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Australian Government
Department of Health

The
Department
of Health

New National Aged Care Advocacy Program

The department held an open funding round in February-March this year seeking a single provider to deliver the new National Aged Care Advocacy Program (NACAP).

From 1 July 2017, the Older Persons Advocacy Network (OPAN) has been engaged to provide free, confidential and independent advocacy support to older people (including their families and representatives) who are receiving, or seeking to receive, Australian Government funded aged care services.

OPAN will deliver NACAP through its network of nine service delivery organisations across Australia. Each provides a nationally consistent model of independent advocacy, information and education focused on the rights of older Australians in need of care.

For more information, visit the [department's website](#).

Ageing and Aged Care Group
Department of Health

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You are receiving this email because you provided your details to the department or you opted in to receive our advice messages.

If you are not already receiving these messages for the aged care sector, you can subscribe at atagedcare.health.gov.au/AgedCareUpdates

If you are unsubscribing from this service and you're a provider of aged care services (funded under

the *Commonwealth Aged Care Act 1997* or via a CHSP grant agreement), the department requests that you supply an alternate email address, for example a group mailbox, to continue receiving important information for your organisation.

Do you need to update your contact details?

You can [update your subscription preferences](#) in MailChimp and change your email address or organisation type. If you have problems updating your information, email aacei@health.gov.au for help.

Good afternoon local council NSW Seniors Festival contacts,

Survey feedback

Thank you to all of those who shared their thoughts with us on how we can continue to make Seniors Festival bigger and better.

If you haven't yet, please take our [five-minute survey](#) and tell us how we can best support you to deliver events and activities to seniors in your local area.

We have taken your feedback to date on board, particularly relating to announcing Festival dates and grant recipients earlier to assist in your planning. We also acknowledge the need to provide Festival collateral to you earlier, in order to meet your print deadlines. We are working behind the scenes to improve processes in order to better meet councils' needs.

2018 Seniors Festival dates

We're pleased to be able to announce that the 2018 the Festival will run Wednesday 4 April – Sunday 15 April. Thank you for your patience awaiting the confirmation of these dates.

2018 Seniors Festival Grants Program

We are in the process of ironing out the details of a restructured grants program with the Minister for Ageing. We hope to restructure the program along similar lines to the Youth Week grants program.

If you have any thoughts on these proposed reforms, or any other feedback, please get in touch with us.

Kind regards,

Kirsten Begg | Campaigns Officer

Department of Family and Community Services | Ministerial and Communication Services

T 02) 9716 2837

E kirsten.begg@facs.nsw.gov.au

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W www.facs.nsw.gov.au

Attend our next Elder Abuse Training in Sydney on Tuesday 8th August from 9.00am - 12.00pm

Session Title: Improving Skills in Recognising and Responding to the Abuse of Older People

Who is this for? Community and personal care workers; allied health workers; nurses; social housing workers; emergency services workers; family violence workers; case managers; assessment officers; volunteers; managers, etc.

During this training session, participants will:

- Explore the societal context of elder abuse and the rights of older people
- Identify elder abuse types and signs
- Examine the complexity of elder abuse, and barriers to recognising and reporting
- Understand duty of care and appropriate action to take when elder abuse is disclosed, witnessed or suspected
- Learn how to respond to reports of alleged abuse
- Find out where to go for advice and assistance

Participants receive a Certificate of Attendance and a comprehensive Resource Pack to take away.

Tea, coffee and biscuits will be provided at the sessions. We are unable to cater for special dietary requirements.

Book your ticket here: <https://www.eventbrite.com.au/e/improving-skills-in-recognising-and-responding-to-the-abuse-of-older-people-tickets-29735998171> (Please note that the ticket fee is for cost recovery and GST.)

NSW Elder Abuse Helpline & Resource Unit

PO Box 78, Gladesville NSW 1675

T: 1800 628 221

E: eahru@chcs.com.au

W: www.elderabusehelpline.com.au

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NEWS UPDATE



[Advice on the new NDIS Price Guide](#)

NDS is in discussion with the NDIA to resolve issues related to the new NDIS Price Guide. Discussions are progressing well and will continue this week.

[Read more](#)

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Seeking your views - Future care at home reform

A public discussion paper on future care at home reform is now available on the [Consultation Hub](#).

We are seeking your views on how future reform can best support older Australians to remain living at home and in their communities.

We would also welcome your early views and feedback on the February 2017 changes to home care to give consumers more choice in selecting a provider and introduce a nationally consistent process for assigning packages to consumers.

We want to hear from:

- consumers
- carers
- service providers
- assessors
- peak groups
- other stakeholders.

Written submissions will close on **21 August 2017**.

Your feedback will be used to inform government decisions on an integrated care at home program.

For information and updates on future care at home reform, please visit the [department's website](#).

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