NDIS Provider*

For more information: 1800 636 226 | [theinsgroup.com.au](http://theinsgroup.com.au)



## Latest News



### NDIS has been a bumpy road, review finds

A review of the NDIS recommends legislating for a maximum eight week time frame for plans to be put in place.



## Tensions rise over tender for single assessment approach

The aged care minister has refuted claims that the government is intending to privatise the aged care assessment process as part of plans to streamline assessments.



## GP guidelines updated to include elder abuse, LGBT

The Royal Australian College of GPs has released updated guidelines for the care of older people.



## New ambassador to champion community transport

Associate Professor Peter Gonski says access to community transport can improve quality of life for older people.





## Training



### Silver Rainbow: LGBTI Aged Care Awareness In-Person Training

**Jul 30 - Jun 1**

The Silver Rainbow LGBTI Aged Care Awareness training is a national initiative that is being presented at a venue near you.

### Clinical Care and Quality in Home Care

**Feb 11 - Feb 25**

This seminar will provide attendees with practical, easy to implement ideas and strategies in their workplace in the area of clinical care provision.

### ITAC 2020 – Transforming Independence through Innovative Technology

**Mar 3 - Mar 4**

ITAC 2020 Transforming Independence through Innovative Technology 3 & 4 March 2020

### 5th Quality in Aged Care

**Mar 18 - Mar 19**

Criterion Conferences, in partnership with COTA and ACSA, brings you the 5th Quality in Aged Care conference. This national event will prepare your organisation to overcome some of the most pressing issues you are currently facing in the Aged Care sector



### Dementia Australia National Symposium 2020 – Dementia care is quality care

**Mar 24 - Mar 24**

Dementia Australia is hosting a full-day symposium on 24 March 2020 at the Fullerton Hotel, Sydney.



[View this email in your browser](#)

**ACSA Weekly Issue No.  
150 | 23 January 2020**

# ACSA Weekly

your peak body's take  
on the week in aged care



**We salute each and every one of you**



**ACSA FINANCE & AGED  
CARE SECTOR SYMPOSIUM**

SA - February 11th	TAS - February 28th
WA - February 19th	NSW - March 4th
VIC - February 25th	<b>"New Date"</b>

**REGISTER NOW**

## **ACSA Partners offer support for members affected by the bushfire crisis**

In response to the terrible bushfires and the impact on many ACSA members, we have been looking at how we can support and assist aged care providers to recover. We also received offers of support from some of our Corporate Partners and we recently reached out to them to see what additional assistance for members they may like to offer. We have received many generous offers of support from our partners, with their skill sets ranging across many fields

including legal, finance, consultancy, human resources, catering, technology and more. We encourage you to engage with ACSA's partners and take full advantage of these generous offers and discounted packages provided across a range of industry services. [Read more](#)

## **Department of Health stakeholder briefing: National bushfires, smoke and heat**

Last Friday, ACSA attended the second Department of Health stakeholder briefing on recent activity pertaining to the bushfire emergency effects and implications. ACSA has provided a summary of discussion points, including smoke exposure updates and research; the government's mental health package, including immediate stress and trauma counselling, MBS bushfire recovery sessions, and trauma informed care and coordination. [Read more](#)

## **Dementia, ageing & aged care mission roadmap released for public consultation**

The Morrison Government's \$185 million Dementia, Ageing and Aged Care Mission has released the draft Roadmap for public consultation. The consultation will present the Australian public with an opportunity to assess the draft Roadmap, and offer feedback on the current strategy. It will ultimately assist the Government as it seeks to prioritise funding for critical dementia and aged care research. [Read more](#)



[New South Wales & Australian Capital Territory](#)

[Queensland](#)

[South Australia & Northern Territory](#)

[Tasmania](#)

[Victoria](#)

[Western Australia](#)



## Preventing suicide in nursing homes is possible

Suicide among nursing home residents is a major concern. Between 2000 and 2013, around 140 Australian nursing home residents took their own lives. This issue has been hidden for too long and ACSA agrees its time to maximise efforts and work on prevention, by facilitating access to and inclusion in mainstream services. *The Conversation* has consulted experts and stakeholders in aged care, geriatric medicine, old age psychiatry, suicide prevention and public policy on how to prevent suicide among nursing home residents. [Read more](#)

## Considering offering a self-management option in home care?

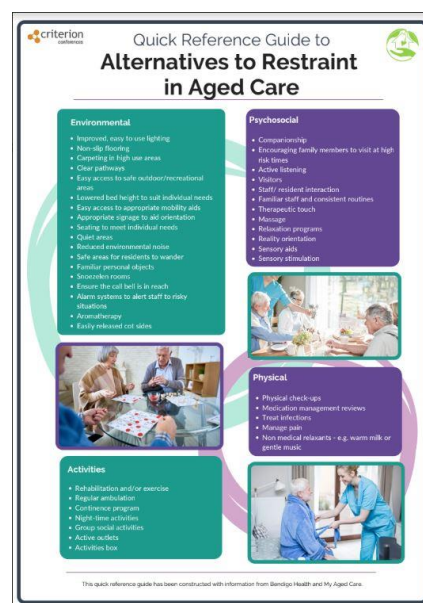
In 2019, ACSA National Partner Russell Kennedy published an [article](#) about the challenges for aged care providers when offering self-management models to home care clients. Since then self-management models have continued to become increasingly common and the new standardised Pricing Schedule has an option for self-management. Russell Kennedy have recently published the key considerations for aged care providers moving into the home care space. [Read more](#)

## Alternatives to restraint in aged care

Reducing the use of medication as a chemical restraint has been outlined as one of the key priorities of the Royal Commission's Interim Report.

There are many simple alternatives to the use of physical or medical restraints.

**Criterion Conferences** has put together this helpful printable poster for you and your staff as an easy reference.



[Download the poster](#)

## Aged care and considerations for Care Leavers



All individuals have the right to feel heard, safe and cared for. Early life experiences, especially traumatic ones, have a large and ongoing impact on people's lives. For people who spent time in care as child, like care leavers, aged care can be particularly difficult given their previous experiences in institutional care. 'Janet's story', a new case study by End of Life Directions for Aged Care (ELDAC), highlights practical considerations for care leavers in aged care settings. [Read more](#)

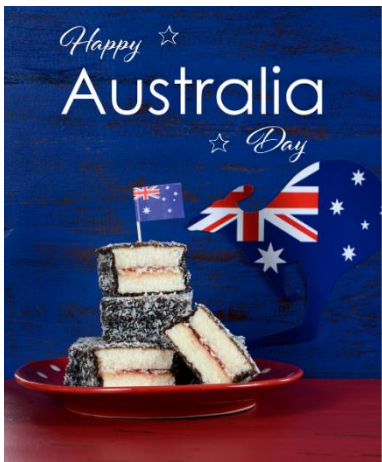
## Webinar: Update on new aged care assessment arrangements

The Department of Health is holding a Webinar on Wednesday 12 February 2020 on the new aged care assessment arrangements which commence from April 2021. This webinar will provide an update on the development of the new streamlined assessment arrangements and will address common themes arising from stakeholder questions raised during the initial

webinar in December 2019. There will be an opportunity to ask questions about the information covered to a panel of departmental representatives. [Read more](#)

## 2020 NAIDOC Awards

Nominations are now open for the 2020 NAIDOC Awards, recognising the outstanding contributions of Aboriginal and Torres Strait Islander people. Do you know someone who has improved the lives of Indigenous people in their communities and beyond? Who has promoted Indigenous issues in the wider community? Or who has shown excellence in their chosen field? If someone in your community deserves to be recognised then nominate them for a 2020 National NAIDOC Award. [Read more](#)



## Happy Lunar New Year and Australia Day!

This Saturday, 25 January marks the celebration of the Lunar New Year. 2020 brings the Year of the Rat, a symbol of vitality, intelligence, wealth and the beginning of a new day.

On Sunday, we see the annual celebration of Australia Day, a day for us to recognise the "true Aussie spirit" and reflect upon the incredible Australian communities that have come together to show such generosity, strength and support during recent crisis.

We are sure that many of our members will be celebrating over the long weekend, and we would love to see any photos you take of these cultural festivities - please send them through for us to share!

## We want to share your stories

ACSA's members are providing innovative and quality services to thousands of older Australians every day – and we'd like to share some of these stories with others through ACSA Weekly.

Please send us any of your stories that feature your services at their best, and make sure



our email [ascsacommunications@acsa.asn.au](mailto:ascsacommunications@acsa.asn.au) is on your distribution list for any media releases or updates so we can share the news with the rest of ACSA's membership.



- 23 January: [Productivity Commission report highlights the need for ambitious government action on aged care](#)

## Join ACSA's social community

Are you following ACSA on our social media channels?



Stay up to date in real time on the latest news, trends, media and talking points in aged care. Join the conversation, share thought-provoking content with your peers and be a part of the ACSA social network on [LinkedIn](#), [Facebook](#) and [Twitter](#).



### ACSA Event

### ACSA Training and Professional Development

- 29 January: [If it's not documented, it didn't happen](#) (NSW)
- 29 - 30 January: [Maintaining Professional Boundaries](#) (SA, TAS, WA to be confirmed)
- 6 February: [Reablement, Recovery and Independence](#) (SA)
- 10 February: [Retirement Living Symposium](#) (SA)
- 10 February - 3 March: [CEO & Board Members Dinner](#) (SA, WA, VIC, TAS, NSW)
- 11 February - 4 March: [Finance & Aged Care Symposium](#) (SA, WA, TAS, NSW)

- 12 February: [Develop a Workplace Learning Environment](#) (TAS)
- 12 February: [Beyond the Standards](#) (SA)
- 13 February: [Leading Person Centred Teams](#) (SA)
- 20 February: [Personalised Services and 'the Customer' - Fit or Fiction?](#) (SA)
- 26 February: [Whistleblower Legislation](#) (Russell Kennedy Webinar)
- 4 March: [Right Relationship & Professional Boundaries](#) (SA)
- 11 March: [Manage People Performance](#) (TAS)
- 11 March: [Keeping Connected](#) (SA)
- 12 March: [Improving Outcomes for People Living with Dementia](#) (SA)
- 18 March: [Wellness Practice for Support Workers and Volunteers](#) (SA)
- 19 March: [Experiences of Older People](#) (SA)
- 25 March: [Managing Difficult Conversations](#) (SA)

[See all ACSA events](#)

[See all ACSA training & professional development](#)

## Other Events

**Quality Excellence in Care | Sydney, 18-19 February**

### QUALITY EXCELLENCE IN CARE

*Leadership Approach towards best practice & innovation*

**18 - 19 February 2020 • Sydney**

[Learn more](#)

Led by  
Jane Ashcroft, CBE  
CEO, Anchor Hanover

Based on

Case-study model of England's largest not-for-profit provider of housing & care for older people



This Quality Excellence in Care Masterclass will be led by the CEO of England's largest not for profit provider of housing and care for older people. [Learn more](#)

## Ageing Asia Super Ageing Europe 2020 | Germany & Amsterdam, 2-6 March



**Super Aging Europe**  
Dementia inclusive, assisted living  
& multigenerational housing & care

2 - 6 March 2020

Special rates  
for ACSA  
Members

[Learn more](#)

Visiting the famous Dementia Village at de Hogeweyk, in Weesp, Amsterdam. This care home is constructed as a self-contained village where individuals diagnosed with later stage dementia can live relatively normal lives. The care home consists of smaller houses with six individuals in each house, a street with a shop, activity centre, theater and a grocery store; the village includes restaurants, a bar, and gardens. **Discounts available for ACSA members!** [Learn more](#)

## Transforming Independence through Innovative Technology | Brisbane, 3-4 March



**ITAC 2020**  
TRANSFORMING INDEPENDENCE  
THROUGH INNOVATIVE TECHNOLOGY

3 & 4  
MARCH  
2020

Royal ICC  
Brisbane

The internet as we know it is thirty years old. The smartphone is approaching ten years of age. With technological evolution moving this rapidly the question for many is how to ensure our decisions today do not become barriers to agility and change tomorrow. Transforming Independence through Innovative Technology will therefore be as important as business as usual. Early bird registration is open and the preliminary program can be [viewed here](#).

## Quality in Aged Care National Conference | Sydney, 18-19 March



In response to the new standards, recent changes in funding models and the ongoing Royal Commission, Criterion Conferences in partnership with ACSA and COTA, brings you the 5th Quality in Aged Care Conference. Featuring two in-depth content streams, teams are able to move between Quality and Customer Experience streams to cover topics most relevant to you. [Register now](#)



### Department of Health:

- Webinar: Update on new aged care assessment arrangements. [Read more](#)
- NATSIFAC Program bi-annual one-off grant opportunity - second approach open now. [Read more](#)
- Transition of the department's aged care web content. [Read more](#)



### Dementia, ageing and aged care mission roadmap released for public consultation

The Morrison Government's \$185 million Dementia, Ageing and Aged Care Mission has released the draft Roadmap for public consultation. [Read more](#)



## NCOSS eNews with the latest from the community sector

Email not displaying properly? [Click here to view it online](#)



### A MESSAGE FROM NCOSS CEO

Dear All,

Welcome to our first NCOSS e-News edition for 2020.

It has been a really tough start to the year for NSW. The devastation caused by the bushfires has been overwhelming and our hearts go out to affected communities.

On behalf of the team at NCOSS, I'd like to express our appreciation and admiration to all the workers and volunteers who have been involved in emergency responses, bushfire management and community support.

Thank you for the work that you are doing.

It is great to see the support being offered by so many people, businesses and all levels of government. There is a lot going on and new announcements are being made on an almost daily basis. We are committed to providing you with as much information as we can. Our [Bushfire Relief Assistance](#) resource lists the supports available for impacted individuals and communities – from replacing important documents, accessing financial and housing assistance through to insurance claims and keeping pets and livestock safe. It will be regularly updated and new information will also be released via our website and social media channels.

More information follows in this edition of e-News including updates to the [Bushfire Housing Assistance Service](#), locations of community legal centres in regions affected by the bushfires and the [Bushfire Customer Care Service](#) being offered by Service NSW.

NCOSS has also written to the Premier commending her leadership during this unprecedented crisis, acknowledging the important role played by the community sector and requesting sector representation in state-wide planning and coordination processes to aid recovery and rebuilding efforts.

- Joanna Quilty, NCOSS CEO

## NCOSS News



### Service NSW Introduces Bushfire Customer Care Service

Service NSW will connect people in bushfire affected communities with customer care specialists who can check their eligibility and help them access support. The Customer Care service will provide people with access to all available bushfire assistance being offered by local councils, the NSW Government and Australian Government. Customer Care specialists will operate like case managers and connect people with services and support information including accommodation advice, relevant charitable services, mental health and wellbeing services, financial assistance and insurance and legal support. Information about the Customer Care service is also available at [Service NSW Centres](#), [NSW Recovery Centres](#) and [Mobile Service Centres](#) in affected regions. [Find out more about Service NSW's Customer Care service.](#)



### Housing Service to Assist Bushfire Response

A dedicated housing assistance service has been established by the NSW Government to support the urgent needs of residents impacted by the bushfires. Housing assistance

available includes access to emergency accommodation, private rental bonds and advance rent payments. People impacted can access the service by calling the Disaster Welfare Assistance Line on 1800 018 444 or visit the [Department of Communities and Justice Housing website](#) for further information. Those who own holiday homes in bushfire affected communities are encouraged to list them for rent with local real estate agents, to increase the supply of accommodation for those who have lost their homes.



### **Community Legal Centres Operating on the Ground in Bushfire Affected Communities**

Community legal centres operating in regions affected by the bushfires are providing generalist and specialist advice to local communities including financial counselling and tenancy advice. As well as local services, specialist centres are providing legal help with a range of immediate issues relating to bushfire impacts including insurance claims, tenancy, and social security. [A list of the centres and more information can be found here.](#)



### **Action to End Harmful Payday Lending and Consumer Leases**

The [National Consumer Credit Protection Amendment \(Small Amount Credit Contract and Consumer Lease Reforms\) Bill 2019 \(No.2\)](#) ('the Bill') was introduced in the Senate by Labor and Centre Alliance and is before the Senate Standing Committee on Economics for review. The Bill introduces a number of positive reforms, such as prohibiting payday lenders from making unsolicited offers. NCOSS is making a submission and we need your help! If you have witnessed the negative impact of buy now pay later schemes and payday lending we want to hear from you. Please contact the NCOSS Policy and Advocacy team on 02 8960 7910 or at [advocacy@ncoss.org.au](mailto:advocacy@ncoss.org.au)

## NCOSS Training & Events

NCOSS has partnered with Pathways Australia to offer NCOSS member organisations discounted and complimentary registrations for a range of professional development courses.

[View the list of upcoming courses and offers here.](#)

## Latest Community Jobs

- [Community Engagement Coordinator - Southern Metropolitan Cemeteries Land Manager](#)
- [Playgroup Coordinator - Cassia Community Centre Inc](#)
- [Regional Outreach Counsellor/Project Officer \(Armidale\) - NSW STARTTS](#)
- [Alcohol and Other Drug Workers \(WHOS Rozelle Campus\) - We Help Ourselves](#)
- [Regional Manager, Hunter - ACON](#)

[View all Jobs](#)

[Advertise your Jobs on the NCOSS Community Jobs Board](#)



[Subscribe to NCOSS Community Jobs Alerts](#)





## Sector Professional Development

### Board Inductions for Not-for-profits - 28 Jan 2020, Online



Justice Connect - Not-for-profit Law  
Board Inductions for Not-for-profits  
28 January 2020, 12.45pm-2.00pm  
Online

[Read More](#)

### Creating Effective Social Media Content - 5 Feb 2020, Online



Connecting Up  
Creating Effective Social Media Content  
5 February 2020, 11.00am-12.30pm  
Online

[Read More](#)

### Let's Get Started: Setting up & Running a Not-for-profit Organisation - 11 Feb 2020, Online



Justice Connect - Not-for-profit Law  
Let's Get Started  
Setting up & Running a Not-for-profit Organisation  
11 February 2020, 12.45pm-2.00pm  
Online

[Read More](#)

### Key Concepts in Corporate Governance for NFP Board Members - 19 Feb 2020, Mt Annan



Sector Connect Inc & Lead Professional Development  
Key Concepts in Corporate Governance for NFP Board Members  
19 February 2020, 5.00pm-8.00pm  
Sector Connect, 351 Wellington Dr, Mt Annan

[Read More](#)

### Writing Shareable, Actionable Blogs for Not-for-profits - 11 Mar 2020, Online



Connecting Up  
Writing Shareable, Actionable Blogs for Not-for-profits  
11 March 2020, 11.00am-12.00pm  
Online

[Read More](#)

## Sector News & Resources

### 2019-20 Volunteer Grants



The Australian Department of Social Services Volunteer grants aim to support the efforts of Australia's volunteers as well as to encourage and increase participation in volunteering. The grants provide small amounts of money that organisations and community groups can use to help their volunteers.

[Read More](#)

### Community Business Bureau (CBB) Grants



CBB is a not for profit social enterprise. They reinvest annual profits into developing the organisation and supporting the not for profit sector through the provision of grants and other initiatives. In this current round, they are offering grants in the form of financial management consulting projects, as follows:

[Read More](#)

### Demand for Community Services Snapshot 2019



This "Demand for Community Services Snapshot 2019" is a report of demand for community services in 2019 based on information derived from the forthcoming Australian Community Sector Survey (ACSS) 2019. This research was conducted by the Social Policy Research Centre at UNSW Sydney

[Read More](#)

### Rethink What You Know about Not-for-profit Governance



A study of not-for-profit governance by the Institute of Community Directors Australia (ICDA) has created a picture of an often-misunderstood sector, revealing that organisations are most worried about government relations, funding, demographic changes, workforces, and the difficulties faced by clients.

[Read More](#)

### Conference Accessibility Guidelines



The Zero Project, based in Europe, focuses on the rights of persons with disabilities globally. Based on their experience organising conferences, they have published and are sharing Conference Accessibility Guidelines, in response to requests from partners who want to make meetings and conferences accessible.

[Read More](#)



[Subscribe to Funding e-News](#)



## In Brief

### Register now for the 2020 Financial Inclusion Conference – Road to Resilience

hosted by NSW Financial Inclusion Network, in partnership with Northern Rivers Community Gateway and Centre for Social Impact being held on the 8th and 9th of March! [Read more about the conference and register here.](#)

**Gambling Research Capacity Grants close 31 January 2020** - The Office of Responsible Gambling launched a new grant program to build the capability and capacity for gambling research in Australia. [More information is available on the NSW Office of Responsible Gambling website.](#)

**How can community workers, volunteers and peers better support people living with mental health conditions, outside of a funded NDIS package?** Join the [Mental Health Coordinating Council](#) for the second of three webinars on February 26th, to develop learning materials and support community connection for people with mental health conditions. [Read more.](#)

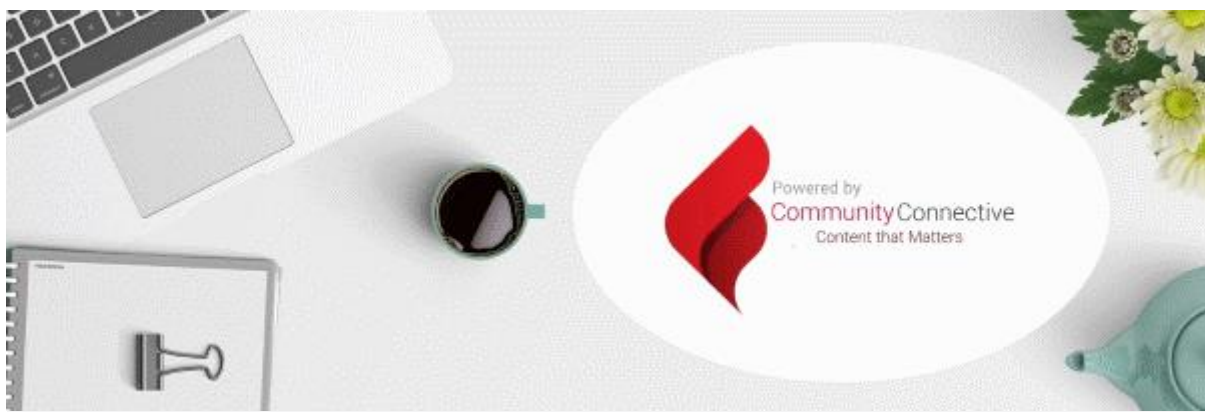
**NCOSS Community Cover:** Have you reviewed your full NFP insurance program recently? [Check out NCOSS Community Cover.](#)



e-News Powered by [CommunityConnective](#) | [Unsubscribe](#) | [Contact](#)

Share this email:   

NCOSS partners with CommunityConnective to produce this e-newsletter and related blog/s to distribute community sector news. Newsletter content and the links between this newsletter and any linked websites should not be construed as an endorsement, approval or recommendation by NCOSS of the owners or operators of those linked websites, or of any information, content, graphics, materials, products or services referred to or contained on those linked websites. [Read full disclaimer](#)





## What's in a Dementia Diagnosis: 6 domains of cognition

All of these can be perceived as 'deficits' but they can also be perceived as changes. Using this viewpoint, there is room for the difficulty associated with these changes to be challenging, yet fruitful. Deficits call to be fixed. Changes call to be embraced and understood.

Read More Here: <https://changingaging.org/dementia/whats-in-a-dementia-diagnosis-6-domains-of-cognition/>

[View this email in your browser](#)

### ACSA Member Update 24 January 2020



## Member Update Media Alert



## **Australia falls further behind on aged care funding**

The peak body for non-profit aged care providers Aged and Community Services (ACSA) says new research reportedly delivered to the Aged Care Royal Commission by Flinders University is an embarrassing wake up call for Australia on funding and support.

“Australia is at the bottom of the barrel when it comes to GDP spending on aged care. That’s not just embarrassing, it should also be an urgent wake up call for the economy and for people entering retirement who may need aged care within the next twenty years,” ACSA CEO Patricia Sparrow said.

“It’s actually incredible the amazing work that goes on in our aged care sector when it is so desperately in need of greater investment – both from government and the community.

“The harsh reality is that despite Australia being a prosperous nation, we are falling behind because we don’t value older people enough.

“Not only is the aged care sector underfunded compared to other countries, but Australians who make huge sacrifices to care for elderly relatives don’t get the same level of benefits either.

“There is a fundamental mismatch here, that at its core is an undervaluing of the contribution older people deliver for community and the economy.”

ACSA has called for urgent action and funding to support the aged care sector after it was recently revealed that 51% of facilities are operating at a loss and Australians are waiting up to three years for the home care they need to be happy and comfortable.

“The good news is that people are starting to realise that rules and regulations can’t improve aged care by themselves. It is now up to government and the community to work together and pursue the big changes that we hope to see out of the Royal Commission.

“The Royal Commission is receiving evidence about innovative models from overseas that could help us adapt and improve. There are plenty of ideas and solutions out there, many of which Australia’s aged care providers are trying to implement here, but they need effective funding and a supportive regulatory environment to do so.”

Please see all [ACSA media releases here](#)



We're starting the year off right by speaking with CEO of Plumtree, Sylvana Mahmic on the importance of reframing the roles and relationships for successful intervention in early childhood.

[🔊 Listen Now 🔊](#)



[View this email in your browser](#)

## ACSA Member Update

### 28 January 2020



The financial pressures on aged care providers are mounting and, in the midst of reform and heightened consumer expectations, almost 40% of providers are running at a loss.

The ongoing Royal Commission is investigating how to deliver quality aged care services in a sustainable way. Now is an important time for you, as an aged care provider, to make sure your voice is heard and participate in the conversation around how aged care funding can be improved.

***And the conversation is happening now.***

Build a sustainable future for your organisation and strategise with leading providers at the **Financial Transformation in Aged Care** conference from the **29th - 30th April 2020** in **Sydney**.

[You will walk away with the tools to:](#)

- **Identify positive risks** through calculation & measurement to enable your organisation to thrive
- **Ensure ongoing sustainability** through new revenue streams
- **Lower your costs** and improve service delivery through new technology
- **Gain clarity** on the current state of funding directly from policy makers

[Download the Program](#)



**Click [here](#) to see prices and offers**

Register today to take advantage of the special  
early bird offer **saving you \$600**

**ACSA members save a further \$200 on the already discounted rate!**

[View Brochure](#)

[Pricing & Offers](#)

